

SWEN90016

Software Processes & Project Management

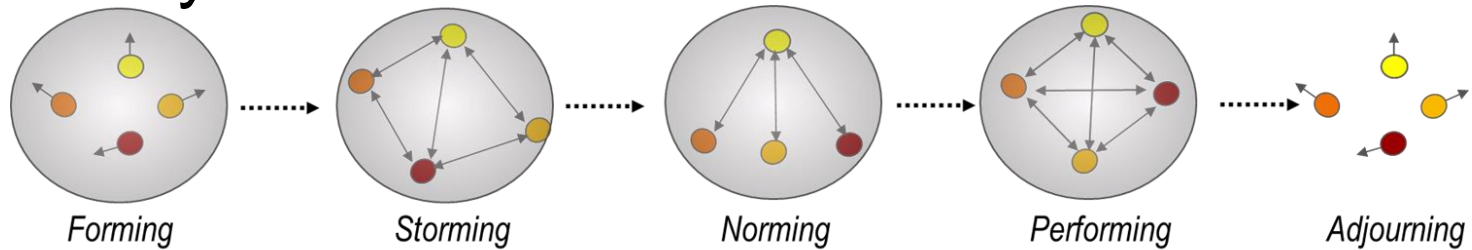
Teams,
Virtual Teams Communication

Explore **team**

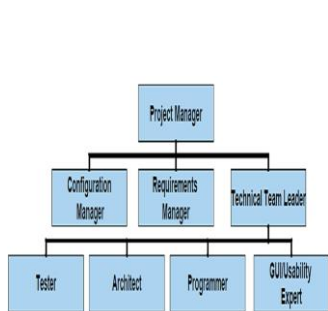
- how teams are formed,
- the different roles that individuals adopt.



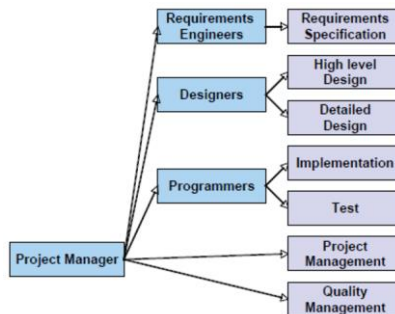
Team life cycle



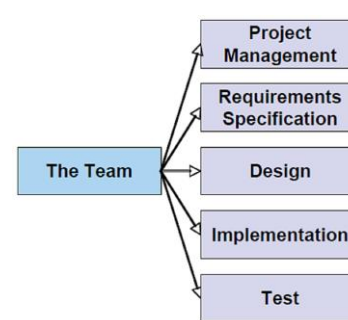
Team structures



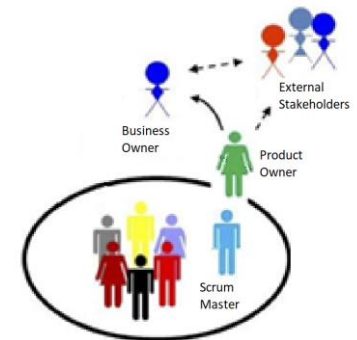
Controlled
Centralised



Controlled
Decentralised

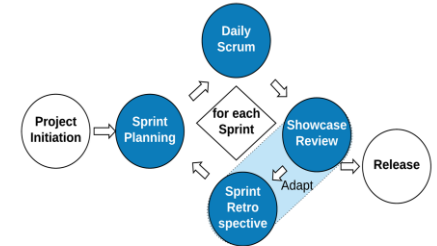
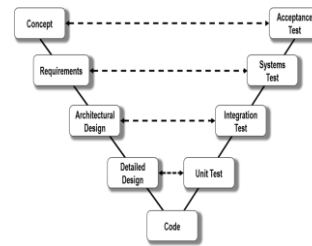
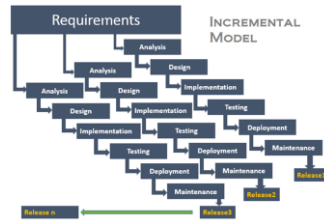
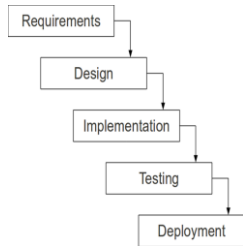


Democratic
Decentralised



Scrum
Team

SDLC models



The **team structure**, the **lifecycle** and the **SDLC model** *influence* and *constrain* each other

Design an effective team structure to make your project succeed.

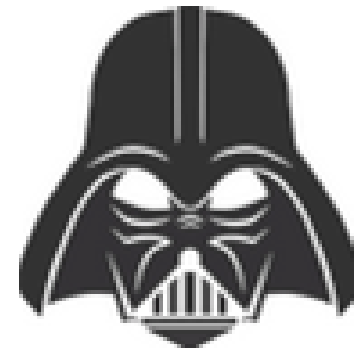
Team Roles

1. Consider the individuals in the team (10 mins)

Consider your own strengths and weaknesses

What **roles** might you play in your project team?

Initiator:	offers ideas, solutions, brainstorm, lateral thinker
Information seeker:	wants facts
Information giver:	describes own experience, offers facts, clarification
Coordinator:	combine contribution of others
Evaluator:	assess quality of contributions
Encourager:	praising, accepting, cohesion and warmth
Harmonizer:	build consensus, humor to neutralize anger
Standard setter:	focus on goals, standards
Follower:	agreeable
Group observer:	provides feedback



What roles are necessary for a high functioning team?

Task

Initiator:
Information seeker:
Information giver:
Coordinator:
Evaluator:

Maintenance

Encourager: What are the
Harmonizer: pros & cons?
Standard setter:
Follower:
Group observer:

Destructive

Blocker
Recognition seeker
Dominator:
Free rider:
Avoider:
Lone wolf:

Danger of
group-think

Free rider
needs enforcer



Initiator:	offers new ideas, suggests solutions, brainstorm, lateral thinker
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Harmonizer:	build consensus, humor to neutralize anger
Standard setter:	focus on goals, standards
Follower:	agreeable
Group observer:	provides feedback
Blocker:	negative, trouble maker
Recognition seeker:	attention seeker, bragging, boasting, talks too much
Dominator:	aggressive, manipulative, interrupts, abuse, sarcasm
Free rider:	lazy, manipulative, exploits
Avoider:	passive, silent, outsider, resists invitations, provokes despair or distrust
Lone wolf:	prefers to work alone, dislikes team

Explore **teams**
- virtual communication.



What is a Virtual Team?

Refers to:

Also known as:

advantages

employees

organisations

disadvantages

Which communication tweaks
improve remote
communication?

What communication tools &
technologies are relevant?



WEEK 10/11

What is conflict resolution at work?

How is conflict resolution at work different from social family conflict resolution?

Have you heard of mediation and do you know what it means?

An interesting read-

<https://hbr.org/2021/09/collaboration-overload-is-sinking-productivity>

Thank You!