Lecture 4

<u>SWEN90016 - 2021 Semester 2 - Lecture 4 - Module 8.pdf</u>
(https://canvas.lms.unimelb.edu.au/courses/106841/files/8770496?wrap=1)

<u>SWEN90016 - 2021 Semester 2 - Lecture 4 - Module 9-1.pdf</u>
(https://canvas.lms.unimelb.edu.au/courses/106841/files/8770679?wrap=1)

<u>SWEN90016 - 2021 Semester 2 - Lecture 4 - Module 10-1.pdf</u>
(https://canvas.lms.unimelb.edu.au/courses/106841/files/8770680?wrap=1)

<u>SWEN90016 - 2021 Semester 2 - Lecture 4 - Case study.pdf</u>
(https://canvas.lms.unimelb.edu.au/courses/106841/files/8802691?wrap=1)

<u>SWEN90016 - 2021 Semester 2 - Lecture 4 - Case study2.pdf</u>
(https://canvas.lms.unimelb.edu.au/courses/106841/files/8806204?wrap=1)

Module 8 – Process & Project Management Plan.

Module 9 – Stakeholder Management.

- Stakeholders & the Stakeholder Register.
- Stakeholder Engagement and Planning.

Module 10 – Communication Management.

- The communication challenge.
- The importance of listening.
- · Communication key skills & importance.
- · Communication plans.
- Virtual teams & communication.
- Key communication considerations.