

AUDIOSCRIPT

LISTENING COMPREHENSION PRACTICE

PART 1: PHOTOGRAPHS

Exercise 2: Similar Sounds (pages 35–40)

1. (A) They're looking very bored.
(B) They're standing in the airport.
(C) The woman is carrying rags.
(D) The plane is by the window.
2. (A) They're disembarking the plane.
(B) They're waiting for the rain.
(C) They're weighing the crane.
(D) They're getting off the train.
3. (A) The doctor is listening to the patient.
(B) The doctor is sitting behind the deck.
(C) The doctor is cooking for the patient.
(D) The doctor is drinking.
4. (A) The man is sitting with his broom.
(B) There is a stone on the nightstand.
(C) He's sitting at the end of the bed.
(D) There is a bug on the floor.
5. (A) They're needing more paper.
(B) They're reviewing documents.
(C) They're looking at pepper.
(D) They're walking around the table.
6. (A) There are three pillows on each bed.
(B) There is a scrape along the wall.
(C) There is a cat on the table.
(D) There is a pitcher hanging over the beds.
7. (A) There are hairs on the table.
(B) The bread is next to the dates.
(C) There are books on the shelf.
(D) There is a shell behind the table.
8. (A) There is a shopping cart in front of the store.
(B) They're yawning by the window.
(C) The floors are made of glass.
(D) The car is parked by a bench.
9. (A) A fire is burning in the cove.
(B) The pot is cooking on the stove.
(C) There is a cucumber and some ice on the cutting board.
(D) The cord is on the counter.

10. (A) There's a number four over the window.
(B) The plane is ready to leave.
(C) There is a bag next to one of the doors.
(D) The rain is underground.

Exercise 3: Prepositions (pages 35–40)

11. (A) The man is holding his luggage behind him.
(B) There is a clock at the bottom of the board.
(C) The sign is behind the windows.
(D) The people are standing over the board.
12. (A) The group is walking toward the door.
(B) The passengers are on the platform.
(C) The woman in white is behind the others.
(D) The train is away from the station.
13. (A) The doctor is sitting behind the patient.
(B) The pen is next to the doctor's hand.
(C) The doctor's hand is resting beside the folder.
(D) The telephone is between the doctor and the patient.
14. (A) The pillows are next to the bed.
(B) The lamp is between the clock and the phone.
(C) The computer is in front of the man.
(D) The man is sitting across the room from the bed.
15. (A) The chairs are on the table.
(B) The notebook is under the coffee cup.
(C) The document is in the woman's hand.
(D) The woman is behind the man.
16. (A) The lamps are next to the beds.
(B) The table is behind the chair.
(C) The ashtray is on the mat.
(D) The nightstand is between the beds.

17. (A) The flowers are in the vase.
(B) The cups are under the saucers.
(C) The teapot is behind the cups.
(D) The plate of bread is in front of the cup.
18. (A) The trees are behind the stores.
(B) The bench is in front of the car.
(C) There are windows above the doors.
(D) There are trees along the middle of the street.
19. (A) The cutting board is next to the stove.
(B) The pot is behind the stove.
(C) The knife is on top of the cucumber.
(D) The cucumber is behind the pepper.
20. (A) The flag is over the door.
(B) The sign is under the window.
(C) The lights are hanging next to the platform.
(D) The train is next to the platform.

Exercise 4: Inaccurate Description (pages 35–40)

21. (A) There are five men looking at the information board.
(B) They're looking for information.
(C) A man is opening his suitcases.
(D) The floor looks very dirty.
22. (A) The station is at the end of the street.
(B) The passengers are in first class.
(C) The conductor is at the front of the train.
(D) The commuters are leaving the train.
23. (A) The doctor is resting his elbow on the arm of the chair.
(B) The doctor is cleaning his glasses.
(C) The patient is facing the doctor.
(D) The patient is holding a pair of eyeglasses.
24. (A) He's sleeping on the bed.
(B) He's typing on the computer.
(C) He's wearing a watch.
(D) He's turning on the lamp.
25. (A) The woman is wearing glasses.
(B) The man took off his tie.
(C) They're reading a book.
(D) They're typing a document.

26. (A) There is a picture of a landscape on the nightstand.
(B) There are three lamps in the room.
(C) The mat is on the floor.
(D) The beds are in a corner of the room.
27. (A) The picture is hanging on the wall.
(B) The books are standing on the shelf.
(C) Two people are drinking tea.
(D) Someone is reading a book.
28. (A) The car is parked in a lot.
(B) The bench is facing the street.
(C) The trees are in the park.
(D) The buildings are two stories high.
29. (A) The pepper has been sliced.
(B) The cover is off the pot.
(C) The stove has been turned on.
(D) The counter is made of wood.
30. (A) The windows are closed.
(B) The train is dark.
(C) There are flags all over the station.
(D) There is a person standing in the door.

Exercise 5: Different Context (pages 35–40)

31. (A) They're waiting to check their bags.
(B) They're going to sign the checks.
(C) They're reading the information on the board.
(D) They're looking for water glasses.
32. (A) One woman is wearing a white coat.
(B) They're training to be conductors.
(C) The platform is coated with ice.
(D) The woman handed her bag to the conductor.
33. (A) The doctor has a pen in his hand.
(B) The doctor is handing the stethoscope to the patient.
(C) The doctor is drinking from water glasses.
(D) The doctor put the ducks in the pen.
34. (A) He's checking in to the hotel.
(B) He's watching TV.
(C) He's at the hotel for the first time.
(D) He's checking the time.
35. (A) The man is tying his shoes.
(B) The woman is pointing at the paper.
(C) The woman has a point on her pencil.
(D) There is a blind man in the room.

36. (A) They spread pictures around the room.
(B) They're painting the furniture a dark color.
(C) They're going to light a fire to warm the room.
(D) There are spreads on both of the beds.
37. (A) He always chairs the meeting.
(B) She usually books a table at this café.
(C) The table is between two chairs.
(D) They dished out enough food for two.
38. (A) Palm trees line the street.
(B) They are building a new road.
(C) The park is filled with trees.
(D) A line of people stands outside the store.
39. (A) The cook handles the pot.
(B) The pot has two handles.
(C) The cook was fired from her job.
(D) The knife has a long handle.
40. (A) The passengers are flagging down the train.
(B) They are signing their train tickets.
(C) He is signing his name.
(D) The flag is between the window and the door.

PART 2: QUESTION-RESPONSE

Exercise 1: Who (page 43)

1. Who was the last one off the bus?
(A) The last bus leaves at 7:30.
(B) The driver was the last.
(C) No, there were two of them.
2. Who will take charge of the project?
(A) I'll pay cash.
(B) They'll just take a few.
(C) Ms. Smith will manage it.
3. Who didn't finish their dinner?
(A) I didn't.
(B) I prefer it unfinished.
(C) I'll do it next week.
4. Who won the tournament last year?
(A) I don't want any more this year.
(B) Our team, of course.
(C) One or two of them came.

5. Who's calling, please?
(A) This is Ms. Garcia.
(B) The telephone is broken.
(C) She called the police.
6. Who designed your office?
(A) The same firm that designed my house did it.
(B) No one ate in the office.
(C) He offered me the sign.
7. Who are you waiting to see?
(A) My name is Samuel.
(B) The waiter is French.
(C) The manager, if he is available.
8. Have you invited anyone that I know?
(A) You've met everyone on the list.
(B) I don't know that you did.
(C) We did it without you.
9. Who organized the trip?
(A) I rarely travel.
(B) The shipment was received yesterday.
(C) It was put together by a travel club.
10. Who was the first speaker?
(A) He didn't speak loudly enough.
(B) It was Dr. Jones.
(C) She's over there.

Exercise 2: What (page 44)

1. What kind of car do you want?
(A) A small, reliable one.
(B) It's not too far.
(C) She's very kind.
2. What store did you get these computers from?
(A) The one at the mall.
(B) The second story.
(C) The keyboard is too small.
3. What were the effects of the salary increase?
(A) There was not enough celery.
(B) If you eat it raw, it's not harmful.
(C) Not increased productivity, as you would expect.
4. What is she going to do now?
(A) She went home already.
(B) She'll take a vacation.
(C) He's going anyway.

5. What did you do to deserve this?
(A) You chill it first.
(B) Just my luck, I suppose.
(C) I didn't get to serve.
6. What is my total hotel bill?
(A) Two hundred and fifty dollars, including tax.
(B) About 17 floors counting the ground floor.
(C) Seven nights.
7. What was the budget director before you like?
(A) I didn't see it, but I heard it wasn't bad.
(B) I couldn't move either.
(C) Evidently a stubborn person.
8. What made you two want to share an office?
(A) We're both working on the same project.
(B) We usually make tea but sometimes coffee.
(C) We used glue.
9. What solution do you expect the president will adopt?
(A) A son, most likely.
(B) For her health she should make it pure.
(C) The most politically expedient one.
10. What caused the problem?
(A) My assistant always does.
(B) There was a mistake in the figures.
(C) The printer is brand new.

Exercise 3: When (page 45)

1. When did she start working here?
(A) Sometime last month.
(B) Because she gets paid more.
(C) In the accounting department.
2. When will you come home?
(A) Before dinner.
(B) When he wants to.
(C) About 1980.
3. When are we expected to be there?
(A) For about a week.
(B) They should arrive any day.
(C) Not later than 6:00.

4. When did you first feel sick?
(A) It became thick when I added flour.
(B) That wasn't the first time.
(C) In the middle of the night.
5. When will they finish work on the bridge?
(A) The river floods every spring.
(B) They hope to complete it next year.
(C) I like to walk across the bridge.
6. When is her next insurance payment due?
(A) When she does it next.
(B) In two more months.
(C) Whenever she can.
7. When do you think prices will come down?
(A) There are always sales after the holidays.
(B) She'll get tired and come down.
(C) I never think about the weather.
8. When is your next business trip?
(A) After the first of the year.
(B) I left it on board the ship.
(C) Business is going quite well.
9. When did you begin wearing glasses?
(A) Because I don't see well.
(B) About three months ago.
(C) No, I don't.
10. When are you available?
(A) Any day but Friday.
(B) Yes, I think I am.
(C) Sorry, but it's no longer available.

Exercise 4: Where (page 46)

1. Where did you learn to draw?
(A) With colored pencils.
(B) It's not hard to learn.
(C) At art school.
2. Where would you recommend we eat?
(A) Take any seat you like.
(B) There's a nice restaurant across the street.
(C) We usually eat at seven.
3. Where will we be this time next year?
(A) We'll be home, as usual.
(B) She's going to Europe.
(C) I celebrate New Year's at home.

4. Where could I find a pair of shoes like yours?
(A) My sister has some just like mine.
(B) I got them on 63rd Street.
(C) I like them, too.
5. Where is there an all-night drugstore?
(A) Near the stadium.
(B) This city isn't large enough for me.
(C) Put the rug in the bedroom.
6. Where can I get a parking permit?
(A) Apply at the human resources office.
(B) At Central Park. Bring your own ball.
(C) This road will take you right to the entrance.
7. Where do I go to get envelopes?
(A) Just use the large envelopes.
(B) The mail hasn't arrived yet.
(C) They're in the supply closet.
8. Where are the accountants' reports?
(A) They're in those folders.
(B) Down at the loading docks.
(C) I put them in the refrigerator.
9. Where do we go from here?
(A) We know this place quite well.
(B) She's going overseas.
(C) Turn left and go straight two blocks.
10. Where is the person with the key?
(A) I think it's for this door.
(B) She left it downtown.
(C) He'll be back after lunch.

Exercise 5: Why (page 47)

1. Why isn't Ms. Martin here yet?
(A) She didn't forget.
(B) Her train was delayed.
(C) No, she isn't.
2. Why did you turn off all the lights?
(A) We need to use less electricity.
(B) As soon as I left the office.
(C) Yes, then you turn right.
3. Why don't you go by plane?
(A) Stay in the right lane.
(B) Because I'm afraid of flying.
(C) At the airport.
4. Why are your shoes all wet?
(A) They're all set.
(B) Because it's raining out.
(C) No, I haven't read the news yet.

5. Why were only three of you present at the meeting?
(A) The president was very thankful.
(B) I thought their presents were sufficient.
(C) The others were out of town.
6. Why aren't the elevators running?
(A) They're being repaired.
(B) Press the top button.
(C) Take it to the top floor.
7. Why are you always the last one to leave?
(A) No one else would do it.
(B) I'm slow in my work.
(C) It's quieter at the end of the street.
8. Why didn't you go to lunch with us?
(A) Just a sandwich at my desk.
(B) I don't need much.
(C) I wasn't hungry.
9. Why did you open the window?
(A) Just a minute ago.
(B) To let some fresh air into the room.
(C) I don't think it's windy.
10. Why were you late every day this week?
(A) I had to take my children to school.
(B) This food is good and cheap.
(C) The weekly rate has been increased.

Exercise 6: How (page 48)

1. How far away is the resort?
(A) It's very pretty there.
(B) It's about 30 miles from here.
(C) It was a wonderful vacation.
2. How did he react to the announcement?
(A) He became very angry.
(B) They announced it last week.
(C) He's not a very good actor.
3. How much time will it take to complete?
(A) I haven't finished it yet.
(B) I don't enjoy competition.
(C) I estimate six months.
4. How often does the copier break down?
(A) The mechanic can fix your brakes.
(B) Make as many copies as you need.
(C) It stops at least once a week.

5. How many waiters should we schedule for the banquet?
(A) We'll need 25.
(B) They shouldn't have to wait long.
(C) I have to go to the bank.
6. How soon will these shirts be ready?
(A) They don't fit you well.
(B) You can pick them up next Tuesday.
(C) These are very dirty.
7. How heavy is the package?
(A) It doesn't have enough postage.
(B) It arrived this morning.
(C) It weighs too much for one person to lift.
8. How did you find the error?
(A) I had our accountant go over everything.
(B) I found it in the closet.
(C) The airline is very small.
9. How high is the building?
(A) It has very nice offices.
(B) It's on Main Street.
(C) It's 18 stories tall.
10. How long did you have to wait?
(A) It began to rain.
(B) The train was two hours late.
(C) The length is three feet.

Exercise 7: Auxiliaries (page 49)

1. Will Mr. Wilson be here soon?
(A) No, I can't hear.
(B) Yes, I know Mr. Wilson.
(C) We expect him in about 30 minutes.
2. Isn't this your office?
(A) Yes, I do.
(B) No, mine's down the hall.
(C) In that building.
3. These trains don't run all night, do they?
(A) Yes, it's run by a private company.
(B) No, the last one leaves at ten thirty.
(C) About a hundred kilometers an hour, I think.
4. Does Dr. Wang still work here?
(A) He usually walks in the park.
(B) No, he resigned last year.
(C) Yes, I put it here.

5. Have they cleaned the carpets in here yet?
(A) Yes, they did it yesterday.
(B) No, they don't have any.
(C) Because they were dirty.
6. Won't you reconsider and accept our offer?
(A) I'm sorry. I've made my decision.
(B) I take mine black.
(C) Not unless I reject it.
7. Can you suggest another way to do this?
(A) I'm free on Monday.
(B) Let's try using different software.
(C) I don't play any sports.
8. They fixed the photocopier, didn't they?
(A) No, we haven't fixed a date yet.
(B) Yes, it's working perfectly now.
(C) Just leave the copies on my desk.
9. Has Ms. Benson been in to see me yet?
(A) There are some on your desk.
(B) She called to say she's running late.
(C) She left yesterday.
10. Has Mr. Springer returned from lunch?
(A) He bought a one-way ticket.
(B) We're not hungry.
(C) Yes, ten minutes ago.

Exercise 8: Statements (page 50)

1. Don't forget to buy pens.
(A) I have lots of clothes.
(B) We bought some last week.
(C) Don't buy the blue ones.
2. You sound like you have a cold.
(A) It's just the radio.
(B) Yes, I'm sick.
(C) I'll wear your hat.
3. The director wants to see you.
(A) I wonder why.
(B) I want to sit with you.
(C) I can't see either.
4. We need to open a window.
(A) Sorry, we're closed.
(B) Yes, it's quite warm.
(C) It's your gift.
5. Sales are low this month.
(A) That's normal for January.
(B) It's always slow at lunch hour.
(C) Yes, this pillow is on sale.

6. You have a call on line 1.
(A) I forgot to call you back.
(B) Actually, it's two o'clock.
(C) Take a message for me.
7. I'll e-mail you if there's a change.
(A) I'd rather hear from you by phone.
(B) The clothes you have on are fine.
(C) You'll need my postal codes.
8. It's almost time to close.
(A) We're staying open late tonight.
(B) It took almost five minutes.
(C) It's the first time I wore these clothes.
9. James isn't expecting you today.
(A) I ordered them yesterday.
(B) I'll tell her you're here.
(C) Oh, he didn't get my message.
10. The concert is next Tuesday.
(A) Thursday isn't a good day for me.
(B) The consultant is here now.
(C) I hope the tickets are free.

Exercise 9: Embedded Questions (page 51)

1. Can you tell me whether the bus has left yet?
(A) The bus station is on the next block.
(B) No, it's on the right.
(C) Yes, it left about an hour ago.
2. Do you know if Mr. Kim is in his office?
(A) I believe he's gone out for a few minutes.
(B) No, that isn't his office.
(C) Yes, it is.
3. I need to know when the report is due.
(A) I need one, too.
(B) You should hand it in by the end of the week.
(C) No, I don't think it is.
4. Does anyone know where the supply room key is?
(A) Mr. Chan has it.
(B) It's the last door on the left.
(C) I locked the room.
5. Could you tell me how late the office stays open?
(A) I'm sorry. I'll close it.
(B) We close at five thirty.
(C) It's on the third floor.

6. Would you explain where the envelopes are kept?
(A) No, they came by plane.
(B) I'm sorry, I can't.
(C) Yes, they're in the cabinet behind my desk.
7. Who knows what time the meeting starts?
(A) Ms. Lee knows him.
(B) It's in the conference room.
(C) It begins at ten o'clock.
8. Would you mind telling me where the elevator is?
(A) It's just down the hall.
(B) No, I don't.
(C) You could use the stairs.
9. Do you know how many chairs are needed?
(A) The chairs are in that closet.
(B) I think fifteen would be enough.
(C) Yes, we have many chairs.
10. Can you tell us which is Mr. Brown's desk?
(A) He's at his desk now.
(B) Yes, I told Mr. Brown.
(C) It's that one by the door.

Exercise 10: Polite Requests (page 52)

1. Could you open the door for me, please?
(A) Of course.
(B) Yes, it's open.
(C) There aren't any more.
2. Would you mind helping me prepare the report?
(A) It needs some repairs.
(B) I'd be glad to help.
(C) Please report back soon.
3. Could you call back later?
(A) It's getting late.
(B) I don't need a ladder.
(C) Sure. I'll call again this afternoon.
4. Would you be able to pick up something at the store for me?
(A) It's too heavy to pick up.
(B) The cable isn't connected.
(C) Certainly. What do you need?
5. Can one of you take this package upstairs?
(A) I'll do it.
(B) The package is upstairs.
(C) Just take one, please.

6. Would it be possible to get a cup of coffee?
(A) The price of coffee has gone up.
(B) Of course. I'll bring it right away.
(C) He finally stopped coughing.
7. Can you give me your e-mail address?
(A) That's the right address.
(B) Sure. I'll write it down for you.
(C) It's a very nice dress.
8. Would you mind running an errand for me?
(A) I'm sorry. I'm busy right now.
(B) The battery is running down.
(C) No, I don't know what time it is.
9. Could you mail some letters for me?
(A) Certainly. I'm going to the post office right now.
(B) Yes, he could.
(C) No, it isn't much better.
10. Do you mind getting that box off the top shelf for me?
(A) No, it isn't in that box.
(B) Yes, he did it himself.
(C) I'd be happy to.
6. I'll call you tomorrow afternoon.
(A) They'll all be here soon.
(B) Great. I look forward to talking to you.
(C) There's a phone on my desk in the next room.
7. When did you get your university degree?
(A) I was in the city last week.
(B) I graduated two years ago.
(C) I agree with you completely.
8. Could you review this document for me?
(A) Of course. I'd be glad to.
(B) It has a really nice view.
(C) Sign the document on the last page.
9. Do you know where Ms. Chang is?
(A) Yes, I know her.
(B) She's wearing a dark suit.
(C) At a meeting downtown.
10. Why didn't they sign the contract?
(A) The sign is over the door.
(B) They didn't agree with all of the terms.
(C) We've been in contact.

STRATEGY PRACTICE (PAGE 54)

1. Is somebody coming to fix the photocopy machine soon?
(A) Yes, the machine is in that room.
(B) Yes, a repairperson will be here this morning.
(C) Yes, your copies are ready.
2. Where is the nearest post office?
(A) Two blocks south of here.
(B) My office is nearby.
(C) The price of stamps keeps going up.
3. How long do you expect the meeting to last?
(A) You're reading very fast.
(B) It was the last meeting of the year.
(C) No more than two hours.
4. Who gave you permission to leave early?
(A) Leave it on my desk.
(B) We all left early.
(C) My supervisor did.
5. What will we discuss at the staff meeting?
(A) We'll talk about next year's budget.
(B) We were disgusted with seating.
(C) We will all be at the meeting.

PART 3: CONVERSATIONS

Who (pages 57)

Questions 1 and 2 refer to the following conversation.

- | | |
|--------------|--|
| <i>Man</i> | This column doesn't make any sense. It shows a loss. |
| <i>Woman</i> | We included last year's figures. |
| <i>Man</i> | No wonder. Take them out and add it up again. |
| <i>Woman</i> | OK, if you insist. But we have to finish this work soon. I plan to mail it off to the client this afternoon. |

1. Who are the speakers?
2. Who will mail the work?

Questions 3 and 4 refer to the following conversation.

- | | |
|--------------|---|
| <i>Woman</i> | Relax. I'm sure he'll be able to fix it. |
| <i>Man</i> | If he ever gets here. We've been waiting by the door all morning. |

- Woman* Well, you know traffic is terrible at this time of day. When did you call him?
- Man* At nine o'clock. His secretary said he would be here by noon, which is now, according to my watch.
- Woman* It's barely noon now, according to my watch. I'm sure he'll be here any minute.

3. Who are the speakers talking about?
4. Who made a phone call?

Questions 5 and 6 refer to the following conversation.

- Woman* The mayor has no further comment at this time.
- Man* Could the mayor tell us whether she feels that the outcome of this year's negotiation was as favorable to the union as it was last year?
- Woman* We'll defer that question until the mayor's press conference. If you apply to the mayor's office for a press pass, you'll be able to attend it.
- Man* One more thing . . . city teachers say that the mayor's educational policies are unfair to low-income children. What does the mayor say to that?
- Woman* Please, sir. I said no more questions at this time.

5. Who asked the questions?
6. Who says that the mayor's policies are not fair?

Questions 7 and 8 refer to the following conversation.

- Woman* I'm sure you understand that we use a formula to arrive at the decision.
- Man* Interest rates are going down, so that means money is more available, right?

- Woman* Yes and no. That's true for most loans, but your application doesn't meet our minimum requirements.
- Man* Can't you help me out? I really need this loan.
- Woman* I suggest that you and your wife meet with our financial advisor. He can counsel you on the best way to manage your finances.
- Man* OK. How can I make an appointment with him?

7. Who is the man talking with?
8. Who can help the man with his problem?

Questions 9 and 10 refer to the following conversation.

- Woman* He played much better than I thought he would. He beat out all the other players.
- Man* Man, I know. I thought he was too inexperienced for this course, but he proved me wrong. He was able to direct all his attention to what he was doing.
- Woman* The final score proves his talent. His family will be very proud of his accomplishment.
- Man* They'll be even prouder when the club president hands him his award.

9. Who are the speakers talking about?
10. Who will present the award?

What (pages 59)

Questions 1 and 2 refer to the following conversation.

- Man* Now put the forks to the left of the plate and the knives and soup spoons to the right.
- Woman* What about the water glasses? Where do they go?

Man Put them above the plates to the right. And see that bowl of flowers? Put that in the middle of the table.

Woman Good idea. It will make the table look very pretty.

1. What are the speakers doing?
2. What is in the bowl?

Questions 3 and 4 refer to the following conversation.

Man Ben's father made a fortune in cardboard.

Woman That was easier to do before synthetic material became cheaper and less harmful to the environment.

Man Now the company produces a range of environmentally safe packaging.

Woman Ben's father has always been able to keep his company abreast of the times. That's why he has succeeded so well in business.

3. What does Ben's father do now?
4. What does the woman say about Ben's father?

Questions 5 and 6 refer to the following conversation.

Woman What a big difference! It looks like a new car.

Man A little polish and it will be ready. I think it turned out quite well.

Woman You're right. It's great. I don't even remember what the old color looked like anymore.

Man I think you'll be happy you chose this silver color.

5. What did the speakers do?
6. What color is the car?

Questions 7 and 8 refer to the following conversation.

Woman I'd like to send this package by registered mail and insure it for \$8,000.

Man To insure it for that amount, you'll need to disclose the contents.

Woman Certainly. It's a necklace and a bracelet. Can I just tell you that, or do I have to fill out a special document?

Man You'll need to complete this form and pay a fee of \$25. You can pay by cash, check, or credit card.

7. What's in the package?
8. What does the woman have to do?

Questions 9 and 10 refer to the following conversation.

Man Am I the only one who ever cleans up around here?

Woman I'm sorry. I'll wash the dinner dishes.

Man Would you mind cleaning up the rest of the kitchen, too?

Woman All right, I'll do it, but later. Right now I'm going to make a phone call, but I promise I'll get it done before bedtime.

9. What does the man want?
10. What will the woman do now?

When (pages 61)

Questions 1 and 2 refer to the following conversation.

Woman My secretary made a reservation for me for the sixteenth of January.

Man For how many days?

Woman For six, but if my husband comes, I'll stay until the twenty-sixth.

Man As long as you're back by February first. Remember, we have a meeting scheduled then to start planning for the conference in July.

1. When will the woman go on a trip?
2. When is the conference?

Questions 3 and 4 refer to the following conversation.

Man What's the delay? I've been waiting here for an hour.

Woman You'll be here for another 30 minutes at least. The police aren't letting anyone through until six.

Man I should've stayed at the office. In fact, I usually don't leave the office until seven. It's unusual that I decided to leave so early today.

Woman Too bad you chose today for that. You left early just to sit out here and wait.

3. When will the police let people pass?
4. When does the man usually leave the office?

Questions 5 and 6 refer to the following conversation with three speakers.

Woman I was going to take Friday off and not come back until Tuesday.

Man 1 A four-day weekend! Pretty good! I wish I could do that.

Man 2 Yeah, me too.

Woman Well, it turns out I can't do it. I was told to be here first thing Monday morning.

Man 1 Oh, that's right. We have the training workshop then.

Man 2 Right. But it'll be over before noon. So then you could take the rest of the day off.

Woman I suppose. But it's really not the same as having a whole four days off.

5. When will the woman return?
6. When will the workshop be over?

Questions 7 and 8 refer to the following conversation.

Woman This isn't the last train to Osaka. There are two more after this.

Man I thought 8:30 was too early for the last train. OK, I'd like a ticket for the next train out. Actually, I'll need a round-trip ticket.

Woman Of course. When do you plan to return?

Man I only want to stay two days, so give me a return for Sunday afternoon. First class, please.

7. When does the last train leave?
8. When does the man plan to return?

Questions 9 and 10 refer to the following conversation.

Man The meeting Friday will be over by two o'clock, so I'll be able to get an overnight train and be home the next day.

Woman Don't forget we're having company for brunch on Sunday, so I hope you'll be here.

Man Don't worry. I'll be home before then. What time do you expect the guests to arrive?

Woman I asked everyone to be here at eleven. That way they can sleep late if they want to and still be here on time.

9. When will the man come home?
10. When are the guests expected?

Where (pages 63)

Questions 1 and 2 refer to the following conversation.

Woman I know this is a no-parking zone, but I'm only going to be in the store for five minutes. I just plan to run in and out.

Man I'm sorry, but this is for loading only. The garage is full, but you can park your car over there by the side of the building.

Woman But I need to be close to the front door. I'll be bringing out quite a large package.

Man Then you can pull back up here when you're ready to load, or use a cart. But you can't leave your car here.

1. Where are the speakers?
2. Where can the woman park?

Questions 3 and 4 refer to the following conversation.

Man Isn't there anywhere on board I can smoke? I'd just like to relax a little with a cigarette.

Woman I'm sorry, sir. Smoking isn't allowed on any flight. You'll have to wait until we land.

Man Then I can smoke as soon as I get to the arrivals lounge?

Woman Actually, you'll have to wait until you exit the building.

3. Where are the speakers?
4. Where can the man smoke?

Questions 5 and 6 refer to the following conversation.

Woman I understand that your company's New York souvenirs come from a manufacturer in Hong Kong. Doesn't the long-distance shipping add to the cost?

Man Actually, no. We first used a firm in Detroit and then one in Los Angeles, but we found that the cost was higher, even without the extra shipping fees.

Woman Interesting. So where do you sell these souvenirs? In gift shops and hotels and places like that, right?

Man No. We sell almost exclusively in the airports and train stations.

5. Where did the company originally buy its supplies?
6. Where are the souvenirs sold?

Questions 7 and 8 refer to the following conversation.

Woman I need pick-up for one-day service, please.

Man Yes, ma'am. I can send someone up right away. May I have your room number, please?

Woman It's on the 6th floor, room 654. Actually, I'm going to the coffee shop now, so I'll just leave the laundry by the door.

Man Certainly, ma'am. By the way, a package arrived for you this morning from your office. You can pick it up at the front desk on your way out.

7. Where are the speakers?
8. Where is the woman's package?

Questions 9 and 10 refer to the following conversation.

Woman My assistant reserved my ticket last week.

Man I'm sorry, ma'am. We don't have you confirmed on this flight, and it's completely booked.

Woman What can I do? I need to be in New York today. People are flying in from Paris and London to meet me there this afternoon.

Man Let me see what I can do. OK, I can get you on a nine o'clock flight to Chicago. Then, you can get another one out of there that would have you in New York by 3:30. Will that work for you?

9. Where are the speakers?
10. Where does the woman want to go?

Why (pages 65)

Questions 1 and 2 refer to the following conversation with three speakers.

- Man 1* Late again.
- Woman* I'm so sorry. I forgot to set my alarm and overslept.
- Man 2* You should just set your alarm to go off at the same time every day. Then you wouldn't have to think about it.
- Woman* That's not a bad idea. I don't know why I haven't thought of it.
- Man 1* It's a good thing you got here before the meeting started.
- Woman* I'll say. I am the first presenter, after all.
- Man 2* As it happens, they're still serving the coffee and donuts. You'll just have time to get set up for your presentation.

1. Why was the woman late?
2. Why did the woman need to be at the meeting?

Questions 3 and 4 refer to the following conversation.

- Woman* They think we mismanaged the EURAN account.
- Man* I guess we should start looking for other jobs.
- Woman* Yes, and I don't think we can expect a generous severance package either. This is not a good situation. Why don't we treat ourselves to a nice lunch and talk it over?
- Man* I'd better not do that this afternoon. I have to stick around the office because I'm expecting an important call. Let's do it tomorrow.

3. Why are the speakers being fired?
4. Why does the man want to stay in the office this afternoon?

Questions 5 and 6 refer to the following conversation.

- Woman* Joe's good fortune has made him extremely happy.
- Man* Imagine being promoted by the company at his age. But he deserves it.
- Woman* He does. Do you know if there's going to be some sort of celebration?
- Man* Yes, there's a dinner planned for next week. In fact, I'm in charge of informing everyone about it. I guess I'd better start sending out e-mail now.

5. Why is Joe happy?
6. Why does the man have to send e-mail now?

Questions 7 and 8 refer to the following conversation.

- Woman* It's just my luck that the doctor has an emergency on the afternoon of my appointment. Well, it's just for my annual physical. Can I reschedule?
- Man* Of course. Let's see . . . I could give you an appointment on Friday of next week.
- Woman* Next week isn't good. I'll be out of town all week on business. How about the following week?

7. Why did the woman go to the doctor's office?
8. Why can't the woman schedule an appointment for next week?

Questions 9 and 10 refer to the following conversation.

- Man* Would you mind turning that music off? I'm trying to read.
- Woman* You could go read someplace else.

Man Well, I need to use the reference books here. Anyhow, a library isn't a party place. You're supposed to be quiet in here. Why don't you take your music outside and sit in the garden? That would be an easy solution.

Woman I don't want to go out there. It's raining.

Man Sorry. I don't know why you didn't bring earphones.

9. Why can't the man read?
10. Why doesn't the woman want to go outside?

How (pages 67)

Questions 1 and 2 refer to the following conversation with three speakers.

Woman 1 There are only 150 people signed up for this year's seminar so far.

Man It's not time to worry yet. There's still another week to go.

Woman 2 I expect about half that number more to sign up before Friday. We should make sure we have a large enough room.

Woman 1 Oh, we've got plenty of room. That space can hold at least 300 people.

Man Maybe the room's too large.

Woman 2 I don't think so. A lot of people wait till the last minute to sign up. If we have 150 signed up by now, we can be certain of at least 225 by the day of the seminar.

1. How often does the seminar take place?
2. How many people are expected at the seminar?

Questions 3 and 4 refer to the following conversation.

Man Most people take the shuttle to the airport, or else a taxi, but I recommend the subway. It goes directly there, and it's cheaper, too.

Woman Thanks, I'll do that. By the way, do you know how long the trip takes?

Man It's very fast. You'll be there in no more than 25 minutes.

Woman Fantastic. Much better than a taxi. With the traffic at this time of day, a taxi ride could take an hour or more.

3. How will the woman get to the airport?
4. How long will it take her to get there?

Questions 5 and 6 refer to the following conversation.

Woman I understand that you've never used this kind of computer before, but that button by the screen is not the "on" button. It's not that thing on the keyboard either. It's this switch here on the back.

Man Oh, I see. It's here by the electrical plug. Hmm . . . maybe I should sign up for computer classes.

Woman That would be a good idea. They have them at the local community college, and I think they're free.

Man Actually, I already checked, and there is a charge but it isn't much. You pay \$200 for a six-week course.

5. How should the man turn on the computer?
6. How much does a computer course cost?

Questions 7 and 8 refer to the following conversation.

- Man* You don't have to call a repairperson. This copier is easy to fix. All you have to do is lift the cover, like this, and remove the crumpled paper, like this.
- Woman* Oh, so that's how it's done. I'll know next time. Now I can stop calling the repair service so often. It gets expensive.
- Man* It sure does. Does the copier break down often?
- Woman* At least twice a week. I know we had a lot of problems with it last month.

7. How did the man fix the copier?
8. How often does the copier break down?

Questions 9 and 10 refer to the following conversation.

- Man* What happened to you? Were you in an automobile accident?
- Woman* No, I broke my leg skiing during my vacation.
- Man* That makes me glad I spent the holiday doing safer things like swimming, diving, and playing tennis. Did you miss many days of work because of your leg?
- Woman* Yes, I was out for three weeks. Actually, today was my first day back.

9. How did the woman break her leg?
10. How many weeks of work did she miss?

What does "... " mean? (Pages 69)

Questions 1 and 2 refer to the following conversation.

- Woman* Mr. White, d'ya [do you] have a minute?
- Man* I was just on my way out.
- Woman* This'll only take a sec [second].
- Man* Go ahead.

- Woman* I just needja [need you] to sign this paper so I can send it on to Payroll and process payment for the cleaners.
- Man* Oh, the new cleaning service. How've they been working out so far?
- Woman* Really excellent. They've done a top-notch job in the reception area and conference rooms. You should check 'em [them] out on your way out.
- Man* I will. So, I guess this means you wanna [want to] hire 'em [them] again.
- Woman* Definitely. They're great.

1. What does the man imply when he says, "I was just on my way out"?
2. What does the woman want the man to do?

Questions 3 and 4 refer to the following conversation with three speakers.

- Man 1* Oh, hi, Jerry. Been waiting long?
- Man 2* Hi, Ted. About 15 minutes. The buses always seem to get behind schedule when the weather's bad.
- Woman* I know. At least the city finally put in this shelter.
- Man 1* It's a good thing, too. Can you imagine how wet we'd get without it? I mean, that wouldn't be fun.
- Man 2* No kidding. An umbrella wouldn't be much help in this downpour.
- Woman* By the way, does anyone know if the number 11 goes to the main post office?
- Man 2* Not all the way. You hafta [have to] transfer to the number 15 downtown. I can tell you whereta [where to] get off to catch it.
- Woman* Thanks. That'd be great.

3. What does Ted mean when he says, "It's a good thing"?
4. What does the woman need help with?

Questions 5 and 6 refer to the following conversation.

Man I'm going to go get a bite to eat. Join me?

Woman I can't.

Man What's going on?

Woman I'm busy with the plans for the seminar. It's next week, you know, and I'm way behind schedule.

Man Did many people sign up for it?

Woman Yeah. Way more than we expected, so now I hafta [have to] figure out how we're gonna [going to] squeeze everyone into the conference room.

Man Well, OK. But you hafta [have to] eat. I could bring you something if you want.

Woman Well, thanks. Just a sandwich.

Man All right. Well, I should get going. I'll be back in about an hour.

5. What is the woman's problem?
6. What does the man mean when he says, "I should get going"?

Questions 7 and 8 refer to the following conversation.

Woman You won't believe what happened today. Just as I was getting ready to leave for home, I heard a noise—I mean, a really huge crash—coming out of my office.

Man Wow! What was it?

Woman The air conditioning unit fell off the wall. Can you believe it? One of the braces was rusty and just broke. And guess where it fell? Right on top of my desk. Which was completely destroyed, as you might imagine.

Man It's a good thing you had already left the room.

Woman No kidding. So anyhow, I called Lydia, since she has Ben's mobile phone number. Ben, you know, my boss' boss.

Man And then?

Woman He just said to unplug the machine and go home. We'll deal with it in the morning.

7. What does the woman mean when she says, "No kidding"?
8. What did the woman do?

Questions 9 through 10 refer to the following conversation with three speakers.

Woman 1 These snacks are great.

Man Yeah, the cheese and fruit plate's really nice. I'm not so sure about the pastries, though.

Woman 2 Uh huh. They're, like, too sweet. So, anyhow, whaddya [what do you] think so far?

Woman 1 I'm enjoying it. A lot, actually. The first speaker was so inspiring.

Man Uh huh. I've learned a lot from all the speakers today. And I'm really looking forward to tomorrow's sessions.

Woman 2 Me too. There are some really interesting topics on the agenda.

Woman 1 Well, I'm done with my coffee. You wanna [Do you want to] go out and get some fresh air? We got ten minutes before the next session.

Man Yeah. Let's take a quick stroll down the block.

9. Where most likely is this conversation taking place?
10. What does the man mean when he says, "I'm not so sure about the pastries"?

Graphics (Pages 71)

Questions 1 and 2 refer to the following conversation and sign.

- Man* I'm just leaving the garage now. I'll be there in, uh, five minutes.
- Woman* So you found a place to park?
- Man* Uh huh. In the Main Street Garage. It's a good thing today's Sunday. Otherwise, I'd hafta [have to] pay by the hour.
- Woman* Right.
- Man* Didju [Did you] get the tickets?
- Woman* Yep. And I'm waiting for you now—just in front of the box office.
- Man* All right. I'll look for you there.
- Woman* What time does the garage close?
- Man* I think I can park here until nine or so.
- Woman* You know what that means, then!
- Man* Sure do. Burgers at Sal's Grill, and maybe a game of pool if it's not busy. The show lets out at four, right?
- Woman* Yeah, around then. We'll have time.

1. Where is the woman now?
2. Look at the graphic. How much will the man pay to park?

Questions 3 and 4 refer to the following conversation and price list.

- Woman* We really hafta [have to] do something about this table.
- Man* What's the problem?
- Woman* There just isn't enough room for everyone to sit comfortably when we have staff meetings.

Man I hate to authorize money for a new one when this one's perfectly good. It's not broken or anything. And it's only a year or two old.

Woman But it doesn't work for us anymore. Since the company took on those new employees, we just don't fit around it.

Man Well we should spend the least amount of money possible. What size do we need?

Woman We need one for at least 15 people. I'll order the cheapest one I can find.

3. What is the problem with the table?
4. Look at the graphic. Which table will the woman probably order?

Questions 5 and 6 refer to the following conversation and directory.

Woman Great, breakfast buffet. And the view from up here is spectacular.

Man Yeah. The food here is great. And the rooms are so clean and comfortable.

Woman I know. I wish we could stay all week. Were you still planning to go to the fitness room after breakfast?

Man Yeah. I'm heading down there as soon as I finish my coffee. I'm looking forward to a good workout.

Woman OK. Well, I'll meet you there. I'm gonna [going to] stop by the front desk on the way down and see if they can send some extra clean towels up to my room.

Man All right, but don't be too long.

5. Who most likely are the speakers?
6. Look at the graphic. Where are the speakers now?

Questions 7 and 8 refer to the following conversation and schedule.

- Woman* We've scheduled the conference to begin at nine on Wednesday, so someone has to be here early to finish setting up.
- Man* But none of us can be here before 8:45.
- Woman* Someone will be at the reception desk by eight. We could ask that person to come in an extra hour early.
- Man* Good idea. I'll check the schedule to see who has that shift.
- Woman* Oh, I really hope this conference goes well.
- Man* We're all a bit nervous since this is the first time to hold it. But we've planned as much as we could.
- Woman* Well, a lot of people are registered to attend. And if it's a success, we can do it again next year!
- Man* Let's make sure we have all the equipment we need now; then, we can worry about next year.

7. Look at the graphic. Who will finish setting up the room?
8. What does the man say about the conference?

Questions 9 and 10 refer to the following conversation and map.

- Woman* Hi. I'm calling about my appointment with Mr. Simpson next week. Can you tell me where you're located? Is your office still on Main Street?
- Man* No, sorry. We moved around the corner last month. We're closer to the Cabot Street subway stop now.
- Woman* Hmmm. Well, I'm not coming by subway. I'll be on my bike.

Man Do you know where the Cabot Shopping Mall is?

Woman I do.

Man OK. If you're coming from Main Street, there's a bank just past the mall. Our building is across the street from that, next to the Harbor Café.

Woman The Harbor Café. Got it. Thanks. See you Tuesday.

9. How will the woman get to Mr. Simpson's office?
10. Look at the graphic. Where is Mr. Simpson's office?

STRATEGY PRACTICE (pages 75)

Questions 1 through 3 refer to the following conversation.

Woman My friend recommended this store. She said you have nice business suits.

Man Yes, we have a wide variety. Is this suit for you?

Woman No, I'm looking for something for my husband. He wears a size forty-two long, and I think he looks better in black.

Man We have black suits in several styles. And we just got in our latest spring suits, which are perfect for this weather.

1. Who is the woman talking to?
2. What is she looking for?
3. What color does she want?

Questions 4 through 6 refer to the following conversation with three speakers.

Man 1 He played beautifully the last time we saw him.

Woman Yes, I've never heard such wonderful piano music.

Man 2 So, a hundred dollars apiece isn't too much to pay to hear him again, is it?

- Woman* I guess not. But maybe we don't need to pay so much.
- Man 1* What do you mean?
- Woman* I can ask my boss if he can get us a discount. He and his wife are members of the Symphony Club.
- Man 2* Ask if he can get five tickets. I'd like to invite my cousin and sister to hear him play, too.
- Woman* OK. I'll give him a call right now.

4. Who are the speakers discussing?
5. What do the speakers want to do?
6. What will the woman probably do next?

Questions 7 through 9 refer to the following conversation.

- Man* Could you cash this check for me?
- Woman* I can if you have an account at this bank.
- Man* I just opened one last week. This is my account number. But it's at another branch. Does that matter?
- Woman* No. As long as you have enough money in your account to cover the amount of the check, I can cash it for you.

7. Who is the man talking to?
8. What does the man need?
9. What did the man do last week?

Questions 10 through 12 refer to the following conversation.

- Woman* Good evening. Here is a menu. May I bring you something to drink?
- Man* Not right now, thank you. Is there fish on the menu? My friend said the fish here is very good.

- Woman* Yes, see, it's right here. I recommend the grilled salmon. It's the chef's specialty. It comes with rice and a choice of sautéed vegetables or a salad.
- Man* That sounds very good. I'll have that with the salad, and I'll have a cup of coffee later.

10. Who is the man talking to?
11. What is the man doing?
12. What does the woman give the man?

Questions 13 through 15 refer to the following conversation.

- Man* This is so boring. We've been waiting forever for this play to start.
- Woman* Do you really think so? We haven't been sitting here for more than 15 minutes.
- Man* So, why don't the actors come out on stage already and get this thing started? I don't want to miss my train home.
- Woman* Calm down. I'm sure they'll be out in a minute. And we don't have to leave here until 10:30 in order to get the train at 11:00.

13. Where are the speakers?
14. What does the woman mean when she says, "Do you really think so"?
15. When do they have to leave?

Questions 16 through 18 refer to the following conversation with three speakers.

- Woman 1* They've really given us a busy tour schedule. It makes me tired just to look at it. We start with a day at the art museum on Monday . . .
- Man* Then we go to the mall on Tuesday, right? I really want to go to the mall.
- Woman 2* Let's see. No, it looks like the mall's on Saturday. Tuesday is the history museum.

- Woman 1* And, look, Wednesday's the national park. I can't wait to walk around there. It's supposed to be beautiful.
- Man* So I have to wait till the weekend to go to the mall and spend some money. Oh, well.
- Woman 2* Take advantage while you can. We head home the day after.

16. Where will the speakers go on Monday?
 17. What does the man want to do?
 18. When will they go home?

Questions 19 through 21 refer to the following conversation.

- Man* Excuse me. Where can I find books about nature?
- Woman* Books about nature in general are by the front door, together with the science books. Books about animals are in that corner there, behind the table, and books about plants and flowers are on the shelves below the window.
- Man* Thanks. I'm looking for books about plants. I need them for a project for a class I'm taking. How long can I take the books home for?
- Woman* All books are loaned out for three weeks and can be renewed for another three weeks.

19. Where are the speakers?
 20. Where are the science books?
 21. What does the man want to read about?

Questions 22 through 24 refer to the following conversation.

- Woman* How was your vacation?
- Man* It was fantastic. I spent the whole time just lying on the sand and swimming. It was so relaxing. But I had to return home a week earlier than planned.

- Woman* Really? I know how much you were looking forward to getting away with your family.
- Man* Yes, but there was an emergency at work. They needed me to solve a problem.
- Woman* That's not nice. Couldn't they have asked someone else? You only get one vacation a year, after all.

22. Where did the man probably spend his vacation?
 23. Why did he return early?
 24. How often does he get a vacation?

Questions 25 through 27 refer to the following conversation.

- Woman* You've got to start getting to work on time. This is the third time you've been late for work this month. It's getting to be too much.
- Man* I'm sorry. I left home on time, but traffic was really heavy this morning.
- Woman* You should start taking the bus, or better, the subway. You never get here on time when you drive.
- Man* I won't take the subway since that big accident last month, and buses get stuck in traffic, too, you know.
- Woman* Well, you've got to do something. I can't keep covering for you.

25. What does the woman say about the man?
 26. How does he get to work?
 27. Why was he late today?

Questions 28 through 30 refer to the following conversation.

- Woman* How can I get in touch with you? Can you give me your cell phone number?

Man I don't always have my cell phone with me. And I'm often away from the office phone. The surest way is by e-mail.

Woman All right. I'll do that. Then I can attach the agenda for Tuesday's meeting so you can see exactly what's on it.

Man Great. I'll be sure to see it. I check my messages at least four times a day.

28. How will the woman get in touch with the man?
29. What will the woman send the man?
30. How often does the man check his messages?

Questions 31 through 33 refer to the following conversation and coupon.

Man Hi. I'd like to buy this jacket, but do you have one in dark blue?

Woman Of course. Right over here.

Man Oh, perfect. It's so nice and warm, just what I need. And luckily I have this coupon.

Woman Let me see that. Oh, sorry, you can't use it. Look. Today's the 15th.

Man Oh, right. I guess this won't work out, then. I can't afford . . . \$300 is just too much for a jacket.

Woman I'll tell you what. We're having a storewide sale next week—20 percent off everything in the store. You'll pay a little more, but at least you won't be paying full price.

Man Thanks. I'll do that.

31. Who most likely is the woman?
32. Look at the graphic. Why is the man unable to use the coupon?
33. What does the woman suggest that the man do?

Questions 34 through 36 refer to the following conversation and menu.

Man You know, everyone's right. This really is a great restaurant. Excellent service, and the food is fantastic.

Woman I know. That was a great dinner, and I've heard the desserts are even better.

Man Here's the dessert menu. Hmm, there are just too many to choose from.

Woman I could go for a piece of chocolate cake.

Man Not for me, thanks. Let's see. Is there anything with fruit?

Woman How 'bout [about] the strawberry-pear tart?

Man Perfect. And I think I'll have it with a cuppa [cup of] coffee.

Woman And don't worry about the check. It's on me.

Man Thank you. That's very generous.

34. What does the man say about the restaurant?
35. Look at the graphic. How much will the man's dessert cost?
36. What does the woman offer to do?

Questions 37 through 39 refer to the following conversation.

Woman I'd like to make an appointment to see Dr. Lee. I need new eyeglasses.

Man Let's see. How about September 20th at noon?

Woman I'd rather not wait that long. Don't you have anything sooner?

Man I'm afraid Dr. Lee's booked up until then. I could get you in next week, but it'd be with Dr. Rose, Dr. Lee's partner. Would you mind?

Woman I suppose that'd be all right. Um, I usually can't leave the office too early, so could you give me something after 4 o'clock?

Man How about next Wednesday at four-thirty?

Woman Perfect.

37. What does the man say about Dr. Lee?
38. Why does the man say, "Would you mind"?
39. What does the woman ask for?

PART 4: TALKS

Business Announcements (pages 85)

Questions 1 through 3 refer to the following announcement.

We are looking for experienced professionals to join our expanding Computer Systems Consulting Department in the areas of accounting, organizational and managerial systems, development, automation, and implementation. Professional accountants are especially needed at this time. If you have three to five years of accounting experience with a working knowledge of common accounting, word processing, and database software programs, please contact us. Professionals with two or more years of managerial experience in a corporate setting are also encouraged to apply for available positions. Compensation is commensurate with experience. All interested persons should send a résumé and three letters of reference before June 1st to Ms. Virginia Lopez, Department of Human Resources, Compsys Incorporated, 1300 Cutter Boulevard, Mount Holly. We will contact selected applicants for interviews before the end of June.

1. What does the company do?
2. What level of computer proficiency is required?
3. What is the salary based on?

Questions 4 through 6 refer to the following announcement.

Comsat Laboratories has an immediate opening for innovative electrical engineers with

communications and hardware design experience. The position requires a B.S. or an M.S. degree with a minimum of five years' experience in high-speed logic design. We are a cutting-edge firm in the field of communications and are looking for independent and creative professionals who are willing to put in long hours to get the job done. If this description fits you, then we want to meet you. Please send your résumé, including salary history and requirements, to Comsat Laboratories. Closing date is September 10th.

4. What type of personnel is Comsat looking for?
5. What is the minimum number of years of experience required?
6. What must be included in the applicant's response?

Questions 7 through 9 refer to the following announcement.

Arden Incorporated is offering qualified applicants the opportunity to work and earn money while being trained in the field of public relations. If you are looking for a career opportunity with a fast-growing major corporation, and if you are willing to get by on \$20,000 during your first year while in training, you will have a real chance for future advancement. Call the Arden Employment Division at 509-555-1272 today between 9 and 5, and ask for a public relations trainee application. Public relations trainees must have excellent writing and communications skills in English. You will be asked to submit, together with your application, a letter explaining why this opportunity is right for you.

7. Who would find this position attractive?
8. How long does the training last?
9. Which best describes an applicant?

Special Announcements (pages 87)

Questions 1 through 3 refer to the following speech.

Ahem. Good evening, everyone, and welcome. You know I always like to get in a few words at these gatherings even though you hear enough of me every day, so please bear with me for a few minutes. I don't want to

interrupt your fun too much. I just want to take a moment to tell you the great news that, according to official figures, this year has been our most productive year ever, and I know the new year will be even better. This is thanks to all of you and the hard work and dedication you have brought to our company. All right, I'll let you get back to the party now. Happy New Year to all of you.

1. Where is the speaker?
2. Why is the speaker pleased?
3. To whom is the speaker talking?

Questions 4 through 6 refer to the following announcement.

Trans-Am Air welcomes you aboard its nonstop service to London. We are currently experiencing a delay due to heavy traffic here in Dallas. There are 15 planes ahead of us waiting to take off, so it will be close to an hour before we are ready for takeoff. We apologize for the delay. The captain has asked us to serve complimentary beverages and snacks to make the wait more comfortable. We will be bringing them around soon. The seat belt sign has been turned off. You may unbuckle your seat belts, but we ask you to remain in your seats so that we can serve the drinks more easily. Also, please refrain from smoking. Again, we apologize for the delay and thank you for your cooperation.

4. Where is the speaker?
5. What is the problem?
6. Why should people stay in their seats?

Questions 7 through 9 refer to the following talk and floor plan.

Welcome to the National Museum of Fine Arts. On our tour today we'll view some of the major pieces in our collection and discuss classroom activities you can develop to teach your students about these pieces. We're starting here in the photography gallery. Then we'll move on to view the painting and other collections. The gallery on the opposite side of the sculpture garden is currently undergoing remodeling. Unfortunately, it won't reopen until next month, but we will be able to see everything else. You're welcome to make quick

sketches of any pieces you like during the tour. In fact, we encourage it, as taking photographs is not allowed in the galleries.

7. Who most likely are the listeners?
8. Look at the graphic. What kind of art will NOT be included in the tour?
9. What does the speaker suggest listeners do?

Recorded Messages (pages 89)

Questions 1 through 3 refer to the following message.

Hello, this is Tiffany from Gifford Printers. I'm calling about your order for five hundred brochures. I know we promised to deliver by the end of today but, I'm sorry to say, we won't be able to meet that deadline. Um, actually, we had a power outage in our factory yesterday. We're behind on all our orders. Gifford is always proud to guarantee on-time delivery, but unfortunately we have a delay that just couldn't be helped. You have my personal guarantee that you will have your brochures by tomorrow noon. I sincerely apologize for any inconvenience this may have caused.

1. What is the purpose of the call?
2. What does the speaker mean when she says, "that just couldn't be helped"?
3. When will the brochures be delivered?

Questions 4 through 6 refer to the following telephone message and price list.

Hello. This is Stefan from Aromatic Bakery. It was nice talking with you yesterday about your upcoming event. It sounds like lots of fun. Not every boss has employees who want to throw her a surprise party when she turns 60. OK, so I just want to make sure you saw the price list I e-mailed earlier. Be sure to order one that's large enough. I think you said you were expecting around 30 guests. The cake will be ready in the afternoon on the twelfth. Also, let us know if you'll pick it up or if you'll want delivery. Usually we charge for delivery, but this month we're running a special promotion, so it's free.

4. What kind of event is the listener planning?

5. Look at the graphic. How much money will the listener probably spend?
6. What does the speaker offer the listener?

Questions 7 through 9 refer to the following message.

Hi Jason. It's Amber. I thought you'd like to know that there are some positions open at my company. I know you're not so happy at your current job so I thought of you when I heard this. There are two openings in the accounting department. I'm not sure of the requirements, but you can check the job postings online. Just go to the careers page of the company website. All the information you need is there. OK, I've got a lunch meeting, so I've got to run. See you later.

7. Why did the speaker make the call?
8. What does the speaker indicate about her friend?
9. What does the speaker want her friend to do?

Advertisements (pages 91)

Questions 1 through 3 refer to the following advertisement.

Thinking about adding a little color to your home or office? Then visit us at Rosedale's and find out why Interiors Magazine has named us the best paint store of the year. At Rosedale's, choose from a complete line of paints, and we can mix almost 3,000 different colors right here, while you wait. What's more, all professional quality paint brushes are currently on sale at 30 percent off. But hurry, because at these prices, the brushes won't last forever. Visit our retail store on Marshall Avenue anytime during business hours, or we can come to you. Just call us at 555-4649 to schedule a visit from one of our color specialists to your home or office.

1. What does Rosedale's sell?
2. What does the speaker imply when she says, "the brushes won't last forever"?
3. How can listeners get advice from an expert?

Questions 4 through 6 refer to the following advertisement.

Come on down to Johnson's Emporium for the savings of a lifetime. There are only four hours left. That's right, only four hours before we close our doors forever. Everything must go. Hundreds of home furnishings remain to be sold at unbelievable prices, and every half hour we reduce the price by another ten percent. Sofas that were \$500 are now just \$450. One-thousand-dollar bedroom sets are going for just \$900. Colonial reproduction armchairs have been reduced from \$350 to \$325, and the prices keep getting lower. Join your friends and neighbors who are taking advantage of this once-in-a-lifetime sale. Don't be the last one on your block to be left with yesterday's decor. This is your chance to redecorate at more than affordable prices. So come on down and save.

4. What kind of sale is it?
5. What is for sale?
6. How much of a reduction is there every half hour?

Questions 7 through 9 refer to the following advertisement.

Tired of fighting the crowds at the store? Too busy to find time to shop for your family? Never fear! Meals-For-You is here. That's right. We are now open for operation right here in Riverdale. The Meals-For-You system is so simple. Just visit our website and complete an order form. We'll have your groceries at your doorstep within 24 hours. Can't wait that long? We have express service, too. Make your order today. First time customers get 15% off their first order, so don't wait. Visit us online and find out why people across the country rely on Meals-For-You.

7. What kind of business is advertised?
8. How can a customer get a discount?
9. What is indicated about the business?

News (pages 93)

Questions 1 through 3 refer to the following news report.

In local news, we have the Summerville Annual Music Fest opening this week. The

festivities kick off with an open-air performance by the City Symphony Orchestra this Friday evening in City Park. This event is free and open to the public. The mayor will be there to open the festivities. Music events will continue throughout the weekend at various locations around town. A complete schedule is available online. The weather promises to be good and crowds will be out; so, if you plan to attend any of the festivities, use public transportation and leave your car at home. Many downtown streets will be closed to vehicular traffic.

1. What is this report mostly about?
2. What will take place at the park?
3. What are listeners advised to do?

Questions 4 through 6 refer to the following news report.

Good afternoon. This is Channel 17 reporter, Damian Stokes, and I'm standing outside Dumas City Hall where the mayor has just announced approval of plans to turn the old convention center downtown into a park. Citizens have been here—despite gray skies—all morning, waiting to hear the mayor's decision. Just as the mayor began his speech, it was unbelievable. The skies opened up and it started raining. Nevertheless, the mayor finished his speech from under an umbrella, and the crowd burst out cheering. The park will cost the city 1.8 million dollars, but it will certainly make our city more beautiful.

4. What project did the mayor announce?
5. What does the speaker mean when he says, "it was unbelievable"?
6. What did the mayor have with him during his speech?

Questions 7 through 9 refer to the following news report.

The Kenyan Minister of Trade paid an unannounced visit to Uganda last weekend for talks with that country's president. The two officials discussed the improvement in trade relations between the two countries over the last six months. Commercial affairs have dominated the attention of the respective embassies here since the first trade pact was signed last January. A new pact is expected to

be signed before the end of the year, opening up further trade opportunities between the two countries. It is believed that the Kenyan minister and the Ugandan president discussed the terms of the new pact, although the exact details of their talks have not been officially released.

7. How much advance notice did the press have about the visit?
8. What concerns the embassies of the two countries?
9. Which of the following best describes the relations between the two countries?

Weather (pages 95)

Questions 1 through 3 refer to the following weather report.

The pollen count hit a record high today. The last time it was this high was ten years ago. The lack of precipitation this spring has caused the pollen to remain in the air longer than usual. As several species of flowering trees are blooming this month, this is the worst time of year for tree pollen. This means that millions of area residents will have difficulty breathing and will experience symptoms similar to a cold or bronchitis, including nasal congestion, coughing and sneezing, and red, irritated eyes. Unfortunately for allergy sufferers, no new rain is expected for the next two weeks. Those affected by these conditions are advised to stay indoors in an air-conditioned environment. If it is necessary to spend time outdoors, a protective mask should be worn. Tomorrow the count will be even higher.

1. What is the problem?
2. When will the problem abate?
3. What advice does the announcement give?

Questions 4 through 6 refer to the following weather report.

Cyclone-strength winds have been battering the islands today. This condition, unexpected at this season, will prevail for the next 36 hours. The strong winds have impeded communications between the islands. Telephone lines are down throughout the region, and all boat travel has been suspended. Emergency regulations are in effect. All island

residents are advised to remain in their homes and to avoid any unnecessary travel. People in need of emergency assistance are advised to contact their local police station. Emergency staff will be available around the clock. The National Coastal Protection Agency warns all boats, regardless of size, to remain in port until further notice.

4. Which of the following best describes these winds during this season?
5. What will the winds do during the next 36 hours?
6. What advice is given concerning large boats?

Questions 7 through 9 refer to the following weather report.

There were scattered showers and thunderstorms throughout the Pacific Northwest region today while the central and southern Pacific coast continued to enjoy dry weather and fair skies. Pleasant as the sunshine is, the southern region could use some of the weather its northern neighbor has been experiencing. The region has gone over three months without any precipitation, and there is none forecast for the near future. Local farmers have expressed concern about the effect these conditions will have on this season's crops. If these conditions continue much longer, there will be serious consequences for the agricultural sector.

7. What type of weather did the Pacific Northwest have?
8. What type of weather was in the central region?
9. What weather conditions might the southern Pacific coast be experiencing?

Strategy Practice (pages 98)

Questions 1 through 3 refer to the following excerpt from a meeting and graph.

Now let's look at some statistics pertaining to our new product, Glimmer Shampoo. As you know, this is an all-natural product that we are marketing to both men and women. The chart on this slide shows our quarterly sales by region. As you see, we've had low sales here and here and significantly higher sales here.

The, uh, packaging and price of the product are consistent, so why the higher sales in this one region of the country? This is what we want to find out—What are we doing right? Let's develop a market survey to answer that question. First, let's review the sample survey questions on the next slide.

1. What does the speaker say about the shampoo?
2. Look at the graphic. In which region of the country does the speaker want to do research?
3. What will the listeners most likely do next?

Questions 4 through 6 refer to the following announcement.

Are you a recent college graduate? Are you having a hard time finding a job because of lack of real-world work experience? By joining the Marvilla Internship Program, you will get on-the-job training at the same time you're earning a salary. During the one-year internship, you will gain hands-on experience in the real world of marketing. When you finish the program, you will have real experience to put on your résumé. You will also have the opportunity to apply for a regular position at Marvilla. Applications are available from the Marvilla website, at www.marvilla.com. Applicants for the Marvilla Internship Program must have graduated from college within the last six months. Some coursework in marketing or business is required. For more information, visit our website.

4. What type of program is offered?
5. How many years of work experience are required?
6. How can interested people apply for the program?

Questions 7 through 9 refer to the following talk and schedule.

Good morning and welcome to our annual conference. Please take a moment to check your registration packets to see which sessions you are registered for. Also please be aware that some of the room assignments have changed. The "Global Marketing" workshop will be held

in the Fountain Room instead of the Green Room. If you signed up for this evening's dinner, you should also have a ticket in your packet. And don't forget to take advantage of some of the fun, free activities we have planned for you. There will be city tours after lunch as well as a river boat ride in the evening.

7. What does the speaker ask listeners to do?
8. Look at the graphic. Where will Ms. Mendez go for the first workshop session?
9. For which event is a ticket needed?

Questions 10 through 12 refer to the following announcement.

Attention all passengers traveling to Chicago on the five o'clock train. Your train will begin boarding in ten minutes. Please go to gate 11 now. Please have your tickets ready to show to the gate attendant. This is an all-reserved train. Passengers without tickets will not be allowed to board. Passengers are allowed no more than two pieces of carry-on baggage each. Passengers with three or more pieces of baggage must check the excess pieces before boarding the train. Passengers traveling with small children, senior citizens, and others requiring special assistance will be allowed to board first. All other passengers, please line up behind the red ropes and wait for the gate attendant to allow you to board the train.

10. What time will the train leave?
11. How many carry-on suitcases is each passenger allowed?
12. Who will be allowed to board the train first?

Questions 13 through 15 refer to the following message.

Thank you for calling the Deluxe Movie Theater. Today we are showing the latest, hottest Hollywood romance, *Love on the Wind*, with shows at 2:30, 5:00, 7:15, and 9:30. Deluxe Theater is proud to announce the opening of our newly renovated snack counter. When you visit our theater, you can enjoy freshly popped popcorn, soft drinks, gourmet coffee, and an assortment of fresh pastries. The Deluxe Theater is conveniently located in the City Garden Mall, next to the east entrance. Free parking is

available in the mall parking garage. We're also just 15 minutes from downtown on the blue subway line, and on bus routes 10, 24, and 42.

13. What time is the first show at the theater?
14. Which of the following snacks is NOT mentioned?
15. Where is the theater located?

Questions 16 through 18 refer to the following telephone message and itinerary.

Hi, Jack. I've just been going over the itinerary you've prepared for Dr. Kim's visit. You did an excellent job and I'd say no, uh, changes are needed. Dr. Kim arrives Tuesday morning, I see here. I'm going to be busy all morning Tuesday, so I won't be able to meet him until the lunch you scheduled for us. But I'll definitely be there for that. I usually pick Dr. Kim up from the train station myself, but I can't this time. Could you do it for me? There's really no one else I can think to ask. So, thanks in advance. You have the schedule and know his arrival time.

16. What is the purpose of the call?
17. What is indicated about the speaker?
18. Look at the graphic. When will the speaker meet Dr. Kim?

Questions 19 through 21 refer to the following advertisement.

Do you need help with mowing the lawn, weeding the garden, and other landscaping chores? You can get this help for yourself while helping others at the same time. Helping Hands Landscaping Agency helps high school students earn money during their summer vacation. We train them in all the basic landscaping chores, so when you hire a Helping Hands employee, you know you are getting good service. You also know you are helping a young person learn valuable job skills. To learn more, call our office at 809-555-0943 and ask for a free brochure. To hire a Helping Hands employee, call our office to speak with our scheduling manager. We're open three afternoons a week, Monday, Wednesday, and Friday, from four to seven o'clock.

19. Who is the audience for this advertisement?
20. How can someone get more information?
21. When is the best time to call the office?

Questions 22 through 24 refer to the following advertisement.

Are you looking for the perfect place to celebrate your wedding, graduation, or other special occasion? The Lakeview Restaurant has several party rooms available, all with spectacular views of Lake George or of our old-fashioned English garden. Our rooms can accommodate anywhere from 15 to 75 guests. Meal prices start at \$35 per person for a three-course meal, including a soup or salad course, entrée, and dessert, and a cash bar. Bands, photographers, and decorations are also available for an extra charge. To learn more about our services and prices, please call Martha Maddox, our party consultant, at 317-555-3177. Celebrate your special occasion on the beautiful shores of Lake George.

22. What is being advertised?
23. What is the lowest price per person?
24. What is NOT included in this price?

Questions 25 through 27 refer to the following news report.

At his weekly press conference yesterday, Mayor Spark announced an 8 percent increase in the city sales tax starting on the 15th of this month. The extra revenue will be used to build a soccer stadium, the mayor said. Several groups present at the conference voiced their concerns about the plans. Members of the Downtown Business Association believe the money should be spent on improving the downtown parking situation. "We desperately need a new city parking garage," said association president Cecil Miller. The School Parents League expressed interest in seeing the money spent on new school construction. The City Consumers Union is not in favor of any tax increase. "It represents a real hardship to the needier members of our community," stated Agnes Overall, director of the organization.

25. How much will the sales tax be after the increase?

26. What will the money from the tax increase be spent on?
27. Which group is against the tax increase?

Questions 28 through 30 refer to the following news report.

The nation's president will leave today on a three-week tour of 12 foreign countries. Her first stop will be Switzerland, where she will meet with seven top European officials to discuss opening up international trade relations in the region. She will then move on to Paris to attend a conference on international development. While in Paris, she will also tour the Louvre Museum as well as several more of that city's famous art museums. At the end of the week, the president will travel to Africa, to promote the signing of a new trade pact. She is also scheduled to visit local schools and hospitals in several different cities. The president will return home on September 13th.

28. How many countries will the president visit?
29. What will be the topic of the talks in Switzerland?
30. When will the president return home?

Questions 31 through 33 refer to the following broadcast.

This is Marcella Grant with the six o'clock weather update. Stormy skies continue to rage, and I think we're all ready for a change. Luckily, there's one on the way. So start planning your day at the beach now, because the last of the rain will move out overnight. Tomorrow, skies will be cloudy in the morning, but will clear up by noon. Then we'll have clear, sunny weather in the afternoon and for the rest of the weekend. Isn't that good news? Tune in for the next weather update at the top of the hour. Up next is Pete Jones with the soccer scores.

31. What does the speaker imply when she says, "I think we're all ready for a change"?
32. When will it be cloudy?
33. What will listeners hear next?

Questions 34 through 36 refer to the following weather report.

The heavy snowfall that began earlier today is expected to continue throughout tonight and into tomorrow morning. Over 11 inches of snow are expected to fall before the storm moves out of the region late tomorrow morning. Due to uncertain road conditions, subways and buses are operating on a modified schedule. Call the City Public Transportation Hotline to find out the schedule for local public transportation in your neighborhood. Most area schools will close early this afternoon and will remain closed tomorrow. Government offices and most private businesses, however, will stay open. Skies will remain cloudy for several days. Warmer weather and clear skies are expected in the area by Wednesday.

- 34. How many inches of snow are expected?
- 35. When did the snow begin to fall?
- 36. What is closed because of the snow?

AUDIOSCRIPT

LISTENING COMPREHENSION REVIEW

PART 1 (PAGES 106)

1. (A) The service station has gas.
(B) The cars are at the rest stop.
(C) The highway has six lanes.
(D) The rodeo lasts a long time.
2. (A) Pedestrians are waiting for the light.
(B) The cars are in a parking lot.
(C) The carts are along the canal.
(D) People are crossing the street.
3. (A) The trainer is writing on the board.
(B) The speaker is wearing a suit and tie.
(C) The speaker is in front of the chart.
(D) Two women are sitting at the table.
4. (A) The clerks are greeting the guests.
(B) The attendants are washing the sheets.
(C) The housekeepers are making the bed.
(D) The waiters are delivering room service.
5. (A) The travelers are packing their bags.
(B) The suitcases are on the conveyor belt.
(C) The suits are placed on the chair.
(D) The passengers are waiting for their plane.
6. (A) The musicians are tuning their instruments.
(B) The doctors are reviewing the charts.
(C) The astronauts are getting dressed.
(D) The technicians are examining the apparatus.

PART 2 (PAGE 110)

7. This restaurant is too expensive.
(A) I need a rest, too.
(B) Here's my expense sheet.
(C) We'll eat somewhere else next time.

8. I'm going to the post office after lunch.
(A) Could you pick up some stamps for me?
(B) I've already had lunch.
(C) That lamppost has been broken for weeks.
9. When should we pick you up?
(A) There are two clocks in this room.
(B) Two o'clock would be fine.
(C) Fruit should be picked when it is ripe.
10. Where do you suppose my luggage is?
(A) I left a package for you at the front desk.
(B) She could be anywhere by now.
(C) Your bags are still at the airport.
11. Why do you keep singing the same song?
(A) I like the way it sounds.
(B) I keep going around in circles.
(C) The phone keeps ringing in my ear.
12. You aren't from this city, are you?
(A) No, not very often.
(B) I work in the city.
(C) Yes, I am. I've lived here all my life.
13. What was that weather bulletin about?
(A) Something about a storm warning.
(B) It's about time for the rain to stop.
(C) I don't care whether he goes.
14. When does the news come on?
(A) There's nothing new on television.
(B) The news starts at eight.
(C) Those programs premiere in the fall.
15. Where were you born?
(A) In the hospital.
(B) On February 1st.
(C) I'm very hospitable!
16. Why does this sweater cost so much?
(A) The coastal weather is always hotter.
(B) It's hand-knit.
(C) He always perspires in the heat.

17. Is there a subway station near here?
(A) I'm sorry, I can't hear.
(B) No, he's not staying here.
(C) Yes, there's one on the corner.
18. What would you like for lunch?
(A) I've been hungry all day.
(B) Soup would be fine.
(C) I would, but I'm busy right now.
19. When will you buy your new house?
(A) I already have a housekeeper.
(B) I hope I can afford a new kitchen.
(C) When I have enough money.
20. Where can I have my shoes shined?
(A) Why bother? It's too dusty here.
(B) They'll get the news on time.
(C) Tight shoes are bad for your feet.
21. Why don't we go to the movies tonight?
(A) I'm sorry, but I don't have any more.
(B) I've seen all the films.
(C) I hear you met the director.
22. There's a big sale at the music store this week.
(A) I usually listen to jazz.
(B) We went sailing last week.
(C) I know. I went shopping there on my lunch hour.
23. Who borrowed my newspaper?
(A) She bought some computer paper.
(B) The secretary took it.
(C) I knew about it.
24. Do you know when the delegation will arrive?
(A) Yes, they will.
(B) I don't know how to drive.
(C) They should be here on Tuesday.
25. Where did you get that radio?
(A) I got it at the department store.
(B) I heard it on the radio.
(C) I've heard that story before.
26. Why are you so unhappy?
(A) My favorite camera just broke.
(B) I just heard a funny story.
(C) I happen to know why you're here.
27. What size luggage do you need?
(A) I need very strong lenses.
(B) The largest you have.
(C) The trunk is half as big as the car.
28. Who needs to exchange money?
(A) I didn't like the first one, so I took it back.
(B) I've changed my mind about going.
(C) I do, but I'll do it tomorrow.
29. Did you receive my letter?
(A) Yes, the reception will be tomorrow.
(B) No, it hasn't arrived yet.
(C) Yes, I'll sign it immediately.
30. Where's the dictionary?
(A) It's in the top drawer.
(B) There's no telephone directory here.
(C) She can't take dictation.
31. Will you be at the meeting next week?
(A) Yes, the meeting is next week.
(B) I think we have enough seating.
(C) No, unfortunately I have another commitment.

PART 3 (PAGES 111–114)

Questions 32 through 34 refer to the following conversation.

Man Are you sure my appointment with the doctor is tomorrow? I thought it was today and that I had an appointment with the dentist tomorrow.

Woman No, the dentist is next week. Remember, you had to cancel your client lunch because the dentist was finally able to get you in next Monday. You really should start using a calendar to keep track of your appointments.

Man That's why I have you, isn't it? Anyhow, it looks like I'm here all day, so what's on the agenda?

Woman Finish that work we started last Friday. You know, that conference report? We have to turn it in by the end of the week.

32. What will the man do tomorrow?
33. What does the woman suggest that the man do?

34. When is the report due?

Questions 35 through 37 refer to the following conversation.

- Man* I like that blue tie, but I can't believe the price on it. I really can't afford to spend that much money on a tie.
- Woman* I think it's on sale. Let me see, yes, 15 percent off the last ticketed price. But, we could hold it for you if you want to think about it.
- Man* Hmm . . . 15 percent off. That's a bit better. It still seems expensive for a tie, but it goes so well with my suit.
- Woman* It sure does. And, it will only come to thirty-four dollars with the discount. That's actually a pretty good deal for this brand. But why don't I show you some other ties?

35. What color tie does the man like?

36. Why does the man like the tie?

37. How much does the tie cost?

Questions 38 through 40 refer to the following conversation.

- Woman* I just caught the weather report on the radio. It's supposed to rain this afternoon and the rain may change to snow tonight.
- Man* Oh, well, I planned to stay home tonight anyhow. My favorite show is on, and I can't miss it.
- Woman* Well, I was hoping to start my exercise plan tonight. I'm going to start jogging again.
- Man* Don't worry, I read in the paper that there will be clear skies tomorrow and for the rest of the week.

38. When does this conversation take place?

39. What does the man plan to do at night?

40. How will the weather be tomorrow?

Questions 41 through 43 refer to the following conversation.

- Man* Have you heard that all flights have been canceled because of the weather? I found out while waiting to get on my flight to Lisbon.
- Woman* No, I didn't hear that. I've been in a meeting all day. Since you can't leave today, do you think you'll be able to leave tomorrow?
- Man* They told me at the travel agency that I'll probably have to wait until Sunday. The storm isn't showing any signs of letting up.

41. What was the woman doing all day?

42. Where was the man when he heard about the canceled flights?

43. When will the man be able to leave?

Questions 44 through 46 refer to the following conversation.

- Woman* This hotel would be a good place for our next convention. It's larger than the offices we rented for the convention last year. Space has always been a problem for us, you know.
- Woman* And not only that, it's closer to the train station and easy to get downtown from here. If we can advertise great access to public transportation, more people will attend.
- Man* Well, we still have six months to plan, so hopefully it hasn't been booked yet.
- Woman* Six months isn't that much time considering everything we have to do. First, we should check with the hotel and see how much they charge for conventions. We might not even have enough money in the budget for this place.

44. Where would they like to have the next convention?
 45. When is the next convention?
 46. What is the woman concerned about?

Questions 47 through 49 refer to the following conversation.

Man I'm leaving on another trip in two weeks. I'll need to buy a bigger suitcase before I leave because I'll be gone for three weeks. Please forward my mail to me as usual.

Woman That's no problem. Say, aren't you getting tired of traveling? Your family must really miss you when you're gone.

Man Yes, after next month I hope to be able to stop traveling for a while. I'm going to be hiring someone to cover the out-of-town meetings.

47. What does the man have to buy?
 48. When will the man go on his next trip?
 49. What will the woman do while the man is traveling?

Questions 50 through 52 refer to the following conversation with three speakers.

Woman Getting ready for the visit from the factory delegation is taking up all my time. I can hardly keep up with my normal administrative work.

Man 1 What do you have to do?

Woman I have to book their lodging as well as their meetings, lunches, and trips. It's a lot to keep up with.

Man 2 I can imagine. It's peak season, and I bet the hotels are all already overbooked or reserved.

Woman You're so right, Tom. And the restaurants, and just about everything.

Man 1 When are they scheduled to arrive?

Woman Next week. Thursday afternoon.

Man 2 So, you still have some time to get ready. I can help you out if you like.

Woman Sure. Thanks.

50. Who most likely is the woman?
 51. What does Tom say about the hotels?
 52. What will happen on Thursday?

Questions 53 through 55 refer to the following conversation.

Woman Would it be possible to hold the shipment on our order?

Man Of course. There would be a charge, though.

Woman How much?

Man Let's see. It's seventy-five per week.

Woman OK, so, 150 dollars in total, because I'd like you to hold it for 14 days. Will that be all right?

Man Certainly. I'll send the invoice for storage right away but it won't be due until you take the shipment out of storage. And we'll cover the insurance on it until then.

53. What does the woman want to do?
 54. How long does the woman want the man to hold the order?
 55. What will the man do next?

Questions 56 through 58 refer to the following conversation.

Man I like the new desk you bought at the mall last Saturday. Why don't you put it near a window? Then you won't feel so cramped or closed in.

Woman Yes, but the other side of the room is more convenient. All of the computer equipment is already over there.

Man But there are already enough desks for that equipment.

Woman You're right. What I really need is a desk to do my paperwork at. I can put it by the window, and have a nice view to look at while I pay bills and do bookkeeping.

56. What did the woman buy?
 57. When did she buy it?
 58. Where is the most convenient place for it?

Questions 59 through 61 refer to the following conversation with three speakers.

Man We can put the snack tables next to the drink station, and have the hot food on the other side of the room.

Woman 1 What about the fruit platters? Where should they go?

Man Put them near the dessert trays.

Woman 2 I think the beverages should be near the door so guests can grab a drink as soon as they arrive.

Man Yeah, I'm with you on that one. It'll help people feel more comfortable.

Woman 1 OK. But let's keep the snacks further in. I don't want to create a traffic jam at the door.

Woman 2 Good point, Shirley. Oh . . . tonight's going to be so much fun. I can hardly wait!

59. What are the speakers doing?
 60. What does the man mean when he says, "I'm with you on that one"?
 61. What is Shirley's concern?

Questions 62 through 64 refer to the following conversation with three speakers.

Woman These progress reports were supposed to be on Michael's desk by last Friday. We're running behind schedule.

Man 1 How many more do you still need to finish?

Woman We had a dozen to complete and we're only halfway there.

Man 2 Ok. What if we stop working on our other projects and just focus on getting those reports taken care of?

Man 1 I can get my assistant to dole out our other work to the part-timers. This could free me up to help you out.

Man 2 Alright, I'll do the same. Then we can get cracking right away.

Woman Oh, that would be wonderful! Thanks, guys.

62. How many more reports must be completed?
 63. What does the man mean when he says, "We can get cracking right away"?
 64. What will the men's assistants do?

Questions 65 through 67 refer to the following conversation and floor plan.

Woman Hello, Mr. Lee. This is Peggy Anderson calling from C&A Accountants, confirming your appointment for next week.

Man Yes. Tuesday at noon. You're at 23 North Main Street, right?

Woman Yes. Just come in through the lobby, and we're the third door on the left, just past the dentist office.

Man Got it.

Woman Good. We are so, uh, we're really looking forward to meeting you and hearing about your plans for your new business.

Man Yes and, uh, I've already e-mailed you my first-year projections.

Woman Thank you, we've received that document and I'll be looking it over today. Then I'll prepare some recommendations for you based on it.

65. Why did the woman make the call?
 66. What is implied about the woman?

67. Look at the graphic. Where is the woman's office located?

Questions 68 through 70 refer to the following conversation and schedule.

- Woman* How's your class schedule looking? Did you get all the classes you wanted?
- Man* Yep, but I have a problem. I got all the classes I wanted, but not at the right time. They put me in Gymnastics at 1:00. That's right after lunch.
- Woman* What's wrong with that?
- Man* I don't want to exercise immediately after lunch. I like to rest after I eat. It's better, health wise.
- Woman* Can't you switch the time around? Don't they have other gymnastic classes?
- Man* They do. I need an intermediate class because I'm not a beginner, but I think there's at least one other. I'll have to check the schedule.
- Woman* As long as it's not an early morning class, right?
- Man* Right. You know how I hate get up early.

68. Where are the speakers?
69. What does the man like to do after lunch?
70. Look at the graphic. Which gymnastics class would be most suitable for the man?

PART 4 (PAGES 115–117)

Questions 71 through 73 refer to the following announcement.

Hi everyone. Before we get the meeting started I just want to give you an update on the elevator situation. Maintenance workers have just about completed the repair work so the next step is painting. This will be started next week, and they'll just work on one set of elevators at a time so they won't all be shut down at once. So pay attention to the signs

which will be posted letting you know which elevators you can use. And of course, there are always the stairs. Also, if you have any client meetings scheduled, please advise them of the situation ahead of time. The work is scheduled to be finished by the middle of next month or a little after.

71. What work will be started next week?
72. What are the listeners asked to do?
73. When will the work be completed?

Questions 74 through 76 refer to the following advertisement.

Tired of getting into a freezing cold vehicle on frosty winter mornings? What about a boiling hot car on a sunny summer day? Then you need MotorGo. Simply press the button from inside your house to start your car engine and your car interior will be at a comfortable temperature by the time you're ready to get in it. This easy-to-use, pocket-sized remote control transmitter works from as far away as 200 meters. It operates in any type of weather or temperature and gives you 15 minutes to get to your car before shutting off automatically. MotorGo is available now at most retail and online store. Priced at just 75 dollars, you can't afford not to buy it. Get yours today.

74. What is being advertised?
75. When does the device shut off automatically?
76. What does the speaker mean when he says, "You can't afford not to buy it"?

Questions 77 through 79 refer to the following news broadcast.

In today's fashion news, Universal Corporation has announced that they have chosen Lawrence Lewis to be their new overseas director. Mr. Lewis will be based at Universal's newest factory in Paris, France, where the spring line is close to being launched. Universal Corporation is world renowned for its fine-quality men's suits that retail in the medium to high price range. Whether in Hollywood, on Broadway, or on London's West End, Universal is the clothing designer that all discerning movie actors turn to for their wardrobe needs. Celebrities have been choosing

this line of fashion for over 30 years, and the popularity is expected to grow under this new direction. Mr. Lewis will take up his new post in March.

- 77. What is being announced?
- 78. What does the Universal Corporation make?
- 79. What does the speaker say about Universal Corporation's products?

Questions 80 through 82 refer to the following phone message.

Good morning, Ms. Young. This is Lee calling from Yummy Meals about the food for your luncheon on Wednesday. Your order includes a sandwich assortment but we neglected to note which kinds of sandwiches you want. You can choose from either a selection of vegetarian sandwiches or a selection of cold cut sandwiches. Either way, the price is the same. Please let me know which kind you'd prefer as we're planning to start the preparation tomorrow morning. If you could get back to me sometime this afternoon, that would be great. OK, thanks. I look forward to hearing from you.

- 80. Why did Lee make the call?
- 81. What most likely is Lee's business?
- 82. When should the listener return the call?

Questions 83 through 85 refer to the following message.

Thank you for calling TECA. We're here to serve you and all your electricity needs. Trying to conserve energy? Visit our website to see how you can monitor your electricity usage throughout the day. Our operators are here to assist you with billing questions and repair requests. Unfortunately, due to the high volume of calls, all lines are currently engaged. Please stay on the line; an operator will be with you as soon as possible. Current wait time is 15 minutes. Thank you for contacting us. We value your call.

- 83. According to the recording, what can customers do on the company website?
- 84. What is the problem right now?
- 85. What are listeners asked to do?

Questions 86 through 88 refer to the following radio announcement.

Do you want to help make the world a better place? Do you want to help children in need? Here's an opportunity to do just that. During the month of December, all money donated to the Orphans' Fund will be matched with an equal amount from the City Garden Club. That's right. The City Garden Club is once again stepping up as a leader for change in our community and has committed to matching all donations to the Orphans' Fund throughout this month. So donate what you can to help children in need. Whether it's \$100 or \$500, your gift will mean so much to an orphaned child. This has been a public service announcement brought to you by Station XYZ.

- 86. When are people encouraged to make a donation?
- 87. What will the City Garden Club do?
- 88. Who will receive the donations?

Questions 89 through 91 refer to the following recording.

Welcome to the Virtual Tour Guide. Please listen carefully before you begin. This prerecorded tour will be activated as you stop at each exhibit throughout the building. Every exhibit will be described by the Virtual Tour Guide in detail. You can stop and restart the recording at any time. Point your device up and it will turn on; point it down and it will shut off. If you have any questions which have not been answered by the recording, please ask any of the museum guards. They will be more than happy to answer your questions. When you have completed the tour, please take a moment to fill out a comment card to let us know about your experience. We value your opinions. Enjoy the tour.

- 89. Where is the tour most likely taking place?
- 90. How can a listener turn the recording off?
- 91. What are listeners asked to do?

Questions 92 through 94 refer to the following weather report.

Good morning listeners. This is Nick Ritchie with the weather update. It looks like another morning of gray skies and rain, but don't

worry. Things are looking up. Skies will clear up by noon and we'll enjoy sunny weather for the rest of the day. Early morning fog tomorrow should burn off by midmorning and we'll enjoy another beautiful day of sunshine and cool temperatures. Enjoy it while it lasts and keep those umbrellas handy, because Saturday brings more showers. So, I'd put off those beach plans for another week if I were you and just plan a relaxing weekend indoors. Up next is Melinda Smith with the soccer scores. Stay tuned for the next weather update at noon.

92. What does the speaker mean when he says, "Things are looking up"?
93. What will the weather be like on Saturday?
94. What does the speaker suggest listeners do?

Questions 95 through 97 refer to the following phone message and price list.

Hi, Steve. I just want to let you know I got the paper you asked for. I got a different brand because they only had colors in the brand you mentioned and I know you wanted white. It still cost only ten dollars. I know we couldn't wait to order more paper since the banquet's so soon and we need to get the invitations printed and in the mail today. I did put in an order, though, for the new computers. They should be in Thursday and I was wondering if you could swing by the store and pick them up then on your way in to the office. That would save the delivery charge. OK. Talk to you later.

95. Look at the graphic. Which kind of paper did the speaker probably buy?
96. What is the paper for?
97. What does the speaker ask the listener to do?

Questions 98 through 100 refer to the following message and schedule.

Thank you for calling the Star Dust Theater. For a complete list of current movies and show times, press one. Admission to the Star Dust is eight dollars for all shows beginning before six pm. After six, admission is ten dollars. Advance tickets are available on the Star Dust.com website. Also check our website for information about joining our frequent moviegoers club. While you are here, don't forget to enjoy fresh popcorn, candy, and a variety of home-baked goods at our snack stand. The Star Dust Theater is located in the historic Old Mill Building and is available for rent for weddings, birthdays, and other social events. Press 2 for further information.

98. Look at the graphic. Which movie can be seen for \$8?
99. How can you buy a ticket ahead of time?
100. Which of the following can you do at the Star Dust Theater?

AUDIOSCRIPT

PRACTICE TEST ONE

PART 1 (PAGES 256–259)

1. (A) The cars are crossing the river.
(B) The ships move under the bridge.
(C) The bridge is under construction.
(D) The hills are covered with snow.
2. (A) The bowling alley is next door.
(B) The food is in the bowls.
(C) The pottery is broken.
(D) The satellite dish is on the roof.
3. (A) He's typing a document.
(B) He's handing over the pen.
(C) He's reading a sign.
(D) He's signing the paper.
4. (A) They're boarding the train.
(B) They're packing for a trip.
(C) They're training their colleagues.
(D) They're reading their mail.
5. (A) The worker is drinking the water.
(B) The man is cooking rice.
(C) The farmer is tending his crop.
(D) The swimmer is enjoying the lake.
6. (A) The pilots are in the cockpit.
(B) The airplane is on the ground.
(C) The airline passengers are seated.
(D) The train is ready to leave.
10. Who can help me translate this letter into French?
(A) Ask the associate from France.
(B) I can go there myself.
(C) My travel agent can tell you what it costs.
11. What shall we call our new product?
(A) We can call him on the phone.
(B) You always say the right thing.
(C) Here is a list of suggestions from marketing.
12. Let's eat. I'm starving.
(A) It's not much farther.
(B) I'm not. I had a big breakfast.
(C) You can have my seat.
13. Why don't you rest for a while?
(A) The rest will be here soon.
(B) I don't have time for that now.
(C) She can only do her best.
14. Who will be the guest speaker at the board meeting?
(A) I guess he doesn't eat meat.
(B) Most of us are very bored.
(C) The man who is our host will talk.
15. We didn't get in until after midnight.
(A) You must be exhausted.
(B) His flight will get in soon.
(C) I didn't get one either.

PART 2 (PAGE 260)

7. Who handles insurance claims for employees?
(A) It looks like a hospital bill.
(B) The shipping clerk made a mistake.
(C) The human resources office can help you.
8. What can I do if I lose my hotel key?
(A) You can speak to the clerk.
(B) You should use it less.
(C) You can take a boat to Turkey.
9. When can the barber cut my hair?
(A) Fresh air is everywhere.
(B) He's free this morning.
(C) He's cut his fee in half.
16. When will we get to the theater?
(A) We should be there by five.
(B) I hear the play is excellent.
(C) Actors are always late.
17. Mary will be out of town next week.
(A) Again? She takes a lot of trips.
(B) Yes, I think she lives downtown.
(C) She's been feeling weak a lot lately.

18. What's the difference between the two cars?
 (A) He doesn't have the power to make the decision.
 (B) The darker one is an import.
 (C) Between you and me, they're too expensive.
19. Who left the money lying on the desk?
 (A) No one is lying to you.
 (B) Everyone left after you did.
 (C) I'm sorry. I forgot to lock it up.
20. Where do these chairs belong?
 (A) They're the best ones made.
 (B) Near the desks is fine.
 (C) The table looks really good there.
21. Where did you attend school?
 (A) I haven't found a good one yet.
 (B) I went to the local college.
 (C) School is closed for the holidays.
22. When will the conference room be free?
 (A) I don't know how much it will cost.
 (B) We've managed to spend too much already.
 (C) The meeting should be over in an hour.
23. Where were we supposed to meet?
 (A) I'll try to find out when.
 (B) The directions are simple.
 (C) I said my office would be fine.
24. What pleasant weather we're having today.
 (A) Let's get together soon.
 (B) He's a very pleasant fellow.
 (C) Yes, I always enjoy a sunny day.
25. When does your vacation start?
 (A) I think we should start getting ready.
 (B) The date hasn't been set yet.
 (C) I can hardly wait.
26. Are you comfortable in this seat or would you prefer to sit somewhere else?
 (A) I've been sitting here a long time.
 (B) This chair is fine, thank you.
 (C) Yes, this one is my seat.
27. Would you mind helping me set up the meeting room?
 (A) Of course not. I'd be glad to.
 (B) The meeting room is at the end of the hall.
 (C) I think there's plenty of room.
28. Did Anna come in to work today?
 (A) No, she never walks.
 (B) At about nine o'clock, I think.
 (C) Yes, she's in her office now.
29. The bus stop is near here, isn't it?
 (A) No, I never take the bus.
 (B) It's not yet time to stop.
 (C) Yes, it's right on the corner.
30. Do you know where Lee went?
 (A) No, I don't know him well.
 (B) To the bank.
 (C) Yes, he did.
31. Why did John stay home from work today?
 (A) This work is exhausting.
 (B) My company is going out of business.
 (C) He decided to work at home.

PART 3 (PAGES 261–264)

Questions 32 through 34 refer to the following conversation.

- Woman* I need to hire a temporary secretary. My regular secretary has a vacation coming up. And Rick is out sick. He's been in the hospital for five days now.
- Man* Oh, no. Will he be there much longer? I know you're coming up to your busy season.
- Woman* The nurse said he could go home tomorrow. But he's still quite weak and will be out of work for a while longer.
- Man* That's too bad.

32. Who is complaining?
 33. Where is the sick secretary now?
 34. How long has he been there?

Questions 35 through 37 refer to the following conversation.

Man How long will you be staying in Mumbai, and what is the purpose of your visit?

Woman I'll be here until Thursday. I have reservations at the Continental Hotel. I'm here on business. I work for a company called Madison Technology. Do you want to see my card?

Man No, that won't be necessary. Pick up your baggage in Baggage Claim, then go through that door over there for Customs. Please have your passport or other identification ready to show the customs officer.

Woman Thank you.

35. Where does this conversation take place?
36. What is the reason for the woman's visit to Mumbai?
37. What does the man ask the woman to do?

Questions 38 through 40 refer to the following conversation.

Woman My brother installed this dishwasher for me. He owed me a favor. Anyhow, now I don't have to wash dishes by hand anymore.

Man That's great. Did it take him long to install the machine? I spent about two days trying to figure ours out before I hired some help.

Woman It didn't take him too long. Only about four or five hours I'd say. And I used to spend at least an hour a day washing dishes.

Man I bet your kids are more willing to help out with the loading and emptying.

38. Where was this appliance probably installed?
39. Who installed it?

40. What does the woman say about the installation?

Questions 41 through 43 refer to the following conversation.

Man They took a survey last month to see how many people watched the Olympics on TV. The results were published this week. Did you see them?

Woman No, I haven't read the paper all week. We watched a bit of the Olympics this year, but only the events we were interested in.

Man According to the survey, only 33 percent of the population watched the Olympics at any given time. I'll bet that number changed when it was an important hockey game.

Woman Even I watched the hockey games, and I don't know much about the sport.

41. When was the survey carried out?
42. What does the woman imply about hockey?
43. What percentage of the population watched the games at any one time?

Questions 44 through 46 refer to the following conversation.

Man: It's great that you're taking up jogging. It's so good for your health. Just be careful to wear the right shoes.

Woman: Of course. I bought some top-of-the-line running shoes. I've had it with foot doctors. Umm, you go jogging in the field behind the high school, don't you?

Man: Every morning bright and early. I'm going tomorrow at five-thirty. Will you join me? It's nicer with company.

Woman: Five-thirty? You must be kidding me. I'll wait till a decent hour.

44. What does the man advise the woman to do?
45. Where does the man go jogging?
46. What does the woman say about the man's jogging plans?

Questions 47 through 49 refer to the following conversation.

Woman: Are you looking for your newspaper, Mr. Chen? It was delivered to the office as usual this morning, but as soon as I put it on your desk, the office manager carried it off. He wanted to look at the sports section.

Man: Oh. Well, I'm almost ready to take my coffee break, and I'd like to have something to read. Would you mind getting it back from him?

Woman: I'll get it for you now.

Man: Thanks. Tell him I don't mind if he keeps the soccer scores. All I really want to see is the financial section.

47. Where did the woman put the newspaper this morning?
48. Who borrowed the newspaper?
49. What does Mr. Chen want to do?

Questions 50 through 52 refer to the following conversation.

Woman As usual, we'll close the shop for two days after the holidays. We always take inventory during the shutdown. We have to take a look at what we have in stock before the nice weather kicks in.

Man It must take a lot of work to go through all of those office supplies.

Woman We do the same thing every year, so it's a pretty standard procedure. The hardest part is finding places to put things when they arrive.

- Man* That does sound difficult!
50. When is inventory always taken?
51. How long does inventory take?
52. What does the shop sell?

Questions 53 through 55 refer to the following conversation.

Man I know you've decided to invest in real estate, but I think you should wait a bit. It could be a big risk.

Woman I'll watch it for a month or two and then decide. But I want to get rich before I'm old.

Man Yes, but you could lose if you're not careful. I lost a lot of money in the stock market last year.

Woman Well, I guess you just didn't make smart investments. I have a financial planner who I trust. I never make any decisions without first consulting him.

53. Which of the following would the woman most likely invest in?
54. When will the woman make a decision about her investment?
55. What happened to the man?

Questions 56 through 58 refer to the following conversation with three speakers.

Man 1 Have you heard the news? The company chairman is flying in from Japan tomorrow afternoon for an inspection of the facilities.

Woman Yeah, we just found out this morning. Talk about short notice.

Man 2 That's a surprise. He rarely ever makes personal visits to this location. I wonder what's on his mind.

Woman I don't know. But I'm sure everything will work out fine.

Man 1 I hope so. I think we can have everything in decent shape before his arrival.

- Woman* I don't think we need to worry. From my experience, he's pretty a nice guy, very congenial.
- Man 2* Yes, most people like him. Still, we'd better be sure to have everything in tip-top shape before his arrival.
- Woman* You can say that again, Tom.

56. What do the speakers say about the chairman's visit?
57. What do the speakers say about the company chairman's personality?
58. What does the woman mean when she says, "You can say that again, Tom"?

Questions 59 through 61 refer to the following conversation and price list.

- Man* Whoa! All this heavy lifting recently has made my body sore. I must be getting old.
- Woman* You know what I like to do when my body aches? I treat myself to a massage.
- Man* Oh that sounds nice. I haven't had a good massage in ages.
- Woman* Well I just happen to know a great place nearby with reasonable prices and quality service. Trust me, you'll love it.
- Man* My neck, back, and shoulders could use some attention.
- Woman* They do a really great whole-body massage.
- Man* That's fine with me so long as nobody touches my feet. I'm uncomfortably ticklish.

59. Why does the man need a massage?
60. What does the man say about massages?
61. Look at the graphic. How much will the man probably pay?

Questions 62 through 64 refer to the following conversation and coupon.

- Man* What do you say we go out and grab a bite to eat? We could try that café by the park.

- Woman* You mean that one that just opened up? I've been wanting to try it.
- Man* That's the one.
- Woman* Sounds great. I'm tired of eating at that place on the corner. But I don't have a lot of time. How about we just go for coffee and a snack?
- Man* Sure. I hear they have fantastic desserts.
- Woman* I know. I can't wait to try some of their cake.
- Man* I'll come by your office in about an hour.
- Woman* I'll be waiting.

62. What does the woman imply about the café?
63. Look at the graphic. For which item will the couple most likely use the coupon?
64. What does the man say he will do?

Questions 65 through 67 refer to the following conversation.

- Man* Can you believe it? They've raised the, uh, the postal rates. They've gone up again.
- Woman* Again? That's the second time this year.
- Man* I know. It's terrible. If this keeps up soon we won't be able to afford to send even a postcard.
- Woman* Well, it's not that bad yet. Postcard stamps are still the same price. What's gone up is the rates for letters and packages.
- Man* You wait. Postcards will go up soon, too.
- Woman* Maybe you're right. Anyway, I'm heading down to the lobby to check my mailbox. Want me to check yours, too?
- Man* Sure. Thanks.

65. How many times have postal rates been raised this year?
66. What still costs the same to mail?
67. What will the woman do next?

Questions 68 through 70 refer to the following conversation.

- Woman* My new employee started a week ago, and he's very friendly and gets along with everyone. He's just not very good with debits and credits.
- Man* Perhaps you should send him to school for a few months' training. I think the local community college offers that kind of course.
- Woman* There's not enough time. The office is understaffed already.
- Man* It will be better in the long run if your staff is properly trained. Studies show that 50 percent of employees quit within three months if they don't receive proper training.

68. How long has the new employee been at his job?
69. What is he good at?
70. What does he need?

PART 4 (PAGES 265–267)

Questions 71 through 73 refer to the following talk and agenda.

This is Terrance Stevens with the weather report. We have been experiencing unseasonable weather throughout the month of April with very little rainfall and minimal cloud cover. In fact, this has been the mildest and driest April on record for over 15 years. However, change is in the air since it looks like we have some umbrella weather coming in this week. In fact, I'd say you shouldn't leave home without one since we have rain predicted for every day next week. Afternoons may be clear so if you walk, take your walk then. Tomorrow's annual bike for charity race is scheduled to start at 2:00 P.M. and it looks like the weather will be cloudy but dry for that.

71. What does the speaker say about the weather in April?
72. What advice does the speaker give listeners?
73. What will happen tomorrow?

Questions 74 through 76 refer to the following report.

Something strange has happened at least once every year at about this same time, and this year is no exception. Two reports of unidentified flying objects (UFOs) were registered with police last week by two local residents. The man and woman, both of Harris Drive in Sydney, claim to have seen three spaceships land on their farm and then take off again a few minutes later. They described the spaceships as white and box shaped. After an initial survey of the land, no physical damage was reported. Police are investigating. Last year, Allan and Sue Reins, also of Harris Drive, went public with their UFO sighting. The couple was widely criticized by local citizens.

74. Who made the report to the police?
75. What caused the report?
76. How often does this happen?

Questions 77 through 79 refer to the following phone message.

Hi Sarah. It's Roger. Have you heard about that new play at the City Theater? It's supposed to be really good. So I was wondering if you'd like to, you know, go with me. Tickets will probably sell out really fast, so I think I should order them soon. I was hoping to see the play this weekend, either Saturday afternoon or evening would work for me. Let me know if you are interested and if Saturday would work for you. Get back to me soon 'cause I'd like to get the tickets today.

77. Why did Roger make the call?
78. What does Roger imply about the play?
79. When does Roger want to see the play?

Questions 80 through 82 refer to the following announcement.

City residents may be interested to know that as of next May, there will be a vacancy on the Smithtown school board. The position must

be filled before the start of the next school year. Anyone who is currently a resident of Smithtown and at least 21 years old may apply for the position. Applications are available online on the City Hall website or at any branch of the Smithtown Public Library. Completed applications must be received by the City Clerk by March first. Please visit the City Hall website or call our help line for further information.

- 80. What is the announcement about?
- 81. Who can apply for the position?
- 82. How can someone apply for the job?

Questions 83 through 85 refer to the following announcement.

Ladies and gentlemen, this is your captain speaking. Please check that your seat belts are fastened in preparation for our landing. All trays should be returned to the upright, locked position. Please turn off all electronic devices, including cell phones and laptops. And please keep your cell phones turned off until you are off the plane and inside the terminal building. Smoking is not allowed inside the terminal, so wait until you have picked up your luggage and exited the building before you light up. Thank you for traveling with us and have a pleasant day.

- 83. Where would this announcement be heard?
- 84. What are listeners asked NOT to do?
- 85. Where is smoking permitted?

Questions 86 through 88 refer to the following announcement.

As your mayor, I am pleased to announce a free concert at City Hall next Friday at 8 P.M. The musicians are all local teenagers who've worked hard before and after school throughout the year to create a performance that's sure to be both a celebration and a success. I had the opportunity to visit the music hall while the students were practicing, and these are some very talented young musicians. The concert will take place in our brand new auditorium, which seats over 500 people, so there should be plenty of room for everyone. Tickets are available at the door on a first come,

first served basis, so come early to get the best seats. See you there!

- 86. What event is being announced?
- 87. Where can tickets be purchased?
- 88. How many seats are available?

Questions 89 through 91 refer to the following advertisement.

Is your skin sensitive to shaving creams and foams? A Galaxy cordless shaver is the best friend your skin can have. Stainless steel blades cut whiskers cleanly and without pulling, and you won't need to waste money on expensive before and after skin-care products. The platinum-coated surface will never irritate your skin as the cutters rotate at 7,000 strokes per minute. A built-in mirror, a cleaning brush, a travel case, and an unconditional guarantee are included in the low price of \$45.95. This product is only available through this exclusive television offer.

- 89. What part of the shaver is made of stainless steel?
- 90. In what direction do the blades move?
- 91. How much does the shaver cost?

Questions 92 through 94 refer to the following phone message.

Hi, yes, this is, uh, Shirley Johnson calling from the Griffin Company about our order. The buffet for our annual meeting on Friday. We originally asked for a fruit plate for the dessert but now we'd like to have a pastry tray instead if it's not too late. I was at a birthday party over the weekend that you catered and just loved the pastries and I think they would make a nice addition to our event. So please let me know if it's possible to add it to our order at this late date and also how much it would add to the total price. The amount is not an issue; I just need the information for our bookkeeper. Thanks so much.

- 92. Why did the speaker make the call?
- 93. What event is the speaker planning?
- 94. What does the speaker mean when she says, "The amount is not an issue"?

Questions 95 through 97 refer to the following announcement and sign.

Attention New York International Airport
Passengers: This announcement is for all passengers on Flight 400 to Dallas-Fort Worth. Due to a maintenance problem, there has been a change to the boarding gate assignment. The new gate for Flight 400 is 9B. Please note that you will be sharing the new gate with another aircraft. All ticketed passengers for this flight should collect their personal belongings and move to the new location for their 2:55 departure. At this time, we'd also like to call passengers Willie McDoogle and Harley Weaver to the service counter for boarding pass adjustments and seat upgrades. Thank you for your attention and we apologize for any inconvenience.

- 95. Where is the speaker?
- 96. Why are the two passengers being called?
- 97. Look at the graphic. Flight 400 will share the new gate assignment with which aircraft?

Questions 98 through 100 refer to the following talk and agenda.

Good afternoon, everyone and thank you for being here at our regular staff meeting. As you know, our usual meeting room is being painted this week and this was the only room available this afternoon. I'm sorry if it seems a bit tight. I've had extra chairs brought in and I think we'll all be able to squeeze in. So, since last month's meeting was canceled, we have a full agenda today. There will be a slight change, uh, I've had to move around the order of presentations a bit. The first speaker on the agenda, Ms. Little, has been held up so Ms. Peters has agreed to go first. So, let's get started, shall we?

- 98. What does the speaker apologize for?
- 99. How often is the staff meeting held?
- 100. Look at the graphic. Which topic will be presented first?

AUDIOSCRIPT

PRACTICE TEST TWO

PART 1 (PAGES 298–301)

1. (A) Some diners are waiting for a table.
(B) A man is preparing a dish.
(C) A waiter is holding some menus.
(D) Some customers are enjoying their meal.
2. (A) A plane is ready for take-off.
(B) A track is covered with snow.
(C) A train is by the platform.
(D) A station is filled with passengers.
3. (A) A dentist is examining a patient.
(B) A doctor is fixing her hair.
(C) A technician is writing some notes.
(D) A scientist is cleaning the lab.
4. (A) Pedestrians are crossing the street.
(B) Customers are buying new hats.
(C) Passengers are waiting for the bus.
(D) People are walking over a bridge.
5. (A) A carpet is being cleaned.
(B) Some books are stacked on a table.
(C) A shelf is being dusted.
(D) Some drawers have been opened.
6. (A) An artist is drawing a flower.
(B) A picture hangs by the window.
(C) A woman is looking at a book.
(D) A basket sits on the floor.

PART 2 (PAGES 302)

7. How long is the trip to New York?
(A) Yes, we can ship it to New York.
(B) We had a fantastic time.
(C) About three hours by train.
8. What did you have for lunch?
(A) At the cafeteria downstairs.
(B) Just a bowl of soup and a sandwich.
(C) A bunch of people are waiting now.
9. It looks like rain, doesn't it?
(A) It's on the main floor.
(B) No, he doesn't look at all well.
(C) Yes, the sky is very cloudy.
10. What time did they leave the office?
(A) I think it was around 11.
(B) That's their office over there.
(C) Just leave it on my desk, thanks.
11. Do you want to wait for a while or return later?
(A) I'll come back this afternoon.
(B) I believe the package was overweight.
(C) Yes, I do.
12. Do you know which shop sells fresh fruit?
(A) I enjoyed looking at the shops.
(B) Try the grocer's on the corner.
(C) Let's get off at the next stop.
13. Could you pick up the mail this morning?
(A) There's a post office close by.
(B) Of course. I'll do it right now.
(C) The sale starts this morning.
14. Can you tell me what time the meeting starts?
(A) The seating is quite comfortable.
(B) I can tell you're very tired.
(C) It begins at eleven sharp.
15. The bus should be here soon.
(A) Good. I'm tired of waiting.
(B) He left this afternoon.
(C) Yes, fares are going up.
16. Pardon me. Is the elevator working?
(A) He's talking with his boss.
(B) The elevator is at the end of the hall.
(C) No, it's out of order.
17. Do you always come by subway?
(A) There's a station just a block from here.
(B) Yes, it's faster than the bus.
(C) No, I live by the river.
18. Where do you keep the coffee?
(A) Thanks. I've already had a cup.
(B) In the cabinet next to the sink.
(C) The price of coffee keeps going up.

19. Why don't we take a walk in the park after work?
 (A) Yes, let's. That's an excellent idea.
 (B) I try to walk a mile every day.
 (C) You can park in the lot across the street.
20. Do you prefer the blue coat or the gray one?
 (A) I like the blue one better.
 (B) Yes, I think one day is enough.
 (C) It's a cloudy day.
21. What kinds of books do you like?
 (A) I keep books on that shelf there.
 (B) I think they look a lot alike.
 (C) I enjoy reading novels.
22. How did you enjoy your vacation?
 (A) I usually spend it at the lake.
 (B) I get off at the next station.
 (C) I had a wonderful time.
23. Have the carpets been cleaned yet?
 (A) Yes, the cleaners were here yesterday.
 (B) All the rooms have carpets.
 (C) Steam cleaning is the best method.
24. Is Bill planning to go to the conference next month?
 (A) I'm not sure. I'll ask him.
 (B) I'm on the conference planning committee.
 (C) Yes, it's next month.
25. Where is Mary this week?
 (A) She's been feeling weak for a while.
 (B) She's out of town on a business trip.
 (C) She's the assistant to the manager.
26. When do you expect them to arrive?
 (A) I expect to take my own car.
 (B) I think we only need five.
 (C) They said they'd be here by ten.
27. Do you mind if I sit down?
 (A) No, it doesn't fit there.
 (B) Of course not. Take this seat.
 (C) Everyone sat down.
28. How many tickets did you sell?
 (A) You can buy them at the box office.
 (B) About a hundred, I think.
 (C) It was a first class ticket.
29. What do you keep in that closet?
 (A) Just some office supplies.
 (B) We used to keep it there.
 (C) On the top shelf.
30. How often do you travel for work?
 (A) About once every two months.
 (B) I usually get there by bus.
 (C) He works as a travel agent.
31. Were you at yesterday's workshop?
 (A) It was in the auditorium.
 (B) Yes, I work at that shop.
 (C) No, unfortunately I had to miss it.

PART 3 (PAGES 303–306)

Questions 32 to 34 refer to the following conversation.

Woman I hear you're a bit of an athlete. I've recently taken up volleyball myself and it's so much fun. In fact, I'm meeting some friends for a game tomorrow. Do you want to join us?

Man Mmm, maybe, I'm not sure. It depends what time you're playing.

Woman Not till afternoon. We plan to meet at the park at around 1:30.

Man In that case, yes, though I might be a little bit late. I have an appointment in the morning.

Woman No worries. We'll be there.

32. What does the woman invite the man to do?
 33. When does the woman want to do this?
 34. What does the woman mean when she says, "No worries"?

Questions 35 to 37 refer to the following conversation.

Man Hello. Main Street Print Shop? This is Jim Brown from Crompton, Inc. I'm calling to find out if, uh, our invitations are ready.

Woman Let me see. Crompton, Inc. Yes, here they are, 150 invitations with envelopes. You can pick them up today any time before five.

Man Before five? I don't think I can make it. My schedule's really full today.

Woman That's not a problem. You can pick them up tomorrow or any time this week. And everything's already been paid for, so you just have to come and pick up the carton.

35. Why did the man call the print shop?
36. What time does the print shop close?
37. What difficulty does the man mention?

Questions 38 to 40 refer to the following conversation.

Woman Hi, yes. I'm in room 303 and there seems to be a problem with the heating in here. I've closed all the windows and I still can't get the room to, you know, warm up.

Man I'm very sorry. I'll send someone up to look at it right away.

Woman Thank you. Um, also, could you tell me when checkout time is? I'm leaving tomorrow.

Man Checkout is eleven o'clock. Shall I send someone up a little before then to help you with your bags?

Woman If you wouldn't mind. That would be perfect.

38. Where does this conversation take place?
39. What problem does the woman have?
40. Why does the woman say, "If you wouldn't mind"?

Questions 41 to 43 refer to the following conversation.

Man Hi Shirley. I'm James. We're glad to have you on board. This is your desk right here, and your computer, your phone. Everything should be in working order.

Woman Thank you. Uh, if I need more paper or pens or anything like that, how can I get them?

Man The supply closet is just down the hall. Feel free to take what you need. So, uh, I think you've seen the schedule. Remember, we have a department-wide meeting every Monday morning, first thing.

Woman OK. Uh, I'm supposed to meet with my supervisor at 10:00, so I think I want to take a few minutes now and get ready for that.

41. Who most likely is the woman?
42. When do the department meetings take place?
43. What will the woman do now?

Questions 44 to 46 refer to the following conversation.

Woman How did you like the after-dinner guest speaker last night?

Man He was fantastic. In fact, I think his speech has been the best part of this conference for me so far.

Woman I know what you mean. His topic was fascinating, of course, and he spoke so well.

Man Right. It wasn't your usual boring lecture. Say, are you going to the social gathering downtown this evening?

Woman Yes. Are you?

Man Uh huh. We could go together if you want. I have my car here, so I could pick you up at your hotel at around seven.

44. Where are the speakers?
45. What do the speakers say about the guest speaker?
46. What does the man offer to do for the woman?

Questions 47 to 49 refer to the following conversation.

Man Yes, I'm calling about my recent order, number 1491. It was just delivered, and I didn't get exactly what I, uh, asked for. This is the first time I've ever had a problem like this with your company.

Woman Just a moment please . . . Yes, I see. You ordered three shirts, size large, one blue, one white, one yellow.

Man That's correct. Instead, I got three green shirts. I'd still like the shirts I originally ordered, so how can I do that? Should I return the green ones?

Woman That won't be necessary. You can hang on to them and I'll send out your correct order today.

47. What does the man imply?
48. What problem does the man have with the shirts he received?
49. What does the woman tell the man to do?

Questions 50 to 52 refer to the following conversation.

Man Hello. I'd like two tickets for tonight's performance. Do you have anything in, like, the first row?

Woman Let me check. Hmmm. I'm afraid not. I could give you two aisle seats in row 3.

Man I'd rather not be on the aisle. Don't you have anything else? Not too far back.

Woman Two center seats in row 5 is the best I can do.

Man I'll take them. So, um, I want to use this gift card someone gave me. The number is 32583.

Woman 32583. Got it. It looks like that'll just cover the cost of your two tickets. You can pick them up at the ticket window half an hour before curtain time.

50. What are the tickets probably for?
51. Where does the man want to sit?
52. How does the man pay for the tickets?

Questions 53 to 55 refer to the following conversation with three speakers.

Man Sorry I was late for this morning's meeting. You wouldn't believe how bad the traffic was. The bus just crept along. Anyhow, did I miss anything important?

Woman 1 Not really. We started by going over the new ad campaign, but you were there in time for the last part of that discussion.

Man Didn't anybody bring up the trip to California? Weren't we supposed to hear about how that went?

Woman 2 Yeah, but we had to leave it for next month's meeting because George forgot to bring the slides.

Man That figures. I wouldn't be surprised to hear that he lost them. Anyhow, it's just about lunch time. Do you guys want to get a bite to eat?

Woman 1 Sure.

Woman 2 Why not?

53. Why was the man late for the meeting?
54. What was discussed at the meeting?
55. What will the speakers do next?

Questions 56 to 58 refer to the following conversation.

- Man* Excuse me, Ms. Black. Do you have a minute?
- Woman* Can it wait? I'm late for an appointment.
- Man* It'll only take a minute. It's just that the new table you ordered has arrived and the delivery people don't know where to put it.
- Woman* Oh, right, that table I bought. Well, just have them leave it in the hall for now and I'll get someone to put it in my office later. I may want to rearrange some furniture first.
- Man* All right.
- Woman* Oh, and now I hear my phone ringing. Would you mind getting it for me? Tell whoever it is that I'll be back after lunch.

56. What is suggested about the woman?
57. What does the man want to speak with the woman about?
58. What does the woman ask the man to do?

Questions 59 to 61 refer to the following conversation.

- Woman* Hi. Yes. I, uh, I'm planning an office party, our annual party. I'd like some information on, uh, your menus. For a lunch buffet.
- Man* And you're holding the event at your office?
- Woman* Yes, it's, you know, more convenient that way since only the staff are invited.
- Man* Of course. If you'd like, I could come to your office sometime this week and go over menus and pricing with you.

Woman Could you just e-mail the menus and price list? Then, I could get back to you after I've had a chance to go over everything.

Man Certainly. I'll do that right away.

59. What kind of business does the man have?
60. What does the woman say about the party?
61. What does the man agree to do?

Questions 62 to 64 refer to the following conversation with three speakers.

Woman We're almost out of copy paper. I'll just run down to the supply store and get some.

Man 1 Well, don't get a lot. I just ordered a couple of cases this morning. We should have them by tomorrow.

Woman OK, but we need some now. I'll just get a small package. Does anyone want anything else while I'm there? Tom?

Man 2 How about some of those envelopes with windows? The number ten size. We're almost out.

Man 1 I ordered some when I ordered the paper. Also file folders, notepads, and some other things.

Man 2 Oh, OK. I guess that covers it, then.

Woman So I'll just get the copy paper. I'll be right back.

62. When will the woman go to the store?
63. What supplies does Tom want?
64. What does Tom mean when he says, "that covers it"?

Questions 65 to 67 refer to the following conversation and floor plan.

- Man* Now that the carpet's been laid and the walls freshly painted, we can move the furniture back into the waiting room.
- Woman* Yes, but I think we can arrange it better. It's not a large room, but we could make better use of the space.
- Man* The receptionist's desk should still be by the door.
- Woman* Of course.
- Man* But I think we could move the magazines to behind it.
- Woman* No, no one will see them there. Let's put the sofa next to the receptionist's desk and the magazines behind the sofa.
- Man* OK. Let's do it now. Then, we can go home, finally. I sure am glad tomorrow's a holiday. All this furniture moving makes me tired.

65. What does the man say about the office?
66. Look at the graphic. Where will the sofa go?
67. What will the speakers do tomorrow?

Questions 68 to 70 refer to the following conversation and room schedule.

- Woman* It's been a real headache organizing next week's get-together.
- Man* Oh, the monthly meeting. It's just the office staff, right? Isn't it a fairly routine process?
- Woman* Usually, but several key people can't make it on Wednesday this time so we're moving it to Friday.
- Man* That sounds simple enough.

Woman Not really. First, I have to check the room schedule and see what's free then. Then, I have to find out what equipment we'll need and get it to the right place on time, and that's just the beginning.

Man Wow. I don't envy you the job. You seem kind of frazzled. In fact, you look like you could use a bite to eat. I'm going to head to the cafeteria and get you something.

68. What event is the woman organizing?
69. Look at the graphic. Which room will the woman probably reserve for the event?
70. What does the man offer to do for the woman?

PART 4 (PAGES 307–309)

Questions 71 to 73 refer to the following advertisement.

Lakeside Towers, the city's premier residential building, is now open and accepting tenant applications for our one-, two-, and three-bedroom rental units. Come live in the city's most luxurious and modern building, where all units are beautifully designed and appointed with the most up-to-date appliances and fixtures. All Lakeside Towers residences offer spectacular views of the city. Our building is conveniently located close to major bus and subway lines, making it just minutes away from downtown, University Park, City Mall, and other popular destinations. Facilities include an indoor pool, exercise rooms, garage parking, and secured storage units. Come see for yourself at our open house on December 12. We'll have several model units available for viewing.

71. What do all apartments in Lakeside Towers have?
72. What is probably true about Lakeside Towers?
73. What will happen on December 12?

Questions 74 to 76 refer to the following weather report.

Good morning everyone, and welcome to the mid-morning weather update. It's already a beautiful day out there, folks, with pleasant temperatures and sunny skies. It's the kind of day when you just want to put on a T-shirt and sandals, and go outside. But don't get too comfortable there, folks. By mid-afternoon clouds will gather and it looks like we'll have a major storm moving in overnight. The worst of the storm should be over by tomorrow afternoon, but the rain will be with us through the weekend. However, it should clear up by Sunday evening. OK, so up next is Molly Jones with the news. And stay tuned for the next weather update at noon.

- 74. What does the speaker imply when he says, "Don't get too comfortable"?
- 75. How long will the rainy weather last?
- 76. What will happen at 12:00?

Questions 77 to 79 refer to the following announcement.

Good evening. It is exciting to see so many of you in attendance tonight. Interest in this conference keeps growing, and this year we have the highest number of participants yet. We have a fantastic program lined up for you this weekend, starting with a special keynote speaker, who you'll hear in just a few moments. By now you've all picked up your conference packets. In them you'll find all the information you'll need about the workshops you signed up for, meals, and other activities. If you'd just open your packets now and check your workshop schedule, just to make sure the ones you registered for are listed, there's still time to make adjustments.

- 77. What is the purpose of this talk?
- 78. How long will the conference last?
- 79. What are listeners asked to do?

Questions 80 to 82 refer to the following phone message.

This is Walter Crossman from the Bingham Company calling for Rosalyn Johnson about your recent order. We have the notebooks, pens, envelopes, and folders you wanted.

Unfortunately, the desk chair is out of stock in your preferred color, and it may be several weeks before it becomes available. I can put it on backorder for you, or you could select a different color or even a different type of chair. We have several models available now in your preferred color at a similar price. I would be happy to suggest a few to you or you can browse through our website to see what's available. Let me know what you would like to do.

- 80. What kind of store is the Bingham Company?
- 81. What is the problem with Ms. Johnson's order?
- 82. What does the speaker offer to do for Ms. Johnson?

Questions 83 to 85 refer to the following phone message.

Hi Jerry. It's Melinda. I hope you're free Saturday evening because, guess what? I got tickets to that new play that just opened up downtown. They were having a contest on the radio, and I was the winner. All I had to do was call up and, you know, answer a question. Anyhow, I hope you can come see the play with me. I hear the acting is fantastic. It starts at 7:30, so we could plan to meet by the front door to the theater at around 7:00 or so. I'll have to pick up the tickets at the box office, but I don't think the line'll be too long. OK. Call me back.

- 83. What are the tickets for?
- 84. How did the speaker get the tickets?
- 85. What does the speaker want Jerry to do?

Questions 86 to 88 refer to the following recorded message.

Thank you for calling the Prattsville Gallery. Our special show "Prattsville History through Painters' Eyes" is currently on exhibit through July 15. Guided tours are available starting every hour on the hour and are included in the price of admission. In addition, paintings, sculpture and mixed media pieces from our permanent collection are also available for viewing during regular museum hours. Our summer lecture series will begin June 1. Please press 1 for further information on the lecture

series and other educational programs. Press 2 to hear museum hours. Press 3 for directions to the museum. To speak with an operator, please stay on the line and someone will be with you shortly.

- 86. What kind of museum is the Prattsville Gallery?
- 87. What will happen on July 15?
- 88. What does the speaker say about the museum?

Questions 89 to 91 refer to the following announcement.

Residents of the Fernwood neighborhood are advised that electrical service to their area will be cut off for approximately three hours tomorrow morning for urgent repairs to the power lines. The affected area includes the neighborhood west of Main Street and south of Grover Boulevard. The work should be completed by noon. Please visit the City Light Power Company website at www.clp.gov to view a map showing the exact streets affected by this event. Problems may also be reported through this same website. CLP regrets any inconvenience this situation may cause and thanks neighborhood residents for their cooperation.

- 89. What will happen tomorrow?
- 90. How long will this activity probably last?
- 91. What are residents asked to do?

Questions 92 to 94 refer to the following phone message.

Hi, Steve. I got your message, and thank you very much. I'll be very happy to attend your event next Tuesday. I'm so proud of you opening your own store, and so soon after graduating from the university. Everything points to this being a truly successful endeavor. You've put a lot of effort into this and I know you have a great business plan. Oh, and by the way, I can pick up the cake at the bakery as you asked. I can do it on my way home from work. Not a problem. You can worry about paying me back later. OK. See you soon.

- 92. What is the purpose of this message?
- 93. What is the event?

- 94. What does the speaker mean when she says, "Not a problem"?

Questions 95 to 97 refer to the following announcement and sign.

Attention, passengers. Trains on the Green Street Line are running approximately 20 minutes behind schedule due to a malfunction on the track. We regret the delay and assure riders that the maintenance crew is working hard to get the problem fixed before rush hour begins. The North escalator is temporarily out of service. Please take the elevator, the stairs, or exit from the south end of the station. The next train to arrive in the station will be the express to University Park in approximately two minutes. Please stand behind the yellow line on the platform and allow passengers to exit the train before boarding.

- 95. Why are trains delayed?
- 96. What are passengers asked to do?
- 97. Look at the graphic. Where will the next train arrive?

Questions 98 to 100 refer to the following talk and page from a table of contents.

Thank you for being here today. You've been at the company only a short while, but I hope most of you have had the chance to get to know your department colleagues and settle in to your job. We on the Human Resources staff are always available to answer any questions you may have. OK, so let's begin our orientation program. Most people, when they start working here, have questions about how and when they will be paid, so let's start with that section of the manual. Please turn to the diagram on the first page of the chapter and take a few minutes to discuss the information with the person sitting next to you.

- 98. Who is the audience for this talk?
- 99. Look at the graphic. Which section of the manual will the audience look at?
- 100. What will the audience do next?

AUDIOSCRIPT

PRACTICE TEST THREE

PART 1 (PAGES 340–343)

1. (A) He's painting the wall.
(B) He's locking the window.
(C) He's standing on a ladder.
(D) He's going up the stairs.
2. (A) Some passengers are boarding a ship.
(B) A captain is standing on deck.
(C) Some pedestrians are walking by a river.
(D) A woman is packing her suitcase.
3. (A) A cat is lying on the bed.
(B) A lamp is hanging from the ceiling.
(C) A chair has been placed next to the bed.
(D) The closet door has been left open.
4. (A) A customer is buying peaches.
(B) A farmer is harvesting his crops.
(C) A child is having a snack.
(D) A man is arranging fruit in boxes.
5. (A) A man is washing dishes.
(B) A napkin has been set on a plate.
(C) Some diners are enjoying a meal.
(D) A chair is being repaired.
6. (A) A woman is delivering some packages.
(B) Some cartons are being loaded onto trucks.
(C) Some boxes have been stacked by a wall.
(D) A container has been opened.
9. John works at this company, doesn't he?
(A) He enjoys walking for exercise.
(B) This company is doing quite well.
(C) Yes, his office is just down the hall.
10. Why did you take the stairs?
(A) He's interested in foreign affairs.
(B) It's up another flight.
(C) The elevator is out of order.
11. Should we walk or take the bus?
(A) The bus would be faster.
(B) Yes, I'll take one.
(C) Please don't make a fuss.
12. Can you tell me when Mr. Lee will return?
(A) I believe it's my turn next.
(B) He should be back after lunch.
(C) At a meeting downtown.
13. Could you make some photocopies for me?
(A) Of course. How many do you need?
(B) They're stopping soon.
(C) Yes, that's my copy.
14. Do you know who's in charge of these accounts?
(A) Please charge it to my company account.
(B) We can count them again if necessary.
(C) I believe that's Ms. Kim's job.
15. The printer is almost out of ink.
(A) Print as many pages as you'd like.
(B) I'll order some more right away.
(C) Just put it in the sink.

PART 2 (PAGES 344)

7. How many guests do you expect?
(A) We expect they'll be here soon.
(B) About 15 or 20.
(C) I guess not.
8. When is the annual conference?
(A) It's in June.
(B) It's at the conference center.
(C) Yes, we have a conference room.
16. Is this package for me?
(A) You can pack it in this box.
(B) Yes. It was delivered this morning.
(C) No, I'm sorry but I don't have time.
17. Do you live near here?
(A) Leave it by the rear entrance.
(B) No, I don't hear very well.
(C) Yes, my apartment is in that building over there.

18. Where can I leave my car?
(A) There's a garage across the street.
(B) No, it's not very far.
(C) Please drive carefully.
19. Why don't we take a short break now?
(A) You should make it a little longer.
(B) It's strong and won't break.
(C) That's a good idea. I'm a bit tired.
20. This tea isn't very warm.
(A) I'll heat it up for you.
(B) The days are warmer this time of year.
(C) Please pour yourself a cup.
21. What kinds of movies do you like?
(A) I go to the movies most weekends.
(B) I moved here last year.
(C) I like watching action pictures.
22. How was your lunch?
(A) I get an hour for lunch.
(B) It was delicious.
(C) At the cafeteria.
23. When were these rooms painted last?
(A) I think about five years ago.
(B) That paint dries very fast.
(C) The ink is too faint to read.
24. Has my client arrived yet?
(A) Yes. She's waiting for you in your office.
(B) I'd be happy to drive my car.
(C) No, they aren't our clients.
25. You mailed those letters, didn't you?
(A) The envelopes are in that drawer.
(B) I took them to the post office this morning.
(C) Yes, those ones are much better.
26. Whose phone is that on the desk?
(A) It's Mr. Brown's.
(B) Your boss called you.
(C) I don't know his number.
27. Would you like to have this delivered?
(A) I don't really like it.
(B) The delivery truck is here.
(C) Yes, please. Here's the address.
28. This magazine has the most interesting articles.
(A) I know. I always enjoy reading them.
(B) It's published monthly.
(C) Most of these magazines are out of date.
29. Can you finish the report on your own, or do you need some help?
(A) He used his own ideas.
(B) I can do it myself, thanks.
(C) Some people are very helpful.
30. Which office did you finally decide to rent?
(A) The landlord called yesterday.
(B) The one on the top floor.
(C) We made the decision together.
31. Let me close the windows for you.
(A) The curtains need washing.
(B) There's a nice view through those windows.
(C) Thank you. It's chilly in here.

PART 3 (PAGES 345–348)

Questions 32 through 34 refer to the following conversation.

- | | |
|--------------|---|
| <i>Woman</i> | I see what your problem is. There's a lot of paper stuck in here. |
| <i>Man</i> | Yeah. We get paper jams all the time. Can you fix it so it doesn't happen again? |
| <i>Woman</i> | I think so. It could take a few hours, though. |
| <i>Man</i> | That's OK, as long as it's done today. I need to make copies of the agenda for tomorrow's staff meeting. The boss hates it when things are done late. |
| <i>Woman</i> | Don't worry. I should have it working this afternoon. |
| <i>Man</i> | Great. I'm going down to the cafeteria for a quick snack. Here's my number. Call me if you need anything. |

32. Who is the woman?
33. What will happen tomorrow?
34. What will the man do next?

Questions 35 through 37 refer to the following conversation.

- Woman* Do you have anything with fish? I don't see it anywhere on the menu.
- Man* Look on the back. That's a list of our seafood specialties.
- Woman* Oh, I see. Hmm, these entrées all look so tasty, it's hard to decide. But I guess I'll have, uh, bring me the number three with a side of brown rice.
- Man* Excellent. I think you'll like it. It's a new creation by our chef.
- Woman* Really?
- Man* Yes. He's always coming up with new ideas. He really enjoys it. He's especially talented with desserts.
- Woman* I can't wait to try one.

35. Where most likely does this conversation take place?
36. What does the woman want to do?
37. What does the man say about the chef?

Questions 38 through 40 refer to the following conversation.

- Man* Hello. This is Dan Schmidt. I have an appointment with the doctor for next Wednesday.
- Woman* Let me check. Yes, at two o'clock.
- Man* I'm not going to be able to make it. I'll be leaving on a business trip that day.
- Woman* Would you like to reschedule?
- Man* Yes, but I'm not sure yet when. My schedule is a bit full for the next few weeks.
- Woman* Why don't you check your calendar and get back to me later. And keep in mind that it's easiest to get an appointment for earlier in the day.

38. Why did the man make the phone call?
39. What will the man do next Wednesday?
40. What does the woman suggest the man do?

Questions 41 through 43 refer to the following conversation.

- Man* I ordered a bunch of supplies last week. Haven't they arrived yet?
- Woman* Yes, the order was delivered this morning.
- Man* Well, that's a relief.
- Woman* Not exactly. You know those envelopes we needed? They didn't include them.
- Man* Now what are we going to do? We need to get those invitations in the mail by tomorrow morning at the latest, and it'll take some time to get them addressed and stamped.
- Woman* I could run down to the store and get some now. They'll cost a bit more, but we don't have a choice now, do we?
- Man* That's OK. The important thing is to get the mailing out.

41. What is the problem with the order?
42. What is the man worried about?
43. What does the woman offer to do?

Questions 44 through 46 refer to the following conversation.

- Man* Hi. I'm calling from Expo Tech about the flowers we ordered for our annual dinner. You know, at the Winston Hotel tomorrow night.
- Woman* Yes? Is there a problem?

Man No, not really. The thing is, we originally agreed to have the flowers delivered in the morning, but I wonder if you could bring them over in the afternoon instead. That would give the caterers time to set up first. Would that be a problem?

Woman Not at all. How about I have the truck bring the flowers over at, let's say, 5 o'clock?

Man That should work fine. Thanks.

44. Where does the woman most likely work?
45. What does the man ask the woman to do?
46. What does the man mean when he says, "That should work fine"?

Questions 47 through 49 refer to the following conversation with three speakers.

Woman 1 The hallways look a lot better now that they've been painted.

Woman 2 Right. But that makes our office look even shabbier than ever. Especially the sign on the door. It looks so tiny and old.

Woman 1 Uh huh. That's important. It's the first thing clients see. We should get a new one.

Man Actually, I've had the same thought and I've been playing around with some ideas for new designs.

Woman 1 You have?

Man Yep. I could e-mail them to you two so you can let me know what you think. Then we could choose one to print out and hang up.

Woman 2 Good idea. Then we could see how it looks in place before paying a sign painter to make a real one.

47. What are the speakers planning to do?
48. What do the speakers say about their office?
49. What does the man say he will send the women?

Questions 50 through 52 refer to the following conversation.

Man I'm planning a staff workshop on the new benefits package. I hope to schedule it for some time next week.

Woman It's about time. People seem really confused about it. I've been getting a lot of questions from the staff.

Man I know, and I'm sorry I couldn't do this sooner but the workshop should make everything clearer to everyone. And since you've been talking with people, maybe you could help me with the planning.

Woman I'd be happy to. Why don't I stop by your office this afternoon after lunch and we can get started?

50. What does the woman mean when she says, "It's about time"?
51. What does the man ask the woman to do?
52. What will the woman probably do this afternoon?

Questions 53 through 55 refer to the following conversation.

Woman What do I need to do to get a card?

Man You just have to show proof of residency in the city, which would be something that has your address on it such as a driver's license or a piece of mail.

Woman That's easy enough. I have my license with me. Then will I be able to check books out right away?

Man Yes, of course. You can borrow them for three weeks. After that, there is an overdue fine of 25 cents a day.

Woman Sounds good. Also, I'd like to see your reference section. Could you tell me where it is?

Man It's on the second floor towards the back. Here, let me get you a map of the building.

53. Where does this conversation take place?
 54. What requirement does the man mention?
 55. What does the man offer to do?

Questions 56 through 58 refer to the following conversation with three speakers.

Man 1 Are you guys going to the, you know, this weekend, the event.

Woman You mean the company picnic? Yes, I'm going. The weather should be perfect for it. What about you, Bob?

Man 2 Unfortunately, I can't. I have to be out of town then.

Woman Oh, that's too bad. I know it'll be lots of fun. There will be food and games and all kinds of things.

Man 1 I wouldn't miss it. I go every year.

Man 2 I know. This will be the first year I won't be there. I feel terrible about it, but it can't be helped.

56. What event are the speakers discussing?
 57. Why won't Bob attend the event?
 58. What do the speakers imply about the event?

Questions 59 through 61 refer to the following conversation.

Woman Hi. I'm calling from my car. I have an appointment with Mr. Perez at one, but I might be a few minutes late because I'm still looking for a parking space.

Man Try the garage across the street. There's a fee, but it's convenient.

Woman I did. There aren't any empty spaces. And there's nothing on the street close by.

Man Tell you what. I came by subway today, so you can use my employee space. Just pull in behind the building. It's space number 4.

Woman Wow. Thanks. Tell Mr. Perez I'll be there in less than five minutes.

59. What time is the woman's appointment?
 60. Why doesn't the woman park in the garage?
 61. What does the man suggest the woman do?

Questions 62 through 64 refer to the following conversation.

Man What's that cake for in the break room? It looks delicious.

Woman It's for Amanda. She's retiring, you know. Today is her last day.

Man Right. I'd forgotten she was leaving so soon. So is the party just for Amanda's department? Because you won't be able to fit the whole staff into the break room.

Woman I know. That's why we're using the large conference room.

Man Good idea.

Woman Could you tell everyone in your department? We're planning to cut the cake right after everyone gets back from their lunch break. So tell them to be there by one fifteen. But don't tell Amanda. It's a surprise.

Man You can count on me.

62. What is the cake for?
 63. Where will they eat the cake?
 64. What does the woman ask the man to do?

Questions 65 through 67 refer to the following conversation and building directory.

- Woman* Excuse me. I'm looking for Wilson Technologies. Can you tell me where it is?
- Man* There's a building directory over here.
- Woman* Oh, I see. Thanks. I guess you don't work here, do you?
- Man* No. I'm here for an appointment with Dr. Smith to have my teeth checked. It's my first visit to her in her new office.
- Woman* Oh. Well, here are the stairs so I guess I'll go up.
- Man* You don't need to take the stairs. There is an elevator, you know.
- Woman* I know, but I prefer to walk up. It's good exercise.

65. Look at the graphic. Which floor is the woman going to?
66. Why is the man in the building?
67. Why is the woman taking the stairs?

Questions 68 through 70 refer to the following conversation and schedule.

- Man* I ordered those laptops we talked about. They'll be delivered on Thursday.
- Woman* Great. But you and I will both be downtown all day, meeting with the new client. Won't someone have to, you know, uh, isn't a signature required for the delivery?
- Man* Yes, but there will be someone at the reception desk. There always is. That person can sign for the package.
- Woman* Oh, of course.
- Man* Uh huh. Then if they leave the package in the conference room, we can unpack it when we get back to the office on Friday.

68. What did the man order?
69. Where will the speakers be on Thursday?
70. Look at the graphic. Who will receive the delivery?

PART 4 (PAGES 349–351)

Questions 71 to 73 refer to the following radio broadcast.

Good afternoon. Today, we have a big surprise for you. Melissa O'Hara is in the studio with us right now. That's right. She's been able to take time out from her book tour to talk with us today. As soon as our show is over, she'll be heading over to the Central Bookstore for a book signing, so that's a chance for you to meet her in person and buy some of her books. Don't miss it as she'll be leaving town early tomorrow for the rest of her tour. And please stay with us for the entire show as near the end of the hour we'll be having a special giveaway of several of Ms. O'Hara's novels.

71. Who is Ms. O'Hara?
72. When can listeners meet Ms. O'Hara in person?
73. What does the speaker encourage listeners to do?

Questions 74 to 76 refer to the following advertisement.

The Serenity Inn invites you to spend a relaxing vacation with us. We're open year-round, so whether you're looking for a place to enjoy skiing and snowboarding, hiking, horseback riding, swimming, or sightseeing, we have what you're looking for. Ski trails and hiking trails begin right outside our door, or spend peaceful days relaxing by our Olympic size swimming pool. Our world class chef will delight you with her culinary creations, and you'll love our luxuriously-furnished guest rooms, each with a spectacular view across the valley. Join us next month for our special Family Weekend when we offer reduced rates for family groups. There will be special activities for guests of all ages.

74. Where is the Serenity Inn probably located?

75. What do all the guest rooms have?
76. What will happen next month?

Questions 77 to 79 refer to the following radio broadcast.

Good morning. I'm standing outside the new Town and Country Mall. It's opening day and hundreds of shoppers are lined up outside waiting for the doors to open. Some have been waiting here since midnight, braving the overnight chilly temperatures for the privilege of being the first to go through the doors. Fortunately, temperatures have warmed up by now and the skies are blue as we await the opening ceremony. The mayor is about to arrive, and as soon as she cuts the ribbon, the doors will open. While we wait, I'll take a few moments to speak with some of the people standing in line. I'll start by asking this young man here a few questions.

77. What is the purpose of the broadcast?
78. What is the weather like?
79. What will the speaker do next?

Questions 80 to 82 refer to the following phone message.

Hello, Rosa? I got your message and I'm so glad you can come to my dinner this Saturday. Would you mind going by the grocery store on the way here and picking up the dessert? It's a chocolate cake and I know you'll love it. I've already ordered and paid for it so you'd just have to give my name at the bakery counter and they should have it ready for you. I'd really appreciate it as I'll be busy with the cooking and getting everything ready for the evening. Can you do it? Please get back to me as soon as possible and let me know either way so I can make other plans if necessary. Thank you so much.

80. What is the purpose of the message?
81. What will the speaker do on Saturday?
82. What does the speaker mean when she says, "get back to me"?

Questions 83 to 85 refer to the following phone message.

Hi. This is Steve Brown calling regarding your event in June. I've checked our room

schedule and it looks like we have two rooms available on the date of your event. They differ in size, so I would need you to tell me how many guests you expect before I book one of the rooms. Also, if any of your guests are planning to stay overnight, please have them discuss accommodations with the front desk. You may also be interested in our catering service and linen and silverware rentals, depending on the size of your budget. Please check our website for details on those services and call me with any questions.

83. What kind of business does the speaker probably work for?
84. What information does the speaker ask for?
85. What does the speaker suggest that the listener do?

Questions 86 to 88 refer to the following talk.

Welcome to the City Sports Center. This little tour is meant to introduce you to our facilities and to answer any questions you may have about your membership benefits. You'll get a chance to see our swimming pools, ball courts, and fitness equipment as well as meet some of our fitness instructors. They'll be able to answer any questions you may have about the classes we offer. At the end of our tour, we'll have a little time to enjoy some refreshments together and get to know each other a bit. Also, as members, you are entitled to free use of a locker, so don't forget to find out your locker assignment and get your key before you leave today.

86. Who is the audience for this talk?
87. What does the speaker ask listeners to do?
88. What does the speaker offer listeners?

Questions 89 to 91 refer to the following excerpt from a meeting.

You asked me to look into ways to work toward the company goal of cutting back our electricity usage. There are a number of things we can do, some more complicated than others, some more expensive. The easiest thing is to exchange all our light bulbs for more efficient ones, and I recommend doing that. The most effective action, however, would be to reduce

our heating and cooling needs. So my recommendation is to turn up the thermostat in the summer and turn it down in the winter. Now, wait a minute before you respond. I have some numbers that might change your mind. Please turn your attention to the chart on this slide here and I'll show you what I mean.

- 89. What does the company want to do?
- 90. What does the speaker imply when he says, "Now, wait a minute before you respond"?
- 91. What does the speaker ask listeners to do?

Questions 92 to 94 refer to the following announcement.

I've just heard that all the elevators will be shut down next week for needed repair work. While I've decided not to close the office at that time, I know that using the stairs is a hardship for many of you. We are, after all, on the fourth floor. So, anyone who chooses may work at home next week. Also, I've reserved a space on the first floor for client meetings. I'll put up a calendar online and you can check that and use it to reserve times for using that room. I am hoping to minimize any disruptions this situation may cause. I've done what I can to keep things running smoothly.

- 92. What will happen next week?
- 93. What does the speaker say she will do?
- 94. Why does the speaker say, "I've done what I can to keep things running smoothly"?

Questions 95 to 97 refer to the following phone message and floor plan.

Hi, Bob. I got your message and look forward to meeting with you. The best time for me next week would be Tuesday afternoon at 3:00. Please bring some samples of the colors you'll be using on your walls as that will help us choose furniture and fabric to match. I already have several ideas to improve the look of your home which I think you'll love. I've moved into a new office space since the last time we met. Just walk through the atrium and you'll find it on the other side. My old office by the lobby was getting a bit cramped so I am

much happier in this new, larger space. See you Tuesday. I look forward to working with you.

- 95. What is the purpose of the message?
- 96. What most likely is the speaker's profession?
- 97. Look at the graphic. Which is the speaker's office?

Questions 98 to 100 refer to the following talk and schedule.

Welcome to our training course. We'll be working together all week, meeting in this conference room most mornings and two afternoons. There is one morning this week this room isn't available, but no worries. I've scheduled a field trip for that day. We'll take a walk around the historic downtown area and visit the places you'll be taking your tour groups to, including the museums and historic buildings. The weather looks a little iffy that day, so I suggest dressing warmly. Our trip will include lunch at the Parkside Café. OK, let's start by going over some basic facts about the city that, as a guide, you'll be expected to know.

- 98. What kind of job are listeners being trained for?
- 99. Look at the graphic. What day will they visit downtown?
- 100. What does the speaker suggest listeners do?