

INTEGRATED POLICY OF MANAGEMENT ESPACK EUROLOGÍSTICA



Our objective is to satisfy the growing needs of our customers, through **CONTINUOUS IMPROVEMENT** of **QUALITY, ENVIRONMENTAL MANAGEMENT** and **PREVENTION OF LABOR RISKS** in all company processes.

CONTINUOUS IMPROVEMENT is essential to customer satisfaction and our continued success. **CONTINUOUS IMPROVEMENT** requires that everyone, every day, work to increase the effectiveness of what we do to get better products, processes and services.

STAFF is our most important resource. **TEAMWORK** is critical to our success. In all our activities, collaboration and teamwork are essential. We are committed to creating an environment throughout the organization that facilitates development, encourages participation and improvement, and rewards the good performance of employees. We will provide the adequate training to our staff, to achieve all together the Excellence in Quality, encouraging the development and use of correct environmental guidelines and the full development of the preventive activity at all levels of the Company. The company's objective is the promotion of working conditions, in order to raise the safety, health and welfare levels of workers, as well as to develop, apply and keep updated the Prevention Plans of all our activities.

Achieving Excellence in **QUALITY**, in **ENVIRONMENTAL MANAGEMENT** and in **RISK PREVENTION**, is priority in our commercial activity. We will improve **COSTS, TECHNOLOGY** and **SERVICES**, thereby increasing the company's benefits and covering the needs of our customers, with the best Service and Quality.

We are committed to develop our activities with all due respect for the protection of the Environment and to continuously improve the environmental aspects that may affect the company. We will provide the appropriate environmental information to the environmental authorities and clients whenever they require it.

CUSTOMERS are our reason for being. Our primary objective is to identify and satisfy the needs of the Customers through the development of excellent products and services. We will work with our customers to promote and improve their environmental performance. We will integrate our suppliers and subcontractors in the active commitment to improving working conditions.

We are committed to comply **with applicable legislation**, and even go further, as long as our resources allow us, with particular emphasis on current legislation on the environment and risk prevention

We will look for new ways **to reduce the environmental impact** resulting from our industrial activity, in particular by promoting energy efficiency and saving resources. We are determined to **manage our waste** in the most correct way, by promoting specific objectives and plans **reduction, reuse and recycling** of waste.

For all these objectives are achievable, Espack EUROLOGÍSTICA S.L. follow the requirements dictated by the International Standards of Quality Assurance, Environment and Risk Prevention, and the standards of our Customers.