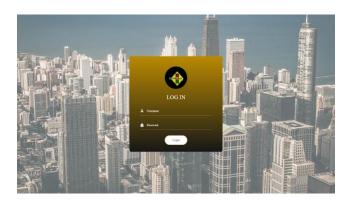
## **USER'S MANUAL**

## **Back End**

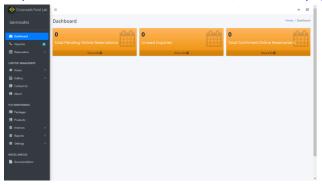
1. Login to https://crossroadsfoodlab.com/admin/admin\_login.php



## **LOGIN CREDENTIALS**

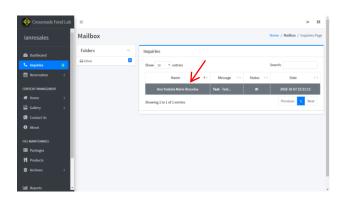
Default Username: **crossroad**Default Password: 8-1uk:PZID41yY

2. https://crossroadsfoodlab.com/admin/dashboard.php



\*User will be automatically redirected to Dashboard page.

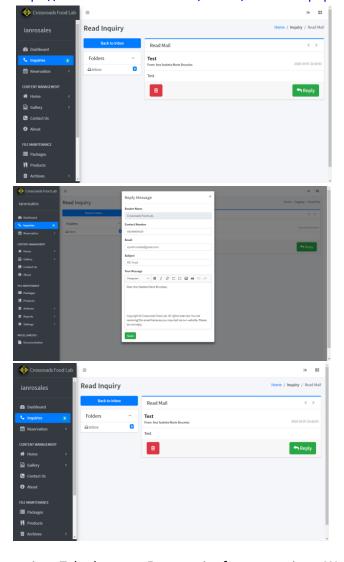
3. https://crossroadsfoodlab.com/admin/mailbox.php



\*For new inquiries, the column is highlighted in gray and the icon is set to which means it is not opened. If the inquiry is read, the icon is set to

\*To read the customer's inquiry, click the link on the customer's name.





\* You can either choose from the options:

or Reply a certain inquiry.

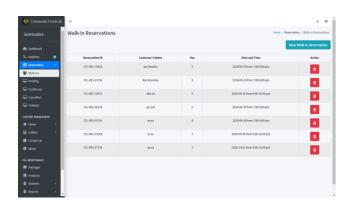
\*To **Reply**, click the button. You can type from the text area your desired message and click the send button. The message will be sent through the customer's email and phone number.

\*To **Delete**, click the button, a delete modal will appear. It will be automatically moved to **Archives** > **Inquiries** Tab.



In Reservations Tab, there are 5 categories for reservations: **Walk-ins, Pending, Confirmed, Cancelled,** and **Finished**.

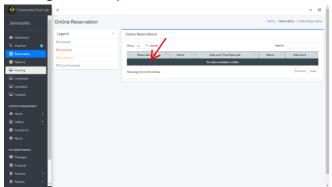
5. Walk-ins Tab - https://crossroadsfoodlab.com/admin/walk-in\_res.php



\*In Walk-in Reservations, you can add a record for customers who did not reserve online. It is restricted into 4 reservations per day.

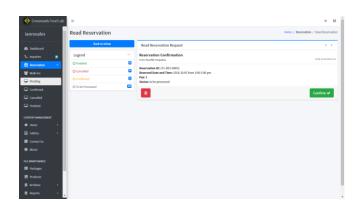
\*Restricted number per reservations can be altered depends on the owner.

## 6. **Pendings** Tab - https://crossroadsfoodlab.com/admin/tobeprocessed.php



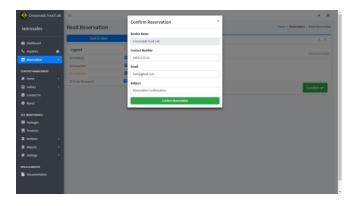
- \*In **Pending Reservations**, the column is highlighted in dark gray when hovered.
- \*To view the details of a customer's reservation, click the link on the customer's reservation ID.

Fx. CFL-RES-03423



- \* After you have clicked the Reservation ID of the customer, You can either choose from the options: or Confirm a certain reservation.
- \*To **Delete**, click the button, a delete modal will appear. It will be automatically moved to **Archives** >**Reservations** Tab.





\*To **Confirm** a reservation, click the button and a Confirm Reservation modal will appear. Click the button and an automated email and sms will be sent through the customer's email and phone number.

#### Ex.

## **Reservation Confirmation**

From: Hearthly Torepalma

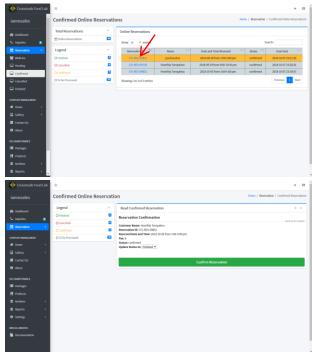
Reservation ID: CFL-RES-09852

Reserved Date and Time: 2018-10-05 from 3:00-5:00 pm

Pax: 4

Status: confirmed





- \*In **Confirmed Reservations**, the column is highlighted in yellow when hovered.
- \*To view the details of a customer's reservation, click the link on the customer's reservation ID.

CFL-RES-03423

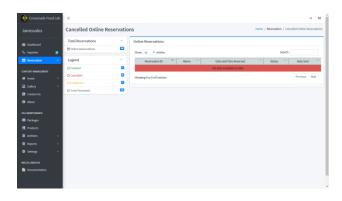
- \* After you have clicked the Reservation ID of the customer, you can now update the status of a customer's reservation from **Confirmed** to **Finished** by clicking the Confirm Reservation button.
- \*The confirmed reservation will be automatically moved to **Finished Reservations** Tab.

## 8. Finished Tab - https://crossroadsfoodlab.com/admin/finished.php



\*In **Finished Reservations**, the column is highlighted in green when hovered.

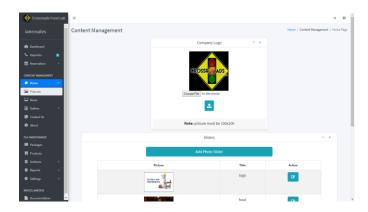
## 9. Cancelled Tab - https://crossroadsfoodlab.com/admin/cancelled.php



- \*In **Cancelled Reservations**, the column is highlighted in red when hovered.
- \*The reservations can only be cancelled by the customer on their My Account from the website.

In Content Management Section, there are 4 categories: Home, Gallery, Contact Us, and About.

## 10. Home > Pictures - https://crossroadsfoodlab.com/admin/home\_pictures.php



\*You can update the company logo of the restaurant and update photos in the slider on the landing page of the website.

\*In sliders section, you can only upload maximum of 5 photos.

\*Please follow the following format when uploading a photo to maintain the aspect ratio

#### For sliders:

Resolution: maximum of 75Width and Height: 3600 x 2400

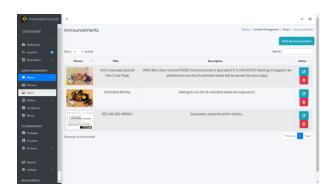
File Extension : .jpg or .png

#### For Logo:

Resolution: maximum of 75Width and Height: 80 x 80

File Extension : .ico

#### 11. Home > News - https://crossroadsfoodlab.com/admin/news.php



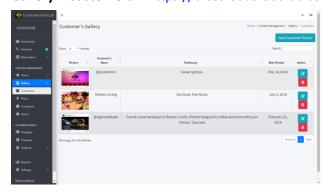
- \*You can add, update and delete announcements from Happenings section in Home page.
- \*Please follow the following format when uploading a photo to maintain the aspect ratio:

• Resolution: maximum of 75

Width and Height: 3600 x 2400

File Extension : .jpg or .png

## 12. Gallery > Customers - https://crossroadsfoodlab.com/admin/customers.php



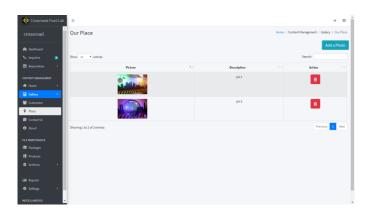
- \*You can add, update and delete customers' testimonials from the Gallery page.
- \*Please follow the following format when uploading a photo to maintain the aspect ratio:

Resolution: maximum of 75

• Width and Height: 3600 x 2400

File Extension : .jpg or .png

## 13. Gallery > Place - https://crossroadsfoodlab.com/admin/gallery\_place.php

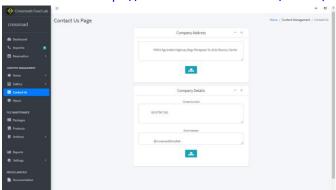


- \*You can add and delete pictures of the establishment from the Gallery page.
- \*Please follow the following format when uploading a photo to maintain the aspect ratio:

Resolution: maximum of 75Width and Height: 3600 x 2400

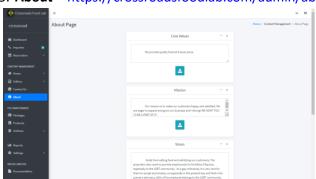
File Extension : .jpg or .png

## 14. Contact Us - https://crossroadsfoodlab.com/admin/contact.php



\*You can update the details of the restaurant from the About and Reach Us page of the website.

## 15. About - https://crossroadsfoodlab.com/admin/about.php



\*You can update the details of the restaurant from the About page of the website.

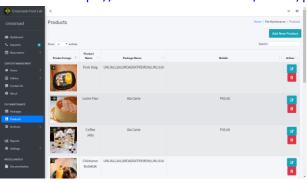
In File Maintenance Section, there are 5 categories: **Packages, Products, Archives, Reports,** and **Settings**.

16. Packages - https://crossroadsfoodlab.com/admin/package.php



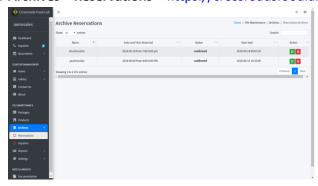
\*You can add, edit, and delete a package.

17. Products - https://crossroadsfoodlab.com/admin/product.php



\*You can add, edit, and delete a product.

18. Archives > Reservations - https://crossroadsfoodlab.com/admin/archive\_reservation.php



- \* You can either choose from the options:
- or a certain reservation.

\*If you click the **Restore** button , a modal will appear. Click **Ok** button to restore the reservation, and **Cancel** button to close the modal.

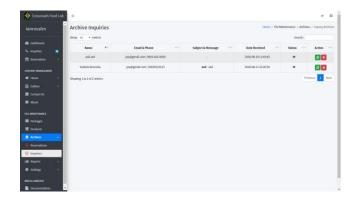
Are you sure do you want to restore this reservation?

OK Cancel

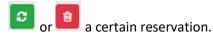
\*If you click the **Delete** button, a modal will appear. Click **Ok** button to permanently delete the reservation, and **Cancel** button to close the modal.

Are you sure do you want to delete this reservation permanently?

## 19. Archives > Inquiries - https://crossroadsfoodlab.com/admin/archive\_inquiry.php



\* You can either choose from the options:



\*If you click the **Restore** button a modal will appear. Click **Ok** button to restore the reservation, and **Cancel** button to close the modal.

Are you sure do you want to restore this inquiry?

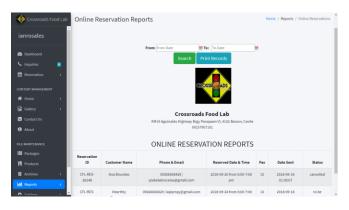


\*If you click the **Delete** button , a modal will appear. Click **Ok** button to permanently delete the reservation, and **Cancel** button to close the modal.

Are you sure do you want to delete this inquiry permanently?



## 20. Reports > Online Reservations - https://crossroadsfoodlab.com/admin/reports\_online-res.php





\* You can either choose from the options:



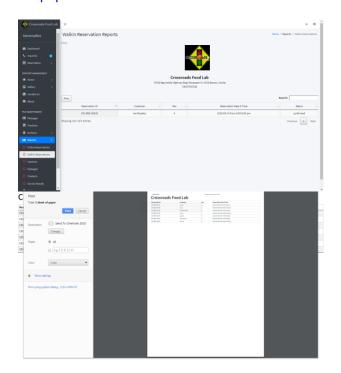
\*To search for a certain record within the date range, click the button located on the right side of the textbox. A popup calendar will appear.



Then click the Search button. Records within the date range will appear on the table and ready for printing.

\*To print a record, click the button and a modal will appear.

# 21. **Reports** > **Walk-in Reservations** - https://crossroadsfoodlab.com/admin/reports\_walkin-res.php

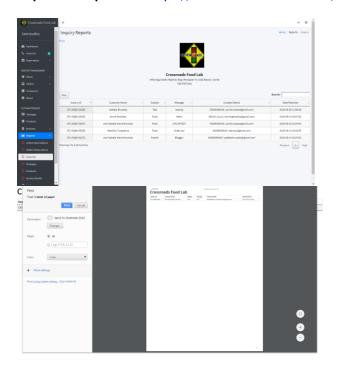


\*To search for a certain record, type on the search bar.

Search:	J
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\*To print a record, click the button and a modal will appear.

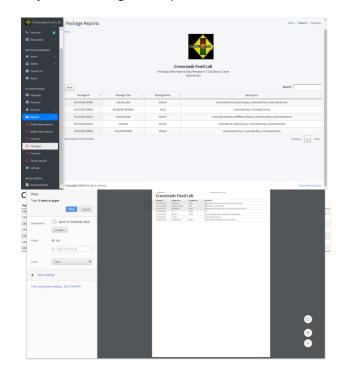
## 22. Reports > Inquiries - https://crossroadsfoodlab.com/admin/reports\_inquiry.php



\*To search for a certain record, type on the search bar.

\*To print a record, click the button and a modal will appear.

## 23. Reports > Packages - https://crossroadsfoodlab.com/admin/reports\_packages.php

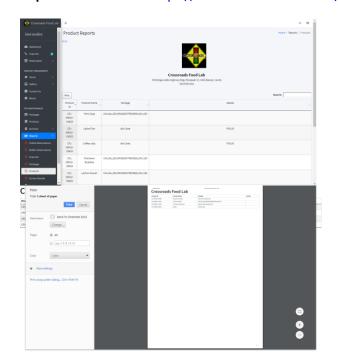


\*To search for a certain record, type on the search bar.

Search:	1
Searcii.	J

\*To print a record, click the button and a modal will appear.

## 24. Reports > Products - https://crossroadsfoodlab.com/admin/reports\_products.php

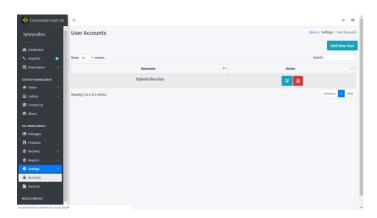


\*To search for a certain record, type on the search bar.

Search:	

\*To print a record, click the button and a modal will appear.

## 25. **Settings** > **Accounts** - https://crossroadsfoodlab.com/admin/accounts.php



\*You can add, edit, and delete a user in accessing the backend.

## **Having trouble?**

Contact Us ©

**Ana Yzabela Marie Brucelas –** 09266658429

Hearthly Torepalma - 09753806654

**Myrron Jared Rolda –** 09224721914

lan Justine Rosales - 09357351130