

Contents

Preface	iii
An IT-Driven Business Model Design Methodology and Its Evaluation Masahiro Ide, Tomoko Kishida, Mikio Aoyama, and Yasuhiro Kikushima — <i>QUNIE, Japan; Nanzan University, Japan</i>	1
Towards Business Alignment of IT Services in Universities: Challenges in Elicitations of Requirements for IT Services Christian Erfurth and Ivonne Erfurth — <i>University of Applied Sciences Jena, Germany; FSU Jena, Germany</i>	11
Requirements Engineering Process Improvement: Analyzing the Organizational Culture Impact and Implementing an Empirical Study to Evaluate the Benefits of Improvement Jiyoung Jung, Sanghee Lee, Sangho Choi, and Seok-Won Lee — <i>LG Electronics, South Korea; Ajou University, South Korea</i>	15
Deriving User Requirements from Business Process Models for Automation: A Case Study Banu Aysolmaz and Onur Demirörs — <i>Middle East Technical University, Turkey</i>	19
On the Requirements Analysis Process for Domain-Specific Languages in the Realm of Multi-Perspective Hospital Modelling Michael Heß, Ulrich Frank, Monika Kaczmarek, Lars Podleska, and Georg Täger — <i>University of Duisburg-Essen, Germany; University Hospital of Essen, Germany</i>	29
Requirements-Based Development of BPMN Extensions: The Case of Clinical Pathways Richard Braun and Hannes Schlieter — <i>TU Dresden, Germany</i>	39