

Readings

There is no prescribed textbook

Case studies

Lecture 2

Sara S. McCracken and John S. Edwards, "Implementing a knowledge management system within an NHS hospital: a case study exploring the roll-out of an electronic patient record (EPR)," Knowledge Management Research & Practice, vol. 15, pp. 1-11, 2015.

Lecture 3

Transformation whitepaper 08182015.pdf

<https://canvas.lms.unimelb.edu.au/courses/106841/files/8368804?wrap=1>_(PayPal).