# Darajat Privacy Policy

**Last updated: December 04, 2025**

## 1. Introduction

Welcome to Darajat ("Darajat", "we", "our", or "us"). This Privacy Policy explains how we collect, use, disclose, and protect information in connection with the Darajat mobile and web application, including multiplayer trivia gameplay, tournaments, leaderboards, chat, and any related services (collectively, the "Services"). By using the Services, you agree to the practices described in this Privacy Policy. If you do not agree, please do not use the Services.

This Privacy Policy is designed to be globally applicable, with region-specific disclosures for the EEA/UK (GDPR), California (CCPA/CPRA), the United States (including COPPA), and other applicable jurisdictions. Where laws require consent, we will request it through just-in-time prompts or in-app settings.

## 2. Scope and Who This Policy Applies To

This policy applies to users of the Darajat app and website, including players, tournament hosts, spectators, and visitors. It covers information collected through the app, our websites, customer support channels, social media pages, and related integrations (e.g., single sign-on).

## 3. Information We Collect

A. Account & Identity Information

• Profile: display name, avatar, preferred language, country/region (self-declared), and age group (e.g., 13–17, 18+).

• Credentials/SSO: if you sign in via Google or another identity provider, we receive identifiers and basic profile data permitted by you.

• Contact: email address, and (optional) phone number if you contact support or opt in to notifications.

B. Gameplay & Social Activity

• Match participation: rooms joined, start/end times, question sets used, scores, streaks, response times, and anti-cheat signals.

• Social features: friends list, invitations, room codes, clan/teams (if enabled), reactions and in-game chat messages.

• Content moderation artifacts generated to maintain a respectful, family-friendly environment.

C. Device, App & Usage Data

• Device info: device model, OS version, app version, language, time zone, approximate location (derived from IP), and network status.

• Log & telemetry: session events, crash reports, performance metrics, latency, gameplay timing, and diagnostics.

• Cookies, local storage, and similar technologies on the web (see Section 10).

D. Communications & Support

• Messages you send to us (support tickets, feedback) and their metadata.

• Content from surveys, beta programs, and research with your consent.

E. Payment & Commerce (If/When Enabled)

• If you purchase premium features, we process transaction records, purchase history, and billing metadata through payment processors. We do not store full payment card numbers on our servers.

F. Information from Others

• Identity providers (e.g., Google) provide identifiers and profile basics per your authorization.

• Platform stores (e.g., Google Play) provide install/country analytics and crash diagnostics.

• Moderation/anti-fraud partners provide risk signals where permitted by law.

## 4. How We Use Information

We use information to:

• Provide, maintain, and improve the Services (gameplay, lobbies, leaderboards, matchmaking).

• Authenticate users; enforce rules; detect, prevent, and investigate fraud, cheating, or abuse.

• Operate tournaments and events; show rankings and profile statistics.

• Deliver notifications, updates, and service messages; respond to support requests.

• Customize content, difficulty, and recommendations (e.g., categories you enjoy).

• Perform analytics, debugging, and research to improve quality and performance.

• Comply with legal obligations and enforce our Terms.

## 5. Legal Bases for Processing (EEA/UK only)

Where GDPR/UK GDPR applies, we rely on the following legal bases: (a) contract (to provide the Services), (b) legitimate interests (e.g., anti-fraud, analytics, service security, customization), (c) consent (e.g., certain cookies/marketing where required), and (d) legal obligation.

## 6. Sharing and Disclosure

We do not sell your personal information. We may share information with:

• Service providers and subprocessors (hosting, analytics, crash reporting, moderation, payments) bound by contracts.

• Other players when you use social features (e.g., display name, avatar, scores, rankings, and match history).

• Third parties for legal reasons (compliance with law, requests from authorities, to protect rights and safety).

• Successors in business transfers (e.g., merger, acquisition) subject to this Policy.

• With your direction or consent (e.g., linking external accounts).

## 7. International Data Transfers

We may process and store information in countries outside your own. Where required, we use lawful transfer mechanisms such as Standard Contractual Clauses and implement appropriate safeguards to protect your data.

## 8. Data Retention

We retain information for as long as necessary to provide the Services and for legitimate business purposes, including security, fraud prevention, and legal compliance. Typical examples:

• Account data: retained while your account is active and a reasonable period thereafter.

• Gameplay data: kept to maintain rankings, dispute resolution, and analytics; anonymized or aggregated when possible.

• Chat/moderation logs: retained for shorter periods unless flagged for investigation.

We will delete or anonymize data when it is no longer needed.

## 9. Security

We implement technical and organizational measures to protect information, including encryption in transit, access controls, and security reviews. However, no system is 100% secure, and we cannot guarantee absolute security.

## 10. Cookies and Similar Technologies (Web)

We use cookies, device storage, and similar technologies to remember settings, maintain sessions, and perform analytics. Where required, we provide consent banners and controls. You can manage preferences via in-app settings and your browser.

## 11. Your Rights and Choices

Depending on your location, you may have rights to access, correct, delete, port, or restrict processing of your information, object to certain processing, and withdraw consent. You can:

• Access/Update: view and edit profile details in the app.

• Delete: request account deletion from Settings or by contacting us.

• Marketing Preferences: opt in/out of non-essential communications.

• Data Requests: email us (see Contact) to exercise rights; we may verify your identity.

## 12. Region-Specific Notices

A. EEA/UK

You have rights under GDPR/UK GDPR including access, rectification, erasure, restriction, objection, and portability. You may lodge a complaint with your local supervisory authority.

B. California (CCPA/CPRA)

We provide California residents with rights to know/access, correct, delete, and opt-out of sharing for cross-context behavioral advertising. We do not sell personal information as defined by the CCPA. We honor authorized agent requests as required.

C. Children's Privacy (COPPA and similar)

Darajat is intended for users aged 13 and older. We do not knowingly collect personal information from children under 13. If you believe a child under 13 has provided personal information, please contact us so we can take appropriate action.

## 13. Social Features, User Content & Moderation

When you participate in social features (chat, clans, leaderboards), certain information (display name, avatar, scores) may be visible to others. We moderate for safety and may remove content that violates our rules. Do not share sensitive personal information in public areas.

## 14. Automated Decision-Making & Anti-Cheat

We may use automated systems to detect cheating, spam, or policy violations (e.g., unusual answer patterns or latency anomalies). These systems support human review. If an automated action affects you, you may contact us to request a review.

## 15. Third-Party Links & Services

The Services may link to third-party sites or allow integrations. Your use of those services is governed by their privacy policies, not this one.

## 16. Changes to This Policy

We may update this Privacy Policy from time to time. If we make material changes, we will provide notice (e.g., in-app notice or email). Your continued use after the effective date means you accept the updated Policy.

## 17. Contact Us

If you have questions or wish to exercise your rights, please contact:

• Email: darajat.app@gmail.com

• If you are in the EEA/UK and wish to contact a Data Protection Officer (DPO) or EU/UK representative, please include those details here if applicable.

## 18. Controller, Processors, and Hosting

Darajat is the data controller for the Services, except where we act as a processor on behalf of an organization (if applicable). We use trusted processors for infrastructure, analytics, and crash reporting. A current list can be provided upon request.

## 19. Data Portability & Account Deletion Steps

• In-app: Settings → Privacy → Request Data Export / Delete Account.

• Verification: we will verify ownership of the account before fulfilling requests.

• Retention after deletion: we may retain limited records for legal or security purposes (e.g., audit logs) as allowed by law; these will be minimized and secured.

## Appendix A — Cookies & Local Storage Categories

• Strictly Necessary: session management, security, load balancing.

• Functional: language preference, UI choices.

• Analytics: usage and performance metrics to improve gameplay and stability.

• Marketing (web only, if used): attribution and limited reach measurement. Disabled in regions requiring consent unless you opt in.

## Appendix B — App Permissions (Android/iOS, if applicable)

• Network access: required for multiplayer and updates.

• Notifications (optional): for match invites, tournament reminders, and updates.

• Storage (optional): to cache assets and store preferences.

• Camera/Microphone (optional, only if you enable voice/video features in the future): controlled via system permissions with clear prompts.