TED ZHOU

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SUMMARY OF QUALIFICATIONS:

Programming Language: Java, Javascript, Python, HTML/CSS, UML, Bash

Programming Skills: Applied Algorithms, Design Patterns, Java/J2EE, Servlet, Microservice, REST,

Elasticsearch/Kibana, Kafka, Agile, Jenkins, Docker, GraphQL, ETL, i18n,

Maven/Gradle, Git, React, Node

WORK EXPERIENCE:

Senior Software Engineer, Full-time, Okta, Remote, Canada

9. 2020 - Current

- ©Led a team to improve the new admin global search with Elasticsearch
 - Architected the internal admin search for all types of searchable entities utilizing Elasticsearch with 36% performance boost (p95) and 8% increase in click through rate(CTR)
 - Designed UI components and enabled tracking metrics to monitor user behaviors and CTR
 - Collaborated with different teams to deliver multi-phrase projects in time and mentored developers to implement UI and tracking with Pendo
- ©Contributed to multiple authenticators to enhance to user experience
 - Implemented new on-prem MFA/RSA registration workflows in Okta Identity Engine (OIE)
 - Designed new PIV certificates configuration using PKIX algorithm

Software Engineer, Full-time, Tripadvisor, Ottawa, Canada

4,2018-5,2020

- © Elasticsearch based search services to enhanced user experience
 - Constructed and refined queries to accelerate the process of retrieving more relevant results
 - Performed A/B test to fast iterate new features to increase the CTR
 - Upgraded search infrastructure to Elasticsearch 7 in docker to support multiple-clusters, multi-language data, and pipelines for continuous indexing, promoting and pruning indices to enable the machine learning rank model and 10% deduction in latency
- Advanced search tracking pipelines
 - Handled hundreds of millions of tracking records daily to hive and AWS S3
 - Boosted the performance of ETL pipeline: 40% faster with 70% reduced disk space
 - Redesigned search tracking payload to empower the machine learning model training
 - Managed and migrated the tracking data in snowflake (TB level)

Software Engineer III, Full-time, Cisco System, Ottawa, Canada

4,2017-4,2018

- © Created Jenkins pipelines with new customized plugins as the execute engine and integrated it into web based testing automation infrastructure with friendly user interface
- © Designed a dashboard framework for monitoring and analyzing test cases using Elasticsearch and Angular

Software Developer, Full-time, Trend Micro, Ottawa, Canada

11, 2015 - 4, 2017

© Developed new features and SPA for a hybrid-cloud, enterprise security product using J2EE

EDUCATION:

M.A.Sc, University of Ottawa, Electrical and Computer Engineering, Canada

9, 2013 - 5, 2015

GPA: 8.6/10

- © Research on Wireless Sensor and Actor Network
- © Research Assistant / Teaching Assistant