

ISMS Scope Statement – LusoBank S.A.

The scope of the ISMS includes:

- Core banking platforms and supporting infrastructure
- Mobile and online banking applications
- Data centers and cloud-hosted environments
- Customer databases and KYC systems
- Email, VPN, and authentication systems

Exclusions:

- Legacy ATMs managed by third parties (covered under separate agreements)

Justification:

These assets represent LusoBank's most critical services and are subject to regulatory oversight.

Date: 2025-07-31

Approved by: ISMS Steering Committee