MERCIDIEU ALEXIS

CYBERSECURITY ANALYSIS

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PROFILE

Motivated and determined Information Technology student specializing in Cybersecurity. Seeking a cybersecurity position where my communication and analytical skills can be leveraged to protect digital assets, mitigate threats, and contribute to a more secure technology environment.

EDUCATION

Information Technology| Cybersecurity
Trevecca Nazarene University | 333 Murfreesboro Pike, Nashville, TN 37210 | Graduation Date: May 2025

High School Diploma
Grace Christian Academy | 3265 Southall Rd, Franklin, TN 37064 | Graduated: May 2021

WORK EXPERIENCE

Technician
SYNDACOR TECHPROS | 601 Church St, Franklin, TN 37064 | May 2023 - Aug 2023

- Gained practical training in computer technology.
- Provided technical support and developed advanced troubleshooting skills.
- Completed complex repairs quickly by leveraging strong diagnostic skills and attention to detail.
- Maintained a safe work environment by strictly following established safety protocols and guidelines.

Office Assistant
Hands and Feet Project | Jun 2019 - Aug 2022

- Scanned, organized, and managed critical documents.
- Provided administrative support and distributed information internally.
- Taught basic computer skills to teens, promoting digital literacy.
- Worked independently and collaboratively to complete tasks on time.
- Demonstrated adaptability in learning new software and tools.Translator

HARD SKILLS

- Network security and digital forensics
- Database management (MySQL)
- Web development (HTML, JavaScript)
- System maintenance and technical diagnostics
- IT support and troubleshooting
- Programming (Java)

SOFT SKILLS

- Leadership and teamwork
- Multilingual: French, English, Haitian Creole
- Strong communication and collaboration
- Attention to detail and problem-solving
- Adaptable and quick learner