

Evaluator name: Kamy  
Prototype ID: \_\_\_\_\_

View: PARENT (Zahra)  
Task: Create an account

Start Time: \_\_\_\_\_ Time elapsed: 35 secs. End Time: \_\_\_\_\_

Number of mistake:

0 (1) 2 3 4 5 6+

Observations:

- + Had no problem finding the account creation page
- Mistakenly created a child (didn't see the option to change to parents)
- The parent toggled a few times between "child" and "parent" to understand the buttons functionality

Task: Login

Start Time: \_\_\_\_\_ Time elapsed: 5 secs End Time: \_\_\_\_\_

Number of mistake:

(0) 1 2 3 4 5 6+

Observations:

- + Logged in without failure

Task: Create two new child accounts

~~Start Time:~~

Time elapsed: 2min:11secs

~~End Time:~~

Number of mistake:

0

1

2

3

4

5

6+

Observations:

- Parent complained that they couldn't add the child's picture even though the app suggested this affordance
- Parent complained that child doesn't have an email, although the app doesn't let you create an account without email
- Parent didn't understand what "hours" meant
- Parent wanted to block only "Youtube", not all apps that are entertainment

Task: Delete one of two child accounts

~~Start Time:~~

Time elapsed: 4secs

~~End Time:~~

Number of mistake:

0

1

2

3

4

5

6+

Observations:

→ No problems deleting

## Social Networking

Task: Block "~~social media~~" for remaining child

~~Start Time: \_\_\_\_:\_\_\_\_~~

Time elapsed: 15s

~~End Time: \_\_\_\_:\_\_\_\_~~

Number of mistake:

1

2

3

4

5

6+

Observations:

- Hesitated a bit to click "choose blocked apps" because the button doesn't look clickable.

Task: Logout

Start Time: \_\_\_\_:\_\_\_\_

time elapsed: 15s

End Time: \_\_\_\_:\_\_\_\_

Number of mistake:

①

2

3

4

5

6+

Observations:

- The parent couldn't immediately find a logout button. Took a while to click "back" button on Android to logout.
- Parent complained that there should be a button, just like how ~~the~~ she's used to on Instagram.