

IT Support Technician

Project Management | Problem-Solving

- Knowledgeable with C#, Python, HTML5, CSS, JavaScript, Unix/Linux, Microsoft Visio, and Microsoft Office
- Foundational understanding of neural networks, machine learning, algorithms, and troubleshooting
- A collaborative team player with strong technical problem-solving skills
- Results-oriented and have strong organizational skills

Key Skills

Project Management
CSS3
Web Design

Microsoft Office
Microsoft Visio
Software Databases

Troubleshooting
HTML5

Education

Software Engineering Technology - AI Co-op Advanced Diploma Sep. 2021 - Present
Centennial College, Toronto, ON

Courses: Database Concepts, Web Interface Design, Client-Side Web Development, Unix/Linux OS, Programming1, Programming 2, Software Requirements Engineering

Academic Project:

- Programming 2: Banking App that allows users to create bank accounts and transfer money.
- Client-Side Web Development: A Website that shows the current weather depending on user input.
- Database Concepts: Created databases and updated information on it regularly.

Other Work Experience

Assistant Manager | Istambul Restaurant, Brazil May 2018 - May 2020

- Coordinated employees to carry out duties
- Management of employees.
- Established communication between manager/employee and produced solutions when needed
- Communicate with customers regarding orders, comments, and complaints.