**Zachary Durden**

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**Skills**

● Software Troubleshooting ● Ruby On Rails

● Hardware Troubleshooting ● Golang

● HTML ● JavaScript

● Node.js/Express.js ● MySQL

● APIs ● React

● Software Development ● PostgreSQL

● Heroku ● CSS

**Education**

**Innovate Birmingham** - I Am Bham Dec., 2019

*Certification in Software Development*

**The University of Alabama –** Tuscaloosa, AL May, 2017

*Bachelor of Arts,*

*International Studies and Russian*

**Experience**

**Shipt** – *Apprentice Software Engineer – Birmingham*, AL Jan. 2020 – Present

* Maintained and created backend applications in Rails and Golang.
* Primarily focused on member payments and fraud solution integration.
* Assisted with the maintenance of service schema and databases.
* Concentrated on improving unit test coverage across multiple services.
* Saw to standards regarding observibility and metrics for multiple services.

**Charter Communications** – *Field Service Technician II –* Vestavia Hills, AL Jan. 2018 – April 2019

* Maintained presentability of the facility.
* Worked as part of the overnight staff to ensure member satisfaction.
* Actively addressed customer complaints.
* Ensured safe and responsible working procedures.

**Lifetime Fitness** – *Operations Team Member* - Vestavia Hills, AL Sept. 2017 – Jan. 2018

* Maintained presentability of the facility.
* Worked as part of the overnight staff to ensure member satisfaction.
* Actively addressed customer complaints.
* Ensured safe and responsible working procedures.