Damien Burks

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SUMMARY

Seeking an internship position to expand my knowledge of Network Engineering. A hard-working and self-motivated undergraduate student in Computer Science, I have completed advanced projects as well as completed various internships in IT.

SKILLS

- Python/C++
- Microsoft Office Suite
- PowerShell
- Active Directory
- UNIX/Linux
- Windows Server 2008

RELEVANT PROFESSIONAL EXPERIENCE

Desktop Support Intern, 05/2017 to 08/2017
Tokio Marine HCC — Houston, TX

- Evaluated applications and software patches for desktop applications
- Created and implemented PowerShell scripts to increase desktop deployment performance and efficiency.
- Collaborated with various vendors to evaluate the recent technology that is available and made recommendations to management on using that technology
- Implemented and administered advanced Microsoft technologies

Computer Technician, 09/2017 to Current
Texas Southern University — Houston, TX

- Installed and maintained computer operating systems, hardware, and software applications.
- Escalated unresolved issues to appropriate level.
- Made recommendations and developed technical design for new application features
- Trained users in the proper use and troubleshooting of hardware and software

Research Assistant, 08/2016 to 08/2017
Texas Southern University — Houston, TX

- Designed and implemented LabVIEW programs in order for the sensor nodes to be able to charge through electromagnetic radiation.
- Researched and recommended network and data communications for lab hardware and software
- Mentored and trained new hires to improve competency of wireless sensor networks

EDUCATION AND TRAINING

Bachelor of Science: Computer Science, 2019
Texas Southern University — Houston, TX, 77088

- GPA: 3.65/4.0
- Top 25% of the class
- Advanced coursework in Networking and Security

ACTIVITIES AND HONORS

President - Cyber Internet Security Student Association (CISSA), 2017
Tutor - Department of Computer Science - Texas Southern University, 2016
Member - Louis Stokes Alliance for Minority Participation (LSAMP), 2016