

**Input:** Arrival rate  $\lambda$ , Service rate  $\mu$ , Simulation time  $T$

**Output:** Average number of customers in the system  $L$ , Average waiting time  $W$

```
initialize  $t = 0, n = 0, A = 0, D = \infty, L = 0, W = 0$ ; while  $t < T$  do
    if  $A < D$  then
         $t = A; n \leftarrow n + 1; A \leftarrow t - \ln(U)/\lambda$ ; if  $D = \infty$  then
             $D \leftarrow t - \ln(U)/\mu$ ;
        end
         $L \leftarrow L + (n - 1)(t - T_{last}); T_{last} \leftarrow t$ ;
    end
    else
         $t = D; n \leftarrow n - 1$ ; if  $n > 0$  then
             $D \leftarrow t - \ln(U)/\mu; W \leftarrow W + (t - A)$ ;
        end
        else
             $D \leftarrow \infty$ ;
        end
    end
end
 $L \leftarrow L/T; W \leftarrow W/n$ ;
```

**Algorithm 1:** MM1 Queueing System Simulation

**Input:**  $\lambda \mu k T$

**Output:**  $L W$

$t \leftarrow 0, n \leftarrow 0, A \leftarrow 0, D_i \leftarrow \infty$  for  $i = 1, 2, \dots, k, L \leftarrow 0, W \leftarrow 0;$

**while**  $t < T$  **do**

**if**  $A < \min(D_1, D_2, \dots, D_k)$  **then**

$t \leftarrow A; n \leftarrow n + 1; A \leftarrow t - \ln(U)/\lambda;$  **if**  $n \leq k$  **then**

$i \leftarrow \text{theidleserver}; D_i \leftarrow t - \ln(U)/\mu;$

**end**

$L \leftarrow L + (n - 1)(t - T_{last}); T_{last} \leftarrow t;$

**end**

**else**

$t \leftarrow \min(D_1, D_2, \dots, D_k);$

$n \leftarrow n - \text{thenumberofserversthatfinishserviceatt};$  **for**

$i = 1, 2, \dots, k$  **do**

**if**  $D_i = t$  **then**

**if**  $n \geq k$  **then**

$D_i \leftarrow \infty;$

**end**

**else**

$D_i \leftarrow t - \ln(U)/\mu; W \leftarrow W + (t - A);$

**end**

**end**

**end**

**end**

**end**

$L \leftarrow L/T; W \leftarrow W/n;$

**Algorithm 2:** MMk Queueing System Simulation