

# Stakeholder Management and Communication Quiz

**Due** No due date      **Points** 10      **Questions** 10      **Time Limit** None  
**Allowed Attempts** Unlimited

## Instructions

This is a practice quiz, for you to test your own understanding.

You can do the quiz as many times as you like.

There are NO marks for completing this quiz

Take the Quiz Again

## Attempt History

	Attempt	Time	Score
KEPT	<a href="#">Attempt 2</a>	46,334 minutes	0 out of 10
LATEST	<a href="#">Attempt 2</a>	46,334 minutes	0 out of 10
	<a href="#">Attempt 1</a>	less than 1 minute	0 out of 10

Submitted Nov 1 at 21:59

Unanswered

### Question 1

0 / 1 pts

External stakeholders include (please choose all that are correct)

☐ Sponsors

☐ Suppliers

☐ Customers

☐ Governments

☐ Unions

Incorrect Answer

Incorrect Answer

Incorrect Answer

Incorrect Answer

Unanswered

**Question 2****0 / 1 pts**

Resolving conflict is best done through

☐ Hardcopy☐ Email

Correct Answer

☐ A f2f meeting☐ Website☐ Ignore it and it will resolve itself

Unanswered

**Question 3****0 / 1 pts**

Understanding the levels of stakeholder engagement- which of the following is **incorrect**

☐ Champion is a person(s) who would help drive change and convince others of the value of the project☐ Supportive refers to seeing the value of the project and being supportive

Correct Answer

☐ Resistant refers to not knowing the potential of the project☐ Neutral refers to being aware of the project but neither supporting nor resisting the project

Unanswered

**Question 4****0 / 1 pts**

Internal stakeholders include (please choose all that are correct)

Incorrect Answer

☐ Board members

Incorrect Answer

☐ Suppliers

Incorrect Answer

☐ Project team

Incorrect Answer

☐ Shareholders

Incorrect Answer

☐ Project manager

Incorrect Answer

☐ Management

Unanswered

**Question 5****0 / 1 pts**

Why is it important for a project manager to communicate well

Incorrect Answer

☐ Influence others☐ Run a meeting☐ Manage the team☐ Read/understand the client☐ All of the above☐ Communicate (written and orally) thoughts accurately

Unanswered

**Question 6****0 / 1 pts**

Which of the following are challenges to listening

Incorrect Answer

- ☐ All of the above
- ☐ Cultural differences
- ☐ Past experiences
- ☐ Bias and being judgmental
- ☐ Boredom

Unanswered

### Question 7

0 / 1 pts

Communicating well includes (please choose all that are correct)

Incorrect Answer

- ☐ asking questions

Incorrect Answer

- ☐ listening and looking at the non-verbal messages from the other person

Incorrect Answer

- ☐ showing interest and avoiding distractions
- ☐ interrupting so that you can also put forward your point of view

Unanswered

### Question 8

0 / 1 pts

Which of the following is **incorrect**

Incorrect Answer

- ☐ The stakeholder management plan is sent to all stakeholders to review

☐

The stakeholder management plan can include strategies for managing the stakeholders

☐

The stakeholder management plan can include desirable engagement levels

☐

The stakeholder management plan can include communication requirements

Unanswered

**Question 9****0 / 1 pts**

External stakeholders include (please choose all that are correct)

☐

Sponsors

☐

Unions

☐

Suppliers

☐

Customers

☐

Governments

Incorrect Answer

Incorrect Answer

Incorrect Answer

Incorrect Answer

Unanswered

**Question 10****0 / 1 pts**

Understanding the levels of stakeholder engagement- which of the following is **incorrect**



Supportive refers to seeing the value of the project and being supportive



Neutral refers to being aware of the project but neither supporting nor resisting the project

**Correct Answer**



Resistant refers to not knowing the potential of the project



Champion is a person(s) who would help drive change and convince others of the value of the project