

Call Centre Dashboard | Home



total calls

33K



total call duration(hrs)

13.74K



total call duration(min)

824K



Avg call duration(min)

25.02



Response time %

75.26%

HOME

GRID

Date

01-10-2020 00:00:00

02-10-2020 00:00:00

Channel

Call-Center

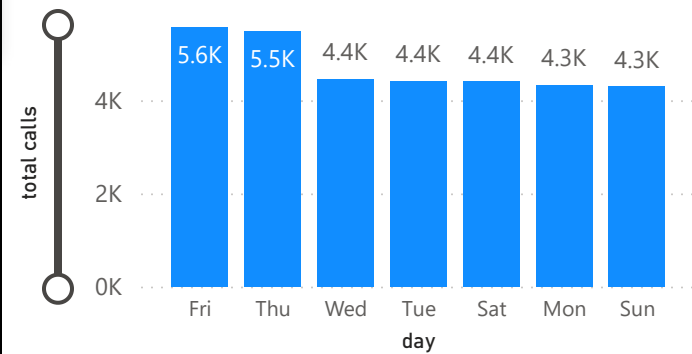
Chatbot

City

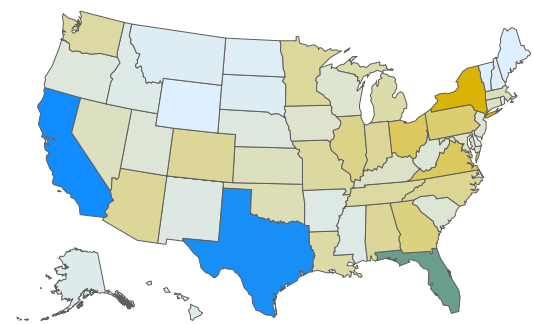
Abilene

Aiken

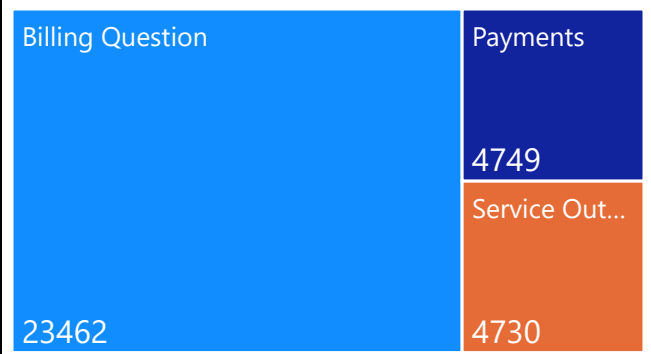
total calls by day



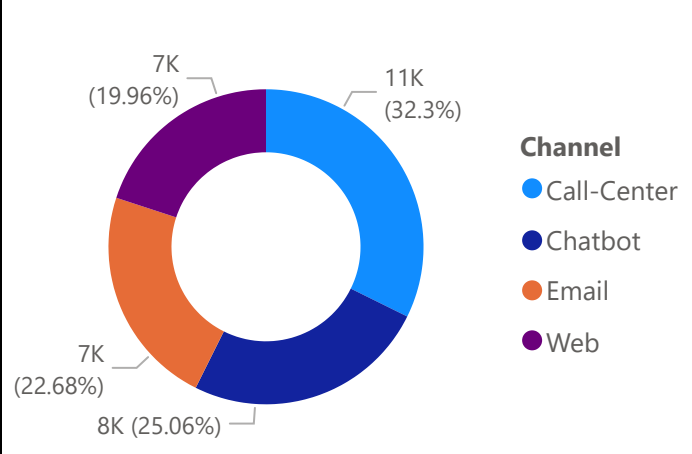
total calls by State



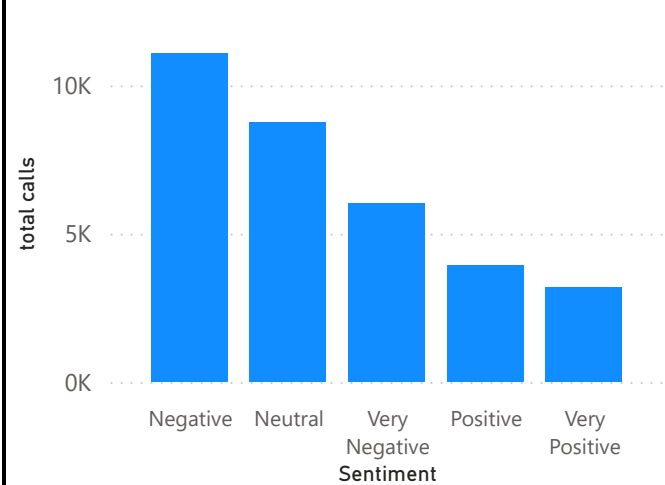
total calls by Reason



total calls by Channel



total calls by Sentiment



total calls by Call-Centres City

