

# 1.5 growth and evolution

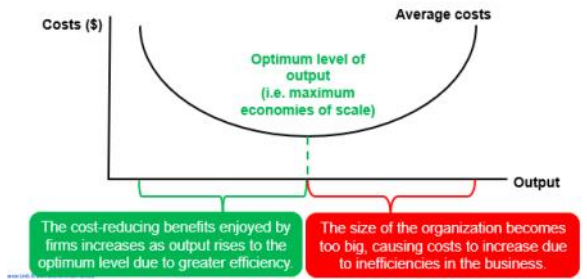
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## Internal economies and diseconomies of scale

- Economies of scale is when average costs of production decrease as the organization increases the size of its operations.
- Diseconomies of scale is when an organization becomes too large, causing productive inefficiencies that result in an increase in average costs of production.

Its average cost, not the cost of raw material

### Economies vs. diseconomies of scale



Diseconomies scale bigger which cost is more due to the business more developed which include the discount provide to customer.. Renewing system

## Internal economies of scale

- Economies of scale that occur inside business
- Within the business control
  - Type of internal economies of scale
    - Technical economies - equipment and machinery
    - Financial economies - borrow large sum of money at lower rate of interest
    - Managerial economies - divide the hierarchy
    - Specialisation economies - divide workload
    - Marketing economies - promoting and selling
    - Purchasing economies - buying resource
    - Risk-bearing economies - to deal with risk and stop potential risk (business operations unfavourable trading)
- Internal diseconomies of scale
  - Lack of control and coordination
  - Power working relationship
  - Lower productive efficiency from outsourcing
  - Bureaucracy
  - complacency

Bureaucracy = excessive processes and formalities that need to be completed in order to get things done. Often associated with very large and traditional organizations

Complacency = when workers are satisfied with their current skills / abilities and have no desire to improve or upskill.

## External economies of scale

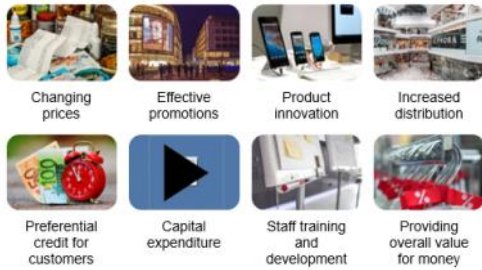
- Things outside business control
- Type of external economies of scale
  - Technological progress - technology innovation increase productivity
  - Improved transportation networks - globalized transportation
  - Abundance of skilled labour - certain location may benefit from reputable education and training facilities
  - Regional specialisation - certain location or countries have establish reputation for a product
- External diseconomies of scale
  - Higher rents
  - Local market conditions for pay and financial rewards
  - Traffic congestion - delay supply
  - Context specific problem

## Growth

Internal growth - business growth by using its own capability and resource

External growth - through dealing with outside organizations.

## Methods of internal growth



### Advantages of internal growth

- Better control and coordination
- Relatively inexpensive
- Maintains corporate culture
- Generally, less risky

### Disadvantage of internal growth

- Diseconomies of scale
- Restructuring of the form of ownership may be needed
- May lead to dilution of control and ownership
- Slower method of growth

### Advantage and disadvantage of external growth

#### Advantage:

- Quicker than organic growth
- Synergies
- Reduced competition
- Economies of scale
- Spreading of risks

#### Disadvantage:

- More expensive than internal growth
- Greater risks
- Regulatory barriers
- Potential diseconomies of scale
- Organisational culture clash

Capital employed = the amount invested in a business from the owners and outside lenders

## Reason for business to grow

### Measuring the size of a business

- The size of a business can be measured in several way
  - Market share
  - Total sale revenue
  - Size of workforce
  - Profit
  - Capital employed

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### Generic benefits of being a large business

#### Economies of scale

#### Lower price

#### Brand recognition

#### Brand reputation

#### Value-added services

#### Greater choice

#### Customer loyalty

## Reason for business to stay small

### Generic benefit of being a small business

- Cost contrl
- Loss of control
- Financial risks
- Government aid
- Local monopoly power

- Personalized services
- Flexibility
- Small market size

### External growth methods

#### Mergers and acquisitions (M&A)

Mergers - mergers take place when two firms agree to form a new company with its own legal identity

Acquisition - acquisition occurs when a company buys a controlling interest in another firm with the permission and agreement of its board of directors.

#### Benefits and drawbacks of M&As

##### Advantage

- Greater market share
- Economies of scale
- Synergy
- Survival
- Diversification
- Gain entry into new markets

##### Disadvantage

- Redundancies
- Conflict
- Culture clash
- Loss of control
- Diseconomies of scale
- Regulatory problems

#### Takeovers

Takeovers occur when a company purchases a controlling stake in another company without the permission and agreement of the company or board of directors.

They are also known as hostile takeovers.

#### Joint venture (JVs)

- Occur when two or more businesses split the costs, risks, control and rewards of a business project.
- In doing so, the parties agree to set up a new legal entity

#### Strategic alliances (SAs)

- Strategic alliances occur when two or more businesses cooperate in a business venture for mutual benefit.
- The firms include share the costs of product development marketing and operations

#### Advantage and disadvantage of JVs and SAs

##### Advantage

- Synergy
- Spreading costs and risks
- Entry to new/foreign markets
- Relatively cheap
- Competitive advantages
- Exploitation of local knowledge
- Relatively high success rate

##### Disadvantage

- Rely heavily on goodwill and resources of their counterparts
- Enormous expenditure on brand development
- Possible culture clashes

#### Franchising

- Franchising is a form of business ownership whereby a person or business buys a license to trade using another firm's name, logos, brands and trademarks.
- The agreement is between the:
  - Franchisor: the firm selling the license, and the
  - Franchisee: the entrepreneur buying the license

#### Benefits of franchising for franchisors and franchisees

##### Franchisors

- Cheaper and faster than internal growth
- Enter new local and international markets
- Growth without incurring day-to-day running costs
- Income from royalty payments

- Franchisees are more motivated than salaried managers

#### Franchisees

- Relatively low risk
- Relatively lower start-up costs
- Training and advice on financial management
- Large scale advertising performed by franchisor
- Greater likelihood of success due to local market insights

#### Drawbacks of franchising for franchisors and franchisees

##### Franchisors

- Risk damage to brand name if franchisees are unsuccessful
  - Monitoring quality standards of franchisees can be difficult
- Slower growth method than M&As

##### Franchisees

Stifled creativity due to many franchisor rules and requirements

Can be very expensive to buy a franchise with no guarantee of a return on investment

Significant percentage of revenues paid to franchisor