

Ideation Phase

Define the Problem Statements

Date: 28 June 2025

Team ID: LTVIP2025TMID28676

Project Name: Optimizing Role-Based Access and Task Workflows

Maximum Marks: 2 Marks

Customer Problem Statement Template

Create a problem statement to understand your customer's point of view.

Problem Statement (PS-1):

I am Alice, the Project Manager

I'm trying to assign tasks and monitor progress

But there is no workflow or visibility into who did what

Because roles and access are not clearly defined in the system

Which makes me feel frustrated and unsure about accountability

Problem Statement (PS-2):

I am Bob, a Team Member

I'm trying to update tasks and track my assignments

But I don't have access to see project-wide tasks

Because access control is not based on user roles

Which makes me feel disconnected from the project context

Reference: <https://miro.com/templates/customer-problem-statement/>