IRCTC (Indian Railway Catering and Tourism Corporation Limited (IRCTC), a popular platform for booking train tickets and managing travel, has potential for enhancement through innovative features and improvements.

Intelligent Seat Suggestion

Implement an AI-driven feature that recommends the best available seats based on user preferences, such as window, aisle, proximity to amenities, or travel companions.

Personalized Travel Bundles

The company plans to introduce personalized travel packages that cater to user preferences, incorporating train tickets, hotel accommodations, and local experiences for a seamless travel planning experience.

Local Cuisine Pre-Order

Enable users to pre-order regional or local cuisine from specific stations during their train journey, offering a diverse and convenient dining experience.

Community Travel Reviews

Introduce a feature for passengers to share and access reviews about specific train routes, stations, and onboard services, fostering a community-driven travel feedback system.

Voice-Activated Assistance

Implement a voice-activated virtual assistant within the app to help users with ticket bookings, travel queries, and personalized recommendations.

These are just a few ideas to enhance the IRCTC app. Each of these features aims to elevate the user experience, streamline travel planning, and provide added value to passengers using the platform.

Interactive Coach Layouts

Incorporate interactive coach layouts showing available facilities, such as charging points, washrooms, and berths, allowing users to select their preferred coach and seat visually.