Incident By Priority_2025-04-23_07-27-56.pdf

superadmin@erasmith.com

Incident ID	Priority	Status	Title	Organization	Description	Open Time	Last Update Time	Assignment Time
I-042634	High	escalated_tto	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:43	2025-04-22 19:02:52	None
I-042631	High	escalated_tto	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:41	2025-04-22 19:02:52	None
I-042629	High	escalated_tto	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:02:40	2025-04-22 19:02:41	None
I-042626	High	escalated_tto	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:38	2025-04-22 19:02:41	None
I-042624	High	pending	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:36	2025-04-22 19:02:41	None
I-042621	High	escalated_tto	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:35	2025-04-22 19:02:41	None
I-042619	High	escalated_tto	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:02:33	2025-04-22 19:02:42	None
I-042616	High	escalated_tto	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:31	2025-04-22 19:02:32	None
I-042614	High	pending	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:30	2025-04-22 19:02:33	None
I-042611	High	escalated_tto	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:02:28	2025-04-22 19:02:33	None
I-042609	High	escalated_tto	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:26	2025-04-22 19:02:33	None
I-042606	High	escalated_tto	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:24	2025-04-22 19:02:33	None
I-042604	High	pending	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:02:22	2025-04-22 19:02:33	None
I-042601	High	escalated_tto	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:02:20	2025-04-22 19:02:22	None
I-042599	High	pending	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:18	2025-04-22 19:02:22	None
I-042596	High	pending	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:17	2025-04-22 19:02:22	None
I-042593	High	escalated_tto	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:15	2025-04-22 19:02:22	None
I-042590	High	escalated_tto	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:13	2025-04-22 19:02:22	None
I-042588	High	escalated_tto	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:11	2025-04-22 19:02:22	None
I-042585	High	pending	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:10	2025-04-22 19:02:11	None
I-042583	High	escalated_tto	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:02:08	2025-04-22 19:02:11	None
I-042580	High	pending	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:06	2025-04-22 19:02:11	None
I-042577	High	escalated_tto	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:02:04	2025-04-22 19:02:11	None
I-042575	High	escalated_tto	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:02:02	2025-04-22 19:02:11	None
I-042572	High	escalated_tto	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:02:00	2025-04-22 19:02:02	None
I-042570	High	escalated_tto	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:58	2025-04-22 19:02:02	None
I-042567	High	escalated_tto	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:56	2025-04-22 19:02:02	None
I-042565	High	pending	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:55	2025-04-22 19:02:02	None
I-042562	High	pending	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:01:53	2025-04-22 19:02:02	None
I-042559	High	escalated_tto	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:51	2025-04-22 19:02:02	None
I-042557	High	escalated_tto	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:50	2025-04-22 19:01:51	None
I-042554	High	escalated_tto	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:01:48	2025-04-22 19:01:51	None
I-042552	High	escalated_tto	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:01:46	2025-04-22 19:01:51	None
I-042549	High	escalated_tto	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:45	2025-04-22 19:01:51	None
I-042547	High	pending	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:43	2025-04-22 19:01:51	None
I-042545	High	escalated_tto	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:41	2025-04-22 19:01:42	None
I-042542	High	escalated_tto	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:40	2025-04-22 19:01:42	None
I-042540	High	escalated_tto	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:38	2025-04-22 19:01:42	None
I-042537	High	escalated_tto	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:36	2025-04-22 19:01:42	None
I-042535	High	escalated_tto	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:34	2025-04-22 19:01:43	None
I-042532	High	pending	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:33	2025-04-22 19:01:43	None
I-042529	High	escalated_tto	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:01:31	2025-04-22 19:01:32	None
I-042527	High	escalated_tto	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:29	2025-04-22 19:01:32	None
I-042524	High	pending	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:27	2025-04-22 19:01:32	None
I-042522	High	pending	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:25	2025-04-22 19:01:32	None
I-042519	High	pending	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:23	2025-04-22 19:01:32	None
I-042517	High	escalated_tto	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:01:22	2025-04-22 19:01:32	None
I-042514	High	pending	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:01:20	2025-04-22 19:01:21	None
I-042512	High	escalated_tto	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:18	2025-04-22 19:01:21	None
I-042509	High	escalated_tto	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:16	2025-04-22 19:01:21	None