

```
import pandas as pd

# Pakai pemisah tab
df = pd.read_csv("marketing_campaign.csv", sep='\t')

# Tampilkan 5 baris awal
df.head()
```

```
↗
```

	ID	Year_Birth	Education	Marital_Status	Income	Kidhome	Teenhome	Dt_Customer	Recency	MntWines	...	NumWebVisitsMonth	A
0	5524	1957	Graduation	Single	58138.0	0	0	04-09-2012	58	635	...	7	
1	2174	1954	Graduation	Single	46344.0	1	1	08-03-2014	38	11	...	5	
2	4141	1965	Graduation	Together	71613.0	0	0	21-08-2013	26	426	...	4	
3	6182	1984	Graduation	Together	26646.0	1	0	10-02-2014	26	11	...	6	
4	5324	1981	PhD	Married	58293.0	1	0	19-01-2014	94	173	...	5	

5 rows × 29 columns

```
# Cek jumlah baris dan kolom
print("Jumlah baris dan kolom:", df.shape)
```

```
# Cek tipe data dan jumlah null
df.info()
```

```
# Cek total nilai null per kolom
df.isnull().sum()
```

```
↗ Jumlah baris dan kolom: (2240, 29)
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2240 entries, 0 to 2239
Data columns (total 29 columns):
#   Column                                Non-Null Count  Dtype
---  -
0   ID                                     2240 non-null   int64
1   Year_Birth                           2240 non-null   int64
2   Education                             2240 non-null   object
3   Marital_Status                       2240 non-null   object
4   Income                               2216 non-null   float64
5   Kidhome                              2240 non-null   int64
6   Teenhome                             2240 non-null   int64
7   Dt_Customer                          2240 non-null   object
8   Recency                              2240 non-null   int64
9   MntWines                             2240 non-null   int64
10  MntFruits                             2240 non-null   int64
11  MntMeatProducts                       2240 non-null   int64
12  MntFishProducts                       2240 non-null   int64
13  MntSweetProducts                     2240 non-null   int64
14  MntGoldProds                         2240 non-null   int64
15  NumDealsPurchases                    2240 non-null   int64
16  NumWebPurchases                      2240 non-null   int64
17  NumCatalogPurchases                  2240 non-null   int64
18  NumStorePurchases                    2240 non-null   int64
19  NumWebVisitsMonth                    2240 non-null   int64
20  AcceptedCmp3                         2240 non-null   int64
21  AcceptedCmp4                         2240 non-null   int64
22  AcceptedCmp5                         2240 non-null   int64
23  AcceptedCmp1                         2240 non-null   int64
24  AcceptedCmp2                         2240 non-null   int64
25  Complain                              2240 non-null   int64
26  Z_CostContact                        2240 non-null   int64
27  Z_Revenue                            2240 non-null   int64
28  Response                             2240 non-null   int64
dtypes: float64(1), int64(25), object(3)
memory usage: 507.6+ KB
ID                                0
Year_Birth                       0
Education                         0
Marital_Status                   0
Income                           24
Kidhome                          0
Teenhome                         0
Dt_Customer                      0
Recency                          0
MntWines                         0
MntFruits                        0
MntMeatProducts                  0
MntFishProducts                  0
MntSweetProducts                 0
MntGoldProds                     0
```

```

NumDealsPurchases      0
NumWebPurchases         0
NumCatalogPurchases    0
NumStorePurchases       0
NumWebVisitsMonth       0
AcceptedCmp2            0

```

```
from datetime import datetime
```

```
# Ubah kolom tanggal ke datetime
```

```
df['Dt_Customer'] = pd.to_datetime(df['Dt_Customer'], format='%d-%m-%Y', errors='coerce')
```

```
# Hitung umur pelanggan (misalnya tahun data terakhir = 2015)
```

```
df['Age'] = 2015 - df['Year_Birth']
```

```
df[['Year_Birth', 'Age', 'Kids_Teen', 'Total_Spending']].head()
```

```
#df['Dt_Customer'].head()
```



	Year_Birth	Age	Kids_Teen	Total_Spending
0	1957	58	0	1617
1	1954	61	2	27
2	1965	50	0	776
3	1984	31	1	53
4	1981	34	1	422

```
# Jumlah anak di rumah
```

```
df['Kids_Teen'] = df['Kidhome'] + df['Teenhome']
```

```
# Total spending dari semua kategori produk
```

```
spending_cols = ['MntWines', 'MntFruits', 'MntMeatProducts',  
                 'MntFishProducts', 'MntSweetProducts', 'MntGoldProds']
```

```
df['Total_Spending'] = df[spending_cols].sum(axis=1)
```

```
df[['Age', 'Income', 'Total_Spending']].describe()
```



	Age	Income	Total_Spending
count	2240.000000	2216.000000	2240.000000
mean	46.194196	52247.251354	605.798214
std	11.984069	25173.076661	602.249288
min	19.000000	1730.000000	5.000000
25%	38.000000	35303.000000	68.750000
50%	45.000000	51381.500000	396.000000
75%	56.000000	68522.000000	1045.500000
max	122.000000	666666.000000	2525.000000

```
import matplotlib.pyplot as plt
```

```
import seaborn as sns
```

```
plt.figure(figsize=(8, 5))
```

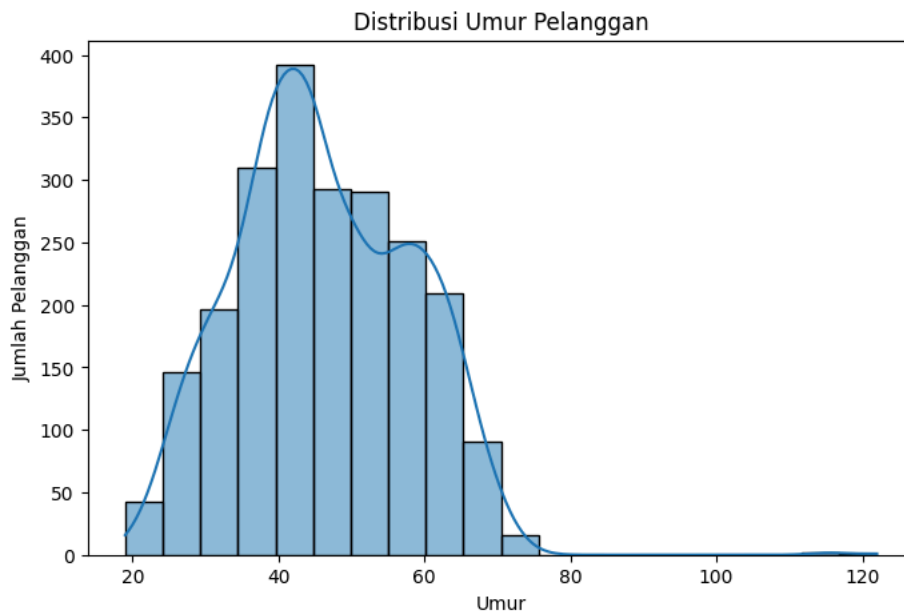
```
sns.histplot(df['Age'], bins=20, kde=True)
```

```
plt.title('Distribusi Umur Pelanggan')
```

```
plt.xlabel('Umur')
```

```
plt.ylabel('Jumlah Pelanggan')
```

```
plt.show()
```

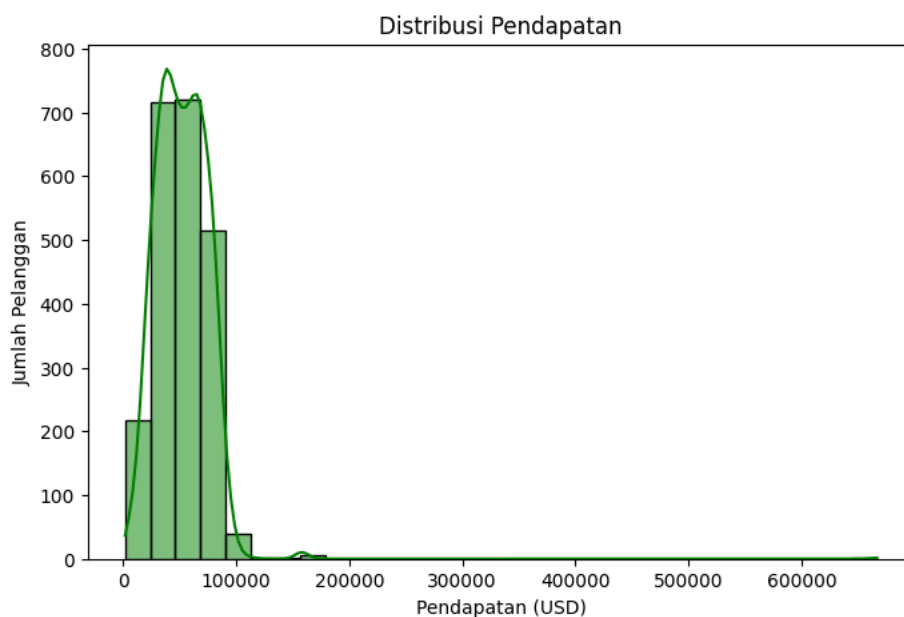


```
print("Statistik Umur Pelanggan:")
df = df[df['Age'] <= 100]
print(df['Age'].describe())
```



```
Statistik Umur Pelanggan:
count    2237.000000
mean      46.098346
std       11.701917
min       19.000000
25%       38.000000
50%       45.000000
75%       56.000000
max       75.000000
Name: Age, dtype: float64
```

```
plt.figure(figsize=(8, 5))
sns.histplot(df['Income'], bins=30, kde=True, color='green')
plt.title('Distribusi Pendapatan')
plt.xlabel('Pendapatan (USD)')
plt.ylabel('Jumlah Pelanggan')
plt.show()
```



```
print("Statistik Pendapatan Pelanggan:")
print(df['Income'].describe())
```

```

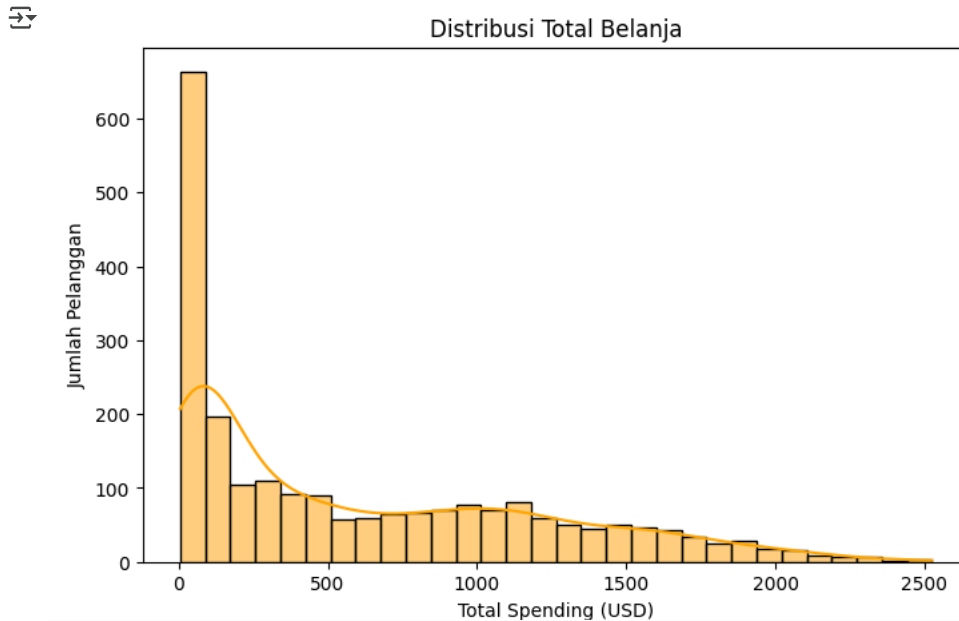
Statistik Pendapatan Pelanggan:
count      2216.000000
mean       52247.251354
std        25173.076661
min        1730.000000
25%        35303.000000
50%        51381.500000
75%        68522.000000
max        66666.000000
Name: Income, dtype: float64

```

```

plt.figure(figsize=(8, 5))
sns.histplot(df['Total_Spending'], bins=30, kde=True, color='orange')
plt.title('Distribusi Total Belanja')
plt.xlabel('Total Spending (USD)')
plt.ylabel('Jumlah Pelanggan')
plt.show()

```



```

print("Statistik Total Belanja Pelanggan:")
print(df['Total_Spending'].describe())

```

```

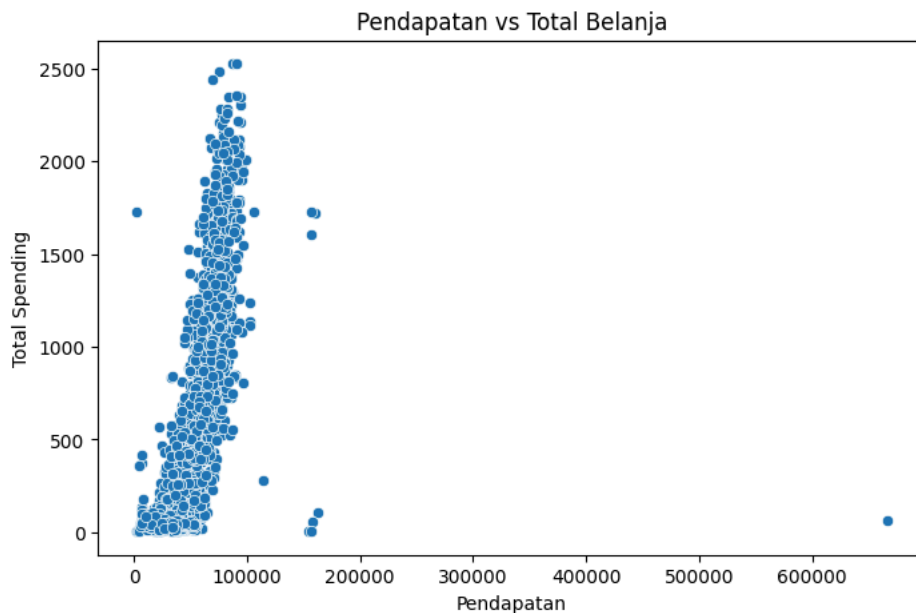
Statistik Total Belanja Pelanggan:
count      2240.000000
mean        605.798214
std         602.249288
min          5.000000
25%         68.750000
50%        396.000000
75%       1045.500000
max       2525.000000
Name: Total_Spending, dtype: float64

```

```

plt.figure(figsize=(8, 5))
sns.scatterplot(x='Income', y='Total_Spending', data=df)
plt.title('Pendapatan vs Total Belanja')
plt.xlabel('Pendapatan')
plt.ylabel('Total Spending')
plt.show()

```



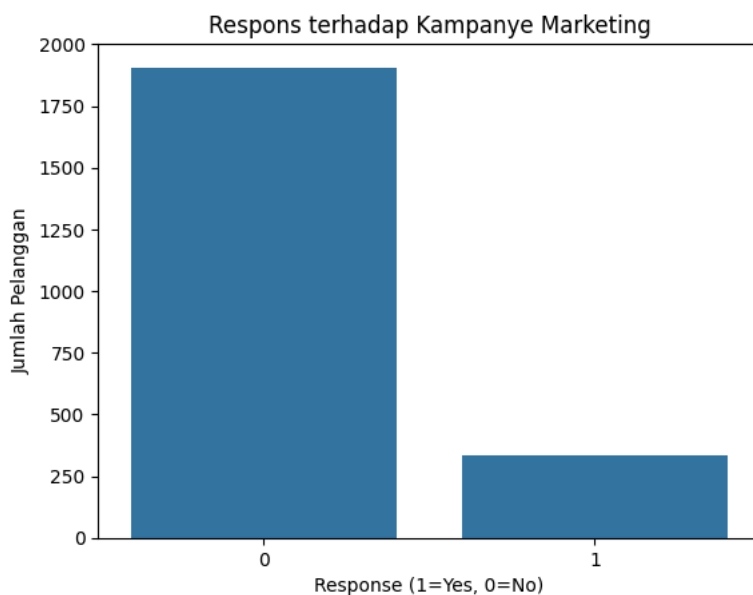
```
correlation = df[['Income', 'Total_Spending']].corr()
print("Korelasi antara Income dan Total Spending:")
print(correlation)
```



Korelasi antara Income dan Total Spending:

	Income	Total_Spending
Income	1.000000	0.667576
Total_Spending	0.667576	1.000000

```
sns.countplot(x='Response', data=df)
plt.title('Respons terhadap Kampanye Marketing')
plt.xlabel('Response (1=Yes, 0=No)')
plt.ylabel('Jumlah Pelanggan')
plt.show()
```



```
print("Distribusi Respons Kampanye:")
print(df['Response'].value_counts(normalize=True) * 100)
```



Distribusi Respons Kampanye:

Response	Proportion
0	85.089286
1	14.910714

Name: proportion, dtype: float64

```
print("Median umur:", df['Age'].median())
print("Pendidikan terbanyak:", df['Education'].mode()[0])
```

```
Median umur: 45.0
Pendidikan terbanyak: Graduation
```

```
# Segmentasi pelanggan berdasarkan total spending
df['Spending_Segment'] = pd.qcut(df['Total_Spending'], q=3, labels=['Low Spender', 'Medium Spender', 'High Spender'])

# Cek jumlah per segmen
print(df['Spending_Segment'].value_counts())
```

```
Spending_Segment
Low Spender      746
High Spender     746
Medium Spender   745
Name: count, dtype: int64
```

```
df['Income_Segment'] = pd.qcut(df['Income'], q=3, labels=['Low Income', 'Medium Income', 'High Income'])

print(df['Income_Segment'].value_counts())
```

```
Income_Segment
Low Income      738
High Income     738
Medium Income   737
Name: count, dtype: int64
```

```
def age_category(age):
    if age <= 30:
        return 'Young'
    elif age <= 50:
        return 'Adult'
    else:
        return 'Senior'

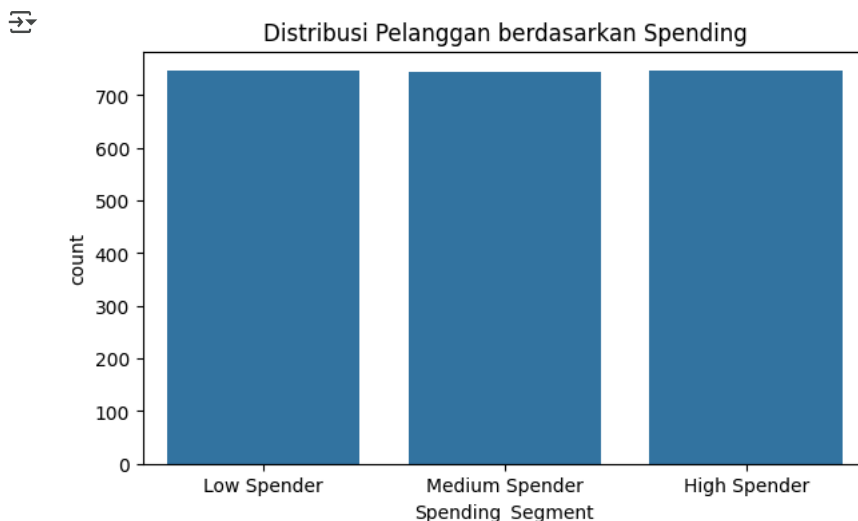
df['Age_Segment'] = df['Age'].apply(age_category)

print(df['Age_Segment'].value_counts())
```

```
Age_Segment
Adult    1233
Senior   783
Young    221
Name: count, dtype: int64
```

```
import seaborn as sns
import matplotlib.pyplot as plt
```

```
plt.figure(figsize=(7, 4))
sns.countplot(x='Spending_Segment', data=df, order=['Low Spender', 'Medium Spender', 'High Spender'])
plt.title('Distribusi Pelanggan berdasarkan Spending')
plt.show()
```

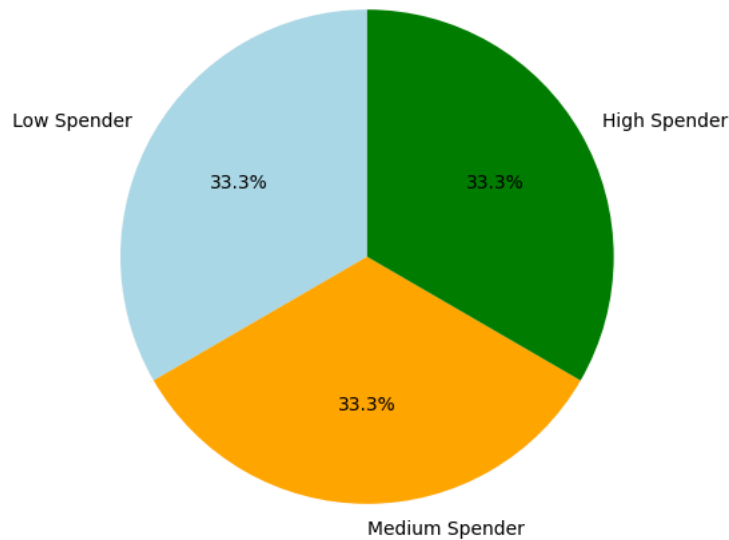


```
# Hitung jumlah pelanggan per segmen
segment_counts = df['Spending_Segment'].value_counts().reindex(['Low Spender', 'Medium Spender', 'High Spender'])
```

```
# Buat pie chart
plt.figure(figsize=(6, 6))
segment_counts.plot.pie(autopct='%1.1f%%', startangle=90, colors=['lightblue', 'orange', 'green'])
plt.title('Segmentasi Pelanggan Berdasarkan Total Spending')
plt.ylabel('') # Hilangkan label Y
plt.show()
```



Segmentasi Pelanggan Berdasarkan Total Spending



```
# Bandingkan karakteristik berdasarkan Spending Segment
df.groupby('Spending_Segment')[['Income', 'Age', 'Total_Spending', 'Kids_Teen', 'Response']].mean().round(1)
```

C:\Users\lenovo ideapad 330\AppData\Local\Temp\ipykernel_924\934148667.py:2: FutureWarning: The default of observed=False is deprecated

```
df.groupby('Spending_Segment')[['Income', 'Age', 'Total_Spending', 'Kids_Teen', 'Response']].mean().round(1)
```

	Income	Age	Total_Spending	Kids_Teen	Response
Spending_Segment					
Low Spender	32737.7	42.9	51.2	1.3	0.1
Medium Spender	50832.6	47.5	413.0	1.1	0.1
High Spender	73022.8	47.9	1352.8	0.5	0.2

```
df.groupby('Income_Segment')[['Income', 'Total_Spending', 'Response']].mean().round(1)
df.groupby('Age_Segment')[['Income', 'Total_Spending', 'Response']].mean().round(1)
```

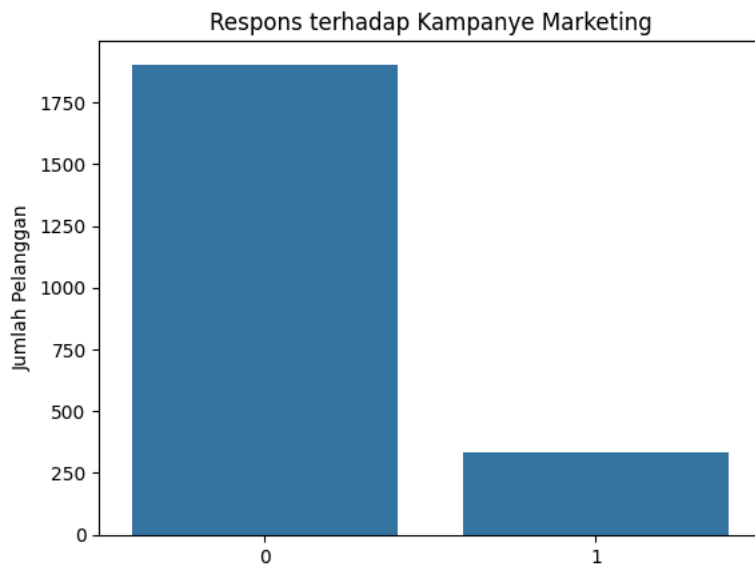
C:\Users\lenovo ideapad 330\AppData\Local\Temp\ipykernel_924\3817086190.py:1: FutureWarning: The default of observed=False is deprecated

```
df.groupby('Income_Segment')[['Income', 'Total_Spending', 'Response']].mean().round(1)
```

	Income	Total_Spending	Response
Age_Segment			
Adult	50094.3	538.7	0.2
Senior	57313.1	710.4	0.1
Young	46295.0	609.1	0.2

```
import seaborn as sns
import matplotlib.pyplot as plt
```

```
sns.countplot(x='Response', data=df)
plt.title('Respons terhadap Kampanye Marketing')
plt.xlabel('Response (1 = Ya, 0 = Tidak)')
plt.ylabel('Jumlah Pelanggan')
plt.show()
```



```
response_rate = df['Response'].value_counts(normalize=True) * 100
print("Persentase Respons:")
print(response_rate)
```



```
Persentase Respons:
Response
0    85.069289
1    14.930711
Name: proportion, dtype: float64
```

```
# Bandingkan rata-rata income
print("Income rata-rata:")
print(df.groupby('Response')['Income'].mean())
```

```
# Bandingkan rata-rata total belanja
print("Total Spending rata-rata:")
print(df.groupby('Response')['Total_Spending'].mean())
```

```
# Bandingkan umur rata-rata
print("Umur rata-rata:")
print(df.groupby('Response')['Age'].mean())
```



```
Income rata-rata:
Response
0    50824.326064
1    60209.675676
Name: Income, dtype: float64
Total Spending rata-rata:
Response
0    538.759327
1    987.392216
Name: Total_Spending, dtype: float64
```