QUOTATION

GALTECH

EZYTAP SDN. BHD. (1339142-M)
Unit No. A06-08, Block A, Level 6
Parcel 6, Sutera Avenue, Lebuh Sutera
88100 Kota Kinabalu, Sabah
Email: nizam@ezytap.my

Attn : NIZAM NADZIRUN
(03 33208074)

SST ID Number	: B16-2101-3200009
Reference Number	: GTS/Q/24030
RFQ Reference	: Meeting
Payment Term	: Full Payment (100%)
Currency	: MYR
Person In-Charge	: Sha Farhan
Date	: 9 Jul 2024
Quotation Validity	: 30 Days

Subject:
1 YEAR MAINTENANCE SUBSCRIPTION OF RAILWAY ASSETS CORPORATION (RAC) DASHBOARD

No.	Description	Tax	Qty	Unit	Currency	Rate	Total
1	**Subscribe Maintenance Support** To be subscribed after the warranty period ended. **Base Rate:** **RM280** per man-hour = for 1<=20man hours of job requests **Additional Hours:** **RM100** per man-hour = for more than 20 man-hours per Month (21-50 Man hours Job Requests) If the request is more than 50 man-hours, the balance hours will be carried forward to the next following months (next month invoice). The fee mentioned does not include 6% SST yet. SST reference no: B16-2101-3200009 **Refer to the Quotation Project for reference Warranty option:** GTS/Q/21012 : Quotation RAC BI Dashboard & Reporting Infra Management System --- **Maintenance Scope:** 1. Enhance the task of maintenance for existing features 2. To fix any unknown existing bugs that may arise due to the latest technology updates or as necessary 3. Patches update 4. PHP version update 5. Off-site / online support only * Please Note that our team is available on working days from Monday to Friday between 8.30 a.m to 5.30 p.m. * System response time is within 24 hours 6. Any report of bugs & errors will be based on the Gheb system (Galtech Support Ticket) Website: https://ghb.galtech.com.my/web/site/login **ID:** nizam **Password:** nizam@2024 7. Any report other than a support ticket will not be entertained. 8. Continuous Monitoring and health checks are not covered and shall be the responsibility of **RAC**.	TX	1	Man Hour	MYR	280,00	280,00

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| 2 | **Additional Cost:**
On-site Service - paid maintenance and technical support for 1st September 2024 - 31st August 2025

Note:
Additional costs will be imposed for onsite visits on top of the standard man-hour charges
RM300,00 per day/trip for onsite support
• Staff included: Programmer (1pax) & Business Analyst (1pax)
• The request should be 1 week before the required date
• The approval is based on the availability of the staff
• Charges are based on request only | TX | 1 | Man Hour | MYR | 300,00 | 300,00 |

Sub Total:	580,00
(6%) SST:	46,40
Grand Total:	626,40

Remarks:

1. The prices shown are your net in Malaysian Ringgit.

2. Payment terms are based on job completion.

- Base Rate **RM280** per man-hour = for 1<=20 man-hours Job Requests
- **RM100** per man-hour = for more than 20 man-hours per Month (21-50 Man hours Job Requests
- If the request is more than 50 man-hours, the balance of hours will be carried forward to the next following months (next month invoice).
- Additional costs will be imposed for onsite visits on top of the standard man-hour charges of **RM300** per day/trip for onsite support

We hope that you will find the given quotation favorable and meets your requirement. If you require further information, please do not hesitate to contact us.

Thank you for your business.

Best Regards,
Sha Farhan Burhan
Commercial Executive
Email: farhan@galtech.com.my
Tel: 0102840406 / 0102840406

Acknowledge and accept the above Quotation and the standard terms and condition
Signature : ....
Name : ....
Designation : ....
Date : ....