

incident	parent	priority	summary	description
7847695		4	DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 63dff374-8e39-107b-032a-00155d026b63 Alarm Creation Date: Sun Feb 05 23:50:36 IST 2023 Landscape: gswancaspectro3 (0x5000000) Model Name: vdr0jwahrpo Model IP Address: 10.216.17.6 Severity: Critical Originating Event ----- Device vdr0jwahrpo of type GrSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair.	
7847696		4	DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 63dff3d2-9cd4-10a3-0332-00155d027072 Alarm Creation Date: Sun Feb 05 23:52:10 IST 2023 Landscape: gswancaspectro1 (0x3000000) Model Name: GSWAN-HO-AHM-DSK-RFO-ROU-01 Model IP Address: 10.9.10.78 Severity: Critical Originating Event ----- Device GSWAN-HO-AHM-DSK-RFO-ROU01 of type HuaweiVRP has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair.	
7847697		4	DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 63dff409-8fd5-107b-032a-00155d026b63 Alarm Creation Date: Sun Feb 05 23:53:05 IST 2023 Landscape: gswancaspectro3 (0x5000000) Model Name: phm0supridty Model IP Address: 10.181.155.12 Severity: Critical Originating Event ----- Device phm0supridty of type GrSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair.	
7847698		4	DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 63dff423-909c-107b-032a-00155d026b63 Alarm Creation Date: Sun Feb 05 23:53:31 IST 2023 Landscape: gswancaspectro3 (0x5000000) Model Name: vdr0dasit Model IP Address: 10.216.17.5 Severity: Critical Originating Event ----- Device vdr0dasit of type GrSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair.	