Primary Phone: 201-918-2309

Account Number: 151-204-827-0001-96

Bill Date: January 18, 2019



- · Via the My Fios app
- · Online at verizon.com/PayOnline

Your payment is due:

\$153.93

Total Due by February 12

↑ This month's charges	
Fios Internet, TV & Phone Bundle	\$104.99
Services & Equipment	\$24.00
Fees & Other Charges	\$24.94
Total Due by February 12	\$153.93



Hockey lovers

The season is on. Get to up to 40 out-of-market regular season games a week with NHL® CENTER ICE® on Verizon Fios. Order from channel 1461 in HD or 1475 in SD today.

TV on your terms

Record the shows you love at home and enjoy them virtually anywhere with Fios Multi-Room DVR Enhanced Service and the Fios TV app. Plus, you get more storage to enjoy your shows. Visit verizon.com/morewow to upgrade. Available in select areas. Fios Internet & Verizon router required.

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Account Number: 151-204-827-0001-96 Pay online at verizon.com/PayOnline

Total Dueby Feb 12, 2019: \$153.93 🗓 🖺 🖺 🖰
Make check payable to Verizon

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VERIZON PO BOX 15124 ALBANY NY 12212-5124

Primary Phone: 201-918-2309

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New Year, New Hits

Buy or rent movies the family loves. Go to On Demand, select & enjoy on your TV, PC or Fios TV app.

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts			<u> </u>
Fios Gigabit Connection	100.00	-65.00	35.00
Custom TV Home & Family	54.99	-15.00	39.99
Fios Digital Voice US+11 Countries Bundle Price	30.00 \$184.99	-\$80.00	30.00 \$104.99

-\$80.00

Dissource Dispells

\$10 expires 9/27/20.

\$65 discount has no current expiration. \$15 discount: \$5 expires 9/28/19.

Discounts This Month

Discounts have been applied to the Total Due shown on page 1.

Verizon Fast Facts

My Verizon

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more. Register at verizon.com/myverizon to get started.



Peace of mind

Get TechSure- 24/7 premium tech support with priority call routing, and identity, device & privacy protection at verizon.com/gettechsure.

Why does my bill fluctuate?

Your bill amount fluctuates when you:

- · Request a change to your service
- · Purchase or rent movies
- Use directory assistance
- · Make calls outside of your calling plan
- · Receive a promotional credit
- · Lose a promotional credit
- Receive a price change

How can I request a duplicate bill?

Duplicate bills can be downloaded and printed at verizon.com/billview.

What is the balance that I currently owe?

You can review your most current balance information by using the My Fios app (works for non-Fios customers too) or online at verizon.com/BillView.

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- · Via the My Fios app
- · Online at verizon.com/PayOnline

Details of Payments

Payments		
Previous Balance	153.95	
Payment Received - Thank You	-153.95	1/17
Balance Forward	\$.00	

Payment activity since last bill date.

Details of Charges

Includes discounts shown on page 2.

Fios Internet, TV & Phone Bundle

Your bundle includes Fios Gigabit Connection, Custom TV Home & Family and Fios Digital Voice US+11 Countries

Bundle Price

\$104.99 1/19 - 2/18

Services & Equipment

Equipment

Total Due

Rent: Fios Quantum Gateway Router 12.00 Rent: HD Set-Top Box 12.00

Subtotal \$24.00 1/19 - 2/18 Your monthly price after the discounts shown on page 2 were applied.

Equipment and additional services to personalize your Fios service.

Fees & Other Charges

Taxes, Governmental Fees & Surcharges NJ State Sales Tax 3.92 911 System/Emerg Resp Fee .90 Verizon Surcharges & Fees Video Franchise Fee 2.34 CATV Universal Access Fund .33 Federal Universal Service Fee 4.02 Regulatory Recovery Fee - Federal .06 Regional Sports Network Fee 7.89 Fios TV Broadcast Fee 4.49 FDV Administrative Charge .99 \$24.94 Subtotal

\$153.93

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Primary Phone: 201-918-2309

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f Important

It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- · Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

FUSF Fee Changes January 1, 2019

Your Federal Universal Service Fund (FUSF) fee may change on January 1, 2019. Authorized and reviewed quarterly by the Federal Communications Commission (FCC), the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers and low-income families.

Surcharges include:

- a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network;
- a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal service:
- a Carrier Cost Recovery Charge applicable to long distance customers that helps defray our costs for terminating calls on other networks, fees paid to support government programs such as Telecommunications Relay Service and local number portability, and other Federal Communications Commission-assessed charges;
- a Long Distance Administrative Charge applicable to long distance customers to help defray account servicing costs for state-to-state and international calling;
- a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC; and,
- a FDV Administrative Charge applicable per Fios Digital Voice line to help defray account-servicing costs associated with providing voice services.

Please note that the surcharges are charges, not taxes. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon.com or call the number listed on your bill.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

· Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

· Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charges

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Feb 20, 2019.

Service Providers

Verizon NJ provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV

Board of Public Utilities, Office of Cable Television, 44 South Clinton Avenue, 9th Floor, Trenton, NJ 08625, 800 624-0331, Your FCC Community ID is: NJ0857

Primary Phone: 201-918-2309

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↑ Ways to pay

- · Via the My Fios app
- · Online at verizon.com/PayOnline

Services

Questions

- · Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

More Ways to Pay

- · Set up auto pay: verizon.com/AutoPay
- Pay in person: verizon.com/PaymentLocations
- Pay by phone (fee applies): 1.800.837.4966

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800.VERIZON (1.800.837.4966). Written correspondence can be sent by fax to 1.888.806.7026, by email to videoclosedcaption@verizon.com, or by mail to Verizon, PO Box 4849, Trenton, NJ 08650 Attn: Elaine Bucci, Sr. Mgr.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.