

Input: Arrival rate λ , Service rate μ , Simulation time T

Output: Average number of customers in the system L , Average waiting time W

initialize $t = 0$, $n = 0$, $A = 0$, $D = \infty$, $L = 0$, $W = 0$; **while** $t < T$ **do**

if $A < D$ **then**

$t = A$; $n \leftarrow n + 1$; $A \leftarrow t - \ln(U)/\lambda$; **if** $D = \infty$ **then**

$D \leftarrow t - \ln(U)/\mu$;

end

$L \leftarrow L + (n - 1)(t - T_{last})$; $T_{last} \leftarrow t$;

end

else

$t = D$; $n \leftarrow n - 1$; **if** $n > 0$ **then**

$D \leftarrow t - \ln(U)/\mu$; $W \leftarrow W + (t - A)$;

end

else

$D \leftarrow \infty$;

end

end

end

$L \leftarrow L/T$; $W \leftarrow W/n$;

Algorithm 1: MM1 Queueing System Simulation