## Easytranslate.com

Easytranslate uses artificial intelligence to help users translate and convert national languages in real time. When there is an error in the translation, we will promptly send staff to help one-one with the translation.

Compared with the same type of translation software, we have first-class human service functions. Our team can promptly find errors made by artificial intelligence when users use the software. Then the staff will promptly initiate one-to-one translation to help users efficiently complete their understanding of other languages.

## **PERSONAS**

Al engineer responsible for debugging the artificial intelligence translation system

Manual customer service Real-time help users complete the understanding of other languages

Back-office inspectors find translation errors in real time and report them

## **COMPS**

