## Time And Venue

July 27, 2018 at 15:00 in the Meeting Room of GEC.

## Members Of The Meeting

- Dr. Sachin D Kore (Dean Of Student Affairs)
- Mr. Ateegur Rahman (Assistant Registrar)
- Prof. Nandakumar Nambath (Warden Boy's Hostel)
- Dr. Nida Sajid (Warden Girl's Hostel)
- Dr. Sabiha Hashami
- Mr. Sanjay Khairnar (Sr. Mechanic Estate)
- Himanshu (GS Hostel Affairs)
- Mr. Jayant (Mess Manager)

## Agenda Of The Meeting

- Food quality related complaints registered by the students and faculty members.
- Re-tendreing of catering services for the mess.
- Procurement of kitchen equipment needed in the mess.
- Serving non-veg food in the mess.

## **Key Points Of The Meeting**

- Taste and Quality of the food is falling because the chef was changed by the mess manager and he is not well trained. It is decided that the older one will cook from now onwards.
- Regarding hygiene, the reason given by the mess manager was that the area in the backside of the mess is all open, the same was reported to Sanjay Sir (Estate) on July 23, 2018. It is expected that the required work will be done by the end of next week.
- Feedback system for mess food items will start soon. Every member of the IIT Goa community will be allowed to give feedback for each item that was served in the meal that they had. These ratings will be used to decide on the quality of the food that is being served. If the rating falls below a standard, fine will be imposed accordingly.
- Mess council can now impose fine whenever required.
- Report of the lactometer test that was done on July 24, 2018, was presented in the meeting and it is decided that there should be no water in the milk. One more test will be conducted on the milk that is received from the packet of Goa dairy, and this will be the standard quality. Whenever the mess council detected that milk quality is falling below this, fine will be imposed accordingly.
- As per the rules, the tender is to be given to the person who quoted the lowest to our menu and terms and conditions. This process was going on and we got one caterer from Pune, he was ready. Everything was alright but at the end, he refused to take tender, and whenever this situation arrives, we need to start whole of the tendering process again.

- Re-tendering process will start soon, advertisement for the same is going on.
- For the time we don't have the new tender, the current one will serve for the next 3 months.
- According to the new tender one day charge of every student for mess food was Rs. 125.
- At this time we don't know how much the charge will be when the new tender will be finalized. Keeping in mind that there may be some rise in the charge, they have considered Rs. 150 per student. So it turns out that Rs. 18000 will be the mess fee for one semester. So Rs. 18000 has been collected from all the students as mess advance. If at the end of the semester it turns out that we have given extra money, it will be refunded to us or will be adjusted in other fees.
- Only veg food is allowed to be served as per the tender in the basic menu. Non-veg will be considered as the extra item and will be available as pay on eat.
- Quotation for mess equipment is passed and the equipment will arrive soon.
- Proposal for the Night Canteen will soon be given to the mess committee by the mess council.