Zachary Durden

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Skills

- Software Troubleshooting
- Hardware Troubleshooting
- HTML
- Node.js/Express.js
- APIs
- Software Development
- Heroku

- Ruby On Rails
- Golang
- JavaScript
- MySQL
- React
- PostgreSQL
- CSS

Education

Innovate Birmingham - I Am Bham   Dec., 2019
Certification in Software Development

The University of Alabama – Tuscaloosa, AL   May, 2017
Bachelor of Arts,
International Studies and Russian

Experience

Shipt – *Apprentice Software Engineer – Birmingham*, AL   Jan. 2020 – Present
- Maintained and created backend applications in Rails and Golang.
- Primarily focused on member payments and fraud solution integration.
- Assisted with the maintenance of service schema and databases.
- Concentrated on improving unit test coverage across multiple services.
- Saw to standards regarding observability and metrics for multiple services.

Charter Communications – *Field Service Technician II –* Vestavia Hills, AL   Jan. 2018 – April 2019
- Maintained presentability of the facility.
- Worked as part of the overnight staff to ensure member satisfaction.
- Actively addressed customer complaints.
- Ensured safe and responsible working procedures.

Lifetime Fitness – *Operations Team Member -* Vestavia Hills, AL   Sept. 2017 – Jan. 2018
- Maintained presentability of the facility.
- Worked as part of the overnight staff to ensure member satisfaction.
- Actively addressed customer complaints.
- Ensured safe and responsible working procedures.