YUKI MATSUBARA

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Vancouver, BC or Remote | linkedin.com/in/yukimatsubara/ | github.com/YukiRamu

SUMMARY

Front-end developer with a background in system engineering industry for 5+ years and a passion for user experience and interaction. Learning and growing as a developer are essential to me and I have worked on multiple front-end projects related to JavaScript and React for my diploma program. I excel at working in teams and enjoy collaboration with peers. I believe that working as a front-end developer will hone my skills and improve my technical abilities. I am confident that my passion for web development and my skills in problem solving would make me a great asset to your team.

SKILLS

- Languages   English (fluent) / Japanese (native)
- Skills   Communication skills / Project management in a team / Time management skills
- Tools & Apps   FreshDesk / FreshService / Slack / Zoom / GitHub / SaaS/ Microsoft Office / Office 365 / Windows etc.
- Technologies   HTML / CSS / SASS / JavaScript / React.js / React Router / Redux / Node.js / Mongo DB / Bootstrap / Chakra UI

RECENT PROJECTS

Expense Tracker Project   *Dec 2021*

Full-stack application build with React, Redux toolkit, Node.js, Express.js, Mongo DB. Deployed on AWS and Heroku. Team project.

- GitHub link (Front-end): https://github.com/VikiSevcikova/expense-tracker
- GitHub link (Backend): https://github.com/VikiSevcikova/expense-tracker-backend
- Website link: https://expense-trackify-app.herokuapp.com/login

Redux To Do List Project   *July 2021*

Fully responsive To Do List App created with React.js and Redux toolkit. Data is stored in the local storage.

- GitHub link: https://github.com/YukiRamu/React-Redux-To-Do-List
- Website link: https://yukiramu.github.io/React-Redux-To-Do-List/

React Weather App Project   *June 2021*

Build with React.js and Context API. Data is stored in the local storage.

- GitHub link: https://github.com/YukiRamu/React-Weather-App

- Website link: https://yukiramu.github.io/React-Weather-App/

Cinema Booking Project   *May 2021*

Movie Data Populated from The Movie DB API. Seat booking features included. Seat booking data stored in Local Storage. Bootstrap for UI. JavaScript OOP. Responsive design.

- GitHub link: https://github.com/YukiRamu/Movie-Theater-Booking.git
- Website link: https://yukiramu.github.io/Movie-Theater-Booking/

Recipe Finder Project   *April 2021*

Recipe Data populated from Edaman API. User's bookmark and color theme preference are saved in Local Storage. Mini stopwatch feature available.

- GitHub link: https://github.com/YukiRamu/Recipe-Finder
- Website link: https://yukiramu.github.io/Recipe-Finder/

IT WORK EXPERIENCE

GLOBAL ENGLISH-SPEAKING IT SUPPORT
Keyence Corporation. | Osaka Japan   *Mar 2020 – Dec 2020*
- Answered service questions and provided solutions to client issues through ticketing service (FreshService), calls, emails, and chat
- Implemented a new cloud security service, Cisco Umbrella, to resolve client problems and created system manuals for troubleshooting which led to a 70% reduction in the number of inquiries on this cloud security service
- Managed the security and network projects and introduced the framework of creating better test scenarios to the team, which led to the reduction of the number of test cases from over 1000 to 250 cases and saved over 18 man-hours of labor
- Created new intra websites with SharePoint online and responding to website issues
- Documented user manuals and system specifications and test cases

SYSTEM ENGINEER
The Japan Research Institute, Limited. | Tokyo Japan   *Apr 2014 – Sept 2018*
- Coordinated the various integration projects of global payment systems development – Planning, designing, integration (including formal testing), and troubleshoot implementation and oversaw full transition into production
- System documentation and test scenario creation
- Interacted directly with clients and vendors in Japan, EMEA, NA and APAC region
- English Japanese interpretation and translation

SYSTEM ENGINEER / C# DEVELOPER
JRI Europe, Ltd. | London UK   *Dec 2016 – Apr 2018*
- Developed Information Management System and Approval Document Handling System (Programming with C#, Oracle DB, and SQL Server)
- Modified the entire structure of night batch jobs and reduced the processing time by around 40%

- Created system and product documents and reduced the number of inquiries from customers by 30% and the workload for skill transfer between employees
- Managed the Enhancement Project of Information Management System both as a team leader and an actual developer
- 24/7 on-call system support and incident management with a ticket management system

** Currently I work for a Roofing software company as a customer support representative in Vancouver, BC.

EDUCATION

Cornerstone International Community College of Canada | Vancouver, Canada
Diploma / Web and Mobile App Development   *January 2021- Present*

Ritsumeikan University | Kyoto, Japan
B.A in International Relations   *April 2010 – March 2014*

Sordertorn University | Stockholm, Sweden
Major in Political Science   *September 2011 – August 2012*