Information about cloud computing at Amazon, Google, Microsoft, HP, and Oracle is available from

the following sites:

• Amazon: http://aws.amazon.com/ec2/

• Google: http://code.google.com/appengine/

• Microsoft: www.microsoft.com/windowsazure/

• HP: www.hp.com/go/cloud

• Oracle: http://cloud.oracle.com

Several sites provide additional information about the open-source platforms Eucalyptus, Open-

Nebula, and Nimbus:

• Eucalyptus: www.eucalyptus.com

• Open-Nebula: www.opennebula.org

• Nimbus: www.nimbusproject.org

A white paper on SLA specification can be found at www.itsm.info, a toolkit at

www.service-level-agreement.net, and a Web service-level agreement (WSLA) at

www.research.ibm.com/wsla/WSLASpecV1-20030128.pdf.

Energy use and ecological impact are discussed in [6,158,295,358,364].

Information about the OpenStack, an open-source cloud operating system, is available from the

project site www.openstack.org. The Intercloud is discussed in several papers, including [47–49].

Alternative architectures for cloud computing have been proposed [111].

Several other references including [221,278,283,302,310,378] cover important aspects of the cloud

infrastructure.