

Zayne-Michael Merrick Plummer

Aspiring Software Engineer

Contact

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Objective

Currently pursuing Bachelor of Science in Computing and seeking valuable work experience in a conducive environment to advance my development.

Work Experience

Sagikor IT Department Help Desk Intern(2024)

Worked in the I.T. department help desk at Sagikor.

- Provided technical support helping organize online requests for the company.
- Assisted employees in person with troubleshooting, technical questions and simple fixes, fostering quick problem-solving and adaptability skills.
- Gained hands-on experience in a corporate environment, strengthening communication and technical skills.

Sagikor Application Department Intern(2025)

Worked in the I.T. department on the application team.

- Learned and used the coding language Dataweave to create APIs.
- Learned and W\worked with the application Mulesoft and its accompanying software in the creation of APIs.
- Learned and used the Application Postman to monitor and test endpoints of the APIs.

Solutech Intern(2025)

Worked in a small team for the company.

- Learned about and created data warehouses.
 - Learned how to create an RPA(Robotic Process Automation) from scratch using the coding language Python and the software Robotframework.
 - Worked on Jotform API documentation.
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Education

University of Technology,
Jamaica (2024-present)
Bachelor of Science in
Computing

Ardenne High School
Wolmer's Boys' High School
CSEC Passes
Additional Mathematics
English A
Industrial Technology
(Mechanical)
Information Technology
Mathematics
Physics
Religious Education
Spanish
Technical Drawing

Key Skills

Programming Skills
Problem-Solving
Attention to detail
Active Listening
Analytical and Critical Thinking

Voluntary Experience

Harrison Memorial Holistic Care Centre (2023)

- Assisted with the domestic needs of the elderly residents while developing my interpersonal skills and active listening through social interactions with the residents.

Salvation Army Food Kitchen for the Homeless (2023)

- Contributed to the Praise and Worship session which helped my public speaking skills.
- Packaged and distributed food to those in need and participated in the sanitation activities which improved my organizational skills.

National Senior Citizen Council (2023)

- Created an Educational Syllabus for raising awareness of the dangers of the internet, specifically smart navigation skills. This developed my communication and delivery skills.

Programming Skills

Experience in the coding languages of Python, C and Dataweave.
Experience with Mulesoft, Postman and Robot Framework.
Experience with all Microsoft Office software applications.

Additional Skills

Completed training to become a certified lifeguard.