NATHAN CHIN

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Objective

Seeking a position where I can leverage my computer, organization, and leadership skills from SmartERP Solutions and Sc2id.com to contribute to your organization and allow me to gain real-world experience.

Education

University of California, Santa Barbara
Santa Barbara, CA
B.A. Chemistry
Graduation Date: January 2018

Skills

- Bootstrap/CSS
- Python/JavaScript/HTML/SQL
- Microsoft Office, Excel
- Agile Sprint Methodology
- Git/GitHub
- Jira
- Extremely organized
- Strong communication and collaboration skills

Work Experience

Quality Assurance Intern   June 2014 - Aug 2014
Smart ERP Solutions   Pleasanton, CA
- Researched and documented state tax withholding rules for all 50 states to ensure correctness and compliance with developed onboarding software.
- Compiled over 25 bug reports, and designed a system to automatically scan and update tax withholding documents. Reviewed and updated documentation as bugs were fixed.
- Setup test scenarios to simulate users in each of the 50 states + U.S. territories to validate all fields in the system.
- Worked with 3 other interns to design a new user interface and website for the project.
- Presented results to development staff of 20 and board of management of 12.

Starcraft II Island Defense Map & Forum Admin   Nov 2011- Nov 2015
Island Defense v1.5, Forum Admin at present day   Pleasanton, CA
- Developed Island Defense, top 3 popularity mod in North America for the computer game Starcraft II.
- Led team of 5 volunteers that developed content and responded promptly to urgent game-damaging bugs.
- Delivered 216 releases and updates, each with documented changelogs.
- Provided intermediary contact between the development team and playerbase.
- Intervened and moderated to keep the forum clean for a userbase of 2000.
- Planned 8 seasonal events annually and updated public documentation whenever a change was pushed.

Warehouse Team Member   Oct 2016 - June 2017
UC Santa Barbara Bookstore   Santa Barbara, CA
- Received and processed incoming stock for resale.
- Stocked items to and from the sales floor in response to customer needs.
- Coordinated with sales floor staff to take inventory of stock and restock when necessary.
- Entered and modified data in digital warehouse spreadsheet.
- Reorganized backroom shelves every week to keep workspace clean.

Backroom Team Member at Target   Apr 2016 - July 2016
Temp. Team Member at Fallon Gateway   Dublin, CA
- Coordinated work flow between the floor and back storeroom.
- Filled urgent online orders within 15 minutes of receiving.
- Stocked items to and from the backroom in an organized fashion.
- Worked with team members and leaders to ensure an enjoyable experience for guests.