

NGUYEN LE GIA HUY

BUSINESS ANALYST

(+84) 901 179 924 | leeminhhuy47@gmail.com | Thanh Khe, Da Nang city

[Portfolio](#) | [Github](#)



SKILLS

- System Modeling & Business Analysis

Proficient in system modeling; Skilled in SRS creation and Prototyping (Axure, Figma, Sharepoint)

- Technical Foundation & API Design

Skilled in Database Design (ERD) and API Documentation (Swagger)

- Methodologies & Tools

Experienced in Agile/Scrum backlog management and sprint planning using Jira

- Programming Concepts

MERN Stack for technical feasibility assessment

ACTIVITIES

GNews Club 2023 - 2024

Vice President

- Directed event planning and HR management for 48 members, ensuring operational efficiency

Gm Club 2022 - 2024

Secretary

- Managed administrative workflows, documentation, and internal communications to support daily operations

CERTIFICATES

[Professional Certificate in Project Management](#) | 2025

Udemy

[Scrum Fundamentals Certified \(SFC™\)](#) | 2025

SCRUMstudy

[SQL \(Intermediate\) Certificate](#) | 2025

HackerRank

[Business Analysis Basics](#) | 2025

Simplilearn

SUMMARY

IT graduate transitioning into Technical Business Analyst, passionate about building scalable SaaS solutions. Leveraging a background in Full-stack development to effectively bridge the gap between business requirements and technical implementation. Proficient in System Modeling, API Documentation, and Agile methodologies. Seeking an Intern position to contribute to product development cycles and system optimization.

PROJECT & WORK EXPERIENCE

NETSPHERE – Social Networking (Final Year Project) Mar 2025 - Dec 2025

Business Analyst & Full-stack Developer

[Github](#)

- Requirements & Scope: Authored a comprehensive SRS document and applied MoSCoW prioritization to translate high-level business goals into actionable User Stories, defining a clear MVP scope.
- System Architecture: Visualized scalable system boundaries using the C4 Model and created detailed UML diagrams (Sequence, Activity, Use Case) to map out complex business logic and data flows.
- Data & API Specification: Engineered a normalized relational database schema (ERD) with 7 entities and documented 97 RESTful API endpoints using Swagger/OpenAPI for seamless system integration.
- Quality & Process: Managed the Agile/Scrum lifecycle on Jira. Defined test cases and facilitated User Acceptance Testing (UAT) with a 100% pass rate, validating features against initial requirements.

SkyRoute – Motorcyclist Navigation Mobile Application Jan 2025 - Apr 2025

Product Designer

[Github](#)

- User-Centered Research: Executed a Human-Centred Design process to develop detailed User Personas and Empathy Maps, directly addressing motorcyclist safety constraints and environmental factors
- Prototyping: Designed high-fidelity interactive prototypes in Axure RP, implementing specialized features like Voice Command Navigation and weather alerts to ensure hands-free operation
- Usability Evaluation: Conducted rigorous testing using Nielsen's Heuristics and the DECIDE framework, analyzing qualitative data to iteratively optimize navigation flows and interface visibility

YOUR NAME (Freelance Project) May 2023 - August 2024

Web Developer & Content Creator

- Workflow Improvement: Used CMS and AI tools to speed up content creation and reduce manual data entry
- User Experience Support: Helped improve website layout and product display based on customer feedback to increase engagement

EDUCATION

Bachelor of Science in Computing 2022 - Present

University of Greenwich

- GPA: 3.7 / 4.0
- Key Coursework: Requirements Management, HCI Design, Agile Development with Scrum, Information Analysis

VSTEP

University of Foreign Language Studies (UFLS)

2023

- Overall: 6.5 - B2