Define the Problem Statements Template

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Project Name: HealthAI – IBM Granite-Powered Medical Assistant

Customer Problem Statement Template

Use this format:
I am (Customer)
I'm trying to ___ But ___ Because ___ Which makes me feel ___

PS-1

I am a patient experiencing mild symptoms at home

I'm trying to understand what might be wrong with me

But I can't afford or access a doctor immediately

Because the healthcare system is costly or out of reach for quick concerns

Which makes me feel anxious and helpless

PS-2

I am a caregiver for an elderly person

I'm trying to get reliable and quick health advice

But online information is confusing and often misleading

Because it lacks personalization or scientific backing

Which makes me feel unsure and stressed about the right decisions