

# Inertia 1: Price Competition

## Chapter 10, 2nd half

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# Table of contents

## Price Frame Competition

Equilibrium Properties

Two Market Interventions

## Consumer Switching

## Asymmetric Default Assignment

## A Few General Remarks

More Than Two Frames

Revealed Preference

## Summary

# Spurious product differentiation

- ▶ In the model, the product is assumed to be homogeneous.
- ▶ However, each of the frames  $a$  and  $b$  is adopted with positive probability.
- ▶ This differentiation is spurious: there is no relationship between consumer's preference and firm's response to consumer inertia.

## Correlation between prices and frames

- ▶ Case 1: the frame  $a$  dominates the frame  $b$  in terms of comparability
  - ▶ the framing decision is relevant.
  - ▶ firms strictly prefer to adopt the frame  $a$  ( $b$ ) when they charge low (high) prices.
- ▶ Case 2: no frame dominates the other in terms of comparability
  - ▶ The firm's pricing and framing decisions are independent in equilibrium.
- ▶ Whether prices and frames are correlated in equilibrium depends on whether we can rank the two frames according to their comparability.

## The possibility of collusive profits

- ▶ Question: Are competitive forces in the model strong enough to push firms' profits to the max-min level given the consumers' bounded rationality?
- ▶ Case 1: max-min payoff is  $\frac{1}{2}(1 - q)$ 
  - ▶ opponent plays  $(a, 0)$ , and plays  $(b, 1)$
  - ▶ But equilibrium payoff is strictly above the max-min level.
- ▶ Case 2: max-min payoff is  $\frac{1}{2}(1 - v^*)$ 
  - ▶ opponent plays  $(\lambda^*, 0)$ , and plays  $(\lambda^*, 1)$
  - ▶ This is exactly the payoff that firms earn in the equilibrium.
- ▶ Both price frame correlation and the possibility of collusive equilibrium profits are linked to the question of whether one frame dominates another in terms of comparability.

## Enhancing the transparency of price formats

- ▶ The interpretation for case 1 was that  $a$  represents a simple price format, while  $b$  represents a complex price format.
- ▶ Imagine a regulator wishes to improve the “market transparency” and his intervention has the effect of increasing  $q_a$ .
- ▶ From (10.8), we can see that the forms’ equilibrium payoff increases as a result of the intervention.
- ▶ High values of  $q_a$ ,  $q_b$ , and  $q$  represent that we make the consumer “more rational”. Nevertheless, a higher value of  $q_a$  implies higher equilibrium prices and industry profits.

## Enhancing the transparency of price formats (cont.)

### ► Intuition

1. A higher  $q_a$  strengthens an expensive firm's incentive to adopt the complex format  $b$ .
  2. The equilibrium fraction of firms to adopt frame  $b$  goes up.
  3. The probability that expensive firms face a price comparison goes down.
  4. This gives expensive firms greater market power and as a result, equilibrium profits go up.
- By contrast, when the regulator's intervention entails an increase in  $q_b$ , this lowers equilibrium payoffs.
- Such intervention reduces the fraction of firms that charge a high price and adopt the frame  $b$ .

# Introducing new brands

- ▶ Assume that a regulator considers consumers' benefit from introducing a new brand category into the market.
- ▶ However this intervention may diminish consumer welfare.
  - ▶ Suppose that  $a$  and  $b$  stand for two brand categories.
  - ▶ If  $q$  is lower than  $q_a$  and  $q_b$  (Case 2), equilibrium profits and prices are higher than if we eliminated one of the two categories.



## Consumer switching

- ▶ Question: How frequently consumers get stuck with their default option in equilibrium? How this quantity is related to the competitiveness of the market outcome?
- ▶ *switching cost*: the probability that a consumer switches away from the default in equilibrium.
- ▶ *conversion rate*: the rate of switching conditional on the event that the consumer has made a price comparison.
- ▶ In the basic model of Section 10.1, the conversion rate is  $\frac{1}{2}$  and the switching rate is  $\frac{1}{2}\beta$ . It follows that weaker inertia leads to a more competitive equilibrium outcome and a greater frequency of consumer switching.

## Switching rate in the price-frame competition (Case 2)

- ▶ The conversion rate in any symmetric equilibrium remains  $\frac{1}{2}$ .
  - ▶  $p_1 \neq p_2$  with probability one
- ▶ In contrast, the probability of a price comparison depends on the underlying parameters.
- ▶ In case 2, firms play independent pricing and framing strategies. Therefore, the switching rate is half that expression (10.10).
  - ▶ the switching rate unambiguously rises as equilibrium profits falls.

## Switching rate in the price-frame competition (Case 1)

- ▶ In contrast, in case 1, the equilibrium probability of a price comparison is

$$[\lambda(a)]^2 q_a + 2\lambda(a)\lambda(b)q + [\lambda(b)]^2 q_b$$

- ▶ This probability can lie above or below  $q$ .
- ▶ Furthermore, the comovement between price comparison and competitiveness is ambiguous.
- ▶ When the price and frames are correlated in the equilibrium, the clear positive link between the switching rate and the competitiveness of the market outcome breaks down.

## Asymmetric Default Assignment

- ▶ So far, each firm plays the role of a default option for exactly half the population of consumers. Now, suppose all consumers are initially assigned to firm 1.
- ▶ Here firm 1 has an incentive to choose a frame that minimizes the probability of a price comparison, independently of the price it charges.
- ▶ Then, firms choose their pricing strategies as if they play zero sum game.
- ▶ equilibrium pricing strategies are defined over the interval  $[1 - v^*, 1]$  as follows:

$$F_1(p) = 1 - \frac{1 - v^*}{p}$$

$$F_2(p) = \frac{1}{v^*} F_1(p)$$

## Equilibrium Properties

- ▶ expected payoff: firm 1 is  $1 - v^*$ , firm 2 is  $v^*(1 - v^*)$
- ▶ firm 2's equilibrium payoff does not rise monotonically with the probability of a price comparison  $v^*$ .
  - ▶ high  $v^*$  means that competitive forces are strong and thus prices are close to zero.
- ▶ Industry profits in Nash equilibrium are equal to  $1 - (v^*)^2$ .
  - ▶ asymmetric default assignment may generate a less competitive equilibrium outcome.
  - ▶ Generalization is not easy.

# Generalization

- ▶ Can we generalize the insights obtained in the model of price -frame competition under the restriction to two frames?
  1. What is the general condition for the equilibrium outcome?
  2. Is there a proper extension of the distinction between cases 1 and 2 in the two-frame model?

## Conditions for a competitive equilibrium outcome

- ▶ When  $\pi(x, y) = 1$  for all  $x, y \in X$ , the consumer's behavior is rational, so in this case, firms play  $p = 0$  and an arbitrary framing strategy in Nash Equilibrium.

### Proposition 10.4

Firms play  $p = 0$  in Nash equilibrium if and only if there exists  $x^* \in X$  such that  $\pi(y, x^*) = 1$  for all  $y \in X$ .

- ▶ Intuition:  $x^*$  is a frame that enforces a price comparison with a more expensive firm, and competitive forces imply that each firm has an incentive to lower its price and adopt this frame.

## Frame neutrality

- ▶ In case 1, one frame dominated the other in terms of comparability. In contrast, in case 2, it was possible to find a framing strategy that equalizes the probability of a price comparison across frames.

### Definition

$\pi$  is frame-neutral if there exist a framing strategy  $\lambda^* \in \Delta(X)$  and a number  $v^* \in [0, 1]$  such that

$$\sum_{y \in X} \lambda^*(y) \pi(x, y) = v^*$$

for every  $x \in X$ . We then say that  $\pi$  is frame-neutralized by  $\lambda^*$ .



## Frame neutrality (cont.)

### Proposition 10.5

In symmetric Nash equilibrium, firms earn max-min payoffs if and only if  $\pi$  is frame-neutral.

- ▶ if  $\pi$  is frame-neutral, firms play a framing strategy that neutralizes  $\pi$  in any symmetric equilibrium.
- ▶ if  $\pi$  is not frame-neutral, prices and frames must be correlated in any symmetric equilibrium.

# Revealed Preference

- ▶ A consumption problem with a default option can be described as a pair  $(A, d)$ .
  - ▶  $A$  is the set of available alternatives
  - ▶  $d \in A$  is the default option
- ▶  $z \succ z'$  if the consumer choose  $z$  in the choice problem  $(\{z, z'\}, z')$
- ▶  $z \sim z'$  if  $z \not\succ z'$  and  $z' \not\succ z$ .
- ▶ if the consumer choose  $z$  in  $(\{z, z'\}, z')$ , then he necessary chooses  $z$  in  $(\{z, z'\}, z)$ .

## Revealed Preference (cont.)

- ▶ in the model of price-frame competition, an alternative  $z$  is a pair  $(x, p)$ .
- ▶ if the consumer chooses  $(x, p)$  in the problem  $(\{(x, p), (x', p')\}, (x, p))$ , it must be the case that  $p < p'$ .
- ▶ this means that the consumer chooses  $(x, p)$  in the problem  $(\{(x, p), (x', p')\}, (x', p'))$ .
- ▶ Thus, consumer behavior indeed satisfies the choice-theoretic definition of default bias.

## Revealed Preference (cont.)

- ▶ However, the revealed preference over price-frame pairs is generally intransitive.
  - ▶ Let  $X = \{a, b, c\}$ , and  $p < p' < p''$
  - ▶ assume  $\pi(a, c) = \pi(c, a) = 0$  and  $\pi(x, y) = 1$  for every other pair of frames.
  - ▶ the consumer chooses  $(a, p)$  in the problem  $(\{(a, p), (b, p')\}, (a, p))$  and  $(\{(a, p), (b, p')\}, (b, p'))$ .
  - ▶ the consumer chooses  $(b, p')$  in the problem  $(\{(b, p'), (c, p'')\}, (b, p'))$  and  $(\{(b, p'), (c, p'')\}, (c, p''))$ .
  - ▶ but in the problem  $(\{(a, p), (c, p'')\}, (a, p'))$  and  $(\{(a, p), (c, p'')\}, (c, p''))$ , the consumer sticks to his default alternative because he fails to make a price comparison.

# Summary

- ▶ Consumer's inertia gives firms partial market power that gives rise to price variation.
- ▶ In a two-firm, two-frame model, firms' pricing and framing decisions are correlated in the equilibrium when one frame dominates the other frame. Firms' profit is above max-min level. In contrast, when no frame dominates another, pricing and framing are independent in the equilibrium. Firms' profit is max-min level.
- ▶ Weakening consumer inertia can give rise to a less competitive equilibrium outcome.
- ▶ The frequency with which consumers switch suppliers in equilibrium is ambiguously related to the competitive of the equilibrium outcome.