

SHOCKEY MULULA

SALESFORCE DEVELOPER

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I am a motivated and curious tech enthusiast with a National Diploma in Computer Systems Engineering and currently pursuing an Advanced Diploma at Tshwane University of Technology. As a Salesforce Developer Intern(at Quarphix) and Enterprise Security Architect under-Study(at Telkom), I am gaining hands-on experience in cloud technologies, security frameworks, and enterprise solutions. Passionate about continuous learning and innovation, I strive to contribute meaningfully by building secure, scalable, and efficient systems that drive business success.

SKILLS

Salesforce:

- Certified Administrator & Platform App Builder · Apex · SOQL · Lightning Web Components (LWC) · Flows · Validation Rules · Reports & Dashboards

Development:

- Android · Web (Vue.js, Flask, JavaScript) · Python · C++ · Embedded C · REST APIs

Databases & Tools:

- MongoDB · MySQL · Git/GitHub · VS Code · Linux · MATLAB

Soft Skills:

- Problem-solving · Teamwork · Time Management · Customer Service

EDUCATION

TSHWANE UNIVERSITY OF TECHNOLOGY

- ADVANCED DIPLOMA IN COMPUTER SYSTEMS ENGINEERING
2025 - 2026
- NATIONAL DIPLOMA IN COMPUTER SYSTEMS ENGINEERING
2019 - 2024

CERTIFICATIONS

- Salesforce Certified Administrator
October 2024
- Microsoft AI-Fluency
June 2025
- Salesforce Platform App builder
July 2025

EXPERIENCE

ENTERPRISE SECURITY ARCHITECT (UNDER-STUDY)

Telkom SA (Contracting for Quarphix) November 2024-present

- Conducting Interviews with Stakeholders to help define the AS-IS.
- Assisting in the design and implementation of enterprise security solutions to protect Telkom's IT infrastructure.
- Conducting security assessments, vulnerability analysis, and risk evaluations to identify potential threats.
- Supporting the development and enforcement of security policies, standards, and best practices.
- Collaborating with IT teams to ensure security compliance with industry regulations and frameworks such as ISO 27001, NIST, and POPIA.

- Documenting security architecture designs and processes to enhance security operations.
- Conducting research on emerging cybersecurity threats and recommending proactive security measures.

SALESFORCE DEVELOPER INTERN

Quarphix Corporation August 2024-Present

- Achieved Salesforce Certified Administrator and Platform App Builder credentials.
- Currently preparing for Salesforce Developer I certification.
- Developed a custom Intern Tracking App to manage onboarding, tasks, and performance.
- Used custom objects, Flows, and record types to build initial no-code architecture.
- Enhanced functionality with Apex triggers/classes, SOQL, and Lightning Web Components (LWC).
- Built custom LWC interfaces for intern task assignments and performance reviews.
- Created real-time dashboards and reports to monitor intern progress and training completion.
- Implemented data security through profiles, permission sets, and role hierarchies.

WIL STUDENT

CSIR May 2023-May 2024

- Took an online course to learn more about C language and Embedded C on Udemy.
- Programmed the STM32F746 Microcontroller (using embedded C) to display temperature readings using both STM32cube IDE and TouchGFX, for that to be possible I had to connect my MPC9808 digital temperature to a breadboard and connect the circuit to my STM32F746-Disco board using the I2C ports.
- Prepared technical reports and documentation for project updates.
- Conducted testing and troubleshooting of electronic components and systems.
- Assisted in designing architecture diagrams for an access control system.
- Worked on an android GUI application that was meant for the canteen's access control using android studio, XML and JavaScript. I Later on moved to web development which served the same purpose as my android application.
- Developing the reception access control form, I used the technology stack vue.js, flask, HTML, CSS, JS, MongoDB and later changed to SQL.
- I was one of the authors of a scientific paper (not published).
- Used github to help me access my code anywhere, anytime and being able to collaborate with others.
- MATLAB Training.

REFERENCES

Quarphix Corporation

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CSIR

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