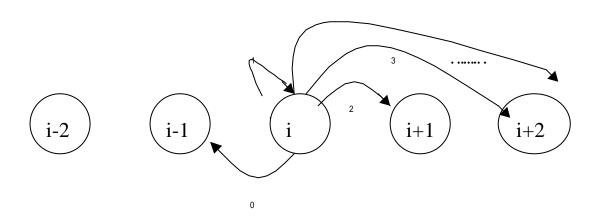
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Form a DTMC embedded at departure instants of a M / G / 1 queue state descriptor X : number of customers left behind



i = prob(i arrivals during a service time)

 $_{k} = \int_{0}^{\infty} b(x) P(k \text{ arrivals in time of } x) dx$

$$= \int_{0}^{\infty} b(x) \frac{(\mathbf{I}x)^{k} e^{-1x}}{k!} dx$$

$$|P| = \begin{pmatrix} a_{0} & a_{1} & a_{2} & a_{3} & \cdots & \cdots \\ a_{0} & a_{1} & a_{2} & a_{3} & \cdots & \cdots \\ 0 & a_{0} & a_{1} & a_{2} & a_{3} & \cdots \\ 0 & 0 & a_{0} & a_{1} & a_{2} & \cdots \\ \vdots & \vdots & & & & \cdots \\ \vdots & \vdots & & & & & \cdots \end{pmatrix}$$

$$P = P \cdot |P$$

$$\sum_{i=0}^{\infty} P_i = 1$$

Distribution of number of customers in system

利用 Z-transform:

Q(Z) = B*(- Z)
$$\frac{(1-r)(1-Z)}{B*(I-IZ)-Z}$$

Distribution of delay

$$S*(s) = B*(s) \frac{s(1-r)}{s-1+1B*(s)}$$

Distribution of waiting time

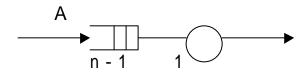
$$S^*(s) = W^*(s) \cdot B^*(s)$$

W*(s) =
$$\frac{1-r}{1-r\hat{B}^*(s)}$$

$$\hat{B}^*(s) = \frac{1 - B^*(s)}{S\overline{X}}$$

E[N] = expected number of customers in system

Method 1: Focus on an arriving customer A



: arrival rate

X: service time

P_i: prob (i customers in system)

W: waiting time seen by A

$$E[W] = \sum_{i=0}^{\infty} P_i E[W \mid i \text{ in system}]$$

= $\sum_{i=0}^{\infty} P_i$ E[(i-1)service time + residual service of customer in service]

$$= \sum_{i=1}^{\infty} P_i (i - 1) \overline{X} + \sum_{i=1}^{\infty} P_i \overline{R}$$

$$= \overline{Q}\overline{X} + (1 - P_0)\overline{R}$$

$$E[W] = \overline{X} E[W] + \overline{R}$$

$$\mathsf{E[W]} = \frac{r\overline{R}}{1-r}$$

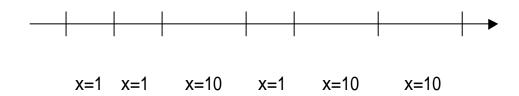
for M / M / 1

$$E[W] = \frac{r}{1 - r} \times \frac{1}{m}$$

Finding \overline{R} :

suppose X is generally distributed with $P_x(i) = P(X = i)$

$$P(X = 10) = \frac{1}{2}$$
, $P(X = 1) = \frac{1}{2}$



P(random observer sees a 10 period)

P(random observer sees a 1 period)

Let $N_i(T)$ = number of intervals of length i in [0,T]

P[random observer intercepts an i period]

$$=\frac{N_i(T)i}{\sum_{j=0}^{\infty}N_j(T)j} = \frac{\frac{N_i(T)}{N(T)}i}{\sum_{j=1}^{\infty}\frac{N_j(T)}{N(T)}j} = \frac{P_i}{\sum_{j=1}^{i}P_j}i = \frac{iP_i}{\overline{X}}$$

In continuous case:

P(random observer intercepts x period)

$$=\frac{xf(x)}{\overline{x}}$$

Finding \overline{R} :

What is the expected remaining amount of time left for the job in service (seen by random (Poisson) arrival)?

$$E[R] = \int_{0}^{\infty} E[R \mid \text{service time is } x] \frac{xf(x)}{\overline{x}} dx$$

$$\overline{R} = \frac{E[X^2]}{2E[X]} = \int_0^\infty \frac{x^2 f(x)}{2\overline{x}} dx = \frac{E[x^2]}{2E[x]}$$

$$E[W]_{M/G/1} = \frac{\boldsymbol{r}}{1-\boldsymbol{r}}\overline{R} = \frac{\boldsymbol{r}E[x^2]}{(1-\boldsymbol{r})2E[x]}$$

$$E[T]_{M/G/1} = E[W]_{M/G/1} + \overline{X} = \frac{rE[x^2]}{(1-r)2E[x]} + \frac{1}{m}$$

$$E[N]_{M/G/1} = E[T] = \frac{1}{m} + \frac{\frac{1}{m}E[X^2]}{2(1-r)\frac{1}{m}} = + \frac{\frac{1^2\overline{X}^2}{2(1-r)}}{2(1-r)}$$

Def:
$$C_b^2 = \frac{E[X^2] - (E[X])^2}{(\overline{X})^2}$$

$$E[X^{2}] = \frac{(1 + C_{b}^{2})}{(E[X])^{2}}$$

$$E[T]_{M/G/1} = \frac{1}{m} + \frac{1}{2(1-r)m^2}(1+C_b^2)$$

C_b = 0 deterministic

- 1 exponential
- > 1 hyper exponential
- <1 Erlang