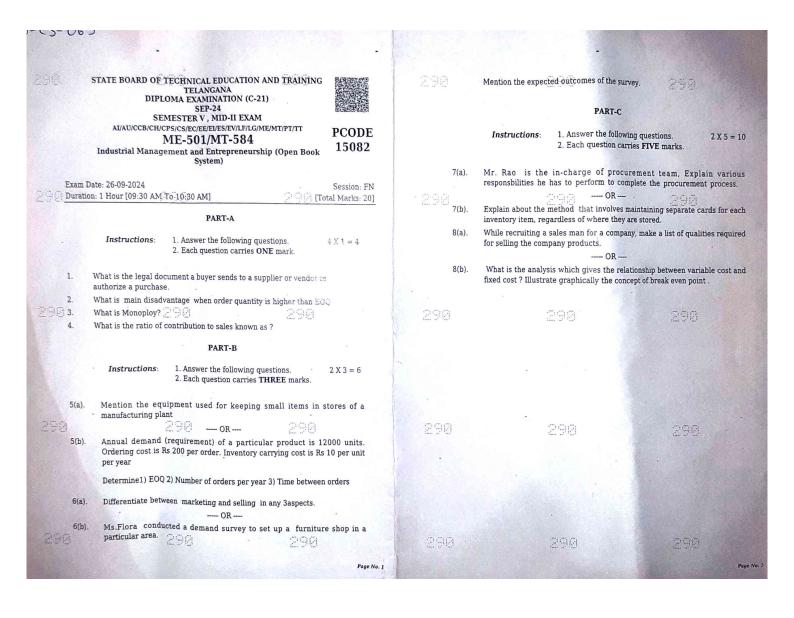
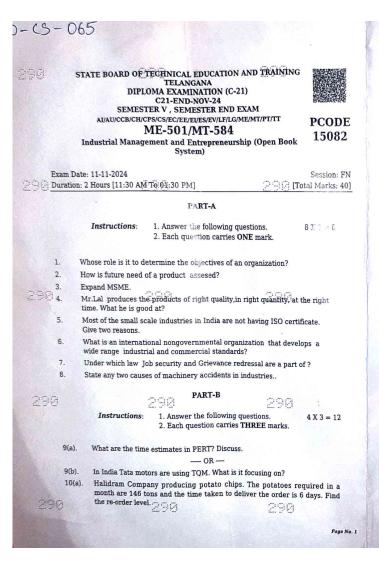


2 X 5 = 10





	290		290 — or — 290
		10(b).	Outline the benefits that trade unions provide for workers,
		11(a).	Explain the purpose of Quality assurance in organization OR
		1100	"Fit for purpose" and "Right first time" Justify the two Principles.
		11(b).	
		12(a).	Small scale industries play an Important role in India. Justify. —— OR ——
		12(b).	Describe the steps to be followed for settlement of Industrial dispute through mutual understanding.
:	290		290 PART-C 290
			Instructions: 1. Answer the following questions. 4 X 5 = 20 2. Each question carries FIVE marks.
		13(a).	What are the adverse effects of not following these principles? Justify.
			1. Division of work
- 7			2. Unity Command
	290		290 290
			4. Order
			5. Stability
			OR
		13(b).	Describe how 5-S methodology contribute to continuous improvement
		10(1).	culture.
	299	14(a).	Proper Materials management reduce a company's production costs Explain how.
		14(b).	Discus any two central government programmes for the people looking for
		- 1(0).	self employment
		15(a).	What is the concept of Zero Defect and how does it differ from traditional quality management approaches?
			— OR —
		15(b).	A company has ISO 9000 certificate. It wants to seek ISO 9001 certificate. What additional benefits does it get?
	290	16(a).	Explain the eligibility-criteria for startups to benefit from the Startup India scheme

