Yvonne IZERIMANA

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SUMMARY

An enthusiastic and technically skilled in software development, IT support and any other related to IT, with considerable training and experience in building different web application by using javascript and I also experienced in data management. I Strongly problem-solving abilities and a passion for troubleshooting complex technical issues. Possesses excellent communication skills and is comfortable interacting with both technical and non-technical users and customers to provide top-tier technical assistance and managing data by using different tools like digital systems and IT support etc.

WORK EXPERIENCE

Software development, Shecancodeschool Bootcamp

February 2024

- I attended Shecancodeschool bootcamp for backend software development, where we developed different JavaScript API'S
- Also during the bootcamp we created different packages and deployed it on npm.

Trainer, Youth Tech Informants

June 2023 - September 2023

• In recognition and empowering young mind of youth to excel in information and communication technology through youth tech informants.

Technical Engineer Intern, INES RUHENGERI University

September 2022 – February 2023

- Supported the college to design and build reliable network infrastructure across campus
- Helped students to build an application and to debug complex errors while developing it
- Configured the network-related issues and ensured network performance met college requirements
- Provided technical support to students and professors via phone calls, email, or chat

Technical Engineer intern, MTN Rwanda

November 2022 – July 2022

- To Develop an API
- Ensured reliable and secure connectivity for the members of associations to their online platform
- Enhanced communication and collaboration between associations members

IT Support Engineer, G S NUNDO II February 2019-June 2021

- Support the staff to teach how to use their different website like SDMS, Calender etc.
- Support their staff to ensure network performance, laptop and printers troubleshooting and to develop the application for managing their staff members.
- Provided technical support to staffs via phone calls, email or chat.

Data Manager, KORA center de santé

Year 2021

• I worked as Data Manager at KORA centre de sante where I recorded and manage all systems of KORA center de sante and organize all data either by using Mocrosoft Excel or Application Systems.

CERTIFICATIONS

• Code + design training certificate of GIZ and DIGI center

November 2019

• PHP Certificate from solo learn

August 2021

NCDL certificate

December 2018

• Certificate of appreciation from Youth tech informants

September 2023

• Backend software development certificate

ACADEMIC PERFORMANCE

Advanced diploma in Information and Communication Technology

October 2019 – December 2022

• Experience and Courses: Network design, protocols, routing, switching, wireless networking, cryptography, firewalls and Programming invarious languages, databases and Mathematics

SKILLS

LAUNGAUGES

- ENGLISH
- KINYARWANDA

INTERPERSONAL SKILLS

- Analytical Skills
- Communication Skills
- Good Team Player
- Customer service
- Time Management
- Problem solving

TECHNICAL SKILLS

- Packet tracer
- JavaScript
- Node js
- Express framework
- MongoDB
- Mysql database

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• Microsoft Excel

- Microsoft Word
- Microsoft Power Point
- Microsoft Publisher
- Linux
- Java
- Web design
- App development
- Php
- Python
- Data structure and algorithm
- Android app development