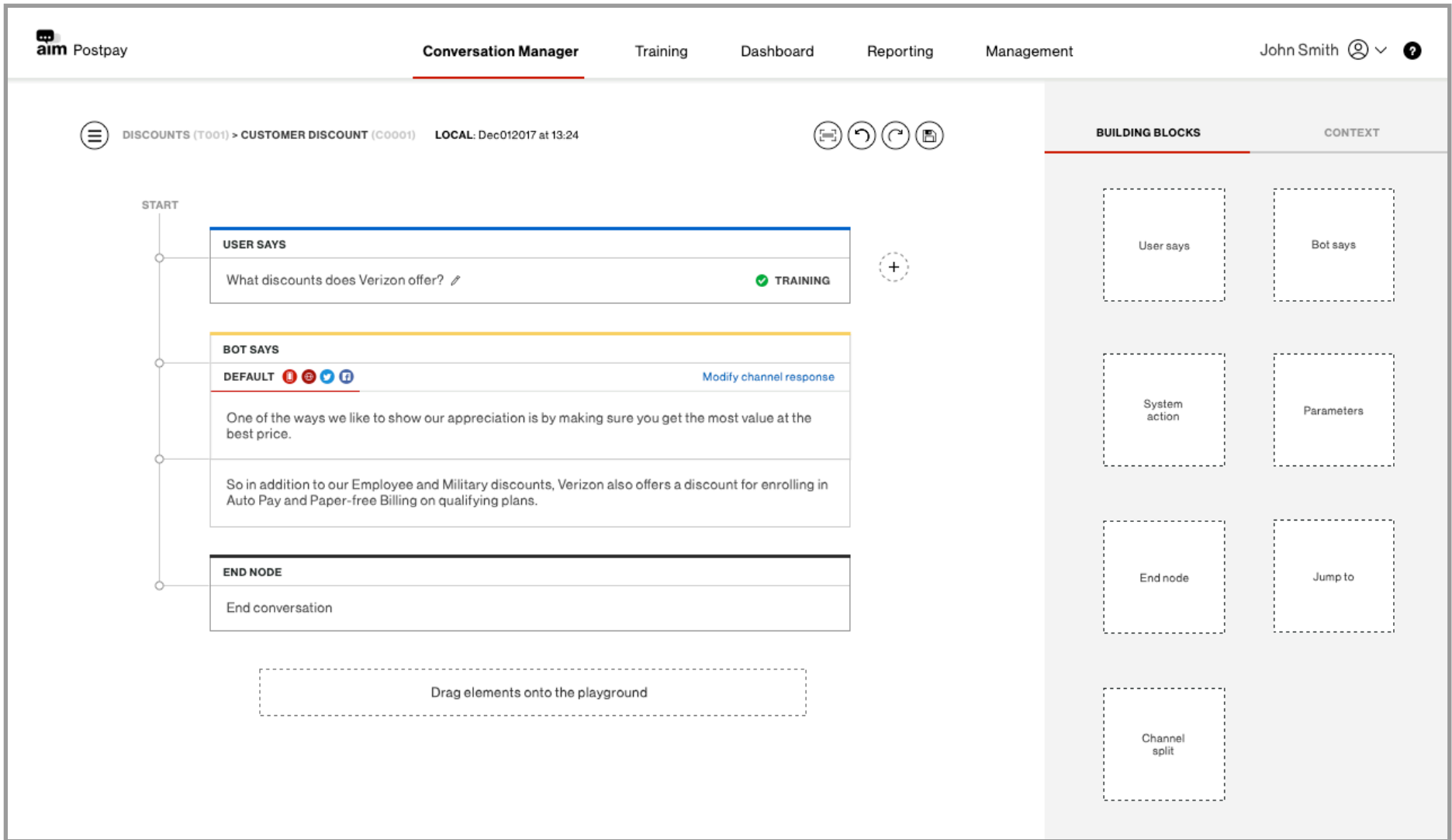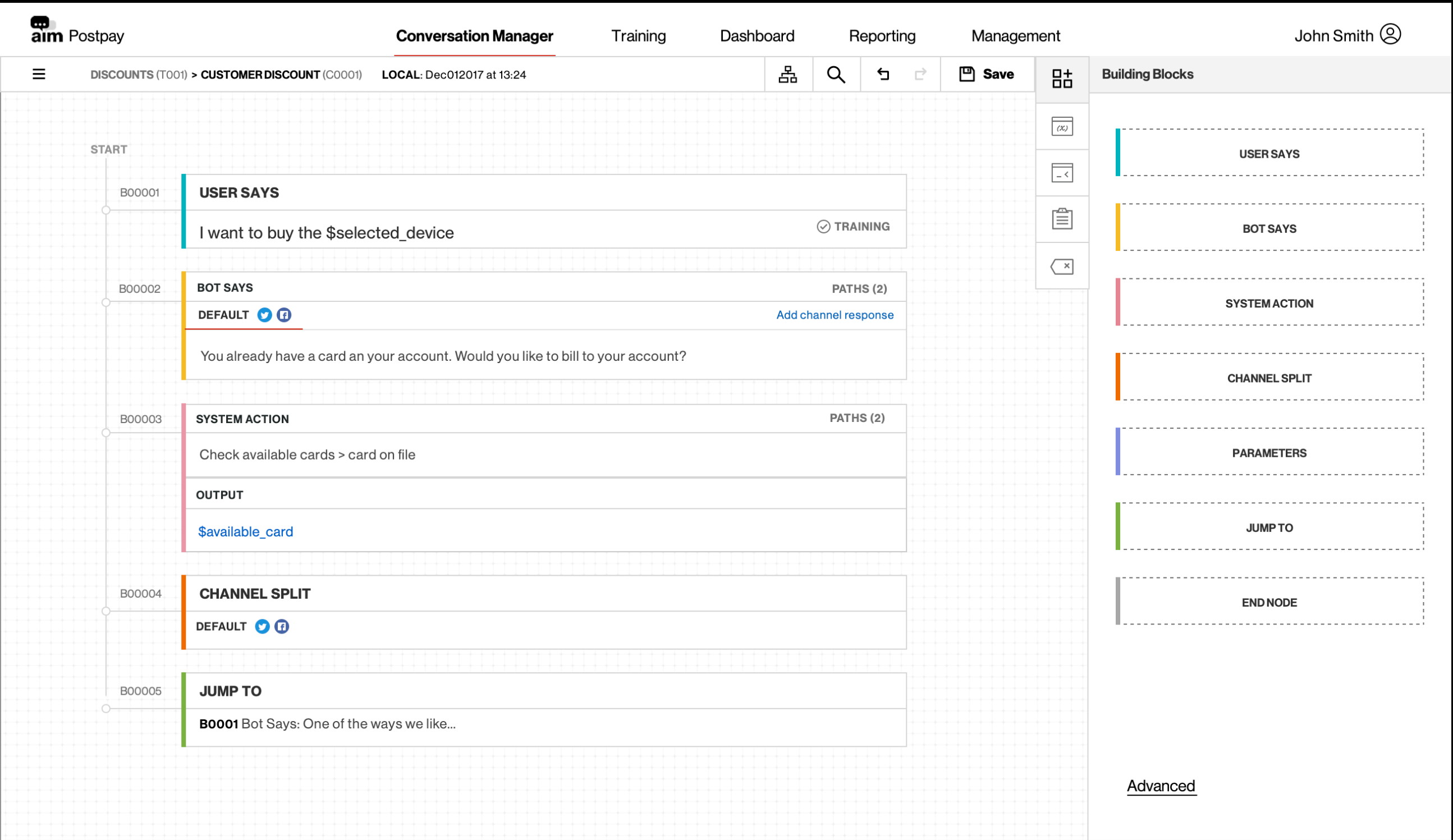# "Conversation Manager" revamp

With usability insight, previous design and the old tool, I created a new design that was implemented to optimize the one of the "bread and butter" features of the platform. This revamp was well received and laid a scalable ground architecture when we added other new content-building features.

Before

After