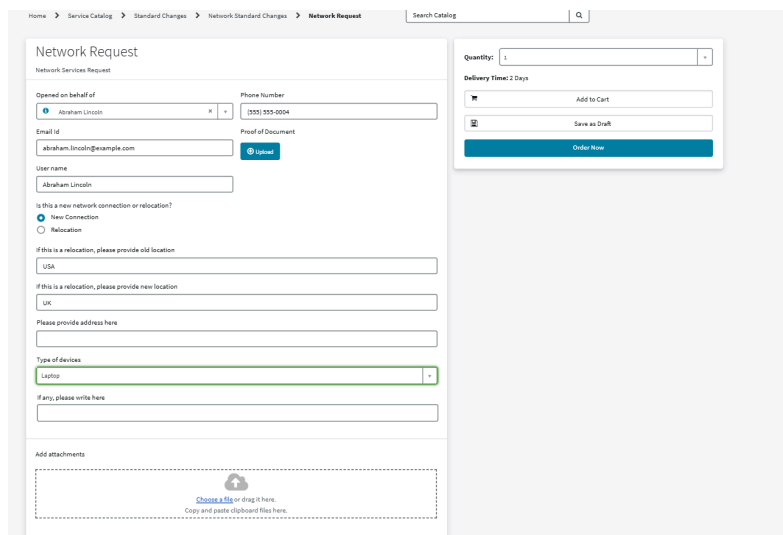# Network Request Automation – ServiceNow

Testing and Validation

The testing and validation phase ensures that the Automated Network Request Management system functions correctly and meets all business requirements. Testing was conducted in a controlled ServiceNow environment using valid test scenarios to verify end-to-end functionality.

Test Environment

- Platform: ServiceNow

- Modules: Service Catalog, Flow Designer

- User Roles:

    - Requester

    - Approver

    - Network Fulfillment Team

Testing Execution

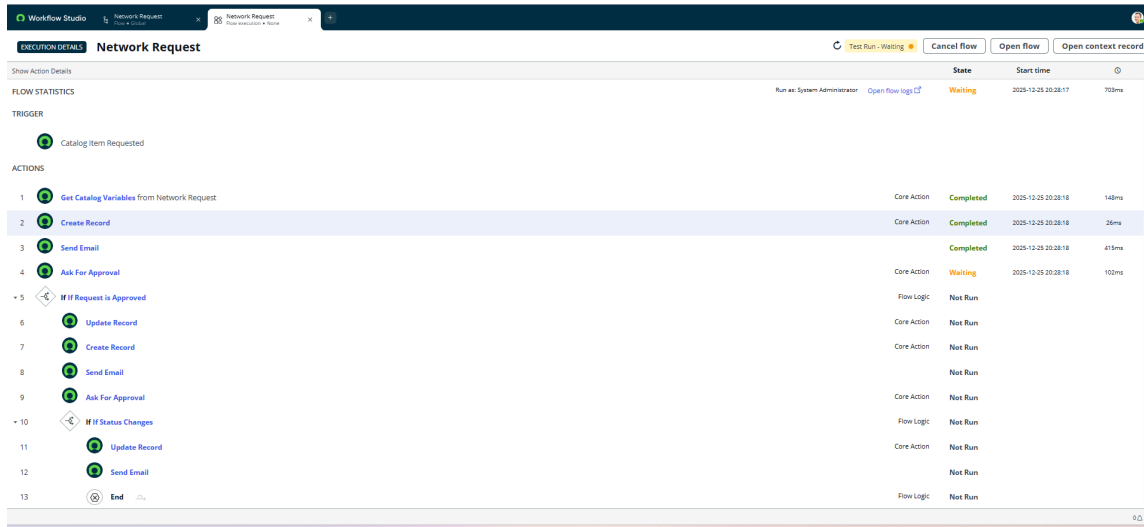*Figure 1: Request submitted through Service Catalog form*

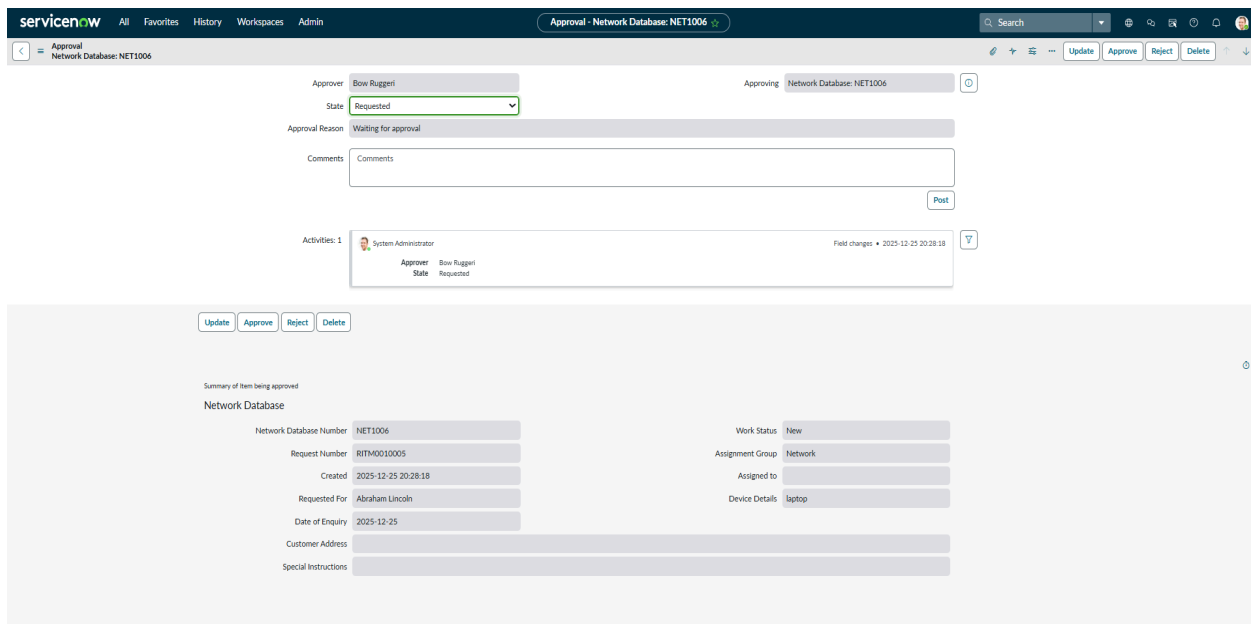*Figure 2: Flow Designer triggered automatically after Network Request submission*
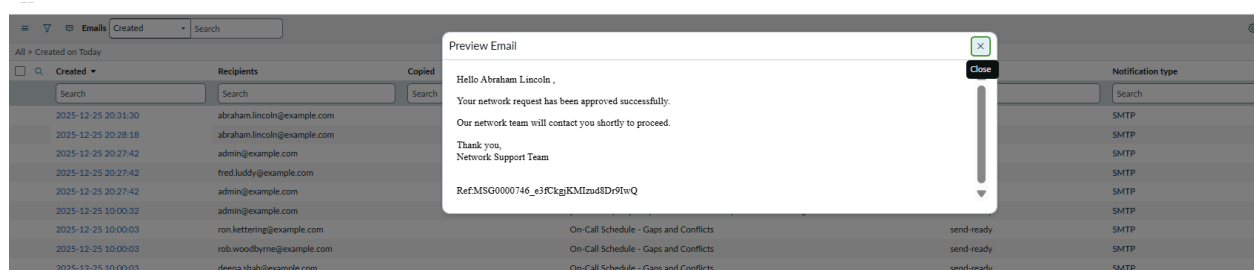

Figure 3: Approve the Network Request

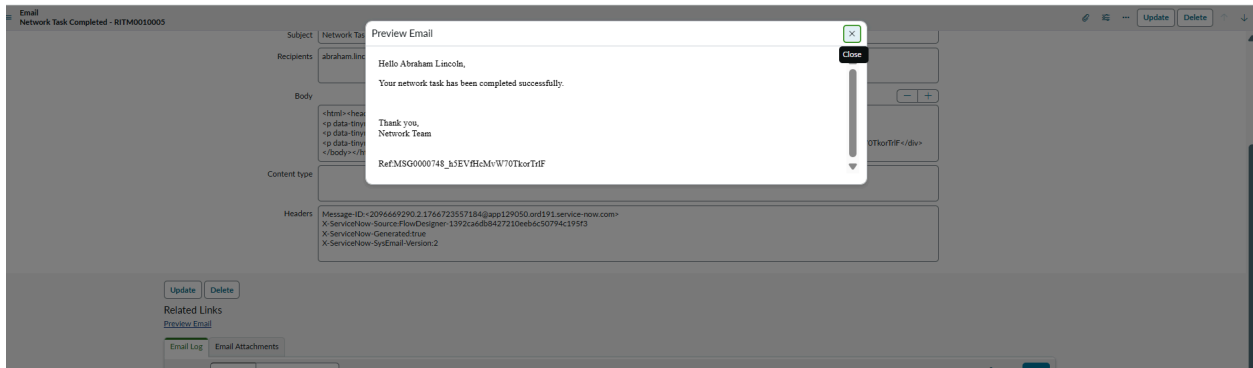*Figure 4: Network task created after approval*

Figure 5: Email notification for Task Completion

Figure 6: Flow execution completed successfully

Conclusion

The testing and validation process confirms that the Automated Network Request Management system meets all functional requirements. The solution performs consistently across all stages of the request lifecycle and is ready for deployment in a production environment.