

Savali Libkin

**דו"ח STR**

**למערכת :**

**אתר האינטרנט של SAVALI LIBKIN**

<u>יוליה זיקוב</u>	כותבי הדו"ח :
<u>קובי יונסי</u>	מאשר הדו"ח :
<u>1.0</u>	מס' מהדורה :
<u>20.12.2022</u>	תאריך מהדורה :

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## **1. מטרה**

מטרת המסמך הינו סיכום תוצאות הבדיקות וסיפוק ערך מוסף המבוסס על התוצאות הללו.  
תוצאות מסמך זה מאפשרות למשתמש/מנהל הפרויקט לקבל החלטה האם להעביר את המערכת לשלב הבא.

## **2. ביצוע בדיקות המערכת**

### **2.1 תיאור ביצועי הבדיקות**

2.1.1 בהרצת מקרי בדיקה במהדורה 1.0 נתגלו 19 באגים מתוכם 18 באגים נפתחו, תוקנו ועברו בדיקות חוזרות בהצלחה לאחר תיקון.

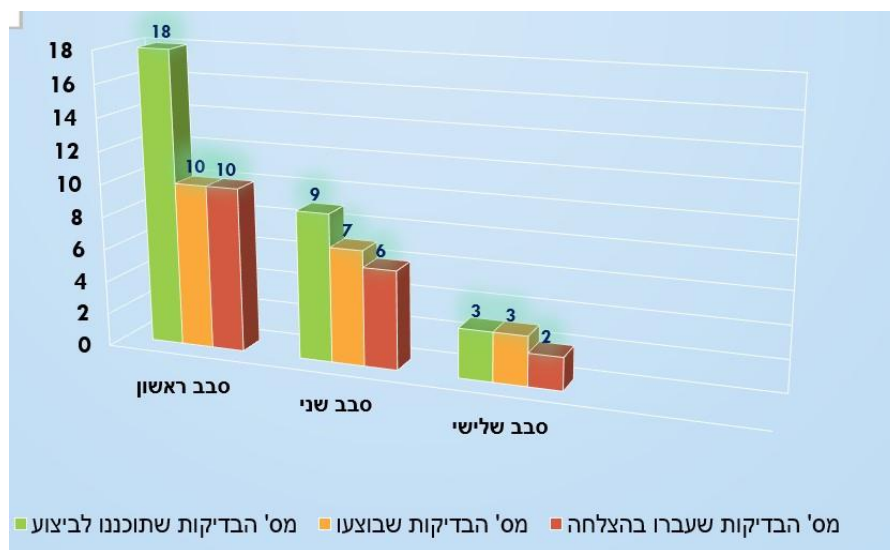
2.1.2 באג 1 לא טופל -אנשי צוות הפיתוח נתנו הסבר לסיבה שזה לא באג.

2.1.3 סה"כ 18 באגים תוקנו בהצלחה.

## 2.2 סיכום ביצועי הבדיקות

מצב ביצוע הבדיקות לפי סבבים: טבלה זו מרכזת את מספר הבדיקות שתוכננו ובוצעו לכל סבב בדיקה.

מס' סבב	מס' הבדיקות שתוכננו לביצוע	מס' הבדיקות שבוצעו	אחוז הבדיקות שבוצעו	מס' הבדיקות שעברו בהצלחה	אחוז הבדיקות שעברו בהצלחה
סבב ראשון	18	10	95%	10	83%
סבב שני	9	7	80%	6	75%
סבב שלישי	3	3	80%	2	75%

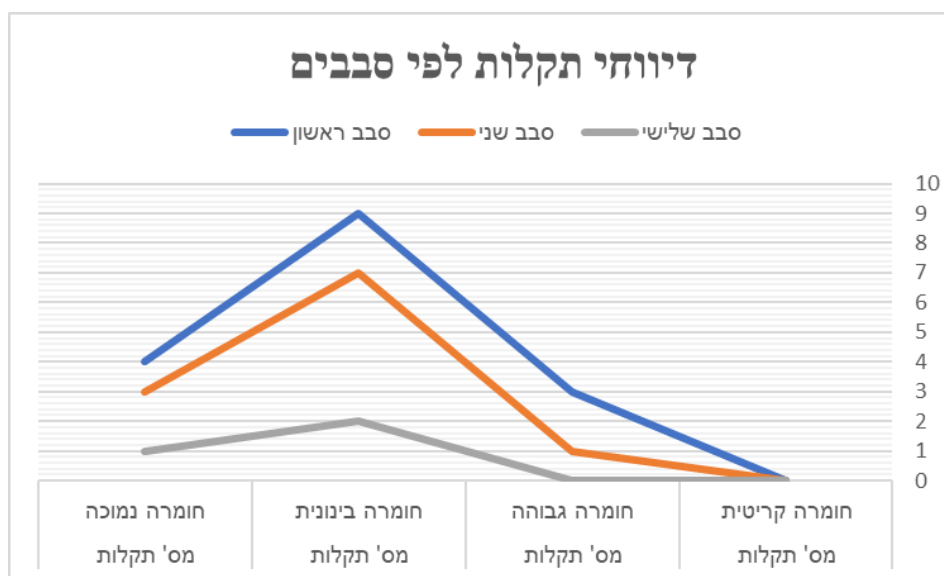


### 3. תוצאות בדיקות המערכת

#### 3.1 דיווחי תקלות לפי סבבים

הטבלה הבאה מרכזת את מספר התקלות שדווחו במהלך כל סבב בדיקה.

מס' סבב	מס' תקלות חומרה קריטית	מס' תקלות חומרה גבוהה	מס' תקלות חומרה בינונית	מס' תקלות חומרה נמוכה
סבב ראשון	0	3	9	4
סבב שני	0	1	7	3
סבב שלישי	0	0	2	1



#### 3.2 דיווחי תקלות לפי סטאטוס

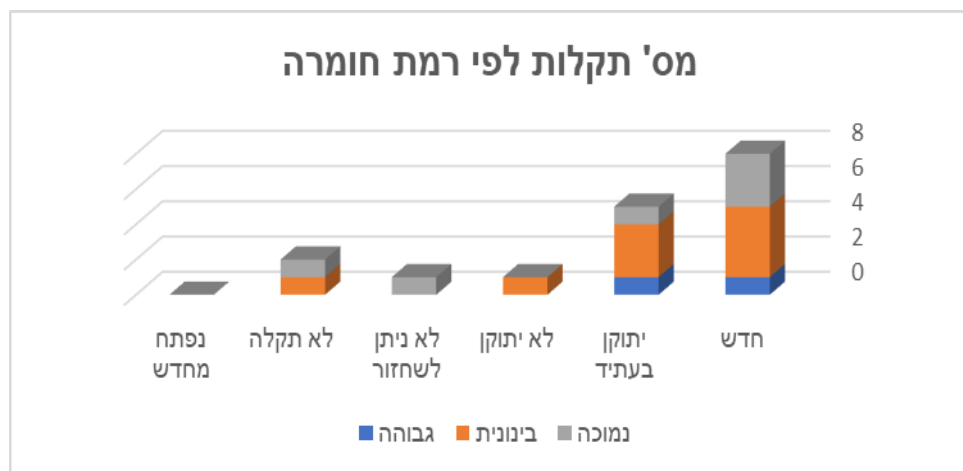
סטטוס תקלה	מס' תקלות לפי סבבי ביצוע		
	סבב ראשון	סבב שני	סבב שלישי
פתוח	9	5	2
סגור	6	1	1
לא תקלה	1	0	0
נפתח מחדש	2	1	0

## 4. הערכת איכות המערכת

### 4.1 מצב תקלות למערכת הנבדקת

מצב סופי של התקלות הפתוחות (שלא טופלו או נפתרו) לפי חומרת התקלה.

מס' תקלות לפי רמת חומרה			סטטוס תקלה
נמוכה	בינונית	גבוהה	
3	4	1	חדש
1	3	1	יתוקן בעתיד
0	1	0	לא יתוקן
1	0	0	לא ניתן לשחזור
1	1	0	לא תקלה
0	0	0	נפתח מחדש



## 4.2 מסקנות והמלצות

1. לתקן את התרגום לשפה האנגלית-כל הכתובות צריכות להיות באנגלית
2. להפוך את האתר לנגיש עבור אוכלוסייה עם מוגבלויות דוגמא ניתן לראות באתר של השף הישראלי משה שגב <https://www.segevchef.com/>
3. לוגו של האתר קשה מאוד לקריאה, לא ברור מה רשום וגם נעלם קצת ברקע הלבן.
4. להוסיף אפשרות הרשמה גם דרך דואר אלקטרוני ולא רק דרך SMS
5. רקע של אתר מפריע לקרוא, נראה כמסך מלוכלך. מומלץ לעשות רקע אחר
6. מומלץ לבנות אפליקציה למשתמשי הסמרטפונים.
7. רעיון להוספת שם מסעדה וכתובת בשפה האנגלית כמו שמופיע באתר של השף הישראלי, אסף גרנית : <https://assafgranit.com/>



## 5. שימת תקלות

Issue Type	Bug ID	Title
Bug	QB2-1	Clicking on the word "Privacy policy" giving an error
Bug	QB2-2	When filling out the subscription form, there is an overlay of inscriptions
Bug	QB2-3	Page scroll arrow not visible on white background
Bug	QB2-4	Label display language does not match page language
Bug	QB2-5	Label display language does not match page language
Bug	QB2-6	When changing the quantity of goods in the cart, the number on the "cart" icon does not change
Bug	QB2-7	Option to add a negative number to the cart
Bug	QB2-8	When searching, there is no message that this is not available
Bug	QB2-9	The site does not work when you click on the word "Home" again
Bug	QB2-13	Marking does not fit the word
Bug	QB2-14	Error where image should be
Bug	QB2-15	Error in product selection
Bug	QB2-16	Consistency in the names of the dishes
Bug	QB2-17	Unable to see full text
Bug	QB2-18	Unprofessional translation in English
Bug	QB2-19	Poor visibility of the text
Bug	QB2-20	Accessibility

## 6. דיווח תקלות

**[QB2-20] Accessibility** Created: 25/Feb/23 Updated: 27/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Google Chrome 98.0.4758.102 Windows 11		

### Description

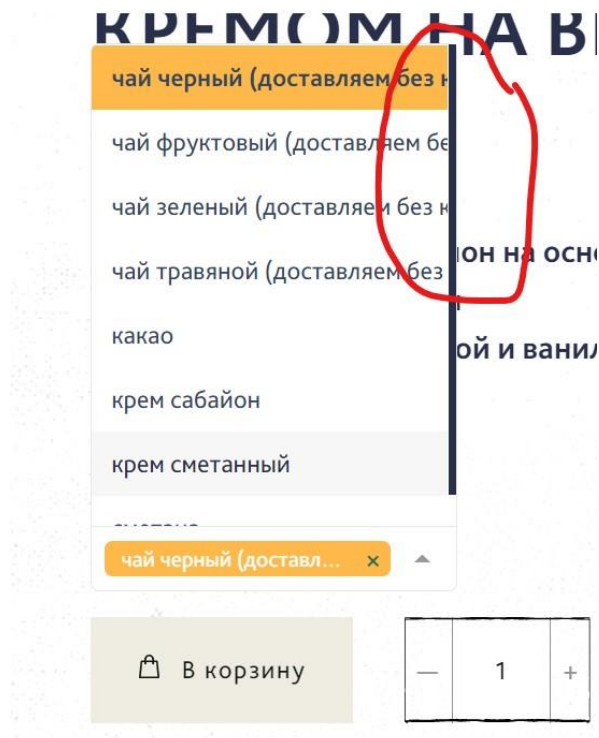
- 1 . Enter the site <https://savva-libkin.com/en>
2. The site is not accessible to people with disabilities.

**[QB2-17] Unable to see full text** Created: 25/Feb/23 Updated: 25/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Google Chrome 98.0.4758.102 Windows 11		
Attachments:	a non 'hn nnæn NJ-l) nn niN7 '7 I 'N.jpg		

Description

1. Enter the site <https://savva-libkin.com/en/delivery/kompot>
2. Choose BIG HEARTY BREAKFAST
3. Choose "BREAKFAST#1"
4. Press on the select box
5. Not all selections can be viewed properly, the text is cropped.



**[QB2-15] Error in product selection** Created: 25/Feb/23 Updated: 26/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Google Chrome 98.0.4758.102 Windows 11		
Attachments:	e DU (al 55608a-5fb4-4799-aOdf-d8b01715008a).jpg e 52) 233804 non יליון95dd8-c2d2-43c1-b15c-919db713c26e).jpg		

**Description**

1. Enter the site <https://savva-libkin.com/en>
2. Press **SHOP** on the main Menu.
3. Choose **KOMPOT** restaurant.
4. Choose **BIG HEARTY BREAKFAST**

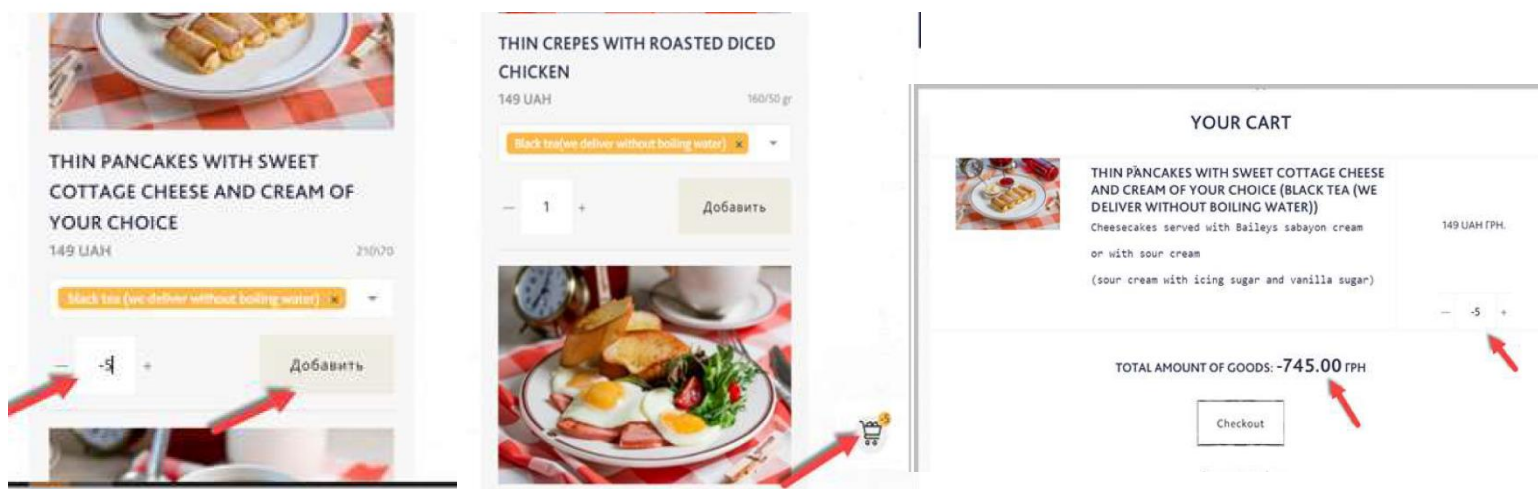


**[QB2-7] Option to add a negative number to the cart** created: 25/Feb\23 updated: 27/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	3 days		
Time Spent:	Not Specified		
Original estimate:	3 days		
Environment:	Win 10 Chrome Version 98.0.4758.102		

Description:

1. Open site <https://savva-libkin.com/en>
2. Select the "shop" tab
3. Select from restaurants "Kompot"
4. Choose any dish and change the quantity to negative to minus. (for ex "-5") and add to cart
5. Go to the Cart – the order amount is negative



Created: 25/Feb/23 Updated: 25/Feb/23

Description

1. Enter the site <https://savva-libkin.com/en/restaurant/odessa/tavernetta>
2. Roll down where the word MENU appears.
3. There is a missing image.



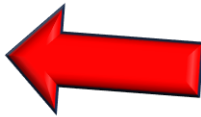
**[QB2-13] Marking does not fit the word** Created: 25/Feb/23 Updated: 25/Feb/23

Status:	To Do
Project:	QA BUG 22
Components:	None
Affects versions:	None
Fix versions:	None
Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	Google Chrome 98.0.4758.102 Windows 11
Attachments:	a nm€n -p ooun IN n'•n'7 N).jpg a 232258 2022-02-25 non

## Description

1. Enter the site <https://savva-libkin.com/en>
2. Place the mouse pointer over the words "ODESSA CUISINE" that appears on the top Menu.
3. Place the mouse pointer over the WORDS "БИЗНЕС ПО ОДЕССКИ" that appears on the top Menu.
4. The circle mark does not fit the word.

БИЗНЕС ПО ОДЕССКИ



Вход / Регистрация

Savva Libkin

SAVVA

SHOP

RESTAURANTS

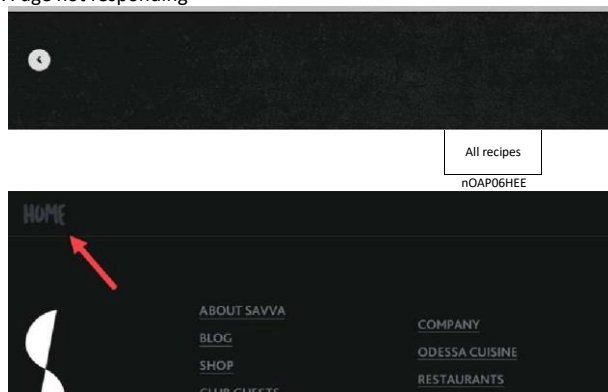
БИЗНЕС ПО ОДЕССКИ



[QB2-9] The site does not work when you click on the word "Home" again Created: 25/Feb/23 Updated: 27/Feb/23			
Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	3 days		
Time Spent:	Not Specified		
Original estimate:	3 days		
Environment:	Win 10 Chrome Version 98.0.4758.102		

## Description

- 1 . Open site <https://savva-libkin.com/en>
2. On the main page at the bottom, click on the word "home", and after reloading the page, click on "home" again
3. Page not responding





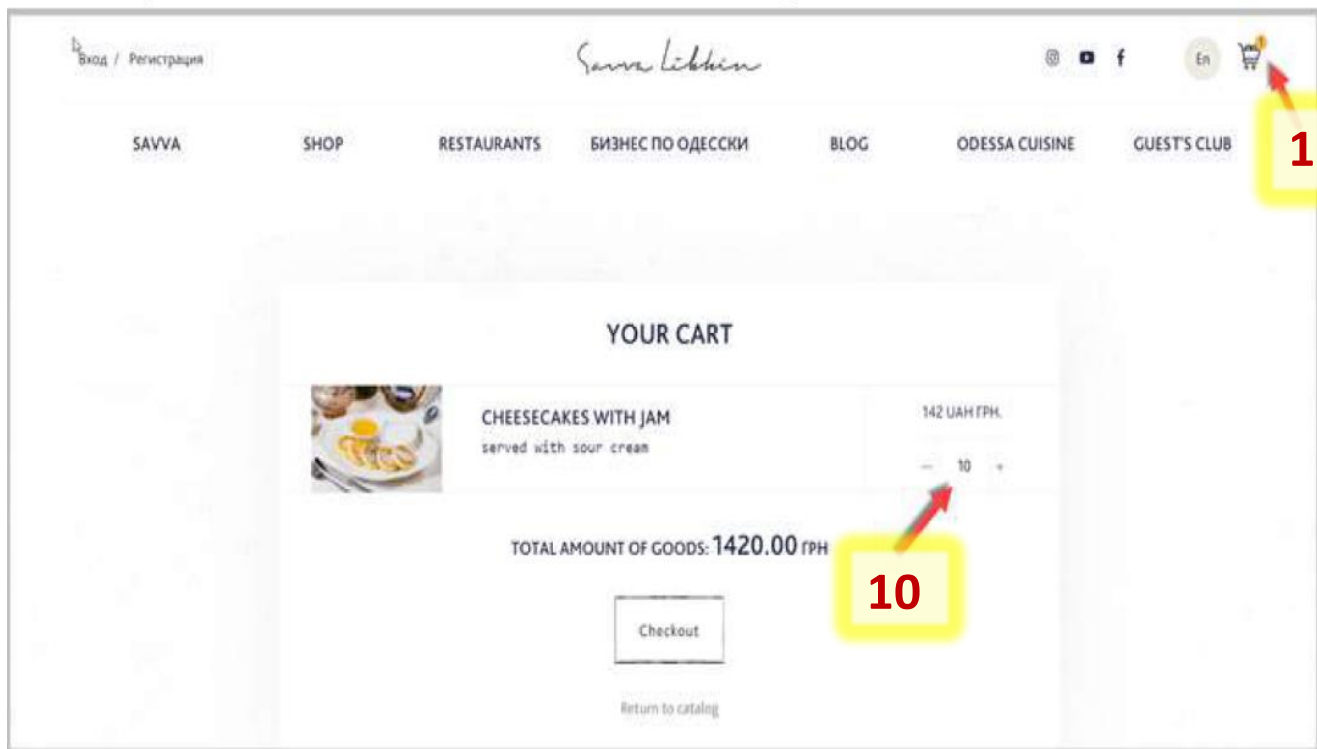
**QB2-6] When changing the quantity of goods in the cart, the number on the "cart" icon does not change**

Created: 25/Feb/23 Updated:27/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	3 days		
Time Spent:	Not Specified		
Original estimate:	3 days		
Environment:	Win 10 Chrome Version 98.0.4758.102		
Attachments:	e Picture 8 (440553bc-f4d7-4c82-8865-70fd73b1080e).png a Picture 8.png		

**Description**

1. Open site <https://savva-libkin.com/en>
2. Select the "Shop" tab
3. Select restaurants "Kompot"
4. Choose any dish and click "add to cart"
5. Enter the shopping cart and change the order quantity
6. Quantity on the "cart" icon does not change



**[QB2-5] Label display language does not match page language** Created: 23/Feb/23 Updated: 27/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	Functionality		
Remaining Estimate:	3 days		
Time Spent:	Not Specified		
Original estimate:	3 days		
Environment:	Win 10 Chrome Version 98.0.4758.102		
Attachments:	e Picture 7 (7b2d5f64-f690-4294-a334-07f625c73fb1 ).png    e Picture 7.png		

Description

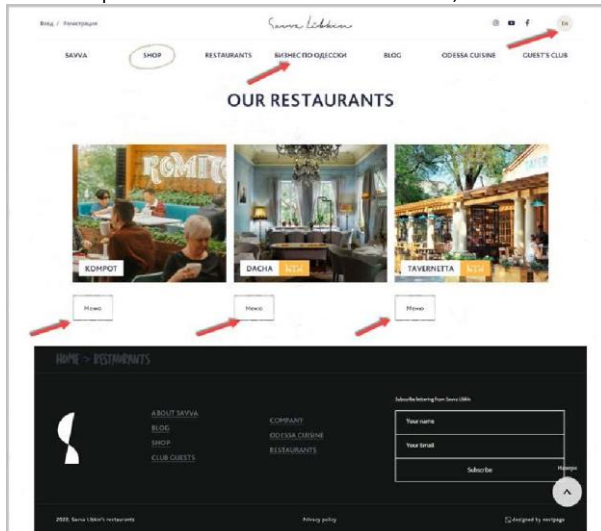


1. Open site <https://savva-libkin.com/en>
2. Select page language English
3. Select 'Shop' option
4. Press the button below the picture with the name 'Dacha'
5. Captions appear in Russian

<b>[QB2-4] Label</b>	<b>Display language does not match page language</b> Created: 23/Feb/23 Updated: 27/Feb/23		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	Functionality		
Remaining Estimate:	3 days		
Time Spent:	Not Specified		
Original estimate:	3 days		
Environment:	Win 10 Chrome Version 98.0.4758.102		
Attachments:	a Picture6 (e3e5bbae-900f-4551-917e-943b3b6cca4a).png    a Picture6.png		

#### Description

1. Open site <https://savva-libkin.com/en>
2. Select page language English
3. Select the "Shop" tab
4. Under the pictures with the name of the restaurant, the 'Menu' button written in Russian

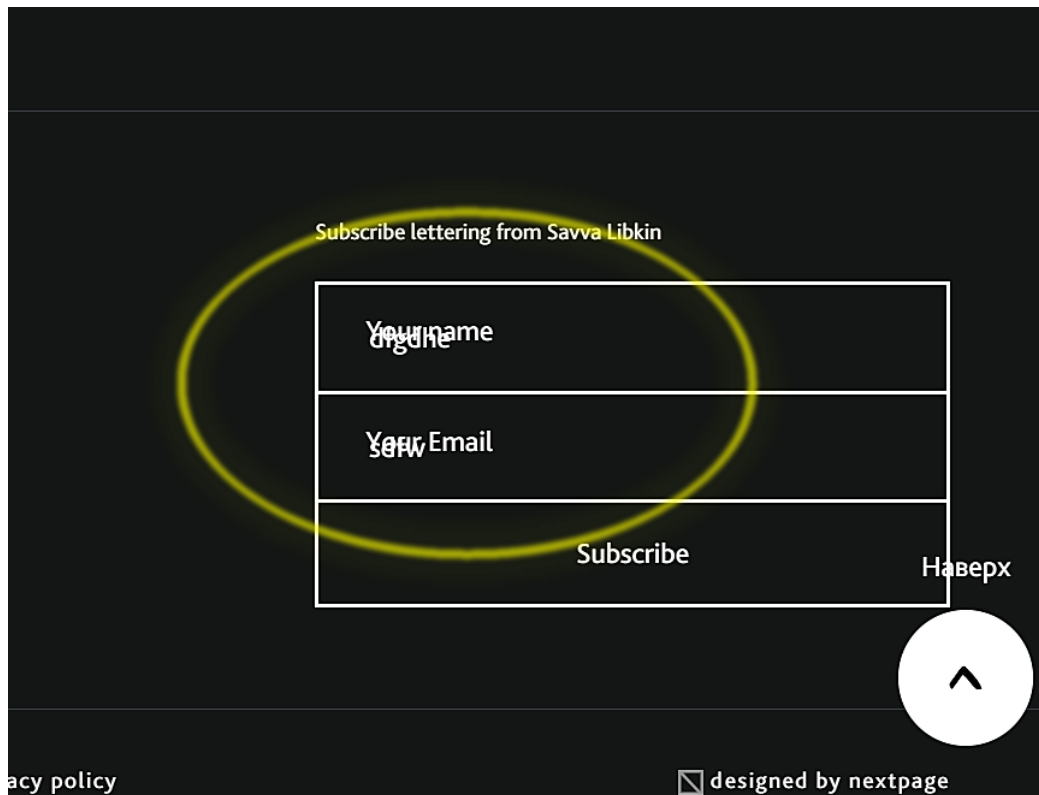


**[QB2-2] When filling out the subscription form, there is an overlay of inscriptions** Created: 23/Feb/23 Updated: 27/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	Functionality		
Remaining Estimate:	3 days		
Time Spent:	Not Specified		
Original estimate:	3 days		
Environment:	Win 10 Chrome Version 98.0.4758.102		
Attachments	e Picture3 (495e 120b-b3f3-436a-bbf7-487ec392d9c8).png	e Picture3.png	

**Description**

- 1 . Open site <https://savva-libkin.com/en>
2. At the bottom of the main page, fill in the wrong data and click subscribe
3. When you re-enter data, the inscription "Your name" does not disappear.

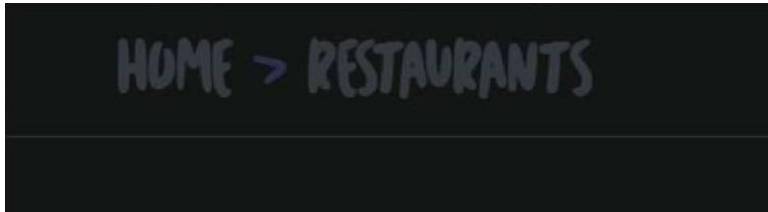


**[QB2-19] Poor visibility of the text** Created: 25/Feb/23 Updated: 25/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Low
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Google Chrome 98.0.4758.102 Windows 11		
Attachments:	aÄlmm JÄNY N".jpg		

**Description**

- 1 . Enter the site <https://savva-libkin.com/en/restaurant>
2. Scroll down to the bottom of the page.
3. There is a very poor visibility of the text.



**[QB2-18] Unprofessional translation in English** Created: 25/Feb/23 Updated: 27/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Low
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Google Chrome 98.0.4758.102 Windows 11		
Attachments:	e rule number 1 or first rule, second rule 3rd rule and atc.jpg		
Description	1.Enter the site <a href="https://savva-libkin.com/en/about">https://savva-libkin.com/en/about</a> 2.Roll down to SAVVA'S LIFE RULES 3. The RULES sorting numbers are written in the wrong way. It should be "First rule" Second rule etc.		

SAVVA

SHOP


RESTAURANTS

БИЗНЕС ПО ОДЕССКИ

BLOG

ODESSA CUISINE

GUEST'S CLUB




SAVVA'S LIFE RULES

1 rule

«The main thing for a perfectionist is to feel that thin line beyond which the desire to do better turns into a dangerous mania. Some things have to be perfect, while others have to stay good. God, give us enough intelligence to distinguish one from the other!»

2 rule

«Better than restaurants I make only daughters. They live in three countries - in Ukraine, in Austria and in Japan. So I can confidently call myself a citizen of the world.»



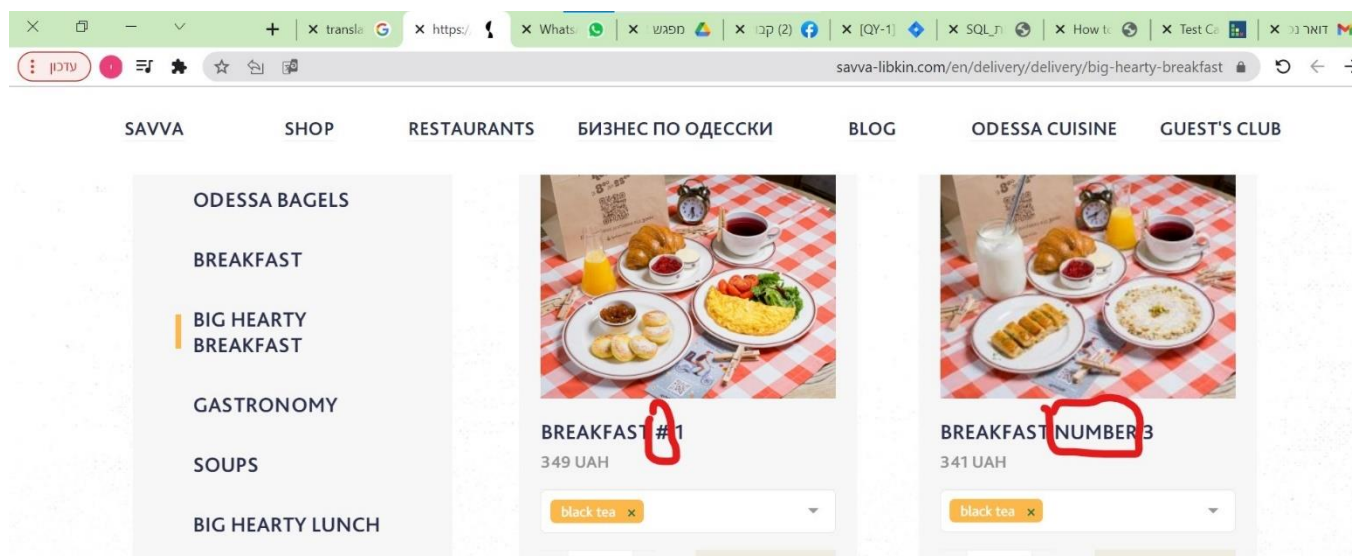
15:20 ENG 02/2022

הקלד כאן כדי לחפש

**[QB2-16] No consistency in the names of the dishes** created: 25/Feb/23 Updated: 27/Feb/23

Status:	To do
Project:	QA BUG 22
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug
Reporter:	Yulia Zikov
Resolution:	Unresolved
Labels:	Functionality
Attachments	X,FBsa
Description	<ol style="list-style-type: none"> <li>1. Enter the site <a href="https://savva-libkin.com/en/delivery/delivery/big-hearty/breakfast">https://savva-libkin.com/en/delivery/delivery/big-hearty/breakfast</a></li> <li>2. Choose the BIG HEARTY BREAKFAST option from the Menu.</li> <li>3. There is no consistency in the names of the dishes. Once BREAKFAST # 1 and once BREAKFAST <b>NUMBER 3</b></li> </ol>



**[QB2-8] When searching, there is no message that this is not available** Created: 25/Feb/23 Updated: 27/Feb/23

Status:	To do
Project:	QA BUG 22
Components:	None
Affects versions:	None
Fix versions:	None
Attachments:	e Picture9 (a68b8aed-22364dc2-a42b-d0b6b988248d).png e Picture9.png

Description

1. Open site <https://savva-libkin.com/en>
2. Select the "ODESSA CUISINE" tab
3. Enter any letters in the search bar
4. No response from the page



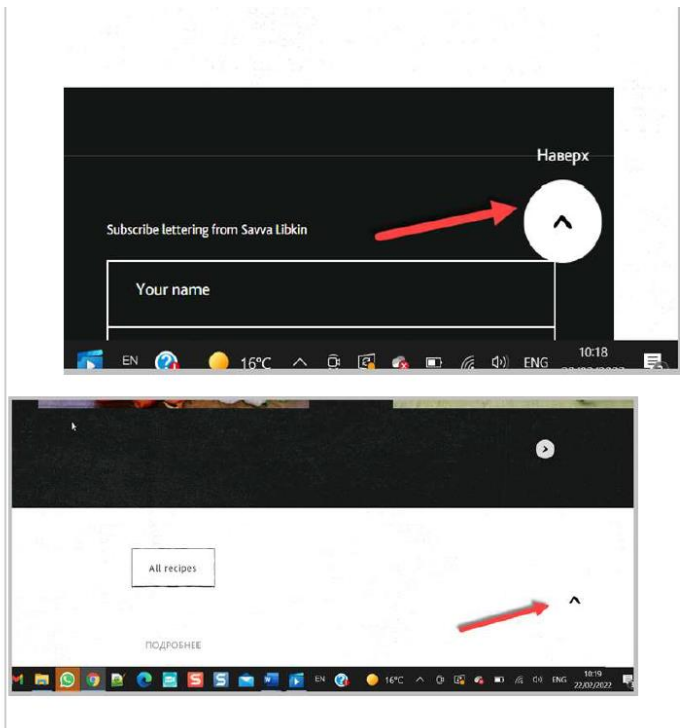


**[QB2-3] Page scroll arrow not visible on white background** Created: 23/Feb/23 Updated: 27/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Low
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	1 day		
Time Spent:	Not Specified		
Original estimate:	1 day		
Environment:	Win 10 Chrome Version 98.0.4758.102		
Attachments:	e Picture 4 (7c79a9bc-1 b6949e8-b552-f85f23da2828).png a Picture 4.png a Picture 5 (433e8cec-f189-4d6b-a3da-5511 afb7f18e).png e Picture 5.png		

## Description

- 1 . Open site <https://savva-libkin.com/en>
2. Scroll down the page
3. Its It's hard to see the icon when it's on a white background



**[QB2-1] Clicking on the word "Privacy policy" giving an error** Created: 23/Feb/23 Updated: 27/Feb/23

Status:	To do		
Project:	QA BUG 22		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Low
Reporter:	Yulia Zikov	Assignee:	Yulia Zikov
Resolution:	Unresolved	Votes:	
Labels:	Functionality		
Remaining Estimate:	3 days		
Time Spent:	Not Specified		
Original estimate:	3 days		
Environment:	Win 10 Chrome Version 98.0.4758.102		
Attachments:	e Picture1 (72a39e8b-f964-40f7-a3ea-c9be86f16710).png e Picture 1 .png a Picture2 (083e6745-ce62-49d2-88ba-da05041220b8).png e Picture2.png		
Description	1. Open site <a href="https://savva-libkin.com/en">https://savva-libkin.com/en</a> 2. On the main page at the bottom click on "Privacy policy" 3. An error page will open "HTTP ERROR 404"		



ПОДРОБНЕЕ

