## Total Open Tickets\_2025-04-23\_08-40-35.pdf

## superadmin@erasmith.com

Ticket ID	Ticket Type	Reference ID	Status	Title	Organization	Description	Open Time	Last Update Time
42524	Incident	I-042696	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:04:19	2025-04-21 11:04:19
42523	Incident	I-042695	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:04:18	2025-04-21 11:06:52
42522	Incident	I-042694	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:04:16	2025-04-21 11:04:16
42521	Incident	I-042693	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:04:15	2025-04-21 11:04:15
42520	Incident	I-042692	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:04:13	2025-04-21 11:05:23
42519	Incident	I-042691	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:04:11	2025-04-21 11:04:11
42518	Incident	I-042690	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:04:09	2025-04-21 11:04:09
42517	Incident	I-042689	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:04:07	2025-04-21 11:04:07
42516	Incident	I-042688	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:04:06	2025-04-21 11:05:53
42515	Incident	I-042687	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:04:04	2025-04-21 11:05:23
42514 42513	Incident	I-042686 I-042685	ongoing	Critical CPU Load  Host Downtime Detected	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.  The host server has gone down, leading to potential service disruptions.	2025-04-21 11:04:02 2025-04-21 11:04:00	2025-04-21 11:07:17 2025-04-21 11:04:00
42513	Incident	I-042684	ongoing ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:03:58	2025-04-21 11:05:23
42511	Incident	I-042683	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:03:57	2025-04-21 11:03:57
42510	Incident	I-042682	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:03:55	2025-04-21 11:03:55
42509	Incident	I-042681	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:03:53	2025-04-21 11:06:21
42508	Incident	I-042680	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:03:52	2025-04-21 11:05:22
42507	Incident	I-042679	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:03:50	2025-04-21 11:03:50
42506	Incident	I-042678	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:03:48	2025-04-21 11:04:54
42505	Incident	I-042677	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:03:47	2025-04-21 11:03:47
42504	Incident	I-042676	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:03:45	2025-04-21 11:04:53
42503	Incident	I-042675	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:03:43	2025-04-21 11:07:17
42502	Incident	I-042674	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.  The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:03:41	2025-04-21 11:03:41
42501 42500	Incident Incident	I-042673	ongoing ongoing	Critical CPU Load  High Memory Usage Alert	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.  Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:03:39 2025-04-21 11:03:38	2025-04-21 11:06:21 2025-04-21 11:03:38
42499	Incident	I-042671	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:03:36	2025-04-21 11:07:17
42498	Incident	I-042670	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:03:34	2025-04-21 11:03:34
42497	Incident	I-042669	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:03:33	2025-04-21 11:03:33
42496	Incident	I-042668	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:03:31	2025-04-21 11:03:31
42495	Incident	I-042667	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:03:29	2025-04-21 11:03:29
42494	Incident	I-042666	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:03:27	2025-04-22 23:03:31
42493	Incident	I-042665	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:03:26	2025-04-22 23:03:31
42492	Incident	I-042664	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:03:24	2025-04-22 23:03:31
42491	Incident	I-042663	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:03:22	2025-04-22 23:03:31
42490	Incident	I-042662	ongoing	PostgreSQL Downtime Notification  Host Downtime Detected	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:03:21	2025-04-22 23:03:22
42489 42488	Incident	I-042661 I-042660	ongoing ongoing	PostgreSQL Service Outage	Era Lab	The host server has gone down, leading to potential service disruptions.  There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:03:19 2025-04-21 11:03:17	2025-04-22 23:03:22 2025-04-22 23:03:22
42487	Incident	I-042659	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:03:16	2025-04-22 23:03:22
42486	Incident	I-042658	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:03:14	2025-04-22 23:03:22
42485	Incident	I-042657	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:03:12	2025-04-22 23:03:22
42484	Incident	I-042656	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:03:10	2025-04-22 23:03:12
42483	Incident	I-042655	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:03:09	2025-04-22 23:03:12
42482	Incident	I-042654	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:03:07	2025-04-22 23:03:12
42481	Incident	I-042653	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:03:05	2025-04-22 23:03:12
42480	Incident	I-042652	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:03:03	2025-04-22 23:03:12
42479	Incident	I-042651	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:03:01	2025-04-22 23:03:02
42478	Incident	I-042650	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:02:59	2025-04-22 23:03:02
42477	Incident	I-042649 I-042648	ongoing	Unexpected PostgreSQL Restart  Database Service Restart Alert	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.  The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:57 2025-04-21 11:02:56	2025-04-22 23:03:03 2025-04-22 23:03:03
42475	Incident	I-042647	ongoing ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:54	2025-04-22 23:03:03
42474	Incident	I-042646	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:53	2025-04-22 23:03:03
42473	UserRequest	R-042645	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:51	2025-04-21 11:02:51
42472	Incident	I-042644	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:02:51	2025-04-22 23:03:03
42471	UserRequest	R-042643	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:50	2025-04-21 11:02:50
42470	Incident	I-042642	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:49	2025-04-22 23:03:03
42469	UserRequest	R-042641	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:48	2025-04-21 11:03:35
42468	UserRequest	R-042640	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:47	2025-04-21 11:04:35
42467	Incident	I-042639	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:47	2025-04-22 23:03:03
42466	UserRequest	R-042638	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:02:46	2025-04-21 11:05:16
42465	Incident	I-042637	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:45	2025-04-22 23:03:03
42464	UserRequest	R-042636	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.  The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:02:45	2025-04-21 11:02:45
42463 42462	UserRequest Incident	R-042635 I-042634	ongoing ongoing	Critical CPU Load  High CPU Usage Detected	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.  A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:44 2025-04-21 11:02:43	2025-04-21 11:02:44 2025-04-22 19:02:52
42462	UserRequest	R-042633	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:43	2025-04-21 11:02:43
42460	UserRequest	R-042632	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:42	2025-04-21 11:03:15
42459	Incident	I-042631	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:41	2025-04-22 19:02:52
42458	UserRequest	R-042630	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:40	2025-04-21 11:02:40
42457	Incident	I-042629	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:02:40	2025-04-22 19:02:41
42456	UserRequest	R-042628	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:02:40	2025-04-21 11:05:16
42455	UserRequest	R-042627	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:02:38	2025-04-21 11:05:15
42454	Incident	I-042626	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:38	2025-04-22 19:02:41
42453	UserRequest	R-042625	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:37	2025-04-21 11:05:15
42452	Incident	I-042624	ongoing .	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:36	2025-04-22 19:02:41
42451	UserRequest	R-042623	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:02:36	2025-04-21 11:04:56
42450	UserRequest	R-042622	ongoing	High Memory Usage Alert  Database Service Restart Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.  The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:35	2025-04-21 11:02:35
42449	Incident	I-042621	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.  The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:02:35	2025-04-22 19:02:41
42448	UserRequest Incident	R-042620 I-042619	ongoing	Server Unreachable  High Memory Usage Alert	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.  Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:02:34 2025-04-21 11:02:33	2025-04-21 11:02:34 2025-04-22 19:02:42
42447	UserRequest	R-042618	ongoing ongoing	High Memory Usage Alert  High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.  Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:02:33	2025-04-22 19:02:42
42445	UserRequest	R-042617	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:02:32	2025-04-21 11:03:35
	·			Host Downtime Detected		The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:31	2025-04-22 19:02:32
42444	Incident	I-042616	ongoing	Tiost Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2020 0 1 2 1 11:02:01	
42444 42443	Incident UserRequest	R-042615	ongoing ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:02:30	2025-04-21 11:02:30
								2025-04-21 11:02:30 2025-04-22 19:02:33

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42441	UserRequest UserRequest	R-042613 R-042612	ongoing	PostgreSQL Downtime Notification		PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:02:29 2025-04-21 11:02:28	2025-04-21 11:02:29
42440 42439	Incident	I-042611	ongoing ongoing	Unexpected PostgreSQL Restart  Server Unreachable	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.  The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:02:28	2025-04-21 11:02:28 2025-04-22 19:02:33
42439	UserRequest	R-042610	ongoing	High CPU Usage Detected		A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:27	2025-04-22 19.02.53
42437	Incident	I-042609	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:26	2025-04-21 11:03:33
42436	UserRequest	R-042608	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:02:26	2025-04-21 11:04:55
42435	UserRequest	R-042607	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:02:24	2025-04-21 11:05:15
42434	Incident	I-042606	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:24	2025-04-22 19:02:33
42433	UserRequest	R-042605	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:02:23	2025-04-21 11:05:15
42432	Incident	I-042604	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:02:22	2025-04-22 19:02:33
42431	UserRequest	R-042603	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:02:22	2025-04-21 11:04:55
42430	UserRequest	R-042602	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:21	2025-04-21 11:02:21
42429	Incident	I-042601	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:02:20	2025-04-22 19:02:22
42428	UserRequest	R-042600	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:02:19	2025-04-21 11:02:19
42427	Incident	I-042599	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:18	2025-04-22 19:02:22
42426	UserRequest	R-042598	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:18	2025-04-21 11:03:15
42425	UserRequest	R-042597	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:02:17	2025-04-21 11:04:55
42424	Incident	I-042596	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:17	2025-04-22 19:02:22
42423	UserRequest	R-042595	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:16	2025-04-21 11:03:56
42422	UserRequest	R-042594	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:15	2025-04-21 11:02:59
42421	Incident	I-042593	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:15	2025-04-22 19:02:22
42420	UserRequest	R-042592	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:14	2025-04-21 11:02:14
42419	UserRequest	R-042591	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:13	2025-04-21 11:04:59
42418	Incident	I-042590	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:13	2025-04-22 19:02:22
42417	UserRequest	R-042589	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:12	2025-04-21 11:04:17
42416	Incident	I-042588	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:11	2025-04-22 19:02:22
42415	UserRequest	R-042587	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:02:11	2025-04-21 11:03:19
42414	UserRequest	R-042586	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:10	2025-04-21 11:03:56
42413	Incident	I-042585	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:10	2025-04-22 19:02:11
42412	UserRequest	R-042584	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:02:09	2025-04-21 11:02:59
42411	Incident	I-042583	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:02:08	2025-04-22 19:02:11
42410	UserRequest	R-042582	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:02:07	2025-04-21 11:02:59
42409	UserRequest	R-042581	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:02:06	2025-04-21 11:02:06
42408	Incident	I-042580	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:02:06	2025-04-22 19:02:11
42407	UserRequest	R-042579	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:02:05	2025-04-21 11:05:19
42406	Incident	I-042577	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:02:04	2025-04-22 19:02:11
42405	UserRequest	R-042578	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:02:04	2025-04-21 11:03:56
42404	UserRequest	R-042576	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:02:03	2025-04-21 11:02:03
42403	Incident	I-042575	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:02:02	2025-04-22 19:02:11
42402	UserRequest	R-042574	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:01	2025-04-21 11:02:01
42401	UserRequest	R-042573	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:02:00	2025-04-21 11:04:38
42400	Incident	I-042572	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:02:00	2025-04-22 19:02:02
42399	UserRequest	R-042571	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:59	2025-04-21 11:01:59
42398	Incident	I-042570	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:58	2025-04-22 19:02:02
42397	UserRequest	R-042569	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:58	2025-04-21 11:01:58
42396	UserRequest	R-042568	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:57	2025-04-21 11:04:17
42395	Incident	I-042567	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:56	2025-04-22 19:02:02
42394	UserRequest	R-042566	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:01:55	2025-04-21 11:04:17
42393	Incident	I-042565	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:55	2025-04-22 19:02:02
42392	UserRequest	R-042564	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:54	2025-04-21 11:01:54
42391	UserRequest	R-042563	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:54	2025-04-21 11:03:55
42390	Incident	I-042562	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:01:53	2025-04-22 19:02:02
42389	UserRequest	R-042561	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:53	2025-04-21 11:01:53
42388	UserRequest	R-042560	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:52	2025-04-21 11:01:52
42387	Incident	I-042559	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:51	2025-04-22 19:02:02
42386	UserRequest	R-042558	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:50	2025-04-21 11:01:50
42385	Incident	I-042557	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:50	2025-04-22 19:01:51
42384	UserRequest	R-042556	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:49	2025-04-21 11:01:49
42383	UserRequest	R-042555	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:48	2025-04-21 23:01:52
42382	Incident	I-042554	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:01:48	2025-04-22 19:01:51
42381	UserRequest	R-042553	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:47	2025-04-21 23:01:52
42380	Incident	I-042552	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:01:46	2025-04-22 19:01:51
42379	UserRequest	R-042551	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:46	2025-04-21 23:01:52
42378	UserRequest	R-042550	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:45	2025-04-21 23:01:52
42377	Incident	I-042549	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:45	2025-04-22 19:01:51
42376	UserRequest	R-042548	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:44	2025-04-21 23:01:52
42375	Incident	I-042547	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:43	2025-04-22 19:01:51
42374	UserRequest	R-042546	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:01:42	2025-04-21 23:01:52
42373	Incident	I-042545	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:41	2025-04-22 19:01:42
42372	UserRequest	R-042544	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:41	2025-04-21 23:01:42
42371	UserRequest	R-042543	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:40	2025-04-21 23:01:42
42370	Incident	I-042542	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:40	2025-04-22 19:01:42
42369	UserRequest	R-042541	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:01:39	2025-04-21 23:01:42
42368	Incident	I-042540	ongoing	Database Service Restart Alert		The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:38	2025-04-22 19:01:42
42367	UserRequest	R-042539	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:38	2025-04-21 23:01:42
42366	UserRequest	R-042538	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:36	2025-04-21 23:01:42
1000=	Incident	I-042537	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:36	2025-04-22 19:01:42
	UserRequest	R-042536	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:35	2025-04-21 23:01:42
42364		I-042535	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:34	2025-04-22 19:01:43
42364 42363	Incident				I Cua Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:34	2025-04-21 23:01:42
42365 42364 42363 42362	UserRequest	R-042534	ongoing	High Memory Usage Alert	Era Lab			
42364 42363 42362 42361	UserRequest UserRequest	R-042533	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:01:33	2025-04-21 23:01:42
42364 42363 42362 42361 42360	UserRequest UserRequest Incident	R-042533 I-042532	ongoing ongoing	PostgreSQL Downtime Notification  Critical CPU Load	Era Lab	PostgreSQL service is currently down, affecting database-related operations.  The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:33 2025-04-21 11:01:33	2025-04-22 19:01:43
42364 42363 42362	UserRequest UserRequest Incident	R-042533	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:01:33	

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42357	UserRequest UserRequest	R-042530 R-042528	ongoing	Server Unreachable  Host Downtime Detected	Era Lab	The heat conver has gone down, leading to potential convice disruptions.	2025-04-21 11:01:31 2025-04-21 11:01:30	2025-04-21 23:01:42
42356 42355	Incident	I-042527	ongoing ongoing	PostgreSQL Service Outage	Era Lab	The host server has gone down, leading to potential service disruptions.  There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:30	2025-04-21 23:01:31 2025-04-22 19:01:32
42354	UserRequest	R-042526	ongoing	High CPU Usage Detected		A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:28	2025-04-21 23:01:31
42353	UserRequest	R-042525	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:27	2025-04-21 23:01:31
42352	Incident	I-042524	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:27	2025-04-22 19:01:32
42351	UserRequest	R-042523	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:26	2025-04-21 23:01:31
42350	Incident	I-042522	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:25	2025-04-22 19:01:32
42349	UserRequest	R-042521	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:25	2025-04-21 23:01:31
42348	UserRequest	R-042520	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:24	2025-04-21 23:01:31
42347	Incident	I-042519	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:23	2025-04-22 19:01:32
42346	UserRequest	R-042518	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:23	2025-04-21 23:01:31
42345	Incident	I-042517	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:01:22	2025-04-22 19:01:32
42344	UserRequest	R-042516	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:22	2025-04-21 23:01:23
42343	UserRequest	R-042515	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:21	2025-04-21 23:01:23
42342	Incident	I-042514	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:01:20	2025-04-22 19:01:21
42341	UserRequest	R-042513	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:19	2025-04-21 23:01:23
42340	Incident	I-042512	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:18	2025-04-22 19:01:21
42339	UserRequest	R-042511	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:01:18	2025-04-21 23:01:23
42338	UserRequest	R-042510	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:17	2025-04-21 23:01:23
42337	Incident	I-042509	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:01:16	2025-04-22 19:01:21
42336	UserRequest	R-042508	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:15	2025-04-21 23:01:23
42335	Incident	I-042507	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:14	2025-04-21 11:01:14
42334	UserRequest	R-042506	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:14	2025-04-21 23:01:23
42333	UserRequest	R-042505	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:01:13	2025-04-21 23:01:23
42332	Incident	I-042504	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:01:12	2025-04-21 11:01:12
42331	UserRequest	R-042503	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:11	2025-04-21 23:01:12
42330	Incident	I-042501	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:10	2025-04-21 11:05:47
42329	UserRequest	R-042502	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:10	2025-04-21 23:01:12
42328	UserRequest	R-042500	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:08	2025-04-21 23:01:12
42327	Incident	I-042499	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:08	2025-04-21 11:01:08
42326	UserRequest	R-042498	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:07	2025-04-21 23:01:12
42325	Incident	I-042497	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:01:06	2025-04-21 11:06:44
42324	UserRequest	R-042496	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:01:06	2025-04-21 23:01:12
42323	UserRequest	R-042495	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:04	2025-04-21 23:01:12
42322	Incident	I-042494	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:01:04	2025-04-21 11:01:04
42321	UserRequest	R-042493	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:03	2025-04-21 23:01:12
42320	Incident	I-042492	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:02	2025-04-21 11:01:02
42319	UserRequest	R-042491	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:01:02	2025-04-21 23:01:12
42318	UserRequest	R-042490	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:01:00	2025-04-21 23:01:02
42317	Incident	I-042489	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:01:00	2025-04-21 11:07:14
42316	UserRequest	R-042488	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:59	2025-04-21 13:01:02
42315	Incident	I-042487	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:00:58	2025-04-21 11:00:58
42314	UserRequest	R-042486	ongoing .	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:00:58	2025-04-21 13:01:02
42313	UserRequest	R-042485	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:00:57	2025-04-21 13:01:02
42312	Incident	I-042484	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:00:56	2025-04-21 11:07:13
42311	UserRequest	R-042483	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:00:56	2025-04-21 13:01:02
42310 42309	Incident UserRequest	I-042482 R-042481	ongoing	Critical CPU Load  PostgreSQL Downtime Notification	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.  PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:00:55 2025-04-21 11:00:54	2025-04-21 11:06:16 2025-04-21 13:01:02
42308	UserRequest	R-042480	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:53	2025-04-21 13:01:02
42307	Incident	I-042479	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:00:53	2025-04-21 11:04:48
42306	UserRequest	R-042478	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:52	2025-04-21 13:01:02
42305	Incident	I-042477	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:51	2025-04-21 11:00:51
42304	UserRequest	R-042476	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:00:51	2025-04-21 13:00:52
42303	UserRequest	R-042475	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:00:50	2025-04-21 13:00:52
42302	Incident	I-042474	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:50	2025-04-21 11:05:47
42301	UserRequest	R-042473	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:00:49	2025-04-21 13:00:52
42300	Incident	I-042472	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:48	2025-04-21 11:00:48
42299	UserRequest	R-042471	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:00:48	2025-04-21 13:00:52
42298	UserRequest	R-042470	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:46	2025-04-21 13:00:52
42297	Incident	I-042469	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:46	2025-04-21 11:07:13
42296	UserRequest	R-042468	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:00:45	2025-04-21 13:00:52
42295	Incident	I-042467	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:00:45	2025-04-21 11:00:45
42294	UserRequest	R-042466	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:00:44	2025-04-21 13:00:52
42293	UserRequest	R-042465	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:00:43	2025-04-21 13:00:52
42292	Incident	I-042464	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:00:43	2025-04-21 11:05:47
42291	UserRequest	R-042463	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:42	2025-04-21 13:00:52
42290	Incident	I-042462	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:41	2025-04-21 11:07:41
42289	UserRequest	R-042461	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:00:41	2025-04-21 13:00:52
42288	UserRequest	R-042460	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:00:40	2025-04-21 13:00:41
42287	Incident	I-042459	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:00:40	2025-04-21 11:00:40
42286	UserRequest	R-042458	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:39	2025-04-21 13:00:41
42285	Incident	I-042457	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:00:38	2025-04-21 11:00:38
42284	UserRequest	R-042456	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:00:38	2025-04-21 13:00:41
40000	UserRequest	R-042455	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:00:37	2025-04-21 13:00:41
42283	Incident	I-042454	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:00:36	2025-04-21 11:07:41
		R-042453	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:36	2025-04-21 13:00:41
42282	UserRequest		ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:00:35	2025-04-21 13:00:41
42282 42281	UserRequest UserRequest	R-042452	0 0					2025-04-21 11:05:17
42282 42281 42280	·	R-042452 I-042451	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:00:34	
42282 42281 42280 42279	UserRequest			Critical CPU Load  PostgreSQL Downtime Notification	Era Lab Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.  PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:00:34 2025-04-21 11:00:34	2025-04-21 13:00:41
42282 42281 42280 42279 42278	UserRequest Incident	I-042451	ongoing					
42282 42281 42280 42279 42278 42277	UserRequest Incident UserRequest	I-042451 R-042450	ongoing ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:00:34	2025-04-21 13:00:41
42283 42282 42281 42280 42279 42278 42277 42276 42275	UserRequest Incident UserRequest Incident	I-042451 R-042450 I-042449	ongoing ongoing ongoing	PostgreSQL Downtime Notification  Host Downtime Detected	Era Lab Era Lab	PostgreSQL service is currently down, affecting database-related operations.  The host server has gone down, leading to potential service disruptions.	2025-04-21 11:00:34 2025-04-21 11:00:33	2025-04-21 13:00:41 2025-04-21 11:00:33

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42273	UserRequest	R-042445	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:00:30	2025-04-21 13:00:31
42272	UserRequest	R-042444	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:00:29	2025-04-21 13:00:31
42271	Incident	I-042443	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:00:29	2025-04-21 11:00:29
42270	UserRequest	R-042442	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:00:28	2025-04-21 13:00:31
42269	Incident	I-042441	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:27	2025-04-21 11:08:10
42268	UserRequest	R-042440	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:00:27	2025-04-21 13:00:31
42267	Incident	I-042439	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:00:26	2025-04-21 11:06:44
42266	UserRequest	R-042438	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:00:26	2025-04-21 13:00:31
42265	UserRequest	R-042437	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:00:24	2025-04-21 13:00:31
42264	Incident	I-042436	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:00:24	2025-04-21 11:00:24
42263	UserRequest	R-042435	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:00:23	2025-04-21 13:00:31
42262	UserRequest	R-042434	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:00:22	2025-04-21 13:00:31
42261	Incident	I-042433	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:22	2025-04-21 11:00:22
42260	UserRequest	R-042432	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:00:21	2025-04-21 13:00:22
42259	Incident	I-042431	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:20	2025-04-21 11:00:20
42258	UserRequest	R-042430	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:00:19	2025-04-21 13:00:23
42257	Incident	I-042429	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:00:19	2025-04-21 11:00:19
42256	UserRequest	R-042428	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:00:18	2025-04-21 13:00:23
42255	Incident	I-042427	ongoing	Unexpected PostgreSQL Restart	Era Lab	An unexpected restart of the PostgreSQL service has occurred, which may cause temporary data unavailability.	2025-04-21 11:00:17	2025-04-21 11:04:47
42254	UserRequest	R-042426	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:17	2025-04-21 13:00:23
42253	UserRequest	R-042425	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:00:15	2025-04-21 13:00:23
42252	Incident	I-042424	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:15	2025-04-21 11:07:41
42251	UserRequest	R-042423	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:00:14	2025-04-21 13:00:23
42250	Incident	I-042422	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:00:13	2025-04-21 11:00:13
42249	UserRequest	R-042421	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:13	2025-04-21 13:00:23
42248	Incident	I-042420	ongoing	Host Downtime Detected	Era Lab	The host server has gone down, leading to potential service disruptions.	2025-04-21 11:00:11	2025-04-21 11:06:44
42247	UserRequest	R-042419	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:00:11	2025-04-21 13:00:12
42246	UserRequest	R-042418	ongoing	Database Service Restart Alert	Era Lab	The PostgreSQL database service has been restarted, potentially impacting data availability.	2025-04-21 11:00:10	2025-04-21 13:00:12
42245	Incident	I-042417	ongoing	PostgreSQL Downtime Notification	Era Lab	PostgreSQL service is currently down, affecting database-related operations.	2025-04-21 11:00:09	2025-04-21 11:08:10
42244	UserRequest	R-042416	ongoing	Memory Overutilization Warning	Era Lab	The server is experiencing memory overutilization, which may lead to degraded system performance.	2025-04-21 11:00:09	2025-04-21 13:00:12
42243	UserRequest	R-042415	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:00:07	2025-04-21 13:00:12
42242	Incident	I-042414	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:07	2025-04-21 11:04:47
42241	UserRequest	R-042413	ongoing	Server Unreachable	Era Lab	The server is currently unreachable, which may lead to disruptions in service availability.	2025-04-21 11:00:06	2025-04-21 13:00:12
42240	Incident	I-042412	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:00:05	2025-04-21 11:00:05
42239	UserRequest	R-042411	ongoing	PostgreSQL Service Outage	Era Lab	There is an ongoing PostgreSQL service outage, affecting access to the database and related services.	2025-04-21 11:00:05	2025-04-21 13:00:12
42238	UserRequest	R-042410	ongoing	High CPU Usage Detected	Era Lab	A high CPU usage level has been detected on the server, which could affect system responsiveness.	2025-04-21 11:00:03	2025-04-21 13:00:12
42237	UserRequest	R-042409	ongoing	High Memory Usage Alert	Era Lab	Memory usage has exceeded the safe threshold, indicating potential issues with application performance.	2025-04-21 11:00:02	2025-04-21 13:00:12
42236	Incident	I-042407	ongoing	Critical CPU Load	Era Lab	The CPU load on the server has reached a critical level, potentially impacting the performance of hosted applications.	2025-04-21 11:00:02	2025-04-21 11:04:47
42234	Incident	I-042405	ongoing	TEST INCIDENT FOR CHANDIGHAR REGION	North Zone (Chandigarh)	TEST INCIDENT FOR CHANDIGHAR REGION	2025-04-16 13:04:35	2025-04-22 11:19:31