

# Vehicle Assistance

## By Group 1

**Members** – Tamim, Yusuf, Syafiq, Shafi

**Lecturers' Name:**

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Dr. Zatul Alwani

**Project Name:** Vehicle failure assistance  
**Language Used:** PHP  
**Database:** MySQL  
**User Interface Design:** HTML, CSS, JAVASCRIPT  
**Web Browser:** Mozilla, Google Chrome, IE8, OPERA  
**Software:** Aptana Studio 3, Notepad

### DEDICATION

The proponents are dedicating this project to our friends, class mates and lecturers who helped and gave us all our needs doing this web application. For all the hardworking that they just do to finish the project. They gave all the support to us they believe that we can do it they gave us all the guidance and advice, to our friends who helped us and support us finishing the project. We also dedicate this project work and throughout the whole semester to our instructors who never failed to teach and guide us, and most of all to the Almighty God who gives us the strength and good health throughout the whole semester.

### ACKNOWLEDGEMENT

With immense please we are presenting “Vehicle Breakdown Assistance” project report as a part of the curriculum of “B.Sc. in Computer Science”. We wish to thank all the lecturers who gave us ending support. We express our profound thanks to **Mdm Rohaini** and **Dr. Zatul Alwani**, project guide and all those who indirectly helped us in preparation of this project.

We also like to extend our gratitude to all the staffs at UTM, who provided moral support, a conducive work environment and a special thanks to our parents who are integral part of our project.

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## Introduction

Vehicle management system is a web-based application that allows mechanics to access each customer order and provide solutions to vehicle problems. Customers can pick and allows to search Mechanics from different locations. Admin handles and can access the user details as well as the Mechanic's details. Admin has the access to allow/block and view the mechanics. This online mechanic locator saves time and allows quickly to find mechanics in different locations. Hence, saving time and money.

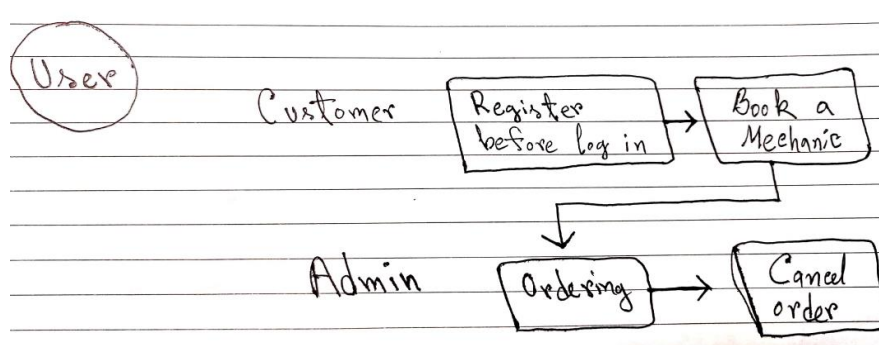
## Problem Statement

- ✚ Breakdown in rural areas can be worse because the Repair Service is far away.
- ✚ Sometimes a Tow Service can be a scam where it demands a large amount of money from the victim to get the car back.

## Objectives

- ✚ To propose the system that will help the customers to **order** for a Mechanic to his/her location.
- ✚ To **design and develop a web based system** for ordering for a mechanic that fits the customers' requirements.
- ✚ To **implement** the system by using HTML, CSS, JavaScript and server-side scripting language.

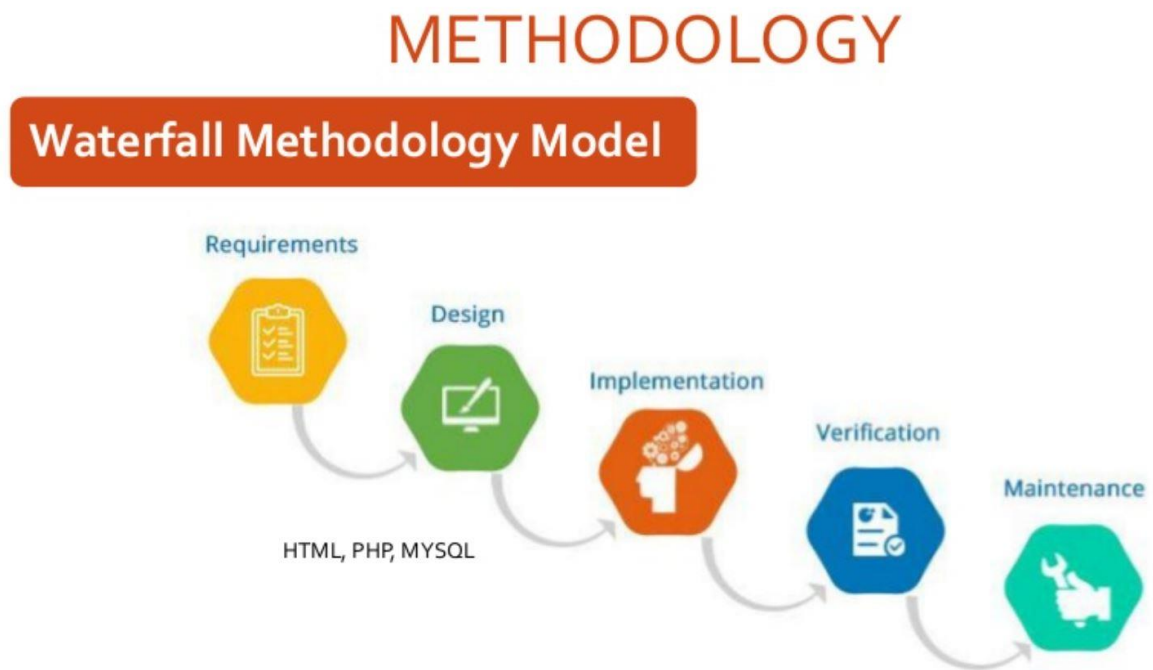
## Project Scope



**Fig 1.** Project Scope

Expected results –

- ✓ Web Based booking system.
- ✓ Avoid overlapping of orders.
- ✓ Help customers to order easily.
- ✓ Notify via email after ordering.

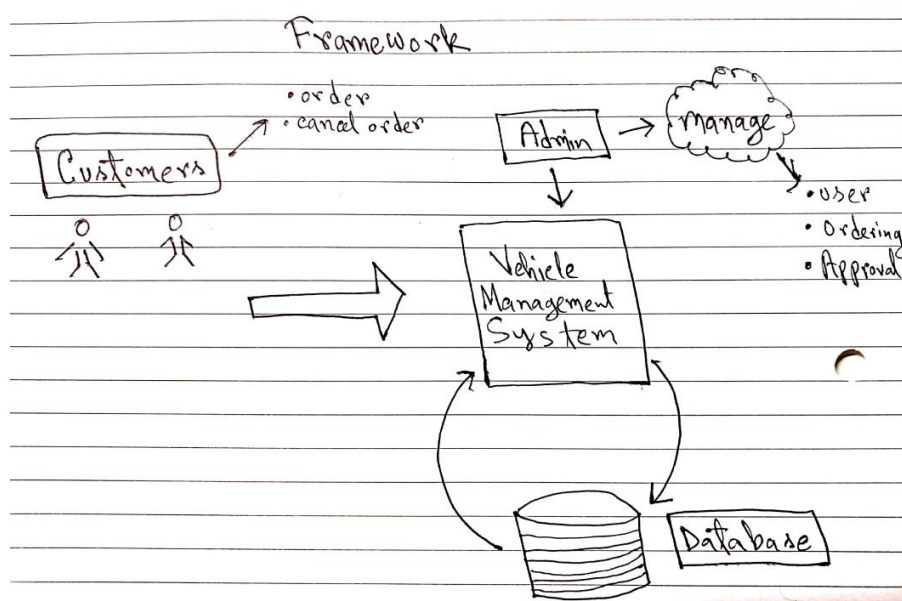


**Fig 2.** Waterfall model for the system

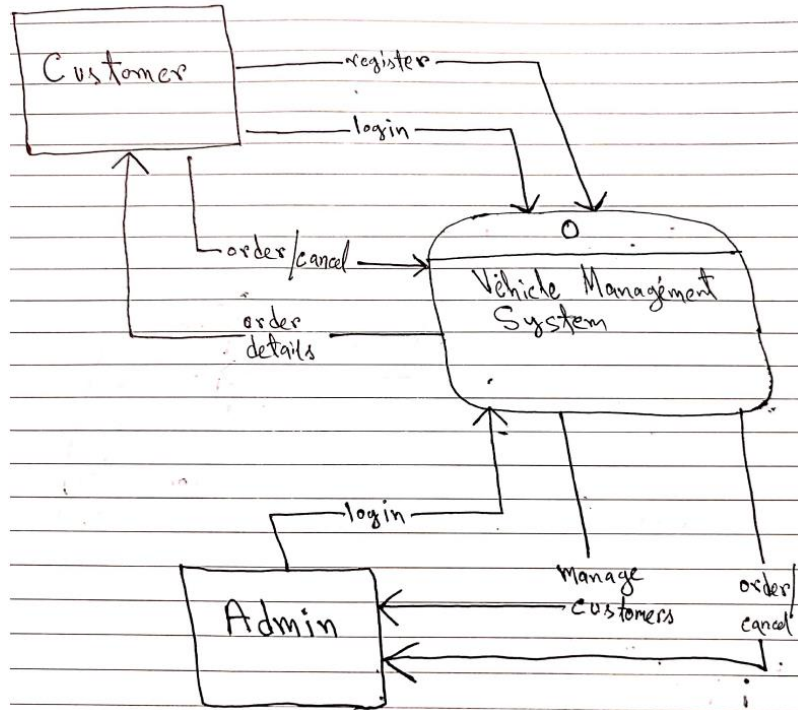
## SYSTEM DESIGN



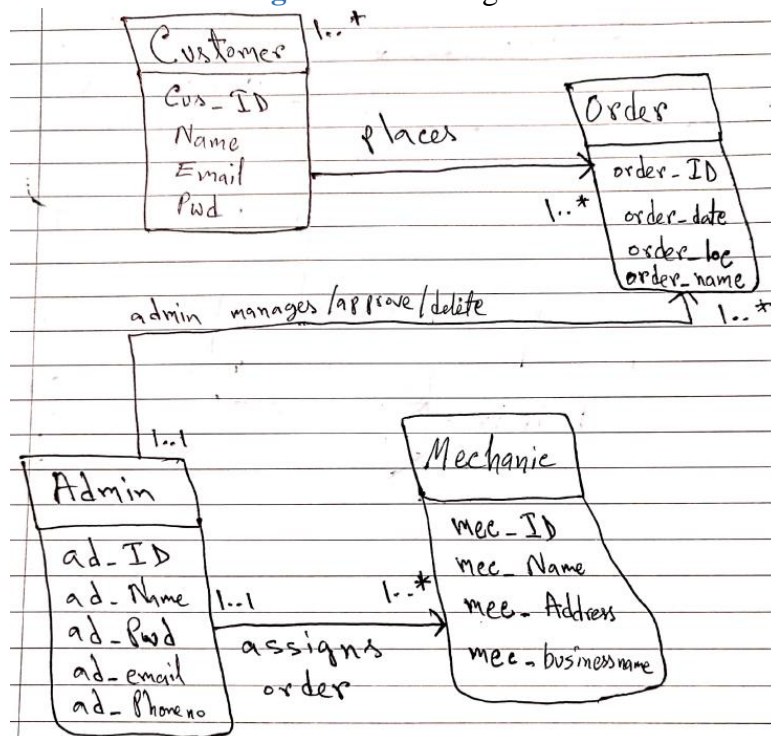
**Fig 3. Levels of Design**



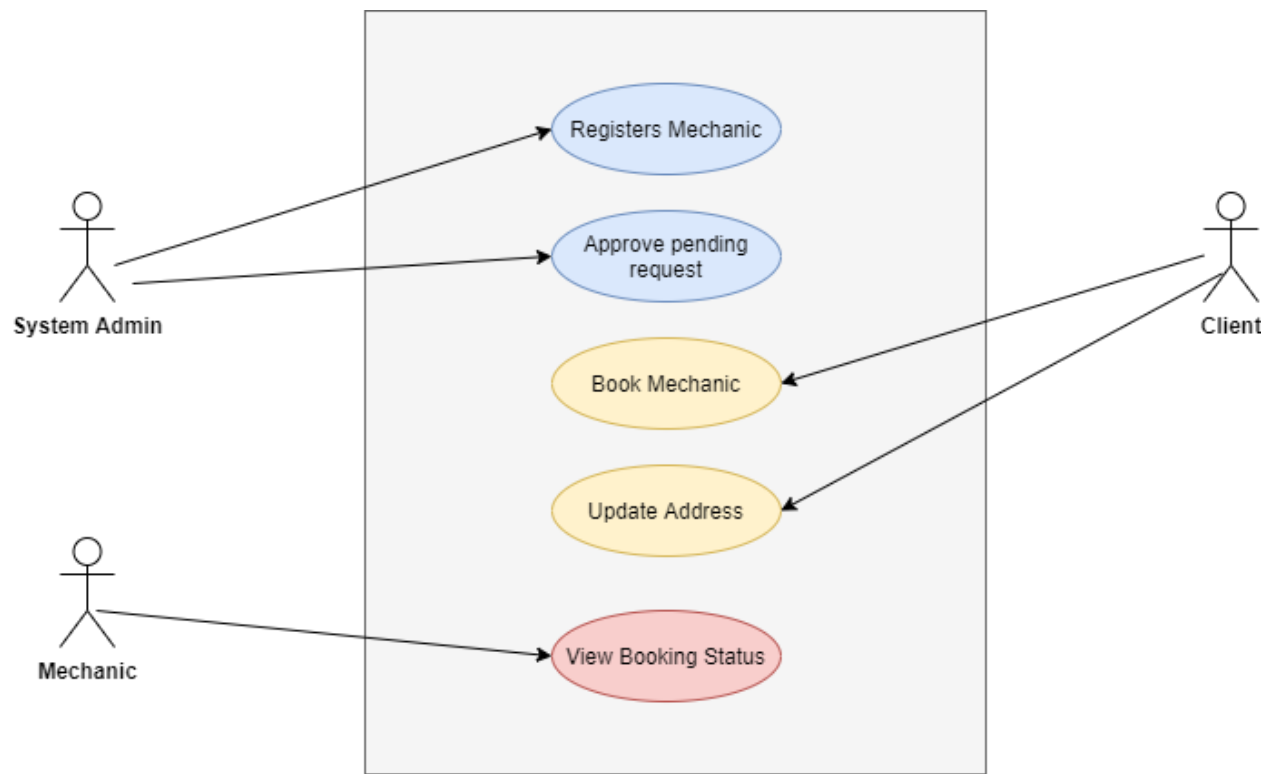
**Fig 4. Framework**



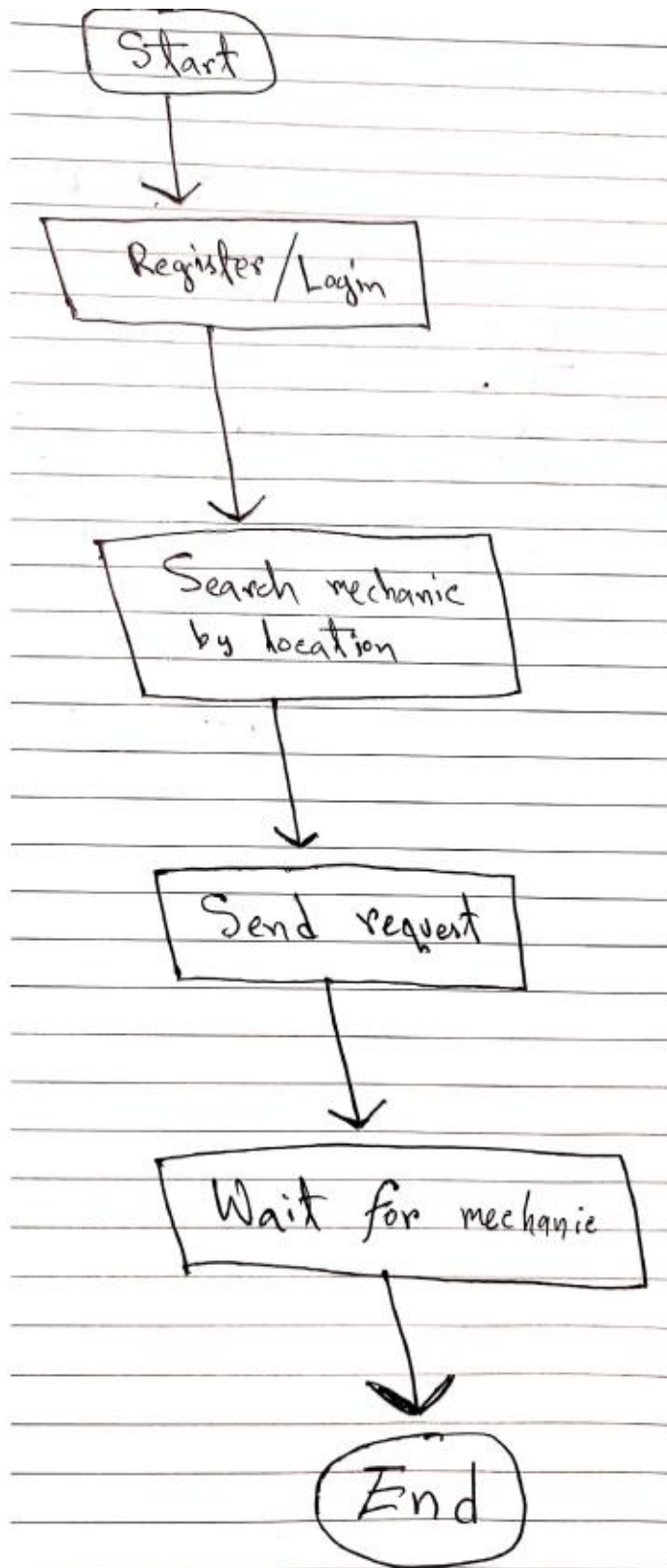
**Fig 5.** Context Diagram



**Fig 7.** Entity Relationship Diagram (ERD)

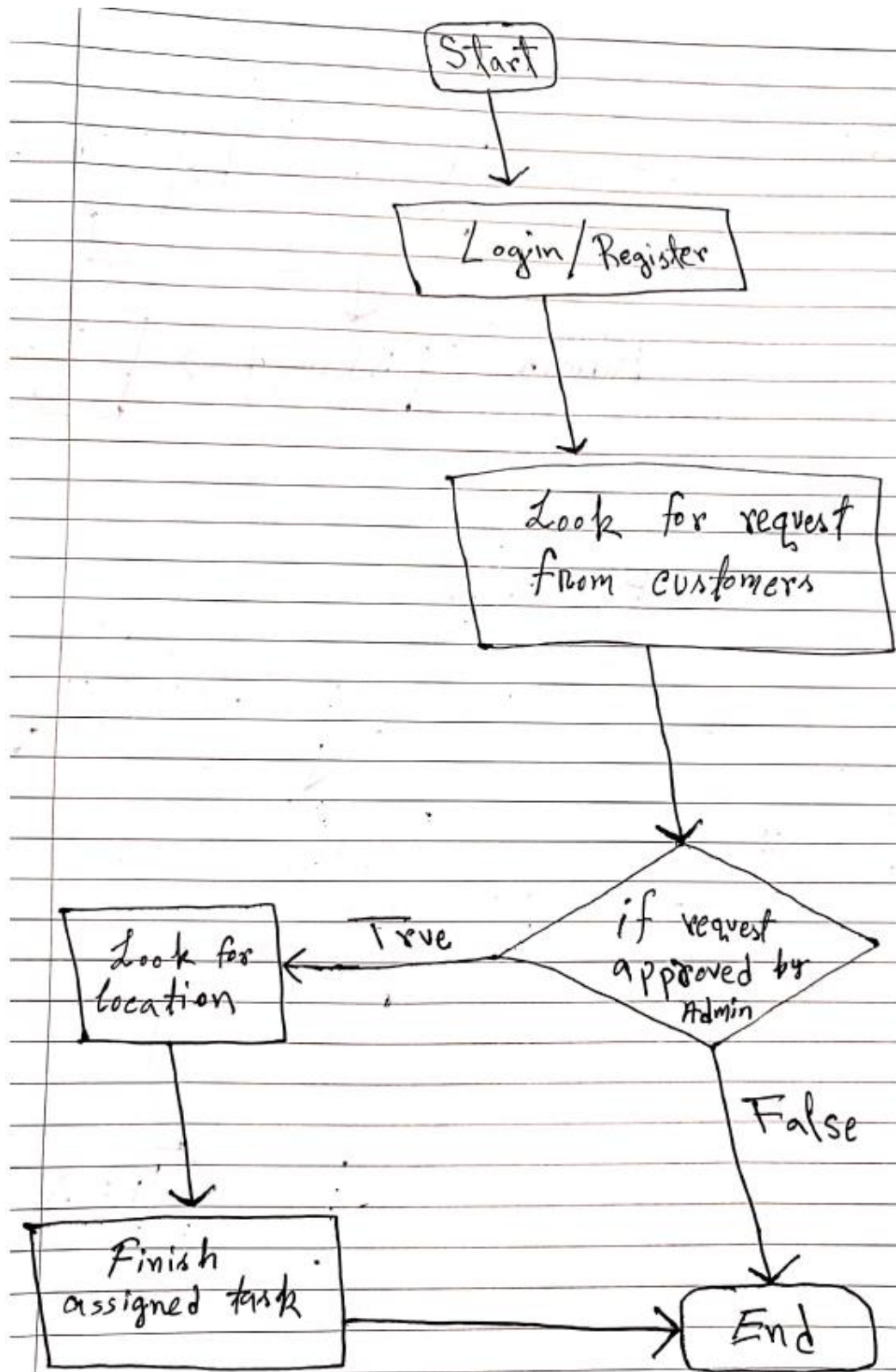


**Fig 8.** Use case Diagram for the system



**Fig 9.** Flowchart for customers





**Fig 10.** Flowchart for Mechanics

## Summary and Implementation

Developed using HTML, CSS, JavaScript and PHP using Aptana Studio 3 and Notepad++.  
This project has three modules:

1. Customers
2. Mechanics
3. Admin

### Registered Users - Customers

Admin will register through the registration page.

After a successful registration user can log in with valid email and password.

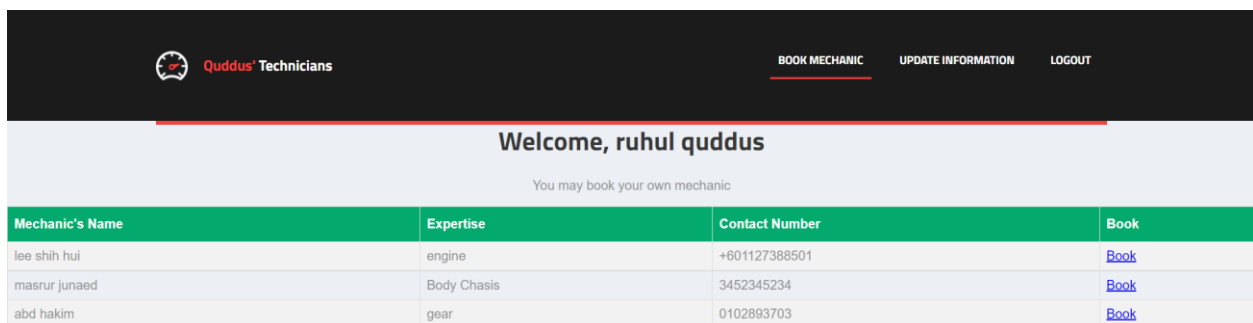
After successful login user can do the following things—

Customer can send request to the respective mechanic

View order pending/approval

Update his/her current vehicle breakdown location/address

Logout



The screenshot shows the 'Quddus' Technicians' dashboard for a client named 'ruhul quddus'. The header is dark with the logo and navigation links: 'BOOK MECHANIC' (highlighted), 'UPDATE INFORMATION', and 'LOGOUT'. Below the header, a light blue banner says 'Welcome, ruhul quddus' and 'You may book your own mechanic'. A table lists available mechanics with columns for 'Mechanic's Name', 'Expertise', 'Contact Number', and 'Book'.

Mechanic's Name	Expertise	Contact Number	Book
lee shih hui	engine	+601127388501	<a href="#">Book</a>
masrur junaed	Body Chasis	3452345234	<a href="#">Book</a>
abd hakim	gear	0102893703	<a href="#">Book</a>

**Fig 11.** Dashboard for Clients

### Registered Users – Mechanic

Register: Mechanics can register with all their information.

Login: Registered mechanics will be provided access to Login only if the Admin will allow or block.

View Request: Mechanics can view the request which is sent by the user.

Feedback: Mechanics can provide their own feedback after successfully working.



The screenshot shows the 'Quddus' Technicians' dashboard for a mechanic named 'lee shih hui'. The header is dark with the logo and navigation links: 'VIEW BOOKINGS' (highlighted) and 'LOGOUT'. Below the header, a light blue banner says 'Welcome, lee shih hui'. A table shows booking information with columns for 'My ID', 'Booked By', and 'Address'.

My ID	Booked By	Address
1	ruhul quddus	jalan tun razak

**Fig 12.** Dashboard for Mechanics

## Admin

Admin is the super user of the website who can manage everything on the website. Admin can log in through the login page

### Admin Features–

Admin can approve the pending approval

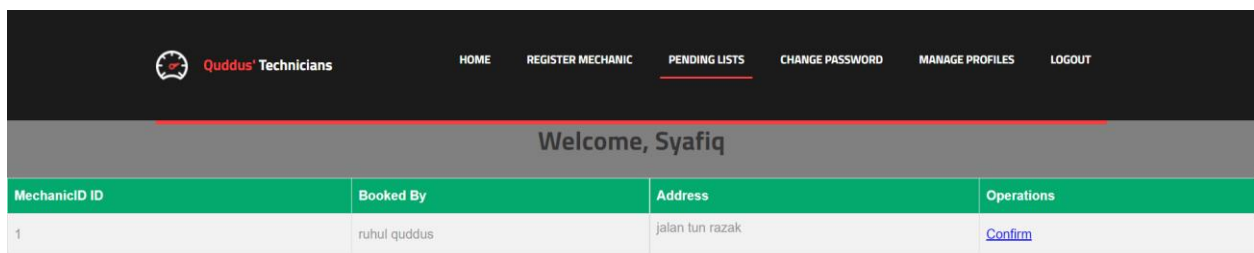
Admin can manage the details of registered users – Customers and Mechanics

Admin can also update the page content

Admin Dashboard (Admin can view the count of registered users, total queries, etc.)

Change Password (admin can change own password)

Logout



MechanicID ID	Booked By	Address	Operations
1	ruhul quddus	jalan tun razak	<a href="#">Confirm</a>

**Fig 13.** View for Admin from pending lists

We have used Aptana Studio 3 for developing this project. Besides that, some of our team members have used Notepad++. We have used phpMyAdmin for the databases. We used PHP 5.0 with a MySQL database using MySQLi extension which is the improved version of MySQL. We program or query database using MySQLi procedural APIs. We have utilized the usage of sessions and cookies to store the variables like username of the user. For our project, we have the database consisting of 4 tables to store the information about admin, customers and mechanics and their information of booking.

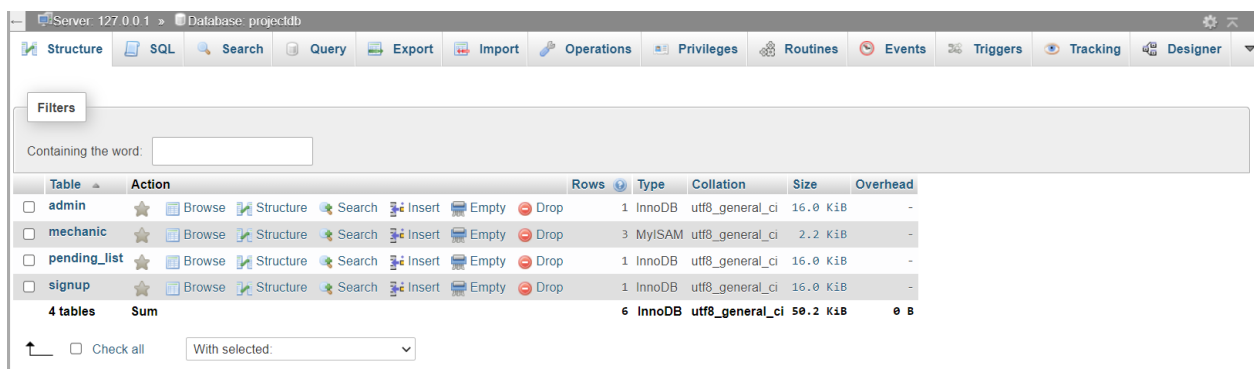


Table	Action	Rows	Type	Collation	Size	Overhead
admin	Browse Structure Search Insert Empty Drop	1	InnoDB	utf8_general_ci	16.0 KiB	-
mechanic	Browse Structure Search Insert Empty Drop	3	MyISAM	utf8_general_ci	2.2 KiB	-
pending_list	Browse Structure Search Insert Empty Drop	1	InnoDB	utf8_general_ci	16.0 KiB	-
signup	Browse Structure Search Insert Empty Drop	1	InnoDB	utf8_general_ci	16.0 KiB	-
4 tables	Sum	6	InnoDB	utf8_general_ci	50.2 KiB	0 B

**Fig 14.** View of database from phpMyAdmin

## Conclusion

In this project, we presented the design and implementation of web application called Vehicle Failure Assistance, with which mobile users can get travel related service information they need anytime and anywhere.

Problem-based learning tend to be characterized by working collaboratively in our groups, with learning centred on problems relevant to the domain of our study and much time spent on self-directed learning. In Problem based learning, I've learned about team working by solving problems and reflecting on our experiences. As for myself, I am glad that I can be in this group, the teammates help me to understand the project even better, and the discussion helps me to get better knowledge. I learned how to make some diagrams correctly thanks to them, and we distributed the works fairly, so it doesn't feel too hard. Allowed me to learn and grow personally and professionally alongside them, as well as gave me independence to pursue my own interests. We communicate in WhatsApp for our group and present our work on skype. Overall, through this team work I am able to obtain more knowledge and understand the project and problem solving assessment even better.

## References

- ✓ Monica, 2018. A Car Breakdown Service Station Locator System. INTERNATIONAL JOURNAL OF ADVANCE SCIENTIFIC RESEARCH, 3(4), pp. 13-16.
- ✓ Best breakdown cover 2015. Available from: <http://www.autoexpress.co.uk/car-news/driver-power/92413/best-breakdown-cover-2015>

## Project Team Members

Member Name	Role	Task	Status
MD Yusuf Bin Forkan	UI/UX Designer	Full Design of website using CSS	✓ Complete – 7hrs.
Ruhul Quddus Tamim	Backend Developer	Programmed PHP, connecting database and performed query e.g. CREATE, INSERT, UPDATE, DELETE. Full functional and making all the operation online	✓ Complete – 13 hrs.
Shafi Ahmed	Lead Engineer	JS DOM to validate all forms, making the HTML dynamic	✓ Complete – 8 hrs.
Syafiq Ibnu Ramadhan	Secretary	Developed the skeleton of the website using HTML	✓ Complete – 6 hrs.



**Fig 15.** Happy Working!