### Gestion de Projet et Génie Logiciel Master 1, Lyon 1

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UCBL

2018-2019



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### Objectives

- Software engineering (Génie Logiciel): the art of making "good" software, at reasonable price
- Project management: what's left, other than development? (need analysis & specification, team management, ...)
- Approach:
  - Good practices: tests, design patterns, ...
  - ► Tooling: continuous integration, version control, unit testing, ...
  - Organization: project lifecycle, agile methods
  - ► Speakers from several external companies

Assumed to be Previously Learnt

Object-Oriented Programming basics:

Rappel\_objet.pdf

UML-Statique.pdf

UML-Dynamique.pdf

• UML Modeling basics:

 Many notions usable directly ⇒ apply in your school project, your company (apprentices), ...



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http://tabard.fr/courses/2015/mif17/2015/MIF17\_

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► Class diagrams (classes, object, package, etc.):

► Dynamic diagrams (sequence, state-machine):

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### **Practical Aspects**

Course material:

https://forge.univ-lyon1.fr/matthieu.moy/mlif01

- ► In your web browser
- ▶ git clone

https://forge.univ-lyon1.fr/matthieu.moy/mlif01 once, git pull periodically.

- ▶ Slides, exercises, labs, examples of code
- Evaluation:
  - Final exam
  - ► Mini-project: deadline = Sept 30th 2018, 23:59 (TOMUSS)
- Schedule: see ADE



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### Distribution

- 8×2h Lecture (CM)
- 2×2h Tutorial (TD)
- 5×2h Labs (TP)



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### Outline

- Generalities (today, tomorrow)
- Tools for code management
- Use-cases
- Agile methods
- Design-patterns
- Tests
- Ethics
- Project management



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### Quality Criteria for Software

Some criteria for the user

Reliable Gives the expected result.

Robust Doesn't crash, behaves reasonably in unexpected

conditions,

Efficient Gives the result quickly,

User-friendly Easy to use,

Secure Ability to resist to malicious uses.



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### Quality Criteria for Software

Criteria for the developer

Readable Easy to read, to understand. Well documented,

Maintainable Easy to modify, to fix, Portable Runs on various systems,

Extensible Easy to improve. Reusable Can be adapted to other applications.



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### Software Crisis

Cost of software is always important and higher than expected.

Success of projects (Standish group, CHAOS Summary 2014):

	Number of projects
Abandonned, never used	31%
Late, over budget, incomplete	52%
On time and on budget	16%

Usage of features (Waste In Software Projects,

http://thecriticalpath.info/2011/07/07/waste-in-software-projects/):

Use of features	Number of features
Never used	45%
Rarely used	19%
Sometimes	16%
Often	13%
Always	7%



### Why is it so hard?

Software development is easy:



https:	://www.flickr.com	/photos/jacobavanzat	0/16152519186

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### Why is it so hard?

A first prototype is easy to get ...





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### Why is it so hard?

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... but how do we extend it? How do we scale?



https://www.flickr.com/photos/10402746@N04/7165270428



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How buggy is it?

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"Industry Average: about 15 - 50 errors per

1000 lines of delivered code."

"Microsoft Applications: about 10 - 20 defects per 1000 lines of code

during in-house testing, and 0.5 defect per KLOC in production."

(Source: Steve McConnell book, "Code Complete")

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### Scale? How big?

- Typical lab work = 100 LOC
- Typical school project = 1000 LOC
- 100 developers, 100 LOC/day<sup>1</sup>, 10 years = 20 MLOC
- Linux Kernel 4.13: 20 MLOC
- Facebook: 60 MLOC
- Windows: 3 million files
- Google's full codebase: 2 Billion LOC

### Nice visualization:

-- Not all programs are that big, but most programs are orders of magnitude bigger than what you've experienced so far.

<sup>1</sup>Optimistic estimate, e.g. COCOMO model estimates to 10-20 LOC/day

 $\Rightarrow$  > 10 \$/LOC .



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## A few Famous Bugs

- Therac-25: radiotherapy machine killed at least 6 persons
- blogentry/19025/Failure-of-the-Th
- $\bullet \ \, \text{Ariane 5 crash: } \, \underset{\text{arithmetic overflow}}{\text{arithmetic overflow}} \Rightarrow \text{self-destruction of the shuttle} \Rightarrow \text{most}$ expensive firework ever ( $\approx$  500 M\$). Ironically: well-tested software (re-used from Ariane 4), hardware redundancy (both computers crashed).
- attp://www-users.math.umn.edu/~arnold/disasters/ariane.html
- Mont Saint-Odile's crash: "the pilots inadvertently left the autopilot set in Vertical Speed mode (instead of Flight Path Angle mode) then entered "33" for "3.3° descent angle", which for the autopilot meant a descent rate of 3,300 feet (1,000 m) per minute."  $\Rightarrow$  a  $^{\text{UI}}$  bug that costed 87 lives.
- ttps://en.wikipedia.org/wiki/Air\_Inter\_Flight\_148
- Mars Climate Orbiter: "software which produced output in non-SI units of pound-force seconds (lbf·s) instead of the SI units of newton-seconds (N·s) specified in the contract between NASA and Lockheed"  $\Rightarrow$  Incorrect interpretation of specification =  $\approx 300M$ \$ crash

https://en.wikipedia.org/wiki/Mars\_Climate\_Orbiter



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# OK, these were critical systems. I just write ERPs/Accounting software

Well, you're in the game too!

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### Louvois: paiment system for french militaries

- "Pendant près de 7 ans, de nombreux soldats français ont vécu l'enfer. Non pas sur le terrain mais à cause de leur fiche de paie"
- Started in 2011, affected 120,000 employees.
- Over and under-payments.
- More complex than it seems: 174 different kinds of bonus
- "C'était courru d'avance", "De 150 points de vérification, on est passé à 15 pour tenir les délais"
- ullet  $\Rightarrow$  complete rewrite decided. No fix available/possible.
- "Un logiciel nouveau comme ça, il faut au moins trois ans pour l'installer", "Il y aura donc bien un an de retard, et peut-être plus si l'on en croit d'autres sources.", "On prévoit le lancement au 1er ianvier 2019"
- → Not just "one unfortunate bug": a 7-years failure due to initial bad management choices.

https://www.franceinter.fr/emissions/secrets-d-info/secrets-d-info-27-janvier-2018
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### Keep in Mind ...

- Computer systems are complex and require good methods
- Methods must combine rigor and adaptation to unknown and to change



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### Software Lifecycle

- Requirement analysis and definition
- Analysis and design
- Coding/Debugging
- Validation
- Evolution and Maintenance



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### Software Lifecycle

- Analysis and design
  - Specification

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- ► Architecture (= hard-to-change decisions)
- ► Detailed design (algorithms, data-structures)

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### Failure of "Agile" Contract at Macif

Alors qu'elle était plaignante, la Macif vient d'être condamnée à payer à un éditeur de logiciel 1.45 millions d'euros" (et 4 ans de développement).

http

//www.linkedin.com/pulse/saffranchir-du-cycle-en-v-agile-canada-dry-ou-comment-maxime-blanc



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### **UML Modeling?**

- Modeling:
  - Helps informal discussions between developers (e.g. quick and dirty diagrams on white board)
  - ► Helps rigorous specifications
  - Helps deriving implementation (manually or automatic)
- Modeling is not sufficient:
  - Need for design and programming techniques
  - ▶ Write readable and reusable code



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### Software Lifecycle

- Requirement analysis and definition
  - specifications
  - feasibility study (may involve a prototype)



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### Software Lifecycle

Coding



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### Software Lifecycle

- Validation: make sure the program "works"
  - ► Static analysis and proof
  - Code review (very efficient)
  - ► Tests (essential)



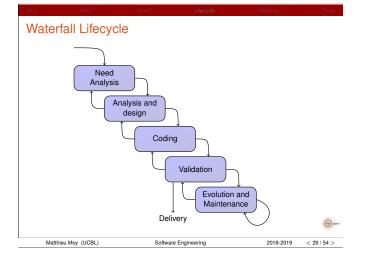
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# Effort distribution http://users.jyu.fi/~koskinen/smcosts.htm Part of Maintenance in Total Cost: 60 better optimize for maintainability than for initial development



### Waterfall/V Lifecycle

- Guiding principle: Interactions occur only between two successive states.
- Advantages:
  - ► Clean design (hopefully), no evolution within initial development.
  - Contractualization: specifications and effort estimates are known (hopefully) early
- Drawbacks:

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- ▶ Defect in first steps can have catastrophic consequences
   ▶ Validation of specification late in the design
   ▶ Integration late in the cycle ⇒ most risks eliminated late
- Hardly parallelizable
- Perfect in theory, but not adapted to humans?
- Variant: de-risk with "W"-lifecycle

"The management question, therefore, is not whether to build a pilot system and throw it away. You will do that. [...] Hence plan to throw one away; you will, anyhow." (The Mythical Man-Month, 1975, Brooks)

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Software Lifecycle

- Evolution and maintenance:
  - Corrective maintenance (Bug fixing)

  - ► Adaptive maintenance (Porting, ...)
    ► Evolutionary maintenance (New features, ...)

"Always code as if the guy who ends up maintaining your code will be a violent psychopath who knows where you live."



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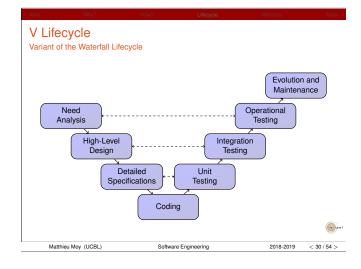
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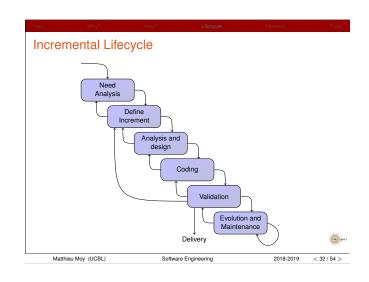
### Effort distribution in Initial Development

- Initial development:
  - ► Requirement analysis, architectural design: 40%
  - ► Coding, debugging: 20%
  - ► Validation: 40%



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# Spiral Lifecycle Another view of the Incremental Lifecycle Design Analysis Validation Development Matthieu Moy (UCBL) Software Engineering 2018-2019 < 33 / 54 >

### Specifying the increment

- Informally
- With a subset of the specification (if it exists)
- With a use-case (or "user story")
- With a set of tests
  - ⇒ Test Driven Development

while true loop write tests make sure they don't pass implement feature debug until test pass commit and push end loop



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### Organize the Work

- Principles: general guideline. Examples:
  - "Our highest priority is to satisfy the customer[...]" (Agile Manifesto) "every module or class should have responsibility over a single part
  - of the functionality provided by the software" (Single Responsibility Principle)
- "The process of developing software consists of a number of phases." (Software Development Life Cycle common principles)

  Practices: concrete things one can do. Examples:
- - ► Pair Programming
  - Test Driven Development
  - Code Review
  - Refactoring
  - DevOps
- Methods/methodologies: set of practices and how they are organized. Examples:
  - Waterfall
  - ► Merise (≈ ancestor of UML)
  - ► Scrum



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### Methods in Software Engineering

- Main classes of methods:
  - Strategic management methods
  - Development methods
  - ► Project management methods
  - Quality assurance and control methods
- Development methods to:
  - ► Build operational systems
  - Organize the work
  - Manage the project's lifecycle
  - ► Manage costs
  - Manage risks
  - Get repeatable results

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### Incremental Lifecycle

- · Guiding principle: divide the program in small amounts of analyzed, coded, and tested features.
- Advantages:
  - Early discovery of problems,
  - ► Early availability of prototypes (essential to get feedback from the
  - ► Helps continuous validation,
  - ► Allows time-based releases, as opposed to feature-based releases.



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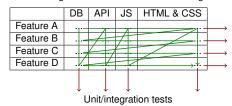
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### Planning and Architecture with Iterative Development

Example with a typical web application: each feature may need entries in the database, modification to an internal REST API, JavaScript for the client-side logic and HTML&CSS for rendering.



Layer-by-layer  $\leadsto$  First usable prototype after  $\approx$  90% work is done Feature-by-feature  $\leadsto$  Prototypes/releases available all along development



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### Principles? Practices? Methods?

How to (not) Get the Best of it

- You may agree with principles and dislike the associated method
- Good practices of one method may apply to other methods
- · Applying a method without understanding its principles is doomed<sup>2</sup>
- No silver bullet: a method that works in a context may fail in
- A successful method needs/attracts consultants to train people on this method  $\Rightarrow$  creates business  $\Rightarrow$  creates marketing.

<sup>2</sup>Remember the Macif example above?



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### **Evolution of methods**

- 4 successive trends:
  - Modeling by functions
- Modeling by data
- Object-oriented modeling
- Agile methods



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### 1st generation: function-based modeling

- Decompose a problem into sub-problems: functions, sub-functions, ...
- Each function defines inputs and outputs
- Examples: IDEF0, SADT
- When one function changes, everything may change



### 3rd generation: object-oriented modeling

- "Systemic" approaches with data/processing consistency
- Set of objects that collaborate, considered statically (what the system is: data) and dynamically (what the system does: functions).
- Functional evolution possible without changing the data
- Modularity through abstraction and encapsulation

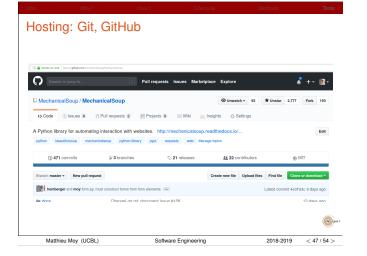


# Tools ... Necessary for development (compiler, text editor) Catch mistakes early (tests, code analysis) Automate stuff (I'm lazy, too)

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### 2nd generation: data-based modeling

- "Systemic" approaches
- Information system = structure + behavior
- Model the data, how they are organized (e.g. UML entity-relationship diagrams, MERISE).
- Data-modeling important with (R)DBMS.
- Behavior modeled separately
- Strengths:
  - ▶ Data consistency, abstraction levels well-defined
- Weaknesses:
  - Lack of consistency between data and behavior
  - ► Pushes towards long lifecycles (V)



### Current trend: agile/adaptive (≠ predictive) methods

- Short iterations (e.g. demonstrate new features to the client every week)
- Strong and continuous interaction with client
- Value responding to change over following a plan
- Self-organized teams
- Adaptive: retrospective and adaptation periodically



### A Small Example: MechanicalSoup (Python library)

Disclaimer: I'm one of the authors

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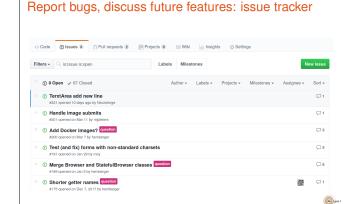
- Small library (400 LOC of Python + 1000 LOC of tests) for browsing websites
- $\bullet$  Small, developed on free-time  $\Rightarrow$  no planning, no real methodology
- Tries to follow best practices and uses many fun tools
- Let's go trough a few of them... (you can do similar things with Lyon1's GitLab)

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