Pedro Huerta

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TUTOR

COMMUNICATIVE | EMPATHETIC | PATIENT

- One and a half years of experience working in customer service-based roles.
- Trained on communicating, team-oriented education, teaching and mentoring.
- Knowledge of multiple disciplines such as mathematics, mythology, programming, and wellness.
- Adaptive, resourceful, team-oriented, and capable of using my creativity or knowledge to help other team members with problem solving.
- Strong communication skills; multilingual and fluent in English and Spanish.
- Computer skills include proficiency in Microsoft Word, Excel, PowerPoint, Visio, Canva, Python, html, CSS, and C#.

WORK EXPERIENCE

Junior Developer   May 2020 – July 2021
Walook, Cancun, Mexico

- Acquired a lot of knowledge around my colleagues by paying attention to their work, asking the proper questions and being curious about everything my responsibilities involved to become better at my job.
- Used Python to develop multiple types of business apps for clients by debugging existing programs or programming new ones that would complete tasks in a more efficient manner.
- Inspired team members to finish projects faster and better by motivating them, demonstrating excellent coaching skills, and encouraging them to communicate to other team members, demonstrating excellent leadership skills.
- Used a strong work ethic to find ways to problem-solve and resolve difficult situations by arranging weekly meetings, monitoring each team member progress and the whole team progress using a daily, weekly and monthly schedule.
- Responded to multiple costumer and team member's inquiries per day making use of exceptional costumer and team working skills.

EDUCATION

ARTIFICIAL INTELLIGENCE - SOFTWARE ENGINEERING TECHNOLOGY   Sept. 2021 - Present
Centennial College, Toronto, ON   *Expected graduation April 2024*
- *Relevant courses:*

  College Communications| Functions and number systems| A wellness approach