

SHOCKEY MULULA

SALESFORCE DEVELOPER

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 375 Lawley street, Waterkloof ridge, Pretoria east, Gauteng.

I am a motivated and curious tech enthusiast with a National Diploma in Computer Systems Engineering and currently pursuing an Advanced Diploma at Tshwane University of Technology. As a Salesforce Developer Intern(at Quarphix) and Enterprise Security Architect under-Study(at Telkom), I am gaining hands-on experience in cloud technologies, security frameworks, and enterprise solutions. Passionate about continuous learning and innovation, I strive to contribute meaningfully by building secure, scalable, and efficient systems that drive business success.

SKILLS

- Android Development and Web Development.
- C++ (VS Code and Embarcadero), Linux OS, Python and JavaScript.
- MATLAB, Github, MongoDB and mySQL.
- Embedded C language.
- vue.js and flask.
- Problem-solving.
- Customer Service Orientation.
- Team Collaboration.
- Time management.

EDUCATION

TSHWANE UNIVERSITY OF TECHNOLOGY

- ADVANCED DIPLOMA IN COMPUTER SYSTEMS ENGINEERING
2025 - 2026
- NATIONAL DIPLOMA IN COMPUTER SYSTEMS ENGINEERING
2019 - 2024

CERTIFICATIONS

- Salesforce Certified Administrator
October 2024
- Microsoft AI-Fluency
June 2025

EXPERIENCE

ENTERPRISE SECURITY ARCHITECT (UNDER-STUDY)

Telkom SA (Contracting for Quarphix) November 2024-present

- Conducting Interviews with Stakeholders to help define the AS-IS.
- Assisting in the design and implementation of enterprise security solutions to protect Telkom's IT infrastructure.
- Conducting security assessments, vulnerability analysis, and risk evaluations to identify potential threats.
- Supporting the development and enforcement of security policies, standards, and best practices.
- Collaborating with IT teams to ensure security compliance with industry regulations and frameworks such as ISO 27001, NIST, and POPIA.

- Documenting security architecture designs and processes to enhance security operations.
- Conducting research on emerging cybersecurity threats and recommending proactive security measures.

SALESFORCE DEVELOPER INTERN

Quarphix Corporation August 2024-Present

- Gained comprehensive knowledge of Salesforce administration, including user management, data modeling, and security settings.
- Developed skills in creating reports, dashboards, and automating processes to enhance user productivity.
- Earned Salesforce Certified Administrator certification by successfully completing the exam.
- Currently completing Salesforce Platform App Builder training, focusing on custom app development, declarative automation, and advanced data modeling.
- Developing the Intern Tracking App in Salesforce to monitor intern progress, certifications, and training modules.
- Designed and implemented custom objects, relationships, and Lightning App Builder components to enhance system functionality.
- Created reports and dashboards for real-time insights into intern performance and training completion.
- Automated processes using Flows, Process Builder, and Validation Rules to improve efficiency.

WIL STUDENT

CSIR May 2023-May 2024

- Took an online course to learn more about C language and Embedded C on Udemy.
- Programmed the STM32F746 Microcontroller (using embedded C) to display temperature readings using both STM32cube IDE and TouchGFX, for that to be possible I had to connect my MPC9808 digital temperature to a breadboard and connect the circuit to my STM32F746-Disco board using the I2C ports.
- Prepared technical reports and documentation for project updates.
- Conducted testing and troubleshooting of electronic components and systems.
- Assisted in designing architecture diagrams for an access control system.
- Worked on an android GUI application that was meant for the canteen's access control using android studio, XML and JavaScript. I Later on moved to web development which served the same purpose as my android application.
- Developing the reception access control form, I used the technology stack vue.js, flask, HTML, CSS, JS, MongoDB and later changed to SQL.
- I was one of the authors of a scientific paper (not published).
- Used github to help me access my code anywhere, anytime and being able to collaborate with others.
- MATLAB Training.

REFERENCES

Quarphix Corporation

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CSIR

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