

# Yutthana Thapdit

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in Yutthana-Thapdit 🌐 Yutthana00

## Profile

I'm a result driven and focused individual who's always seeking to develop new skills. I am friendly and ambitious with professional customer service experience and am comfortable working in a fast-paced environment. I am confident in using my skills to benefit the team.

## Professional Experience

2020 – present

### **Amazon, FC Associate**

- Accelerated and demonstrated my abilities to become a department instructor.
- Actively plan and supervise trainee schedule.
- Successfully led and delivered eight groups of new associates to fulfil their role safely and promote high standards.
- Collaborate with multiple departments to achieve daily targets.
- Maintained high productivity and quality standards with numerous written positives.

2017 – 2019

### **PadThai, FOH**

- Developed cost-effective menu items to ensure maximum profitability.
- Examined quality of incoming stock and organised stock for proper rotation.
- Requisition supplies to maintain continuous and efficient operations.
- Established safe standards to comply with government regulations.
- Interacted with customers to advise and fulfil their requirements.

11/2016 – 05/2017  
Naples, United States

### **The Ritz Carlton, Line cook**

- Prepared dishes according to special dietary and nutritional requests from customers.
- Responsible for maintaining work area to a high standard.
- Entice clients to options best matched for both clients and the establishment.
- Prepare banquet food according to recipes.
- Visually inspection consistency in every dish sent to the customer.
- Effectively communicate with colleagues to fulfil a common goal.

06/2016 – 10/2016  
Chatham, United States

### **Chatham Bars Inn, Line cook**

- Forecast, requisition and prepare produce to meet daily demands.
- Interacted with hotel guests to build relations, resulting in a stronger tie with our brand.
- Crossed trained with an ability to work in multiple departments under pressure.
- Responsible for daily event organisation within my department to ensure customer satisfaction.

## Languages

- Thai

## Courses

09/2015 – 06/2019  
Birmingham,  
United Kingdom

**Culinary Arts Management, University College Birmingham**  
Bachelor - First Class Honours

11/2021 – 06/2022  
Birmingham

**Web Development, University Of Birmingham**