1. THANIKACHALAM **Email:** **thanicr@gmail.com**​

MOB: +91-9515730883

# Career Objective

To seek a responsible role and a challenging career in a growth-oriented industry which will create an impact on the company development and also enrich my personal and professional skills.

# Academic Profile

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Qualification** | **Name of**  **School**  **/College** | **Board/University** | **Year of Passing** | **Percentage** |
| MBA | VIMAT, (Chittoor) | JNT University  (Anantapur) | 2019 | 78% |
| B.com (Computers) | Vignanasudha Degree College,  (Chittoor) | S.V. University  (Tirupati) | 2017 | 76% |
| INTER | Sri Venkateshwara Junior College,  (G.D. Nellore) | Board of Intermediate (Hyderabad) | 2014 | 84% |
| SSC | Z.P. High School,  (Menatam palli) | Board of  Secondary  Education (Hyderabad) | 2012 | 8.8 GPA |

# Technical Skills

➢ MS Excel, PowerPoint, Word, Internet Applications

➢ Basic Knowledge in Tally, VB and SQL

➢ CRM

# Employment History

➢ 1.3 years in Hinduja Global Solution (HGS) as Senior Process Consultant and SME in US Health Care.

From (Nov 2019 – present).

**Responsibilities**:

➢ Processing Claims and Benefits using CRM along with Guidance Care Portal application.

➢ Online inventory management –Insurance, Cheque verification.

➢ Ensure timely and accurate delivery of mission reports.

➢ Routine communication with US based management staff via mail, Skype.

➢ Analyze escalation; respond to Clients on time and providing corrective action.

➢ Completing the Job at TAT.

➢ Content processing, identify and implement process improvement as needed.

➢ Assists with audits by providing supporting records and documentation.

**Attitude Profile:**

➢ Confident, challenging, responsible, dedicated and hard working

➢ Willing to learn at every instant

➢ A good team player

➢ Easily adaptable for flexible changes in schedule/work

# Personal Profile

Father’s Name : A. Venkata Reddy

Date of Birth : 10/05/1997

Nationality : Indian

Languages Known : English, Telugu and Kannada

Address : #13/2

Bhuvaneswari nagar

R.T. nagar, Bangalore - 560032

**Declaration:** I hereby declare that the above furnished details are true to the best of knowledge.

Date: 31/01/2020

Place: Bangalore (A. Thanikachalam)