



# Mohamed Shady

New Cairo

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I am a dedicated and motivated individual looking to advance and establish a great career. I adapt rapidly to new difficulties since I have good problem-solving skills and a quick learning curve. I have strong leadership abilities, outstanding time management skills and outstanding computer knowledge. I excel in collaborative workplaces, enjoy working in groups, and appreciate contributing to the progress of ambitious and inspiring individuals.

## Educational Background

**Egyptian Chinese University,  
Faculty of Economics and  
International Trade.**

**Major:** International Business.

**Graduation Project:** The impact  
of AI on Firms' performance.

**2020 Till 2024**

## Skills & Proficiencies

- Fast learner with a strong drive for career growth
- Proficient computer skills
- Leadership and teamwork abilities
- Problem-solving and decision-making skills
- Time management and meeting deadlines
- Customer satisfaction and service skills

## Languages

Arabic: Mother Tongue

English: Fluent

French: Basic Knowledge

## Work Experience

### Corporate Customer Service Representative

Banque Misr

July 2025 to Present

liaises with business clients to resolve inquiries, process transactions, and ensure high satisfaction with banking services.



### Operations Intern

Incomercial egypt

October 2024 to March 2025

Oversees daily logistics, maintenance, security, and vendors to ensure smooth mall operations.



### HR Intern

Basata Pay

September 2024 to October 2024

assists with employee data, recruitment, onboarding, and daily HR tasks.



### IT Intern

Egyptian Steel

August 2024

gained hands-on experience by learning business systems and supporting related tasks under supervision.



### Commercial Intern

Arabian Cement Company

July 2023 to August 2023

Assisted across all commercial departments, gaining exposure to sales, marketing, and operations functions.



### Sales Intern

Tatweer Misr

September 2022 to November 2022

assisted with client outreach, property presentations, and supporting sales transactions.

