Ypatios Chaniotakos

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Professional Summary

Results-driven professional transitioning to software development with 12 years of high-stakes customer service experience. Combining technical acumen with proven expertise in team leadership and problem resolution. Known for quick learning, attention to detail, and thriving in fast-paced environments.

Technical Skills & Competencies

Languages & Tools: JavaScript, Golang, HTML/CSS, Rust (Learning) | Git, Docker, VS Code | MySQL, SQLite, MongoDB

Core Strengths:

- Technical: Algorithm optimization, clean code practices, system architecture, version control
- Development: Peer programming, test-driven development, continuous learning
- Leadership: Team coordination, knowledge sharing, project management

Education

Full-Stack Software Engineering Program | Zone01 Athens | 05/2024 - Present

 Elite project-based program focusing on peer-to-peer learning. Advancing in full-stack development with Go, Rust and JavaScript. Strong evaluations in code quality and problem-solving. Specialized tracks available in Blockchain, AI/ML, Cybersecurity, and Enterprise Web Applications.

BA (Hons) Business Management | Mediterranean College | 2016 - 2019

Focus: Business Economics, Finance and Business Performance, Principles of Responsible Management, Managing Financial resources, Applied Operations Management, Managing Performance through People

Professional Experience

Head Waiter | Me Kolonaki | 03/2021 - Present

- Lead 19-person team in high-volume environment (100+ daily customers)
- Implement digital systems optimization and staff training programs
- Drive operational excellence through process improvement

Restaurant Manager | Mavros Xoiros | 10/2018 - 02/2021

Server | Lefkes | 2015 - 10/2018

Languages

English: Proficient | Greek: Native | Polish: Native