

# Ysanne Williams

Toronto, ON | 437-218-1751 | [Ysanne.twilliams@hotmail.com](mailto:Ysanne.twilliams@hotmail.com) | <https://github.com/Ysannetiffany> | <https://www.linkedin.com/in/ysanne-williams/>

## Objective

---

A versatile professional with a strong background in customer service roles and a burgeoning interest in clinical research. Eager to leverage evolving skills in web development, including HTML, CSS, and JavaScript, to contribute effectively to dynamic teams and drive excellence in healthcare practices.

## Experience

---

### Chiropractic Assistant | A Natural Path to Health

May 2022 - Feb 2024

- Facilitated open communication with patients, fostering trust and comfort.
- Collaborated effectively with multidisciplinary professionals to ensure streamlined operations.
- Managed comprehensive data operations and enhanced data documentation accuracy.
- Boosted patient retention through proactive engagement and efficient appointment scheduling.
- Managed social media presence, resulting in a 100% increase in reach and interaction.
- Educated patients on supplement science, contributing to enhanced patient understanding.
- Exhibited efficiency in task completion, showcasing strong time management skills.

### Retail Sales Associate | TJX

Jun 2020 - Aug 2022

- Provided exceptional customer service and contributed to revenue growth.
- Operated POS system efficiently and maintained an organized sales floor.
- Managed and led a small team and trained new staff for service excellence.

## Education

---

### SkillHat | Web Development

2024

### York University | Bachelor of Science (Hons)

2023

## Projects

---

**Password generator:** A simple yet effective password generator that can be used to create a password based on several criteria selected. Languages used include HTML, CSS and JavaScript. The password generator can be accessed on my GitHub via this link: [ysannetiffany.github.io/password-generator/](https://ysannetiffany.github.io/password-generator/)

**Sample portfolio:** This is a sample portfolio that was created to display my projects and allow for persons interested in collaborating to contact me. Languages used include HTML and CSS and the portfolio can be accessed via this link hosted on my GitHub: [ysannetiffany.github.io/my-first-repository/](https://ysannetiffany.github.io/my-first-repository/)

## Skills

---

- Excellent problem-solving and decision making skills
- Leadership and critical thinking
- HTML
- JavaScript
- CSS
- Git
- GitHub
- JIRA