

Web Filter Procedure

HT-ISMS-SOP-37

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1. Introduction

At HackTech, we aim to maintain a secure and controlled environment by restricting access to harmful websites and content.

2. Web Filtering Categories

We restrict web access by making rules based on the following categories to mitigate risks using

3. Managing Web-Based Downloads

• Download Monitoring:

4. Exception Handling and Business Needs

• Exception Requests: Employees who need access to blocked websites for business purposes submit a request via a Jira ticket.

5. Configuration and Rule Management

 Monitoring: We configure Sophos firewall to monitor all incoming and outgoing traffic on devices connected to our corporate network, including remote and VPN users.

6. Regular Review and Updates

• Quarterly Reviews: We conduct quarterly reviews of our web filtering policies to ensure they remain effective. These reviews are based on threat intelligence and employee feedback.

7. Remote Access and VPN

• Remote Users: We force employees working remotely and connecting via VPN must adhere to the same web filtering rules as users in the office.