**Script**

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Hi guys! We are a group from the Technology and Information System Section 2. Present with me are Elijah, Yuhin, Zhi Ming, and Chiu Xian. We're on our way to visit UTM Digital, accompanied by around 60 students led by our lecturer, Dr. Aryati. Today's visit promises to be exciting, so let's follow in our footsteps as we explore three key areas.

Step 1

-放lecturer 他们讲话的画面，房间，还有那些厨房用品，电脑，office room，snooker 桌子，

The first stop is the office of UTM Digital, where we find the office space clean and comfortable. The office provides two platforms, Mac OS and Windows, enabling staff to accomplish various tasks. A spacious meeting room facilitates daily updates and brainstorming sessions, contributing to increased staff efficiency. Additionally, an office pantry and a snooker table are provided for staff to release stress. Large windows contribute to a vibrant and less monotonous office environment, fostering inspiration among UTM Digital staff.

Step 2

放在那边讲话的画面，Exam Media, TR Micro, RCK Earth, Aruba, Juniper Networks, and Telecom Malaysia的照片，还有那个tenichan 讲话的画面

Our second destination is UTM Digital Care, touted as the one-stop center for ICT services. They utilize Voice over Internet Protocol (VoIP) technology to be readily available for any internet inquiry. UTM Digital Care extends support to event management, as demonstrated in their technical assistance for a recent university event held in VSI. The technical team from UTM Digital Care collaborates with industry companies such as Exam Media, TR Micro, RCK Earth, Aruba, Juniper Networks, and Telecom Malaysia. The latter has provided a multi-purpose room equipped with two Smart TVs and a Huawei Idea Hub, enhancing the conference experience.

Step 3

放我们在data centre 看到的任何内容照片那些

Our third and final stop is the data center, to be explained by Mr. Amar. While we couldn't film our visit, I'll provide a brief overview. The UTM Data Center boasts more than 400 servers, visible from the crisis room. These servers are isolated, featuring dual power supplies, UPS systems, and generators. Notably, there are tier three servers, ensuring 99.982% availability. Certification from the American National Institute of Certification adds credibility. The server room's air conditioners are strategically positioned to distribute hot air upward and prevent leaks.

Step 4

Virtual visit

During the visit, an interview session took place, offering valuable insights. In our virtual session at UTM Digital, we explored three key divisions: Architectural Digital, Digital Strategic, and Digital Innovation, each contributing to the university's digital landscape.

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The first section, UTM Digital Services, was explained by Miss Aslinda. UTM Digital provides services such as UTM ID, academic tools, official emails, Pters, and licensed software. Guidance on Microsoft 365 and network policies is also offered.

放data 的照片那些。。。。

The second section, UTM Digital Infrastructure, was presented by TS Mr. Muhammad. The data center, initiated in 2017, earned a certificate of conformance. Mr. Muhammad shared insights on operations and benefits, including how data centers operate.

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The third section, UTM Networking, was explained by Mr. Mohd Hamr and TS Mr. Khairul Nisam. Details on core switch connections, network devices, UTM Wi-Fi coverage, and efficient issue resolution were presented.

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The final section, ICT Security Management, was discussed by Mr. Noor Haslan. Security managers and a powerful Security Operations Center (SOC) were highlighted to safeguard data, personal information, and manage project development.

From Mr. Helmee, we gained insights on effective project handling, clear communications, and tools like GitLab and PHP. In summary, UTM Digital ensures an efficient and innovative digital environment, enhancing the university experience for all.

In conclusion, these activities have provided immense benefits to the students. The visit expanded our insights, offering a general view of the future path. Exploring the data center allowed us to view the database system's structure firsthand. We learned the art of interviewing people and delivering high-quality videos. Additionally, we acquired skills in using video editing apps.

The activities sparked excitement among us about our future. We hope to work in a comfortable environment like UTM Digital. Before this visit, our knowledge was restricted to theory. However, this visit allowed us to observe how technology is implemented in the real world. For example, we learned that the air conditioner in the data center operates independently to prevent water leaks and external effects.

Thank you for your attention.